

M. MITCHELL LEVERSTONE

DESIGN RESEARCH & STRATEGY

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PROFILE

A design researcher and strategist with dedicated expertise in the healthcare, pharma, and medtech sectors, focused on using human-centred design to inform early-stage innovation. I translate complex clinical realities and user needs in the early discovery phase into clear, actionable strategies that guide product development and de-risk the innovation process. I am seeking a role with a collaborative, multidisciplinary team that values the integration of generative research into its core strategy and fosters a culture of continuous learning.

EXPERIENCE

Design Researcher & Strategist

Worrell / Now part of Veranex | 2021 - Present

As part of the Research & Strategy team, I contribute and lead human-centred design projects for global leading healthcare/ medtech / pharma clients, transforming user insights into strategic recommendations.

Grounded in ethnographic research, I perform and lead global generative research in high-stakes clinical environments, including operating theatres, to uncover latent needs, critical & service workflows, pain points and opportunities. Shaping early strategy and de-risking investments, translating ambiguous challenges into clear innovation roadmaps.

With End-to-End Generative Research craft experience, from designing discussion guides, screeners, stimuli, executing IDIs & ethnography to synthesising data as part of a wider multidisciplinary team into foundational artefacts (e.g. journey maps, insight reports, innovation roadmaps) that guide co-creation, client strategy workshops and stakeholders presentations. Lately, acted as technical lead on the team's largest account for a global pharmaceutical client.

Human Factors engineer & Consultant

Medical Human Factors (medHF) | 2020-2021

As an HFE at a global human factors consultancy rooted in medical devices, I executed rigorous usability studies for regulatory submissions, providing me with a practical understanding of the validation process and risk management constraints that all upstream innovation must ultimately satisfy. This experience ensures my strategic recommendations are not only visionary but also viable and executable, particularly when it comes to study design and the iterative innovation process.

Army Field Medic

Israel Defence Forces | 2009-2011

Being the first life support in the field, training and base clinic.

LANGUAGES

- English
- Hebrew
- Spanish: Proficient

EDUCATION

Master of Science (MSc) | Digital Anthropology

University College London (UCL) |
2018 - 2019

Graduated with Merit. Conducted user-centred research in the case study of surgeons' conducting minimal invasive surgery (da Vinci robotic system, Intuitive), performing ethnographic fieldwork in operating theatres, interviews with specialised surgeons and performing thematic analysis grounded in user experience.

Fellowship | International Centre for the Study of Radicalisation

Kings College London | 2017

Fellowship dedicated for researching the Israeli and Palestinian conflict.

Bachelor | Sociology & Anthropology

The Hebrew University of Jerusalem |
2013 - 2016

Graduated with honours.

FRAMEWORKS

- Human-Centered Design
- DVF (Desirability, Viability, Feasibility)
- BioDesign (Cambridge) / User needs
- Jobs to be Done (JTBD)
- IBM enterprise (Design Hills)
- Gap & Journey Analysis
- Resonance & Usability Testing
- Phase 0 / Pre-formative Research & User Requirement Documentation