




NICHAPHAT SUWANWONG

▶ UX/UI Designer

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Eight years of experience in supporting clients in an IT consulting company gave me a very big and long chance to understand people and client's business. Seeing people's lives better while the business meets their goals is the reason why I am passionate to come into the User Experience Design career "

TOOLS

+ Figma + Miro
+ Adobe XD + Illustrator
+ Balsamiq + Photoshop
+ Draw.io

QUALITY

+ Active Listening
+ Empathize
+ Critical Thinking
+ Problem Solving
+ Adaptability
+ Creativity
+ Collaboration

EDUCATION

Computer Engineer (Bachelor Degree)
King Mongkut's Institute Of Technology
Ladkrabang, 2008 - 2011

Math-Science (High School)
Pibulwittthayalai Lopburi School,
2005 - 2007

SKILLS

UX/UI	+ User Research + User Empathy + User Journey + User Flow + Wireframing + Prototyping + Visual Design + Design Guideline + Usability Test + Storyboarding
Programming	+ HTML + CSS + C# + SQL
Language	+ Thai + English (Toeic 670)

COURSE & PROJECT

- **Foundations of User Experience (UX) Design by Google**
(Coursera), May 2021 - Present
- **UX Case Study - Home Hero**
(Own Project), March - April 2021
- **Digital Skills: User Experience**
(Future Learn), March 2021
- **Intro & Myth UX**
(Pruxus), March 2021
- **Raditude T-Shirt**
(Own Business), Oct 2020
- **UI Workshop**
(UX Academy), Aug 2020
- **Design Thinking - Empathize**
(Your Next You by SEAC), Nov 2019
- **Completed UX/UI Design**
(BornToDev), July 2019

EXPERIENCES

Support and maintain SCG business knowledge

- Support and maintain business knowledge more than 13 applications of **SCG Logistics** business and some of **SCG Chemicalsm** and **SCG Packaging**
- **Investigate and analyze user's problem** to find the root cause and combined business knowledge and technical knowledge together to **provide users the solutions**

Software Development

- Developed a variety of Softwares included **web application, batch program, software package, SQL server, and SQL server Integration lervice (SSIS)**
- Delivered enhancement and improvement which end to end process included **requirement gathering and analysis, effort estimation, negotiation, planning, design, implementation, testing, deployment prepareration, and post support**

Group Lead

- Led a group of 3 - 4 members to deliver software package and user workflow improvements for the client which able to save company's cost and increase user work productivity

Project Coordinator

- Contact and coordinate with related team (SAP FI module, SD module, Data Warehouse, etc.), Client, and third party (Infrastructure) to sync work plan and project timeline

Project Management

- Re-design and implement client's file management system to improve user usability