

NICHAPHAT SUWANWONG

► UX/UI Designer

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The pandemic and New normal is a big challenge for human beings and business growth. A person who has a deep understanding of both human and business needs and can see the light among the darkness is the key to success in this era. That kind of person is UX Designer, And I am passionate to be that person

TOOLS

+ Figma + Miro
+ Adobe XD + Illustrator
+ Balsamiq + Photoshop
+ Draw.io

QUALITY

+ Active Listening
+ Empathize
+ Critical Thinking
+ Problem Solving
+ Adaptability
+ Creativity
+ Collaboration

EDUCATION

Computer Engineer (Bachelor Degree)
King Mongkut's Institute Of Technology
Ladkrabang, 2008 - 2011

Math-Science (High School)
Pibulwitthayalai Lopburi School,
2005 - 2007

SKILLS

UX/UI	+ User Research + User Journey + User Flow + Wireframing + Prototyping + Visual Design + Design Guideline + Usability Test + Storyboarding
Programming	+ HTML + CSS + C# + SQL
Language	+ Thai + English (Toeic 670)

COURSE & PROJECT

- **Foundations of User Experience (UX)**
Design by Google
(Coursera), May 2021 - Present
- **UX Case Study - Home Hero**
(Own Project), March - April 2021
- **Digital Skills: User Experience**
(Future Learn), March 2021
- **Intro & Myth UX**
(Pruxus), March 2021
- **Raditude T-Shirt**
(Own Business), Oct 2020
- **UI Workshop**
(UX Academy), Aug 2020
- **Design Thinking - Empathize**
(Your Next You by SEAC), Nov 2019
- **Completed UX/UI Design**
(BornToDev), July 2019

EXPERIENCES

IT One Co, Ltd. (May 2012 - Sep 2020)

Senior Application Development Analyst

Support and maintain SCG business knowledge

- Support and maintain business knowledge more than 13 applications of **SCG Logistics** business
- **Investigate and analyze user's problem** to find the root cause and combined business knowledge and technical knowledge together to **provide users the solutions**

Software Development

- Developed a variety of Softwares included **web application, batch program, software package, SQL server, and SQL server Integration lervice (SSIS)**
- Delivered enhancement and improvement which end to end process included **requirement gathering and analysis, effort estimation, negotiation, planning, design, implementation, testing, deployment preparation, and post support**

Group Lead

- Led a group of 3-4 members to improve software and user workflow for the client which able to save company's cost and increase user work productivity

Project Coordinator

- Contact and coordinate with related team (SAP FI module, SD module, Data Warehouse, etc.), Client, and third party (Infrastructure) to sync work plan and project timeline

Project Management

- Re-design and implement client's file management system to improve user usability