



Nichaphat Suwanwong

UX/UI Designer

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“ 8 years of experience in supporting clients in an IT consulting company gave me a very big and long chance to understand people and client's business. Seeing people's lives better while the business meets their goals is the reason why I am passionate to come into the User Experience Design career “

Skills	User Centered Design	Wireframing
	Design Thinking	Visual Design
	User Research	Prototyping
	User Empathy	Design Guideline
	Personas	Usability Test
	User Journey	Storyboard
	User Flow	Sketching

Tools	Figma	Miro
	Adobe XD	Illustrator
	Balsamiq	Photoshop
	Draw.io	

Quality	Active Listening	Adaptability
	Empathize	Creativity
	Critical Thinking	Collaboration
	Problem Solving	

Programing HTML | CSS | C#.net | SQL

Language Thai | English (Toeic 670)

Education Computer Engineer (Bachelor Degree)
King Mongkut's Institute Of Technology
Ladkrabang, 2008 - 2011

Math-Science (High School)
Pibulwiththayalai Lopburi School,
2005 - 2007

UX/UI Experiences

- **Foundations of User Experience (UX)** May 2021 - Present
Design by Google (Coursera)
- **UX Case Study - Home Hero** (Own Project) March - April 2021
- **Digital Skills: User Experience** (Future Learn) March 2021
- **Intro & Myth UX** (Pruxus) March 2021
- **Raditude T-Shirt** (Own Business) Oct 2020
- **UI Workshop** (UX Academy) Aug 2020
- **Design Thinking - Empathize** Nov 2019
(Your Next You by SEAC)
- **Completed UX/UI Design** (BorntoDev) July 2019

Work Experiences

- **IT One Co, Ltd.** May 2012 - Sep 2020
Senior Application Development Analyst

Support and maintain SCG business knowledge

- Support and maintain business knowledge more than 13 applications of **SCG Logistics** business and some of **SCG Chemicals** and **SCG Packaging**
- **Investigate and analyze user's problem** to find the root cause and combined business knowledge and technical knowledge together to **provide users the solutions**

Software Development

- Developed a variety of softwares included **Web Application**, **Batch Program**, **Software Package**, **SQL server**, and **SQL Server Integration Service (SSIS)**
- Delivered enhancement and improvement which end to end process included **requirement gathering and analysis**, **effort estimation**, **negotiation**, **planning**, **design**, **implementation**, **testing**, **deployment preparation**, and **post support**

Group Lead

- Led a group of 3 - 4 members to deliver software package and user workflow improvements for the client which able to save company's cost and increase user work productivity

Project Coordinator

- Contact and coordinate with related team (SAP FI module, SD module, Data Warehouse, etc.), Client, and third party (Infrastructure) to sync work plan and project timeline

Project Management

- Re-design and implement client's file management system to improve user usability