

**Mason E. West**  
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## Education

**University of Utah**, Salt Lake City, UT  
Masters of Software Development

Completion: December 2018  
GPA: 4.0

**University of Southern California**, Los Angeles, CA  
Bachelor of Science, Mechanical Engineering

Completion: May 2014

**Westminster College**, Salt Lake City, UT  
Bachelor of Science, Physics

Completion: Aug 2015

## Related Coursework

Software Engineering      Network Systems      Operating Systems      Data Structure Algorithms

## Honors & Awards

**Recipient**, Bemis Math and Science Endowed Scholarship

Fall 2011

**Recipient**, Dean's Scholarship

2009-2011

**Dean's List**

## Technical Skills

**Applications:** MS Excel, MS Word, MS PowerPoint, MS Project, MS Outlook, MS SQL Server, MS CRM, MultiSim, Matlab, SAP

**Tools:** Github, Jira, SolidWorks, Solid Edge, Multiple VPNs (Microsoft, web based apps), multiple VNC's

**Platforms:** Apple, Windows

**Languages:** C++, Java, JavaScript, HTML, CSS, Java for Android, SQL, Python

## Work Experience

### Vista Entertainment Solutions Account Manager

Jan 2016 – Aug 2017

- Managing fourteen accounts and all their projects, the largest being Landmark Theatres and Decurion Corp.
- Drafting Statements of work for the customer, estimating services costs, drafting licensing agreements, forecasting future budgets based on project sales. Track customers using Microsoft CRM. Up selling software packages.
- Managing projects for customers. Tracking work done by team members, communicating work done and needs with customer. Keeping customers satisfied through projects and software issues.
- Managing three new customer conversions and currently running the Disney El Capitan Theatre conversion. Running catch up call, project and business consultations, onsite and office visits, working directly with VP's and Directors to successfully implement Vista in the customer's environment.
- Work directly with development teams to gather customer requirements, create requirement documentation, and track custom development through dev sprints.

### Vista Entertainment Solutions Application Consultant

March 2014 – Jan 2016

- Converted most of Landmark Theaters locations to Vista. Built Landmark cinema environments. Helped with site networking. Worked with Landmark VP & Directors to explain software and setup software to their liking. Trained Landmark Regional Directors on how to use software so they could train Landmark staff.
- Lead Consultant in charge of the Ticketsoft customer conversion post-acquisition. Setting up environments for customers. Migrating data from old databases to Vista database. Rolling out a variety of customers in person and remotely. Training customers to use Vista. Balancing multiple customer conversions at once.

## Awards

- Employee recognition May/June 2016, Employee recognition March/April 2016, February 2015

## Leadership/Organization

### Student Government

2011

- Westminster College Student Body Vice President. Ran all student events. Organized 'Welcome Week.' Head of Student Activities Commission. Organized concert. Marketed events.

### USC Formula SAE Racing

2012-2014

- Chassis team member. Working with team leads to design and construct competitive race car.

## May-Term Courses

**Camino de Santiago.** Pilgrimage across Northern Spain. Focused on Math history, and Spanish Cultural history. May 2010

**Education Service in Calcutta, India.** Taught English in rural schools and did service with Mother Teresa, The Missionaries of Charity. May 2011