# Michael Fahrner

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## WORK EXPERIENCE

Petite Cellars

Ellicott City, MD

Manager

Feb 2015 - Jul 2016

- Provide customer service by greeting and assisting customers, and responding to customer inquiries and complaints.
- Direct and supervise employees engaged in sales, inventory-taking, reconciling cash receipts, or in performing services for customers.
- Instruct staff on how to handle difficult and complicated sales.
- Inventory stock and reorder when inventory drops to a specified level.
- Assign employees to specific duties.

The Perfect Pour Columbia,

Manager

Feb 2013 - Feb 2015

- Provide customer service by greeting and assisting customers, and responding to customer inquiries and complaints.
- Direct and supervise employees engaged in sales, inventory-taking, reconciling cash receipts, or in performing services for customers.
- Inventory stock and reorder when inventory drops to a specified level.
- Assign employees to specific duties.

### Source Interlink Companies

Rockville, MD

Merchandiser

Sep 2011 – Feb 2013

- Plan commercial displays to entice and appeal to customers.
- Place prices or descriptive signs on backdrops, fixtures, merchandise, or floor.
- Change or rotate window displays, interior display areas, or signage to reflect changes in inventory or promotion.

Safeway Inc. Rockville, MD

Pharmacy Technician

Oct 2007 - Jan 2009

- Receive written prescription or refill requests and verify that information is complete and accurate.
- Establish or maintain patient profiles, including lists of medications taken by individual patients.
- Maintain proper storage and security conditions for drugs.
- Answer telephones, responding to questions or requests.

#### **EDUCATION**

## JAMES MADISON UNIVERSITY

Harrisonburg, VA

B.S./Health Science, May 2005

## SHENANDOAH UNIVERSITY

Winchester, VA

Completed coursework towards School of Pharmacy, Jan 2011

THE IRON YARD

Back-End Engineering

Charlotte, NC

## ADDITIONAL SKILLS

- Programming Languages: Java, HTML, CSS
- Frameworks used: Spring, Hibernate, Spark
- Also familiar with: Maven, Gradle, Git, Github, JUnit, JPA, H2, JSON, Heroku, Clojure