Osama Mev

Email: Mevosama01@gmail.com
Phone: +917435852028
Linkedin: https://www.linkedin.com/in/osama-mev

Objective

Detail-oriented IT Support professional with practical experience in desktop support and network troubleshooting. Skilled in CCNA-level networking fundamentals, Windows systems, and end-user support. Seeking NOC or Desktop Support role in a dynamic IT environment.

Education

CPC, Gujarat University Ahmedabad.

• Bachelor of Science in IT IMS & Cyber Security | **Graduated**: May 2025

Tech Skills

- Desktop Support: Hardware Troubleshooting, Windows Installation, Inventory Management, Remote Support, MS Office Config.
- Networking: TCP/IP, OSI Model, DNS, DHCP, VPN, LAN, WAN, VLAN, IP Addressing & Subnetting, Switching & Routing Fundamentals.
- Operating Systems: Windows, Linux, Kali Linux, Ubuntu
- Tools: Advanced IP Scanner, Nmap, Wireshark, OpenStego.

Projects

Network Scanner using Nmap & Bash Scripting

- Built a network scanning tool using Nmap and Bash for host and port discovery.
- Performed service detection and basic security analysis on networks.
- Worked in Linux environment and analyzed scan results for troubleshooting.

Work Experience

Hardware and Network Engineer

Popular Wheelers Pvt Ltd. | **Ahmedabad | June 2025 – Present**

- Manage and troubleshoot network infrastructure (LAN/WAN, VPN, DHCP, DNS) to ensure optimal performance and security.
- Perform hardware diagnostics, repairs, and maintenance for systems and peripherals.
- Collaborate with IT teams to resolve technical issues and improve system reliability.
- Document network configurations, inventory, and incident reports.
- Supported end-users with hardware, OS, and network-related issues in a production environment.

Languages

English, Hindi, Gujarati, Urdu