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## MS-700 Managing Microsoft Teams

### Question #1

You work as a Systems Administrator for your company. The company has recently purchased a subscription to Microsoft 365.

All users in your company have a Microsoft 365 E3 license.

You are in the process of configuring Microsoft Teams.

You need to configure Microsoft Teams to ensure that users within your company can collaborate with users in a partner company. You plan to create guest accounts for users in the partner company.

Users with Guest accounts must not be able to invite other guests.

Only users in the partner company must be able to collaborate with your users by using Microsoft Teams.

Which of the following should you configure?

- A. The external sharing settings in the SharePoint Admin Center.
- B. The external collaboration settings in Azure Active Directory.**
- C. The Anonymous users can join a meeting setting the in the Teams Meeting Settings.
- D. The Global Meeting Policy in the Teams Admin Center.

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Answer: B

Question #2

You work as a Systems Administrator for your company. The company has recently purchased a subscription to Microsoft 365.

All users in your company have a Microsoft 365 E3 license.

You are in the process of configuring Microsoft Teams.

You enable Guest access in Microsoft Teams to allow users in your company to collaborate with external users.

A company security policy states that guest users should not be able to use their cameras during Microsoft Teams meetings. Company users should be able to use their cameras during Microsoft Teams meetings.

You need to configure Microsoft Teams to meet the security requirement.

Which of the following actions should you perform in the Microsoft Teams Admin Center?

- A. Configure the External access settings in Org-wide settings.
- B. Configure the Teams settings in Org-wide settings.
- C. Configure the Guest access settings in Org-wide settings.**
- D. Configure the Audio & Video settings in the default Meeting Policy

Answer: C

Question #3

You work as a Microsoft 365 Administrator for your company. All users have Microsoft 365 licenses.

Users frequently collaborate by using private chats in Microsoft Teams.

You need to ensure that a single user is unable to permanently delete private chats.

Which of the following should you configure?

- A. The user's Microsoft 365 license options in the Microsoft 365 Admin Center.
- B. A meeting policy in Microsoft Teams.
- C. A litigation hold on the user's mailbox.**
- D. A Sensitivity Label in the Security & Compliance Admin Center.

Answer: C

Question #4

You work as a Systems Administrator for your company. The company has departments named Sales, Accounts, Research and Production.

The company has recently purchased a subscription to Microsoft 365.

All users in your company have a Microsoft 365 E3 license.

You are in the process of configuring Microsoft Teams. You plan to create a team for each of the company departments.

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All users have the Microsoft Teams desktop client installed.

You need to ensure that the Research team is labelled as Confidential when viewed in the Microsoft Teams client.

Which of the following actions should you perform?

- A. Configure and publish a Sensitivity Label in the Security & Compliance admin center.
- B. Configure and publish a Retention Label in the Security & Compliance admin center.
- C. Configure a Teams policy in the Microsoft Teams admin center.
- D. Configure the Meeting Settings in the Microsoft Teams admin center.

Answer: A

#### Question #5

You work as a Systems Administrator for your company. The company has departments named Sales, Accounts, Research and Production.

The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E5 license.

You have configured a Team for each of the departments.

Currently, users in any department can use Microsoft Teams to communicate with users from any other department.

You need to configure the environment to ensure that users in the Research team can only communicate with other users in the Research team by using Microsoft Teams.

What should you do?

- A. Configure a Teams Meeting policy.
- B. Configure Information Barrier policies.
- C. Configure an App Protection policy.
- D. Configure Conference Bridges.

Answer: B

#### Question #6

You work as a Systems Administrator for your company. The company has several departments.

The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E5 license.

You have configured a Team for each of the departments.

You need to ensure that you are notified if a user creates a new Team by using the Create a Team option in the Microsoft Teams client.

Which of the following actions should you perform?

- A. Configure the External Collaboration settings in the Azure Active Directory admin center.
- B. Configure a supervision policy in the Security & Compliance admin center.
- C. Configure an eDiscovery Case in the Security & Compliance admin center.

D. Configure an alert policy in the Security & Compliance admin center.

Answer: D

Question #7

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E5 license.

A user named User1 has the Microsoft Teams desktop client on his Windows 10 client computer.

User1 reports several problems when using Microsoft Teams.

You need to view the debug logs on User1's computer.

Which of the following actions should you perform to generate the debug logs?

- A. Press the following key combination: Ctrl+Alt+Shift+1.
- B. Right click on the Teams icon and select Get Logs.
- C. Use Windows Event Viewer and browse to the Application Log.
- D. Run a Usage report in the Teams admin center.

Answer: A

Question #8

Your company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E5 license.

All users use Microsoft Teams for collaboration.

A manager wants to be able to view the Microsoft Teams usage reports.

You need to assign the manager permission to view the usage reports. The solution must use the principle of least privilege.

Which of the following actions should you perform?

- A. Assign the Teams Communications Administrator role to the manager.
- B. Assign the Security Administrator role to the manager.
- C. Assign the Reports Reader role to the manager.
- D. Assign the Compliance Manager role to the manager.

Answer: C

Question #9

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E5 license.

All users in the company use Microsoft Teams for collaboration.

Users report that a team has been deleted in Microsoft Teams. The team was available yesterday.

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You need to restore the deleted team.

Which tool should you use?

- A. The Microsoft Teams admin center
- B. The Microsoft Teams client app
- C. The Azure Active Directory admin center
- D. The Exchange Online admin center

Answer: C

Question #10

Your company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E5 license.

All users use Microsoft Teams for collaboration.

An Office 365 group contains 300 users including 50 guest accounts. A Microsoft Team has been created from the group.

You need to ensure that the group contains only members and guest accounts that require access to the group.

Any members or guest accounts that are either inactive or no longer require access to the group should be removed. The solution must ensure that group membership is validated every month.

Which of the following should you configure?

- A. A Conditional Access policy
- B. A Supervision policy
- C. An Access Review
- D. A Teams policy

Answer: C

Question #11

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365 and all users have a Microsoft 365 E3 license.

The company network includes Windows Server 2019 servers that host a Virtual Desktop Infrastructure (VDI).

All company users use the Microsoft Teams desktop client in non-persistent virtual desktops.

Microsoft has released an update to the Microsoft Teams client that includes several new features.

You need to ensure that all virtual desktop users are able to use the updated Microsoft Teams clients.

Which of the following actions should you perform?

- A. Configure the Teams Upgrade Policy with the Upgrade to Teams setting.
- B. Uninstall the Microsoft Teams MSI package from the VM image and install the latest version.
- C. Configure a Group Policy Object to deploy the latest version of the Microsoft Teams client.
- D. Configure Windows Updates on the servers hosting the VDI.

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Answer: B

Question #12

You work as a Systems Administrator for your company. The company has several departments including a Research and Development department.

The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E5 license. You have configured a Team for each of the departments.

The Research & Development team has a channel named Design. The company plans to work with an external contractor to help design a new product. You have created a guest account for the contractor.

The contractor reports that he is unable to post to the Design channel.

You need to enable the contractor to post to the Design channel.

Which of the following actions should you perform?

- A. Configure the Global Meeting policy in the Microsoft Teams admin center.
- B. Configure the external collaboration settings in Azure Active Directory.
- C. Configure the Default Teams App Permission policy in the Microsoft Teams admin center.
- D. Configure the Guest Access settings in the Microsoft Teams admin center.

Answer: D

Question #13

You work as a Systems Administrator for your company. The network includes an Active Directory domain and 200 client computers that run Windows 10. All client computers are joined to the on-premises Active Directory domain and registered with Azure Active Directory.

The company has a Microsoft 365 subscription that includes Microsoft Intune. All client computers are enrolled in Microsoft Intune.

You need to deploy the Microsoft Teams client to the client computers.

Which two of the following deployment methods could you use? (Choose two).

- A. Configure a Conditional Access policy in Azure Active Directory.
- B. Configure an app in Microsoft Intune.
- C. Configure an Active Directory Group Policy Object (GPO).
- D. Configure an app registration in Azure Active Directory.
- E. Configure a Collection in Azure Active Directory.

Answer: BC

Question #14

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You work as a Systems Administrator for your company. The company has several departments. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license. You have configured a Team for each of the departments. Each team includes several guest accounts for external contractors.

A security policy has the following requirements:

- ➡ Contractors must not be able to create channels in Microsoft Teams.
- ➡ Contractors must not be able to update channels in Microsoft Teams.

You need to implement the security policy.

Which two of the following actions would meet the requirement? (Choose two)

- A. Run the Get-AzureADGroup and Set-AzureADGroup PowerShell cmdlets.
- B. Configure the Guest Access settings in the Microsoft Teams admin center.
- C. Modify the default Meeting policy.
- D. Modify the Meeting settings.
- E. Run the Get-Team and Set-Team PowerShell cmdlets.

Answer: BE

Question #15

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. The company has 300 users and all users have a Microsoft 365 E3 license.

All users in the company use Microsoft Teams for collaboration.

The company has hired a new technician to help with the management of Microsoft Teams.

You need to assign a security role to the new technician to ensure that he can perform the following tasks for all users:

- ➡ Access, monitor, and troubleshoot call quality and reliability using data displayed in the Call Quality Dashboard (CQD).
- ➡ Use the advanced troubleshooting toolset to troubleshoot call quality issues.

Which of the following roles should you assign to the technician? The solution must minimize the assigned permissions.

- A. Teams Communications Support Specialist
- B. Teams Communications Administrator
- C. Teams Communications Support Engineer
- D. Teams Service Administrator

Answer: C

Question #16

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You work as a Systems Administrator for your company. The company has a main office in New York and 20 branch offices in North America. Some of the branch offices are in locations with low bandwidth Internet connectivity.

The company has a Microsoft 365 subscription. All users in the company have a Microsoft 365 E3 license.

All users in the main office use Microsoft Teams for collaboration.

You want to roll out Microsoft Teams to all branch office users. However, you are concerned about the branch offices Internet connectivity.

You plan to test Microsoft Teams call quality with test users in the branch offices.

Which of the following tools should you use to view the packet loss during Microsoft Teams calls to the branch offices?

- A. Microsoft Teams Usage Report
- B. Microsoft Teams Call Quality Dashboard.**
- C. Microsoft Teams Device Usage Report
- D. Microsoft Network Testing Companion

Answer: B

#### Question #17

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

Most users currently use Microsoft Teams for collaboration. However, several users still use Microsoft Skype for Business Online for collaboration.

You plan to migrate all users to Microsoft Teams.

You need to configure the environment to ensure that Microsoft Teams is downloaded and installed in the background for all Microsoft Skype for Business users.

Which of the following actions should you perform?

- A. Configure the Teams upgrade settings in the Microsoft Teams admin center.**
- B. Configure the External access settings in the Microsoft Teams admin center.
- C. Configure an App Setup policy in the Microsoft Teams admin center.
- D. Configure an App Permission policy in the Microsoft Teams admin center.

Answer: A

#### Question #18

You work as a Systems Administrator for your company. The company has recently purchased a subscription to Microsoft 365. All users in your company have a Microsoft 365 E5 license.

You have deployed Microsoft Teams to all users in the company. Several teams and channels have been configured.

External contractors can access Microsoft Teams using guest accounts.

You need to configure the environment to ensure that no files containing malware can be opened from Microsoft Teams channels by either company users or external contractors.

Which of the following should you configure?

- A. Sensitivity labels.
- B. Advanced Threat Protection**
- C. Protected Identity Management
- D. Conditional Access policy

Answer: B

#### Question #19

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. The company has 300 users and all users have a Microsoft 365 E3 license.

All users in the company use Microsoft Teams for collaboration.

The company has hired a new technician to help with the management of Microsoft Teams.

You need to assign a security role to the new technician to ensure that he can perform the following tasks for all users:

- ➡ Manage meetings, including meeting policies and configurations.
- ➡ Manage voice, including calling policies and phone number inventory and assignment.

Which of the following roles should you assign to the technician? The solution must minimize the assigned permissions.

- A. Teams Communications Support Specialist
- B. Teams Communications Administrator**
- C. Teams Communications Support Engineer
- D. Teams Service Administrator

Answer: B

#### Question #20

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in the company have a Microsoft 365 E3 license.

All users use Microsoft Skype for Business Online for collaboration.

You plan to migrate all users to Microsoft Teams.

You need to ensure that users can use both Microsoft Skype for Business Online and Microsoft Teams during the migration period.

You need to configure the Teams upgrade settings to ensure that users receive chats and calls in Skype for Business but use Microsoft Teams for group collaboration and meeting scheduling.

Which of the following coexistence modes should you configure?

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- A. Islands
- B. Skype for Business only
- C. Skype for Business with Teams collaboration
- D. Skype for Business with Teams collaboration and meetings**
- E. Teams only

Answer: D

Question #21

You work as a Systems Administrator for your company. The company has a main office in New York and 20 branch offices in North America.

Some of the branch offices are in locations with low bandwidth Internet connectivity.

The company has a Microsoft 365 subscription. All users in the company have a Microsoft 365 E3 license.

All users use Microsoft Teams for collaboration.

You deploy Quality of Service (QoS) due to branch office users reporting occasional poor call quality when using Microsoft Teams.

You need to confirm that QoS is being applied at the branch offices.

Which of the following should you use?

- A. Microsoft Network Monitor
- B. Microsoft Network Testing Companion
- C. Microsoft Teams Device Usage Report
- D. Microsoft Teams Call Quality Dashboard**

Answer:D

Question #22

You work as a Microsoft 365 Administrator for your company. All users have Microsoft 365 E3 licenses.

All users use Microsoft Skype for Business Online for collaboration.

You plan to migrate all users to Microsoft Teams.

You need to ensure that users can use both Microsoft Skype for Business Online and Microsoft Teams during the migration period.

You need to configure the Teams upgrade settings to ensure that users can use Skype for Business for chats and calls only.

Which of the following PowerShell cmdlets should you run?

- A. Grant-CsTeamsUpgradePolicy -PolicyName SfBWithTeamsCollabAndMeeting**
- B. Grant-CsTeamsUpgradePolicy -PolicyName Islands
- C. Grant-CsTeamsUpgradePolicy -PolicyName SfBWithTeamsCollab
- D. Grant-CsTeamsUpgradePolicy -PolicyName SfBonly

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Answer: A

Question #23

You work as a Systems Administrator for your company. The company has a main office in New York and 20 branch offices in North America. Some of the branch offices are in locations with low bandwidth Internet connectivity.

The company has a Microsoft 365 subscription. All users in the company have a Microsoft 365 E3 license.

All users in the main office use Microsoft Teams for collaboration.

You want to roll out Microsoft Teams to all branch office users. However, you are concerned about the branch offices Internet connectivity. You need to verify that the branch offices have enough bandwidth to support audio and video conferencing using Microsoft Teams.

Which of the following should you use?

- A. Microsoft Network Planer
- B. Microsoft Teams Call Quality Dashboard.
- C. Microsoft Network monitor
- D. Microsoft Network Testing Companion

Answer: A

Question #24

You work as a Systems Administrator for your company. The company has recently purchased a subscription to Microsoft 365.

All users in the company have a Microsoft 365 E3 license.

You plan to deploy Microsoft Teams to all company users.

You need to ensure that **only company managers can create teams** in Microsoft Teams.

Which of the following should you do first?

- A. Add all the managers to a Microsoft Team.
- B. Add all the managers to a universal distribution group.
- C. Add all the managers to an Office 365 group.
- D. Add all the managers to a universal security group.

Answer: C

Question #25

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

All users use Microsoft Skype for Business Online for collaboration.

You plan to migrate all users to Microsoft Teams.

You need to configure the environment to ensure that users can use both Microsoft Skype for Business Online and Microsoft Teams during the migration period.

You configure the Skype for Business with Teams Collaboration coexistence mode.

Which of the following statements is true?

A. Users receive chats and calls and schedule meetings in Skype for Business.

B. Users receive chats and calls and schedule meetings in Skype for Business but use Teams for group collaboration.

C. Users receive chats and calls in Skype for Business but use Teams for group collaboration and meeting scheduling.

D. Users use Teams as their only communication and collaboration tool.

Answer: B

Question #26

You work as a Systems Administrator for your company. The company has recently purchased a subscription to Microsoft 365.

All users in the company have a Microsoft 365 E3 license.

The company has a large Sales department. You plan to deploy Microsoft Teams to users in the Sales department.

You need to create a team in Microsoft Teams for the Sales department users. Users should automatically be added to the team when they join the Sales department. Users who leave the Sales department should automatically be removed from the team.

Which of the following actions should you perform first?

A. Create a dynamic distribution group and configure a membership rule for the group.

B. Create an Azure Active Directory security group and add the Sales users to the group.

C. Create an Office 365 group and configure a membership rule for the group.

D. Create a new team by using the New-Team PowerShell cmdlet.

Answer: A

Question #27

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

All users use Microsoft Teams for collaboration.

A company security policy has the following requirement:

► All files used in personal chats or team collaborations must be retained for a minimum of one year.

You need to configure a retention policy to meet the security requirement.

Which two locations should you apply the retention policy to? (Choose two)

A. OneDrive accounts

- B. Exchange email
- C. Teams chat
- D. SharePoint sites
- E. Teams channel messages

Answer: AD

Question #28

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

All users use Microsoft Skype for Business Online for collaboration.

You plan to deploy Microsoft Teams phones to all users.

A company policy has the following requirements for the Microsoft Teams phones:

- ⇒ The screen saver must be enabled and configured to start after 60 seconds.
- ⇒ Screen capture must be enabled.

You need to configure the Microsoft Teams phones to meet the policy requirements.

Which of the following actions should you perform?

- A. Configure the Teams settings under Org-wide settings in Microsoft Teams admin center.
- B. Configure a Teams App Setup policy in the Microsoft Teams admin center.
- C. Deploy a configuration profile in the Microsoft Teams admin center.
- D. Configure a Teams policy in the Microsoft Teams admin center.

Answer: C

Question #29

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

All users use Microsoft Teams for collaboration.

Users in the company frequently invite external users to Microsoft Teams meetings.

Users report that when the guests join the meetings, they have to wait in the lobby until they are admitted by the meeting organizer.

You need to configure the system to ensure meeting participants join the meeting directly without waiting in the lobby.

What should you do?

- A. Configure the Automatically admit users to Everyone setting in the global meeting policy.
- B. Configure the Automatically admit users to Everyone in your organization setting in the global meeting policy.
- C. Enable the Allow Meet now in channels setting in the global meeting policy.

D. Enable the Allow Meet now in private meetings setting in the global meeting policy.

Answer: A

Question #30

You work as a Microsoft 365 Administrator for your company. All users have Microsoft 365 E3 licenses. All users use Microsoft Teams for collaboration.

A company security policy has the following requirements:

- ➡ Meeting presenters must be unable to share their entire screen in meetings.
- ➡ Meeting presenters must be able to share a single application window in meetings.

You need to configure the system to meet the security requirements.

Which of the following actions should you perform?

- A. Modify the Meeting Settings.
- B. Modify the default Live Events policy.
- C. **Modify the default Meeting policy.**
- D. Modify the Live Events Settings.

Answer: C

Question #31

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

All users use Microsoft Teams for collaboration.

You need to prevent all users except managers from sending messages marked as Urgent.

Managers must be able to send messages marked as Urgent.

Which two of the following actions should you perform? (Choose two)

- A. Configure a new Permission policy and apply it to the managers.
- B. Configure a new Messaging policy and apply it to the managers.**
- C. Modify the default Permission policy.
- D. Modify the default Messaging policy.**

Answer: BD

Question #32

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

All users use Microsoft Teams for collaboration.

Sales users in the company frequently invite potential customers to Microsoft Teams meetings. The potential customers do not have guest accounts.

Sales users report that the potential customers are unable to join the meetings.

You need to configure the system to enable the potential customers to join the meetings.

What should you do?

- A. Enable the **Anonymous** users can join a meeting in the Meeting settings.
- B. Configure the Automatically admit users to Everyone setting in the global meeting policy.
- C. Enable the Allow guest access in Teams in the Org-wide settings.
- D. Configure the Automatically admit users to Everyone in your organization setting in the global meeting policy.

Answer: A

#### Question #33

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365 that includes Phone System. All users in your company have a Microsoft 365 E3 license.

All users use Microsoft Teams for collaboration.

A user reports that he is unable to make phone calls from his Microsoft Teams client. The user reports he is **unable to access the dial pad in Microsoft Teams**.

Other users are able to make calls from Microsoft Teams.

You verify that the user has a license for Phone System.

You need to enable the user to make calls from Microsoft Teams.

Which of the following actions should you perform?

- A. Modify the App Permission policy.
- B. Configure a SIP address for the user.
- C. Enable the user's account for **Enterprise Voice**.
- D. Assign a Configuration Profile to the user.

Answer: C

#### Question #34

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

All users use Microsoft Teams for collaboration.

Users in the Marketing department often host live events in Microsoft Teams for large audiences.

Users report that Internet performance is poor during the live events. **You discover that the live events consume a large amount of Internet bandwidth.**

You need to reduce the Internet bandwidth consumed during the live events.

Which of the following should you configure?

- A. Microsoft Phone System.
- B. An Enterprise Content Delivery Network (eCDN) provider.**
- C. Cloud Video Interop
- D. A SIP provider.

Answer: B

Question #35

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

All users use Microsoft Teams for collaboration.

A company security policy has the following requirements:

- ➡ All users except Team owners must be prevented from deleting sent messages
- ➡ Team owners must be able to **delete sent messages**
- ➡ All users must be prevented from **editing sent messages**

You need to configure Microsoft Teams to meet the security requirements. The solution must minimize the number of policies configured.

What should you configure?

- A. The default Messaging policy only.**
- B. The default Messaging policy and one additional Messaging policy.
- C. The default Messaging policy and two additional Messaging policies.
- D. The default Messaging policy and the default Meeting policy.

Answer: A

Question #36

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E5 license.

You plan to deploy Microsoft Phone System.

You need to configure the phone system with four unique greetings. The unique greetings will be used as follows:

- ➡ One unique greeting will be used during office hours (Monday to Friday 09:00 to 17:00)
- ➡ One unique greeting will be used outside office hours (Monday to Friday 17:00 to 09:00)
- ➡ One unique greeting will be used during weekends.

**One unique greeting will be used during national holidays (for example, Easter and Christmas).**

▪ You need to configure the system to meet the requirements.

What is the **minimum number of auto attendants** you need to configure?

A. 1

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- B. 2
- C. 3
- D. 4

Answer: A

Question #37

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

You plan to host live events in Microsoft Teams.

You discover that external users are unable to access the live events. Company users and users with guest accounts are able to access the live events.

You need to configure the system to allow external users without guest accounts to access the live events.

Which of the following should you configure?

- A. The External Access Org-wide settings
- B. The default Meeting policy
- C. The Live events settings
- D. The default Live events policy**

Answer: D

Question #38

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. The company has 1,000 users. All users in your company have a Microsoft 365 E3 license.

Approximately 400 of the users currently use Microsoft Teams for collaboration. The other 600 users use Microsoft Skype for Business Online for collaboration.

You plan to migrate all users to Microsoft Teams over the next three months. The coexistence mode is currently set to Islands.

You need to ensure that company users do not miss chat messages sent by other company users.

What should you do?

- A. Ensure that all users are signed in to either Microsoft Skype for Business or Microsoft Teams.
- B. Change the coexistence mode to Teams only.
- C. Ensure that all users have both Microsoft Skype for Business and Microsoft Teams installed and are signed in to both applications.**
- D. Change the coexistence mode to Skype for Business with Teams collaboration.

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Answer: C

Question #39

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

You have been migrating users from Microsoft Skype for Business Online to Microsoft Teams over the last two months. Most users are now using Microsoft Teams.

The coexistence mode is currently set to Islands.

You plan to change the coexistence mode to Teams Only to force all users to use Microsoft Teams.

You need to ensure that if any users have online meetings scheduled to use Skype for Business, the meetings are converted to use Microsoft Teams.

Which of the following actions should you perform?

- A. Modify the default Meeting policy in the Microsoft Teams admin center.
- B. Run the `Start-CsExMeetingMigration` PowerShell cmdlet.
- C. Run the `Set-CsTeamsUpgradeConfiguration` PowerShell cmdlet.
- D. Run the `Set-CsTeamsMeetingConfiguration` PowerShell cmdlet.

Answer: B

Question #40

You work as a Systems Administrator for your company. The company has recently purchased a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

You are in the process of configuring Microsoft Teams.

Users in the Marketing department frequently organize events such as trade shows. Organizing an event requires the management of bookings for several resources involved in the event.

You want to add the Microsoft Bookings app to the Microsoft Teams client for the users in the Marketing department.

Which of the following actions should you perform?

- A. Configure a custom Configuration Profile that applies to the Marketing users.
- B. Configure a custom Teams app Permission policy that applies to the Marketing users.
- C. Configure a custom Teams upgrade policy that applies to the Marketing users.
- D. Configure a custom Teams app Setup policy that applies to the Marketing users.

Answer: D

Question #41

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You work as a Systems Administrator for your company. The company has recently purchased a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

You are in the process of configuring Microsoft Teams.

You need to restrict the companies that users can communicate with to **five supplier companies**. You have a list of email domains used by the supplier companies.

Which of the following actions should you configure?

- A. The External access settings.
- B. The Guest access settings.
- C. A Messaging policy.
- D. The Org-wide Teams settings.

Answer: A

#### Question #42

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E5 license.

All users use Microsoft Teams for collaboration. Several teams and channels have been configured.

A team used by users in the Product Design department contains guest accounts. External Designers work with users in the Product Design department and access the team and channels using the guest accounts.

The external designers report that they are unable to access files used in Microsoft Teams meetings or chats.

**You need to enable the external designers to access the files.**

Which of the following actions should you perform?

- A. Modify the Guest access settings in Microsoft Teams.
- B. Modify the External access settings in Microsoft Teams.
- C. Modify the default Meeting policy in Microsoft Teams.
- D. Configure the External Sharing settings in Microsoft SharePoint Online.**

Answer: D

#### Question #43

You work as a Systems Administrator for your company. The company has recently purchased a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

All users use Microsoft Teams for collaboration. Several teams and channels have been configured.

You need to configure Microsoft Teams to ensure that users within your company can collaborate with users in a partner company. You need to ensure that only external users with the email domain of the partner company can send emails to the team channels.

Which of the following actions should you perform?

- A. Modify the list of Accepted Domains in the Exchange Online admin center.
- B. Modify the Email integration options in the Org-wide Teams settings in the Microsoft Teams admin center.**
- C. Modify the Org-wide Guest access settings in the Microsoft Teams admin center.
- D. Modify the Organization options in the Org-wide Teams settings in the Microsoft Teams admin center.

Answer: B

Question #44

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365 that includes Phone System. All users in your company have a Microsoft 365 E3 license.

You plan to configure an auto attendant. The auto attendant will have a nested auto attendant. The nested auto attendant will be used to provide a second-level menu that the first-level auto attendant can connect calls to depending on the option selected by the caller.

You need to configure the auto attendants and required resources.

Which of the following actions should you perform?

- A. Create two auto attendants then create one resource account.
- B. Create one resource account then create two auto attendants.
- C. Create two auto attendants then create two resource accounts.
- D. Create two resource accounts then create two auto attendants.**

Answer: D

Question #45

You work as a Systems Administrator for your company. The company has recently purchased a subscription to Microsoft 365. All users in the company have a Microsoft 365 E3 license.

All users in the company use Microsoft Teams for collaboration.

The company has a large Sales department. A distribution group named Sales contains all the user accounts of the users in the Sales department.

You need to create a team in Microsoft Teams for the Sales department users. You want to minimize administrative effort by creating the Team from the Sales group.

What should you do first?

- A. Configure a membership rule for the group.
- B. Convert the group to a universal security group.
- C. Convert the group to a global security group.
- D. Convert the group to an Office 365 group.**

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Answer: D

Question #46

You work as a Systems Administrator for your company. The company has recently purchased a subscription to Microsoft 365.

All users in your company have a Microsoft 365 E3 license.

You are in the process of configuring Microsoft Teams.

A company security policy states that users must not be able to add apps to Microsoft Teams.

You need to configure Microsoft Teams to meet the security requirement.

What should you configure?

- A. The global app permission policy.
- B. The global Teams policy.
- C. The Org-wide Teams settings.
- D. The global app setup policy.

Answer: A

Question #47

You work as a Microsoft 365 Administrator for your company. All users have Microsoft 365 E5 licenses.

All users use Microsoft Teams for collaboration.

You upload a custom app to Microsoft Teams. The custom app will be used by all users in the company.

You need to ensure that the custom app appears at the top of the app bar in Microsoft Teams.

Which of the following actions should you perform?

- A. Configure the global app setup policy.
- B. Create a configuration profile.
- C. Configure the global app permission policy.
- D. Configure the global Teams policy.

Answer: A

Question #48

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E5 license.

The company has several departments. You have configured a private team for each of the departments.

You configure an additional private team named Managers. The Managers team will contain all departmental managers.

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You need to ensure that the Managers team is not viewable in the Suggested Teams list.  
What should you do?

- A. Modify the member permissions for the Managers team.
- B. Configure a new app permission policy.
- C. **Modify the Team discovery options for the Managers team.**
- D. Select the Hide option for the Managers team.

Answer: C

Question #49

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E5 license.  
All users in the company use Microsoft Teams for collaboration.  
A developer in the company is developing a custom app to be used in Microsoft Teams.  
The developer wants to test the app in Microsoft Teams before releasing the app for use by all company users. The developer **has a .zip file containing** an app package for the custom app.  
You need to enable the developer to upload the app to Microsoft Teams for testing. The app must available to the developer only in Microsoft Teams.  
What should you do?

- A. Modify the global app setup policy.
- B. Configure an app setup policy that applies to the developer only.**
- C. Modify the global app permission policy.
- D. Configure an app permission policy that applies to the developer only.

Answer: B

- Question Set 2

Question #1

You have a Microsoft 365 subscription that uses Microsoft Teams and 300 Microsoft Teams-certified IP phones.  
You need to locate, group, and filter the IP phones based on keywords.  
What should you use?

- A. device tags**
- B. reporting labels
- C. a configuration profile
- D. a label policy

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Answer: A

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/devices/manage-device-tags>

#### Question #2

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You plan to configure the environment to allow external users to collaborate in Microsoft Teams by using guest access.

The company implements a new security policy that has the following requirements:

- ➡ Only guest users from specific domains must be allowed to connect to collaborate by using Microsoft Teams.
- ➡ Guest users must be prevented from inviting other guests.

You need to recommend a solution to meet the security policy requirements.

Solution: From the Microsoft Teams admin center, you modify the global meeting policy.

Does this meet the goal?

A. Yes

B. No

Answer: B

#### Question #3

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You plan to configure the environment to allow external users to collaborate in Microsoft Teams by using guest access.

The company implements a new security policy that has the following requirements:

- ➡ Only guest users from specific domains must be allowed to connect to collaborate by using Microsoft Teams.
- ➡ Guest users must be prevented from inviting other guests.

You need to recommend a solution to meet the security policy requirements.

Solution: From PowerShell, you run the New-AzureADPolicy and Set-AzureADPolicy cmdlets.

Does this meet the goal?

A. Yes

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B. No

Answer: B

Question #4

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You plan to configure the environment to allow external users to collaborate in Microsoft Teams by using guest access.

The company implements a new security policy that has the following requirements:

- ➡ Only guest users from specific domains must be allowed to connect to collaborate by using Microsoft Teams.
- ➡ Guest users must be prevented from inviting other guests.

You need to recommend a solution to meet the security policy requirements.

Solution: From the Azure Active Directory, you modify the External collaboration settings.

Does this meet the goal?

A. Yes

B. No

Answer: A

Question #5

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription that uses an Azure Active Directory (Azure AD) tenant named contoso.com.

You need to prevent guest users in the tenant from using cameras during Microsoft Teams meetings.

Solution: From the Azure Active Directory admin center, you modify the External collaboration settings.

Does this meet the goal?

A. Yes

B. No

Answer: B

Guest access in Teams allows people outside your organization to access teams and channels. When you turn on

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Guest Access, you can turn on or off features guests users can or can't use.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/set-up-guests>

Question #6

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription that uses an Azure Active Directory (Azure AD) tenant named contoso.com.

You need to prevent guest users in the tenant from using cameras during Microsoft Teams meetings.

Solution: From Microsoft Teams admin center, you modify the External collaboration settings.

Does this meet the goal?

A. Yes

B. No

Answer: B

Guest access in Teams allows people outside your organization to access teams and channels. When you turn on Guest Access, you can turn on or off features guests users can or can't use.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/set-up-guests>

Question #7

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription that uses an Azure Active Directory (Azure AD) tenant named contoso.com.

You need to prevent guest users in the tenant from using cameras during Microsoft Teams meetings.

Solution: From the Microsoft 365 admin center, you modify the Sharing settings.

Does this meet the goal?

A. Yes

B. No

Answer: B

Guest access in Teams allows people outside your organization to access teams and channels. When you turn on Guest Access, you can turn on or off features guests users can or can't use.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/set-up-guests>

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Question #8

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent a user named User1 from permanently deleting private chats in Microsoft Teams.

Solution: You place the mailbox of User1 on **Litigation Hold**.

Does this meet the goal?

A. Yes

B. No

Answer: A

Question #9

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent a user named User1 from permanently deleting private chats in Microsoft Teams.

Solution: You create an In-Place Hold for the Microsoft SharePoint site used by Microsoft Teams.

Does this meet the goal?

A. Yes

B. No

Answer: B

Question #10

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent a user named User1 from permanently deleting private chats in Microsoft Teams.

Solution: You place the group mailboxes used by Microsoft Teams on Litigation Hold.

Does this meet the goal?

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A. Yes

B. No

Answer: B

Question #11

You are a Microsoft Teams administrator for your company.

All the teams used by the company's legal department must meet the following compliance requirements:

- ➡ Each team must expire 365 days after it is created.
- ➡ All team content must be deleted when the team expires.

An administrator must be able to restore deleted team content for 30 days.

▪

What should you do?

- A. From the Microsoft Teams admin center, modify the teams policy.
- B. From PowerShell, run the `New-AzureADMSGroupLifecyclePolicy` cmdlet.
- C. From the Microsoft 365 Compliance admin center, create a data loss prevention (DLP) policy.
- D. From the Microsoft 365 admin center, modify the Office 365 group settings.

Answer: B

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-lifecycle>

<https://docs.microsoft.com/en-us/powershell/module/azuread/new-azureadmsgroup lifecyclepolicy?view=azureadps-2.0>

Question #12

Your company has a Microsoft 365 subscription that contains 20 teams.

You need to ensure that a team named Team1 is identified as Highly Confidential in the Microsoft Teams client.

What should you use?

- A. a teams app setup policy in the Microsoft Teams admin center
- B. a sensitivity label in the Microsoft 365 Compliance admin center
- C. a supervision policy in the Microsoft 365 Compliance admin center
- D. a teams policy in the Microsoft Teams admin center

Answer: B

Question #13

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Your company has a Microsoft 365 subscription.

You attempt to review call quality by location.

When you sign in to the Microsoft Call Quality Dashboard, you discover that no locations are defined.

You need to ensure that all the call quality information in the dashboard is segmented by location.

What should you do first?

- A. From the Microsoft Teams admin center, configure reporting labels.
- B. Run the Network Testing Companion by using administrator privileges.
- C. Run the PowerShell cmdlet Set-CsQoEConfiguration.
- D. From the Microsoft Teams admin center, run the Network Planner.

Answer: A

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/learn-more-about-site-upload>

Question #14

**HOTSPOT -**

You have a Microsoft Office 365 subscription.

You create a Microsoft Teams Rooms account named Room1.

You need to ensure that Room1 automatically accepts meeting invitations. The solution must prevent meeting invitations from being accepted if the room is unavailable.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

<code>Set-CalendarProcessing -Identity 'Room1' -AutomateProcessing</code>	<input type="checkbox"/>	-AllowConflicts	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
AutoAccept	<input type="checkbox"/>	\$false	<input type="checkbox"/>
AutoProcessing	<input type="checkbox"/>	\$null	<input type="checkbox"/>
AutoUpdate	<input type="checkbox"/>	\$true	<input type="checkbox"/>

**Answer Area**

<code>Set-CalendarProcessing -Identity 'Room1' -AutomateProcessing</code>	<input type="checkbox"/>	-AllowConflicts	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
AutoAccept	<input checked="" type="checkbox"/>	\$false	<input type="checkbox"/>
AutoProcessing	<input type="checkbox"/>	\$null	<input type="checkbox"/>
AutoUpdate	<input type="checkbox"/>	\$true	<input type="checkbox"/>

Answer:

Reference:

<https://docs.microsoft.com/en-us/powershell/module/exchange/mailboxes/set-calendarprocessing?view=exchange-ps>

Question #15

Your company uses Microsoft Teams.

The company has the departments and teams shown in the following table.

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Department name	Team name
Sales	Team1
Research and Development	Team2
Finance	Team3

You need to recommend a solution to prevent the users in each department from inviting users from other departments to their team.

What should you include in the recommendation?

- A. app permission policies
- B. Azure Information Protection
- C. supervision policies
- D. information barrier policies**

Answer: D

Question #16

Your company has a Microsoft 365 E5 subscription.

The company uses Microsoft Skype for Business Online and plans to upgrade to Microsoft Teams.

The network contains the following devices:

- ➡ 100 computers that run Windows 10
- ➡ 50 Android devices
- ➡ 50 iPhone devices

All the devices have the Skype for Business app installed.

You need to deploy Microsoft Teams to all the devices.

What should you do?

- A. From the Microsoft Teams admin center, set Download the Teams app in the background for Skype for Business users to On.
- B. Create a Group Policy Object (GPO) that contains an app package, and then link the GPO.
- C. From the Microsoft Teams admin center, create an app setup policy that includes the Microsoft Teams app, and then assign the policy to all users.
- D. From Microsoft Intune, push Microsoft Teams to all the devices.**

Answer: D

You need to use Microsoft Intune to push Microsoft Teams to all the devices to ensure the iPhone devices and Android devices get the Teams app.

Setting Download the Teams app in the background for Skype for Business users to On would only affect the Windows computers.

Question #17

Your company has a Microsoft 365 subscription that contains several teams. The company's security policy states that an administrator must be notified when a new team is created by using the Build a team from scratch option.

You need to configure the environment to meet the security policy requirement. What should you do?

- A. From the Microsoft 365 Compliance admin center, enable communication compliance.
- B. From the Microsoft 365 Compliance admin center, create an Office 365 alert policy.**
- C. From the Azure Active Directory admin center, create a protection notification.
- D. From the Microsoft Teams admin center, modify the global teams policy.

Answer: B

#### Question #18

Your company has a Microsoft 365 subscription.

The company plans to host Microsoft Teams live events for groups of users larger than 5,000.

You need to recommend a solution that minimizes the bandwidth required to stream the events.

What should you include in the recommendation?

- A. a Session Border Controller (SBC)
- B. a third-party encoder
- C. an eCDN provider**
- D. a Cloud Video Interop (CVI)

Answer: C

Reference:

<https://docs.microsoft.com/en-us/stream/network-overview>

#### Question #19

Your company has a Microsoft 365 subscription.

You need to prevent users from using Microsoft Teams to communicate with users in a partner company that uses an email domain named **litwareinc.com**.

What should you do from the Microsoft Teams admin center?

- A. Turn off guest access.
- B. Create a new messaging policy.
- C. Modify the External access settings.**
- D. Create a new meeting policy.

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Answer: C

Question #20

Your company has a Microsoft 365 tenant.

Guest users report that they cannot access files or Microsoft OneNote from Microsoft Teams. The guest users can access channels, chats, and conversations.

You need to ensure that the guest users can access the files and OneNote from Microsoft Teams.

For what should you configure external sharing?

- A. Microsoft Teams
- B. Microsoft SharePoint Online**
- C. Microsoft OneDrive for Business
- D. Microsoft Yammer

Answer: B

Question #21

You have an Active Directory user named User1.

You need to ensure that User1 can view the following reports:

- ➡ Microsoft Teams user activity report
- ➡ Microsoft Teams device usage report

The solution must limit the ability of User1 to make changes to Microsoft 365 services.

Which role should you assign to User1?

- A. Teams Service Administrator
- B. Reports reader**
- C. Teams Communications Support Specialist
- D. Message Center reader

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-activity-reports>

Question #22

**HOTSPOT -**

Your company plans to migrate to Microsoft Teams from Microsoft Skype for Business Online. The org-wide coexistence mode for Microsoft Teams is set to

Teams Only.

The company has two named User1 and User2.

You need to implement a migration solution that meets the following requirements:

- ➡ User1 must be able to chat and create meetings by using Skype for Business only.

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- ➡ User1 must be able to read and post messages by using Microsoft Teams channels.
  - ➡ User2 must use Microsoft Teams only.
- How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

-PolicyName	<input type="text"/>
Grant-CsClientPolicy	<input type="checkbox"/>
Grant-CsTeamsUpgradePolicy	<input type="checkbox"/>
Move-CsLegacyUser	<input type="checkbox"/>
-Identity	<input type="text"/>
User1	<input checked="" type="checkbox"/>
User2	<input type="checkbox"/>

Answer Area

-PolicyName	<input type="text"/>
Grant-CsClientPolicy	<input type="checkbox"/>
Grant-CsTeamsUpgradePolicy	<input checked="" type="checkbox"/>
Move-CsLegacyUser	<input type="checkbox"/>
-Identity	<input type="text"/>
User1	<input checked="" type="checkbox"/>
User2	<input type="checkbox"/>

Answer:

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/grant-csteamsupgradepolicy?view=skype-ps>

Question #23

Your company has a Microsoft 365 subscription.

You plan to enable users to book meetings in several of the company's conference rooms by using the Microsoft Teams client.

You need to create the required resources in Microsoft 365 for the conference rooms.

What should you create for each conference room?

- A. a team
- B. a resource mailbox **Most Voted**
- C. an auto attendant
- D. an Office 365 group

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/rooms/rooms-deploy>

Question #24

Your company has a Microsoft Office 365 subscription.

The company has a Microsoft Teams group named Group1.

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You need to remove inactive users from Group1. The members of Group1 must be validated every month. What should you use?

- A. Data subject requests in the Microsoft 365 Compliance admin center
- B. access reviews in the Azure Active Directory admin center**
- C. eDiscovery cases in the Microsoft 365 Compliance admin center
- D. usage reports in the Microsoft Teams admin center

Answer: B

**Question #25**

DRAG DROP -

You have a Microsoft 365 subscription that has Azure Active Directory Premium Plan 2 licenses.

You need to implement Microsoft Teams lifecycle management to meet the following requirements:

- ➡ All unused teams must be deleted after 180 days.
- ➡ Inactive guest users must be removed from teams automatically every three months.
- ➡ Microsoft Teams admin roles must only be assigned for specific time periods.

Which feature should you use for each requirement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Features	Answer Area
A Microsoft 365 group expiration policy	All unused teams must be deleted after 180 days:
Access reviews in Azure Active Directory (Azure AD)	Inactive guest users must be removed from teams automatically every three months:
Azure Active Directory (Azure AD) Privileged Identity Management (PIM)	Microsoft Teams Admin roles must only be assigned for specific time periods:
Entitlement management in Azure Active Directory (Azure AD)	

Answer:

Features	Answer Area
	All unused teams must be deleted after 180 days:
	Inactive guest users must be removed from teams automatically every three months:
	Microsoft Teams Admin roles must only be assigned for specific time periods:
Entitlement management in Azure Active Directory (Azure AD)	A Microsoft 365 group expiration policy
	Access reviews in Azure Active Directory (Azure AD)
	Azure Active Directory (Azure AD) Privileged Identity Management (PIM)

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/solutions/microsoft-365-groups-expiration-policy?view=o365-worldwide> <https://techcommunity.microsoft.com/t5/azure-active-directory-identity/access-reviews-for-guests-in/>

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all-teams-and-microsoft-365-groups/ba-p/1994697 https://docs.microsoft.com/en-us/azure/active-directory/privileged-identity-management/pim-configure

Question #26

DRAG DROP -

Your company uses Microsoft Teams.

You are planning the compliance strategy for Microsoft Teams. All compliance tasks must be performed by a user in the compliance department who will be assigned the Global admin role and will not be a team owner.

You need to identify which tools to use for the following tasks:

Archive a team.

Restore a deleted team.

Permanently delete a team.

Which tool should you identify for each task? To answer, drag the appropriate tools to the correct tasks. Each tool may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Tools**

The Microsoft Teams admin center

The Azure Active Directory admin center

The Microsoft Teams desktop client

**Administration tasks**

Restore a deleted team:

Tool

Archive a team:

Tool

Permanently delete a team:

Tool

Answer:

**Tools**

The Microsoft Teams admin center

The Azure Active Directory admin center

The Microsoft Teams desktop client

**Administration tasks**

Restore a deleted team:

The Azure Active Directory admin center

Archive a team:

The Microsoft Teams admin center

Permanently delete a team:

The Microsoft Teams admin center

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-restore-deleted>

<https://www.prajwaldesai.com/restore-a-deleted-team-in-microsoft-teams/> <https://docs.microsoft.com/en-us/microsoftteams/archive-or-delete-a-team>

Question #27

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Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription and a Virtual Desktop Infrastructure (VDI) solution.

The company's Microsoft Teams upgrade policy is set to Teams only coexistence mode.

You deploy the Microsoft Installer (MSI) package for Microsoft Teams to the VDI solution.

Several months later, users of the VDI solution report that their workstation is missing several new Microsoft Teams features.

You need to ensure that the VDI solution users can use the new Microsoft Teams features.

Solution: You run the `Grant-CsTeamsUpgradePolicy` cmdlet and specify the `-PolicyName` parameter.

Does this meet the goal?

A. Yes

B. No

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-client-update> <https://docs.microsoft.com/en-us/microsoftteams/teams-for-vdi#install-teams-on-vdi>

Question #28

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription and a Virtual Desktop Infrastructure (VDI) solution.

The company's Microsoft Teams upgrade policy is set to Teams only coexistence mode.

You deploy the Microsoft Installer (MSI) package for Microsoft Teams to the VDI solution.

Several months later, users of the VDI solution report that their workstation is missing several new Microsoft Teams features.

You need to ensure that the VDI solution users can use the new Microsoft Teams features.

Solution: You uninstall the Microsoft Teams MSI package, and then reinstall a new Microsoft Teams MSI package.

A. Yes

B. No

Answer: A

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-client-update> <https://docs.microsoft.com/en-us/microsoftteams/teams-for-vdi#install-teams-on-vdi>

Question #29

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Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription and a Virtual Desktop Infrastructure (VDI) solution.

The company's Microsoft Teams upgrade policy is set to Teams only coexistence mode.

You deploy the Microsoft Installer (MSI) package for Microsoft Teams to the VDI solution.

Several months later, users of the VDI solution report that their workstation is missing several new Microsoft Teams features.

You need to ensure that the VDI solution users can use the new Microsoft Teams features.

Solution: You run the Get-WUInstall cmdlet and specify the -AcceptAll parameter.

Does this meet the goal?

A. Yes

B. No

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-client-update> <https://docs.microsoft.com/en-us/microsoftteams/teams-for-vdi#install-teams-on-vdi>

Question #30

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Your company has a Microsoft 365 subscription that contains the teams shown in the following exhibit.

The screenshot shows the Microsoft Teams interface with the title 'Microsoft Teams' at the top. On the left is a dark sidebar with icons for Activity, Chat, Teams (selected), Calendar, Calls, and Files. The main area is titled 'Teams' and shows a list of 'Your teams'. It includes 'Sales and Marketing' (General), 'Monthly Reports' (General), 'Retail' (General), and 'NC460 Sales'. Below this is a section for 'Hidden teams' containing 'Contoso'. Each team entry has a three-dot menu icon to its right. A large watermark reading 'www.itexamcertified.com' is diagonally across the page.

Guest users report that they cannot create posts in Monthly Reports.

You need to ensure that the guest users can post to Monthly Reports.

What should you do?

- A. From the Microsoft Teams client, modify the privacy setting.
- B. From the Microsoft Teams admin center, modify the Guest access settings.**
- C. From the Microsoft Teams client, modify the channel moderation preferences.
- D. From the Microsoft Teams admin center, modify the messaging policy.

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/solutions/collaborate-as-team?view=o365-worldwide>

Question #31

Your company has a Microsoft 365 subscription.

All users have computers that run Windows 10. The computers are joined to Azure Active Directory (Azure AD) and

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enrolled in Microsoft Intune. All the users are standard users.

The company plans to start using Microsoft Teams.

You need to deploy the Microsoft Teams client to the computers.

What should you use?

- A. an Azure AD app registration
- B. a domain-based Group Policy Object (GPO)
- C. Azure App Service
- D. an app in Microsoft Intune

Answer: D

#### Question #32

DRAG DROP -

Your company has a Microsoft 365 subscription.

You need to prevent guest users from creating or updating channels.

How should you complete the PowerShell script? To answer, drag the appropriate options to the correct targets. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Values	Answer Area
<input type="button" value="Get-AzureADGroup"/>	<input type="text" value="Value"/>   <input type="text" value="Value"/> -AllowGuestCreateUpdateChannels \$false
<input type="button" value="Get-AzureADUser"/>	
<input checked="" type="button" value="Get-Team"/>	
<input type="button" value="Set-AzureADGroup"/>	
<input type="button" value="Set-AzureADUser"/>	
<input checked="" type="button" value="Set-Team"/>	

Values	Answer Area
<input type="button" value="Get-AzureADGroup"/>	<input type="text" value="Get-Team"/>   <input type="text" value="Set-Team"/> -AllowGuestCreateUpdateChannels \$false
<input type="button" value="Get-AzureADUser"/>	
<input type="button" value="Get-Team"/>	
<input type="button" value="Set-AzureADGroup"/>	
<input type="button" value="Set-AzureADUser"/>	
<input type="button" value="Set-Team"/>	

Answer:

Reference:

<https://docs.microsoft.com/en-us/powershell/module/teams/get-team?view=teams-ps>

<https://docs.microsoft.com/en-us/powershell/module/teams/set-team?view=teams-ps>

#### Question #33

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**HOTSPOT -**

Your company has a Microsoft Office 365 subscription.

All users use an email domain named **@adatum.com**.

You have the guest access settings shown in the Guest Access exhibit. (Click the Guest Access tab.)

The screenshot shows the Microsoft Teams Admin Center interface. On the left, there's a dark sidebar with various navigation options like Dashboard, Teams, Devices, Locations, Users, Meetings, Messaging policies, Teams app, Voice, Analytics & reports, Assignments, Org-wide settings, External access, and Guest access (which is highlighted in purple). Below these are other tabs: Teams settings, Teams upgrade, Network planner, Legacy portal, Call quality dashboard, and Firstline Worker config... The main content area is titled "Guest access". It contains several sections with toggle switches: "Allow guest access in Teams" (On), "Calling" (Make private calls - On), "Meeting" (Allow IP video - On, Screen sharing mode - Disabled, Allow Meet Now - On), and "Messaging" (Edit sent messages - On, Delete sent messages - On, Chat - On, Use Giphys in conversations - Off, Giphy content rating - Strict, Use Memes in conversations - On, Use Stickers in conversations - Off, Allow immersive reader for viewing messages - On). At the bottom are "Save" and "Discard" buttons.

You have the organizational relationship settings shown in the Organizational Relationship exhibit. (Click the Organizational Relationship tab.)

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The screenshot shows the Microsoft Azure portal interface. The left sidebar has a dark theme with various service icons and links. The main content area is titled "Organizational relationships - Settings" under "Office365 - Azure Active Directory". It includes sections for "Guest users permissions are limited", "Admins and users in the guest inviter role can invite", "Members can invite", "Guests can invite", and "Enable Email One-Time Passcode for guests (Preview)". There's also a "Collaboration restrictions" section with radio button options and a "TARGET DOMAINS" input field containing "contoso.com". A "New support request" link is at the bottom.

You have a meeting policy that is configured as shown in the Meeting Policy exhibit. (Click the Meeting Policy tab.)

## Content sharing

Content sharing settings let you control the different types of content that can be used during Teams meetings that are held in your organization. [Learn more](#)

The screenshot shows the "Content sharing" settings in Microsoft Teams. It includes a dropdown for "Screen sharing mode" set to "Entire screen". Below are five toggle switch controls: "Allow a participant to give or request control" (On), "Allow an external participant to give or request control" (Off), "Allow PowerPoint sharing" (On), "Allow whiteboard" (On), and "Allow shared notes" (On).

For each of the following statements, select Yes if the statement is true. Otherwise, select No.  
NOTE: Each correct selection is worth one point.

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Hot Area:

## Answer Area

Statements	Yes	No
Users at your company can share their screen with guest users during meetings.	<input checked="" type="radio"/>	<input type="radio"/>
Users at your company can add users from a company that uses an email domain of <b>fabrikam.com</b> to teams.	<input type="radio"/>	<input checked="" type="radio"/>
Users at your company can add users from a company that uses an email domain of <b>contoso.com</b> to teams.	<input checked="" type="radio"/>	<input type="radio"/>

Answer

Yes

No

Yes

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/b2b/allow-deny-list>

Question #34

You manage the Microsoft Teams environment for your company.

Several users report poor call quality.

You need to ensure that a user named Admin5 can review the call quality metrics of all the users at the company.

The solution must use the principle of least privilege.

Which role should you assign to Admin5?

- A. Teams Administrator
- B. Teams Communications Support Engineer**
- C. Teams Communications Support Specialist
- D. Teams Communications Administrator

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/using-admin-roles>

Question #35

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Your company has a Microsoft 365 subscription that contains a team named Sales. You need to recommend a solution to ensure that all guest users who are members of Sales receive an email message each year to verify that they want to remain in the team. What should you include in the recommendation?

- A. an identity provider
- B. a Microsoft Outlook add-in
- C. a communication compliance policy
- D. an access review

Answer: D

Question #36

Your company deploys a Quality of Service (QoS) solution to its network. You recently deployed Microsoft Teams for all users. Each user uses a domain-joined computer that runs Windows 10.

The users report poor audio quality when they use Microsoft Teams from the network.

You discover that the media traffic from Microsoft Teams is NOT processed by the QoS solution.

You need to ensure that all the media traffic is processed by the QoS solution.

Which two actions should you perform? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center, set Insert Quality of Service (QoS) markers for real-time media traffic to On.
- B. From the Microsoft Teams client, select a certified Microsoft Teams audio device.
- C. From PowerShell, run the Set-CsQoEConfiguration cmdlet.
- D. From Group Policy Management, create a Group Policy Object (GPO) that contains the Policy-based QoS settings, and then link the GPO to the domain.
- E. From the Microsoft Teams admin center, turn on logging for the device configuration profile.

Answer: AD

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/qos-in-teams>

<https://docs.microsoft.com/en-us/microsoftteams/meeting-settings-in-teams>

Question #37

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not

appear in the review screen.

Your company has a Microsoft 365 subscription.

You plan to configure the environment to allow external users to collaborate in Microsoft Teams by using guest access.

The company implements a new security policy that has the following requirements:

- ➡ Only guest users from specific domains must be allowed to connect to collaborate by using Microsoft Teams.
- ➡ Guest users must be prevented from inviting other guests.

You need to recommend a solution to meet the security policy requirements.

Solution: From PowerShell, you run the New-CSEExternalAccessPolicy and

Set-CSEExternalAccessPolicy cmdlets.

Does this meet the goal?

A. Yes

B. No

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/turning-on-and-using-call-quality-dashboard>

Question #38

HOTSPOT -

You have a Microsoft 365 subscription that uses Microsoft Teams.

You plan to deploy a Microsoft Teams display device.

You need to enable automatic provisioning.

Which type of resource account should you create, and what should you use to identify the device? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

To identify the device, use:

The IP address
The device hash
The hardware ID
The device serial number
<b>The device MAC address</b>

Create resource account type:

Microsoft Teams resource account
<b>Microsoft 365 room resource account</b>
Microsoft Exchange Server equipment resource account

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Answer:

### Answer Area

To identify the device, use:

The IP address
The device hash
The hardware ID
The device serial number
The device MAC address

Create resource account type:

Microsoft Teams resource account
Microsoft 365 room resource account
Microsoft Exchange Server equipment resource account

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/devices/remote-provision-remote-login>

<https://docs.microsoft.com/en-us/microsoftteams/devices/resource-account-ui>

Question #39

You have a Microsoft 365 subscription.

You plan to implement Microsoft Teams.

You need to perform network quality and connectivity tests from an on-premises network to Microsoft 365 Online services by using the Network Testing Companion.

You install the Network Testing Companion module on a local Windows 10 device.

Which additional software should you install to perform the tests?

- A. Network Assessment Tool
- B. Windows Performance Analyzer (WPA)
- C. the Microsoft Teams desktop client
- D. Windows Assessment Toolkit

Answer: A

Reference:

<https://www.lync.se/2019/09/network-testing-companion/>

Question #40

Your company has a Microsoft 365 tenant that uses Microsoft Skype for Business Online.

All users connect to Skype for Business Online by using computers that run Windows 10.

You plan to upgrade all the users from Skype for Business Online to Microsoft Teams.

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You need to ensure that the Microsoft Teams client is installed automatically on all the computers. What should you do from the Teams admin center?

- A. From the Messaging policies settings, modify the Global (Org-wide default) messaging policy.
- B. From Org-wide settings, configure the Teams upgrade settings.**
- C. From Teams apps, add an App setup policy.
- D. From the Teams policies settings, modify the Global (Org-wide default) Teams policy.

Answer: B

Question #41

You have a Microsoft Office 365 subscription that contains a user named User1.

You need to ensure that User1 can view Analytics & reports in the Microsoft Teams admin center. The solution must use the principle of least privilege.

Which role should you assign to User1?

- A. Groups administrator
- B. Skype for Business administrator**
- C. Global reader
- D. Reports reader

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/get-started-with-teams-monitor-usage-and-feedback>

Question #42

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent a user named User1 from permanently deleting private chats in Microsoft Teams.

Solution: You create an In-Place Hold for the Microsoft OneDrive for Business site of User1.

Does this meet the goal?

- A. Yes
- B. No

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Answer: B

Private chats are stored in user mailboxes, not on OneDrive.

Question #43

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription and a Virtual Desktop Infrastructure (VDI) solution.

The company's Microsoft Teams upgrade policy is set to Teams only coexistence mode.

You deploy the Microsoft Installer (MSI) package for Microsoft Teams to the VDI solution.

Several months later, users of the VDI solution report that their workstation is missing several new Microsoft Teams features.

You need to ensure that the VDI solution users can use the new Microsoft Teams features.

Solution: From the Microsoft Teams admin center, you modify the Microsoft Teams upgrade policy.

Does this meet the goal?

A. Yes

B. No

Answer: B

References:

<https://docs.microsoft.com/en-us/microsoftteams/teams-client-update>

Question #44

Your company has a Microsoft 365 E5 subscription.

You enable guest access for Microsoft Teams.

You need to prevent all users from downloading and opening files that contain malware by using Microsoft Teams channels.

What should you do first?

A. From the Microsoft 365 Compliance admin center, create a data loss prevention (DLP) policy.

B. From the Azure Active Directory admin center, enable the End user protection baseline policy.

C. From the Microsoft 365 Compliance admin center, select Turn on Defender for Office 365 for SharePoint, OneDrive, and Microsoft Teams.

D. From the Azure Active Directory admin center, add an identity provider.

Answer: C

Question #45

DRAG DROP -

Your company has a Microsoft Office 365 subscription.

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The company has the administrators and the security requirements shown in the following table.

Administrator name	Requirement
Admin5	Review call analytics for individual users.
Admin6	Manage meeting settings.
Admin7	Publish Microsoft Teams apps to the company store.

You need to assign a role to each administrator to ensure that the administrators can meet the security requirements by using the Microsoft Teams admin center.

The solution must use the principle of least privilege.

Which role should you assign to each administrator? To answer, drag the appropriate roles to the correct users. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Roles	Answer Area
Teams Communications Administrator	Admin5      Role
Teams Communications Support Engineer	Admin6      Role
Teams Communications Support Specialist	Admin7      Role
Teams Administrator	

Answer:

Roles	Answer Area
Teams Communications Administrator	Admin5      Teams Communications Support Specialist
Teams Communications Support Engineer	Admin6      Teams Communications Administrator
Teams Communications Support Specialist	Admin7      Teams Administrator
Teams Administrator	

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/using-admin-roles>

Question #46

HOTSPOT -

Your company plans to upgrade to Microsoft Teams from Microsoft Skype for Business Online. The org-wide coexistence mode for Microsoft Teams is set to

Teams Only.

The company has a user named User1.

You need to implement a migration solution that meets the following requirements:

- ➡ User1 must be able to chat and create meetings by using Skype for Business only.
- ➡ User1 must be able to read and post messages by using Microsoft Teams channels.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

	-PolicyName								
<table border="1" style="width: 100%; height: 100%;"><tr><td>Grant-CsClientPolicy</td></tr><tr><td>Grant-CsTeamsUpgradePolicy</td></tr><tr><td>Move-CsLegacyUser</td></tr></table>	Grant-CsClientPolicy	Grant-CsTeamsUpgradePolicy	Move-CsLegacyUser	<table border="1" style="width: 100%; height: 100%;"><tr><td>Islands</td></tr><tr><td>SfBOnly</td></tr><tr><td>SfBWithTeamsCollab</td></tr><tr><td>SfBWithTeamsCollabAndMeetings</td></tr><tr><td>UpgradeToTeams</td></tr></table>	Islands	SfBOnly	SfBWithTeamsCollab	SfBWithTeamsCollabAndMeetings	UpgradeToTeams
Grant-CsClientPolicy									
Grant-CsTeamsUpgradePolicy									
Move-CsLegacyUser									
Islands									
SfBOnly									
SfBWithTeamsCollab									
SfBWithTeamsCollabAndMeetings									
UpgradeToTeams									

Answer:

**Answer Area**

	-PolicyName								
<table border="1" style="width: 100%; height: 100%;"><tr><td>Grant-CsClientPolicy</td></tr><tr><td>Grant-CsTeamsUpgradePolicy</td></tr><tr><td>Move-CsLegacyUser</td></tr></table>	Grant-CsClientPolicy	Grant-CsTeamsUpgradePolicy	Move-CsLegacyUser	<table border="1" style="width: 100%; height: 100%;"><tr><td>Islands</td></tr><tr><td>SfBOnly</td></tr><tr><td>SfBWithTeamsCollab</td></tr><tr><td>SfBWithTeamsCollabAndMeetings</td></tr><tr><td>UpgradeToTeams</td></tr></table>	Islands	SfBOnly	SfBWithTeamsCollab	SfBWithTeamsCollabAndMeetings	UpgradeToTeams
Grant-CsClientPolicy									
Grant-CsTeamsUpgradePolicy									
Move-CsLegacyUser									
Islands									
SfBOnly									
SfBWithTeamsCollab									
SfBWithTeamsCollabAndMeetings									
UpgradeToTeams									

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/grant-csteamsupgradepolicy?view=skype-ps>

Question #47

You plan to deploy Microsoft Teams to a remote location.

You perform a network readiness assessment for Microsoft Teams by using the Network Testing Companion.

Which two tests are included in the assessment? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. trace route information
- B. video quality tests
- C. open and blocked ports
- D. audio quality tests
- E. Quality of Service (QoS) validation

Answer: CD

Reference:

<https://ucstatus.com/2019/05/10/hands-on-with-the-skype-for-business-microsoft-teams-network-testing-companion/>

Question #48

Your company has a Microsoft 365 subscription.

When making voice calls from Microsoft Teams, users report poor call quality at specific times of the day.

You need to verify whether Quality of Service (QoS) is being applied to the calls.

What should you use?

- A. the Microsoft Teams client
- B. Microsoft Call Quality Dashboard
- C. Network Testing Companion
- D. Network Monitor

Answer: D

References:

<https://docs.microsoft.com/en-us/microsoftteams/qos-in-teams#validate-the-qos-implementation>

Question #49

Your company has 200 users.

You plan to upgrade all the users from Microsoft Skype for Business Online to Microsoft Teams. Phone System with Teams must be enabled for all users.

You need to recommend a coexistence mode for the Microsoft Teams upgrade policy.

Which mode should you recommend?

- A. Skype for Business with Teams collaboration
- B. Islands
- C. Teams only
- D. Skype for Business with Teams collaboration and meetings

Answer: C

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cloud-voice-landing-page>

Question #50

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription that uses an Azure Active Directory (Azure AD) tenant named contoso.com.

You need to prevent guest users in the tenant from using cameras during Microsoft Teams meetings.

Solution: From Microsoft Teams admin center, you modify the Guest access settings.

Does this meet the goal?

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A. Yes

B. No

Answer: A

Guest access in Teams allows people outside your organization to access teams and channels. When you turn on Guest Access, you can turn on or off features guests users can or can't use.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/set-up-guests>

Question #51

HOTSPOT -

You have a Microsoft 365 subscription that contains the users shown in the following table.

Name	Role
User1	Teams Administrator
User2	Teams Communications Administrator
User3	<b>None</b>

In Microsoft Teams, User3 creates a new team named Team1.

User1 configures the Groups Expiration settings as shown in the following exhibit.

\* Group lifetime (in days)

\* Email contact for groups with no owners

Enable expiration for these Office 365 groups

+ Add

Name	Membership Type
<input type="checkbox"/> <input type="button" value="T"/> Team1	Assigned

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

#### Answer Area

Statements	Yes	No
User1 will receive a renewal notification 180 days before Team1 is due to expire.	<input type="radio"/>	<input checked="" type="radio"/>
User2 can renew Team1 before the team expires.	<input type="radio"/>	<input checked="" type="radio"/>
User3 will receive a renewal notification 30 days before Team1 is due to expire.	<input type="radio"/>	<input type="radio"/>

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Answer:

### Answer Area

Statements	Yes	No
User1 will receive a renewal notification 180 days before Team1 is due to expire.	<input type="radio"/>	<input checked="" type="radio"/>
User2 can renew Team1 before the team expires.	<input type="radio"/>	<input checked="" type="radio"/>
User3 will receive a renewal notification 30 days before Team1 is due to expire.	<input checked="" type="radio"/>	<input type="radio"/>

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/team-expiration-renewal> <https://docs.microsoft.com/en-us/microsoft-365/solutions/microsoft-365-groups-expiration-policy?view=o365-worldwide-skype>

Question #52

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription that uses an Azure Active Directory (Azure AD) tenant named contoso.com.

You need to prevent guest users in the tenant from using cameras during Microsoft Teams meetings.

Solution: From Microsoft Teams admin center, you modify the External sharing settings.

Does this meet the goal?

A. Yes

B. No

Answer: B

Guest access in Teams allows people outside your organization to access teams and channels. When you turn on Guest Access, you can turn on or off features guests users can or can't use.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/set-up-guests>

Question #53

You have a Microsoft 365 subscription and an on-premises Active Directory domain that syncs by using Azure AD Connect.

You need to change the Membership type of a group from Assigned (static) to Dynamic User.

What should you use?

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- A. Active Directory Users and Computers
- B. the Microsoft Teams client
- C. the Azure Active Directory admin center
- D. the Microsoft Teams admin center

Answer: C

Question #54

**HOTSPOT -**

You have a Microsoft 365 E5 subscription that contains a hybrid deployment of Microsoft Skype for Business Server and a user named User1.

You need User1 to perform a tenant readiness assessment for Skype for Business upgrade by using Advisor for Teams.

Which two additional licenses should you assign to User1? To answer, select the appropriate settings in the answer area.

NOTE: Each correct selection is worth one point.

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Hot Area:

**Answer Area**

User1

Reset password   Block sign-in   Delete user

**Microsoft Excel Advanced Analytics**  
Office 365 E5

**Microsoft Forms (Plan E5)**  
Office 365 E5

**Microsoft Information Governance**  
Office 365 E5

**Microsoft Kaizala Pro**  
Office 365 E5

**Microsoft MyAnalytics (Full)**  
Office 365 E5

**Microsoft Planner**  
Office 365 E5

**Microsoft Records Management**  
Office 365 E5

**Microsoft Search**  
 Office 365 E5  
This app is assigned at the organization level. It can't be assigned per user.

**Microsoft StaffHub**  
Office 365 E5

**Microsoft Stream for O365 E5 SKU**  
Office 365 E5

**Microsoft Teams**  
Office 365 E5

**Save changes**

**Answer Area**

**User1**

Reset password    Block sign-in    Delete user

**Microsoft Excel Advanced Analytics**  
Office 365 E5

**Microsoft Forms (Plan E5)**  
Office 365 E5

**Microsoft Information Governance**  
Office 365 E5

**Microsoft Kaizala Pro**  
Office 365 E5

**Microsoft MyAnalytics (Full)**  
Office 365 E5

**Microsoft Planner**  
Office 365 E5

**Microsoft Records Management**  
Office 365 E5

**Microsoft Search**  
 Office 365 E5  
This app is assigned at the organization level. It can't be assigned per user.

**Microsoft StaffHub**  
Office 365 E5

**Microsoft Stream for O365 E5 SKU**  
Office 365 E5

**Microsoft Teams**  
Office 365 E5

**Save changes**

Answer:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/use-advisor-teams-roll-out>

- Question Set 3

Question #1

Your company has a Microsoft 365 subscription.  
You have a Microsoft Teams team named Sales that is set to Private.  
Users report that they can view the Sales team from a list of suggested teams.  
You need to hide the team from the list of suggested teams.  
What should you do from the Microsoft Teams client?

- A. Modify the Team discovery settings.
- B. Select the Hide team option.
- C. Modify the team privacy settings.
- D. Modify the team member permissions.

Answer: A

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-discovery-of-private-teams#set-whether-existing-private-teams-are-discoverable>

Question #2

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.

Solution: From a team, you add a tab for the Sales site.

Does this meet the goal?

A. Yes

B. No

Answer: B

This solution will make the Sales site available in Teams. However, the team will already have an associated SharePoint site. Any new channels will create new folders in the existing SharePoint site, not the Sales site.

Question #3

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not

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appear in the review screen.

You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.

Solution: From the Microsoft Teams client, you create a new team and select Create from an existing Office 365 group or team.

Does this meet the goal?

A. Yes

B. No

Answer: A

The Sales SharePoint site will have an associated Office 365 group. We need to create a new Team from that group. That will ensure that any new channels created in the new Team will create a new folder in the Sales SharePoint site.

Reference:

<https://support.microsoft.com/en-us/office/create-a-team-from-an-existing-group-24ec428e-40d7-4a1a-ab87-29be7d145865>

Question #4

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.

Solution: From the Sales site, you use the Create a Team option.

Does this meet the goal?

A. Yes

B. No

Answer: A

Reference:

<https://office365atwork.com/teams/connect-microsoft-teams-with-sharepoint-site/>

Question #5

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not

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appear in the review screen.

You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the Sales site.

Solution: From PowerShell, you run the Set-AzureADGroup cmdlet.

Does this meet the goal?

A. Yes

B. No

Answer: B

Question #6

**HOTSPOT -**

You have a Microsoft 365 tenant that uses Microsoft Skype for Business on-premises.

You plan to upgrade to Microsoft Teams in stages based on groups. The features required by each group are shown in the following table.

Group name	Feature
Sales	Calling, channels, groups, chat, and meetings in Microsoft Teams
Human Resources	Chat and calling in Skype for Business Meetings, channels, and groups in Microsoft Teams
Research	Chat and meetings in Skype for Business Channels and groups in Microsoft Teams

How should you configure the upgrade policy for the groups? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

### Answer Area

Sales:

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Human Resources:

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Research:

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

### Answer Area

Sales:

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Human Resources:

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Research:

Skype for Business only
Skype for Business with Teams Collaboration
Skype for Business with Teams Collaboration and Meetings
Teams only

Answer:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/migration-interop-guidance-for-teams-with-skype>

Question #7

HOTSPOT -

Your company has a Microsoft 365 subscription.

The company's only messaging policy is a global messaging policy configured as shown in the following exhibit.

The screenshot shows the Microsoft Teams admin center with the 'Messaging policies' option selected in the left sidebar. The main pane displays the 'Global' messaging policy settings. It includes fields for 'Description' (empty), 'Owners can delete sent messages' (On), 'Delete sent messages' (Off), 'Edit sent messages' (Off), 'Read receipts' (User controlled dropdown), and 'Chat' (On). A note at the bottom states: 'Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.'

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Hot Area:

### Answer Area

Users [answer choice] sent chat messages.

can only delete
can only modify
can delete and modify
cannot delete and modify

Team owners [answer choice] sent chat messages.

can only delete
can only modify
can delete and modify
cannot delete and modify

Answer

## Answer Area

Users [answer choice] sent chat messages.

can only delete
can only modify
can delete and modify
cannot delete and modify

Team owners [answer choice] sent chat messages.

can only delete
can only modify
can delete and modify
cannot delete and modify

:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/messaging-policies-in-teams>

Question #8

**HOTSPOT -**

You have a Microsoft 365 E5 subscription that uses Microsoft Teams and a hybrid deployment of Microsoft Skype for Business Server.

Coexistence mode in Microsoft Teams is set to Islands.

Coexistence mode is configured for three users named User1, User2, and User3 as shown in the following table.

User	Coexistence mode
User1	Use Org-wide settings
User2	Skype for Business with Teams collaboration
User3	Teams only

The Skype for Business user accounts are homed as shown in the following table.

User	Homed
User1	On-premises
User2	Online
User3	Online

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

Statements	Yes	No
User3 must use the Microsoft Teams client to initiate a new chat with User1.	<input checked="" type="radio"/>	<input type="radio"/>
User1 must use the Microsoft Teams client to initiate a new chat with User2.	<input type="radio"/>	<input checked="" type="radio"/>
User2 must use the Skype for Business client to initiate a new chat with User1 and User3.	<input checked="" type="radio"/>	<input type="radio"/>

Answer:

## Answer Area

Statements	Yes	No
User3 must use the Microsoft Teams client to initiate a new chat with User1.	<input type="radio"/>	<input checked="" type="radio"/>
User1 must use the Microsoft Teams client to initiate a new chat with User2.	<input type="radio"/>	<input checked="" type="radio"/>
User2 must use the Skype for Business client to initiate a new chat with User1 and User3.	<input checked="" type="radio"/>	<input type="radio"/>

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/coexistence-chat-calls-presence>

Question #9

### HOTSPOT -

Your company uses Microsoft Skype for Business Online and Microsoft Teams.

All Skype for Business Online users can make and receive PSTN calls. Microsoft Teams is configured for PSTN calls.

You plan to upgrade the Skype for Business Online users to Microsoft Teams.

The Teams upgrade settings are configured as shown in the Teams upgrade exhibit. (Click the Teams upgrade tab.)

**Teams upgrade**  
Teams upgrade lets you set up your upgrade experience from Skype for Business to Teams for your users. You can use the default settings or make changes to the coexistence mode and app preferences to fit your organizational needs. [Learn more](#)

**Coexistence mode**

Coexistence mode [ⓘ](#)

Notify Skype for Business users that an upgrade to Teams is available  Off

**App preferences**

Preferred app for users to join Skype for Business meetings

Download the Teams app in the background for Skype for Business users  On

You apply TeamsUpgradePolicy to the user accounts of the company's R&D and human resources (HR) departments by using the coexistence modes shown in the following table.

Department	Coexistence mode
R&D	TeamsOnly
HR	SfbWithTeamsCollabAndMeetings

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

### Answer Area

Statements	Yes	No
Users in the R&D department will not be able to join Skype for Business Online meetings.	<input type="radio"/>	<input checked="" type="radio"/>
Existing Skype for Business Online meetings scheduled by users in the HR department will migrate automatically to Microsoft Teams.	<input type="radio"/>	<input type="radio"/>
Users in the HR department will be able to make and receive PSTN calls by using Microsoft Teams.	<input type="radio"/>	<input type="radio"/>

Answer:

## Answer Area

Statements	Yes	No
Users in the R&D department will not be able to join Skype for Business Online meetings.	<input type="radio"/>	<input checked="" type="radio"/>
Existing Skype for Business Online meetings scheduled by users in the HR department will migrate automatically to Microsoft Teams.	<input checked="" type="radio"/>	<input type="radio"/>
Users in the HR department will be able to make and receive PSTN calls by using Microsoft Teams.	<input type="radio"/>	<input checked="" type="radio"/>

Box 1: No -

TeamsOnly: Can schedule meetings in Teams only, but can join Skype for Business or Teams meetings.

Box 2: Yes -

By default, when assigning either TeamsOnly or SfbWithTeamsCollabAndMeetings to an individual user, any existing Skype for Business meetings scheduled by that user for the future are converted to Teams meetings.

Box 3: No -

SfBWithTeamsCollabAndMeetings: Has the chat and calling functionality of user in SfBOnly mode.

SfBOnly: Can initiate chats and calls from Skype for Business only.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/migration-interop-guidance-for-teams-with-skype>

Question #10

Your company is upgrading from Microsoft Skype for Business Online to Microsoft Teams.

The company's Microsoft Teams upgrade policy is set to Islands coexistence mode. The company plans to maintain the coexistence mode for several months.

Several users report that they receive email messages about missed chat conversations.

You need to recommend a solution to ensure that all the users receive chat messages.

Which two actions should you recommend? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Install the Microsoft Teams clients on all the computers that run the Skype for Business client. Instruct the users to sign in to both client applications.

B. Instruct the users to modify the permissions in the Microsoft Teams client.

C. Modify the global app setup policy.

D. Modify the global app permission policy.

E. Install the Skype for Business client on all the computers that run the Microsoft Teams client. Instruct the users to sign in to both client applications.

Answer: AE

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability>

Question #11

Your company has a Microsoft 365 subscription.

You need to ensure that users from a partner company named Contoso, Ltd. can collaborate with your company's users in teams. The solution must ensure that the Contoso users can exchange chat messages in channels.

Which three actions should you perform before you add the Contoso users to teams? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From the Services & add-ins settings in the Microsoft 365 admin center, set Let group members outside the organization access group content to On.
- B. From the Guest access settings in the Microsoft Teams admin center, set Allow guest access in Microsoft Teams to On.
- C. From the External collaboration settings in the Azure Active Directory admin center, add Contoso's domain to the list of target domains.
- D. From the External access settings in the Microsoft Teams admin center, add Contoso's domain to the Allowed list of domains.
- E. From the External collaboration settings in the Azure Active Directory admin center, set Guest users permissions are limited to No.
- F. From the Services & add-ins settings in the Microsoft 365 admin center, set Let group owners add people outside the organization to groups to On.

Answer: ABF

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-external-access> <https://docs.microsoft.com/en-us/microsoftteams/teams-dependencies> <https://docs.microsoft.com/en-us/microsoftteams/guest-access-checklist>

Question #12

Your company has a Microsoft 365 subscription.

You recently set the company's Microsoft Teams upgrade policy to Teams only coexistence mode.

A user reports that several online meetings are configured to use Microsoft Skype for Business.

You need to convert the online meetings in the user's calendar to use Microsoft Teams.

What are two possible ways to achieve the goal? Each Answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. From PowerShell, run the Start-CsExMeetingMigration cmdlet and specify the -identity parameter.
- B. Run the Skype for Business Meeting Migration tool.
- C. From the Microsoft Teams admin center, modify the meeting policy.
- D. From PowerShell, run the Set-CsTeamsUpgradeConfiguration cmdlet.
- E. From the Microsoft Teams admin center, modify the Microsoft Teams upgrade policy.

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Answer: AB

Reference:

<https://docs.microsoft.com/en-us/skypeforbusiness/audio-conferencing-in-office-365/setting-up-the-meeting-migration-service-mms>

**Question #13**

Your company has a Microsoft Office 365 subscription.

The company has the departments and teams shown in the following table.

Department name	Team name
Human resources	HR
Research and development	R&D
Events	Events

You need to ensure that only the following apps appear in the app bar of the Microsoft Teams client for only the events department:

- ➡ Activity
- ➡ Shifts
- ➡ Chat

What should you do first?

- A. Create a custom app permission policy.
- B. Modify the global app permission policy.
- C. Create a custom app setup policy.**
- D. Modify the global app setup policy.

Answer: C

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies#assign-a-custom-app-setup-policy-to-users>

**Question #14**

You have a Microsoft Office 365 subscription.

You plan to upgrade from Microsoft Skype for Business to Microsoft Teams.

You use the following workloads in Skype for Business:

- ➡ Audio/video conferencing
- ➡ Dial-in conferencing
- ➡ Enterprise Voice
- ➡ Persistent Chat
- ➡ Chat

You need to ensure that users can evaluate Microsoft Teams while maintaining PSTN calling by using the Skype for Business client.

Which coexistence mode should you use?

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- A. Islands
- B. Skype for Business with Teams collaboration
- C. Skype for Business only
- D. Meetings First**

Answer: D

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability>

Question #15

DRAG DROP -

Your company has a Microsoft 365 E5 subscription.

You need to configure Microsoft Teams to meet the following requirements:

- All new teams must include the Wiki app and the Planner app.
- Users in specific groups must be prevented from creating private channels.
- Only users in the company's IT department must have early access to the unreleased features of Microsoft Teams.

What should you configure for each requirement? To answer, drag the appropriate settings to the correct requirements. Each setting may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Settings	Answer Area
App setup policies	All new teams must include the wiki and planner apps: <input type="button" value="Setting"/>
Teams policies	Users in specific groups must be prevented from creating private channels: <input type="button" value="Setting"/>
Team templates	
Update policies	Only users in the company's IT department must have early access to the unreleased features of Microsoft Teams: <input type="button" value="Setting"/>

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Answer:

Settings	Answer Area
App setup policies	All new teams must include the wiki and planner apps: <span style="border: 1px solid black; padding: 2px;">App setup policies</span>
Teams policies	Users in specific groups must be prevented from creating private channels: <span style="border: 1px solid black; padding: 2px;">Teams policies</span>
Team templates	
Update policies	Only users in the company's IT department must have early access to the unreleased features of Microsoft Teams: <span style="border: 1px solid black; padding: 2px;">Update policies</span>

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies> <https://docs.microsoft.com/en-us/microsoftteams/teams-policies> <https://docs.microsoft.com/en-us/microsoftteams/public-preview-doc-updates>

Question #16

**HOTSPOT -**

You have a Microsoft 365 subscription that uses Microsoft Teams and contains a user named User1.

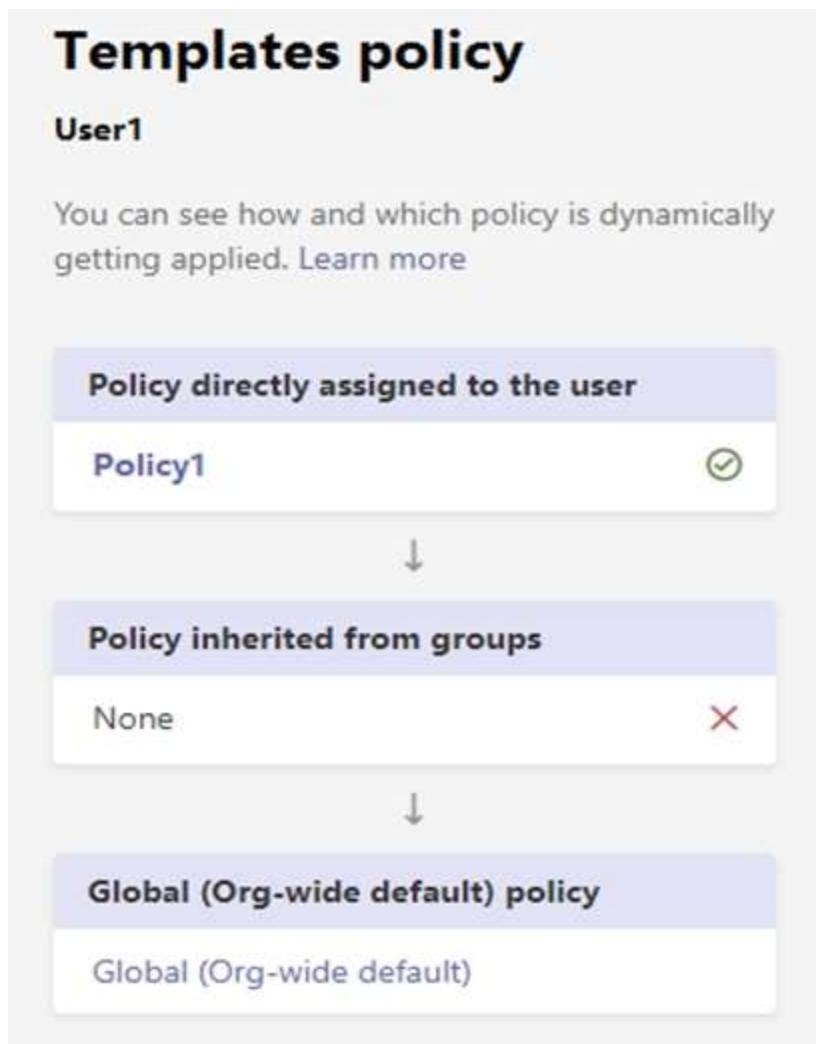
You have the following Microsoft Team templates:

- ➡ Manage an Event
- ➡ Manage a Project
- ➡ Quality and Safety
- ➡ Onboard Employees

You have the Microsoft Teams template policies shown in the following table.

Policy	Viewable template
Global (Org-wide default)	Manage a Project Quality and Safety Onboard Employees
Policy1	Manage a Project Manage an Event

The Templates policy settings for User1 are configured as shown in the following exhibit.



For each of the following statements, select Yes if the statement is true. Otherwise, select No.  
NOTE: Each correct selection is worth one point.

Hot Area:

### Answer Area

Statements	Yes	No
User1 can create new teams by using the Onboard Employees template.	<input type="radio"/>	<input type="radio"/>
User1 must use the Microsoft Teams admin center to create a new team by using a template.	<input type="radio"/>	<input type="radio"/>
User1 must be assigned the Teams Administrator role to create new teams by using the Manage a Project template.	<input type="radio"/>	<input checked="" type="radio"/>

Answer:

No

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No

No

Reference:

<https://support.microsoft.com/en-us/office/create-a-team-from-a-template-a90c30f3-9940-4897-ab5b-988e69e4cd9c>

#### Question #17

You have a Microsoft 365 subscription.

You create an org-wide team named Team1. Users named User1 and User2 are the owners of Team1.

You need to configure Team1 to meet following requirements:

- ➡ Ensure that only User1 and User2 can create new posts in the General channel.
- ➡ Prevent @mentions for the org-wide team members.

Which two actions should you perform from the Microsoft Teams client? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From the Team1 settings, clear Give members the option to edit their messages.
- B. From the General Channel settings of Team1, set the channel moderation preference to Anyone can post; show alert that postings will notify everyone (recommended for large teams).
- C. From the General Channel settings of Team1, set the channel moderation preference to Only owners can post messages.
- D. From the Team1 settings, disable all the Fun stuff settings.
- E. From the Team1 settings, set Show members the option to @team or @[team name] to Off.

Answer: CE

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-an-org-wide-team>

#### Question #18

Your company has a Microsoft 365 subscription.

From the Microsoft Teams client, you review the teams shown in the exhibit.

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The screenshot shows the Microsoft Teams application interface. On the left, there's a vertical sidebar with icons for Activity, Chat, Teams (which is selected), Calendar, Calls, Files, Apps, and Help. The main area shows a list of 'Your teams': Sales and Marketing (General), Monthly Reports (with a warning icon), Retail (General, NC460 Sales), and Contoso (General). In the center, there's a 'Welcome to the team!' message with three buttons: 'Add more people', 'Create more channels', and 'Open the FAQ'. At the bottom, it says 'Megan Bowen has added Raul Razo and other 25 to the team.' There's also a prompt to 'Start a new conversation. Type @ to mention someone.'

Members of the Retail team report that they cannot create channels.

You need to ensure that the Retail team members can create channels.

Which two actions should you perform? Each Answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. From the Azure Active Directory admin center, change the membership type of the Office 365 group for the Retail team to Assigned.
- B. From the Microsoft Teams client, promote all the Retail team members to an owner role.
- C. From the Microsoft Teams admin center, unarchive the Retail team.
- D. Instruct the Retail team owner to restore the team by using the Microsoft Teams client.
- E. From PowerShell, modify the information barrier policy.

Answer: CD

Question #19

Your company has a Microsoft 365 subscription.

The Microsoft 365 tenant uses a domain named contoso.com.

You need to ensure that team channels can receive email only from users in the company and email addresses that use an email domain named @fabrikam.com.

What should you modify?

- A. the External collaboration settings in the Azure Active Directory admin center

- B. the list of accepted domains in Microsoft Exchange Online
- C. the org-wide Teams settings
- D. the global teams policy

Answer: C

**Question #20**

DRAG DROP -

You have a Microsoft Office 365 subscription named contoso.com.

You need to create the Microsoft Teams teams shown in the following table.

Name	Requirement
Sales	Users can join only once they are approved.
General	All contoso.com users are included automatically.
Projects	Users can join without approval.

What should you configure each team? To answer, drag the appropriate team types to the correct teams. Each team type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Team Types**

Org-wide

Private

Public

**Answer Area**

Sales: Team type

General: Team type

Project: Team type

Team Types	Answer Area
Org-wide	Sales: Private
Private	General: Org-wide
Public	Project: Public

Answer:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-channels-overview>

Question #21

Your company has a Microsoft 365 subscription.

You need to ensure that only the members of the company's IT group can create private channels.

Which three actions should you perform? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Modify the global teams policy.
- B. Assign the members of the IT group to the policy.
- C. Create a custom teams policy.
- D. Run the Set-TeamsChannel cmdlet.
- E. Modify the global messaging policy.
- F. Create a custom messaging policy.

Answer: ABC

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-policies>

Question #22

HOTSPOT -

You have a Microsoft 365 subscription.

You need to configure the following for all users:

- ➡ Prevent the use of third-party apps in Microsoft Teams.
  - ➡ Configure the Microsoft Teams app navigation bar.
- The solution must minimize administrative effort.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

Prevent the use of third-party apps  
in Microsoft Teams:

- From the Microsoft 365 admin center, modify the Microsoft Teams Org settings.
- From the Microsoft 365 admin center, modify the User owned apps and services Org settings.
- From the Microsoft Teams admin center, modify the Org-wide app settings.**
- From the Microsoft Teams admin center, modify the Org-wide settings.

Configure the Microsoft Teams app  
navigation bar:

- Create a new app permission policy.
- Create a new app setup policy.
- Modify the global app permission policy.
- Modify the global app setup policy.**

Answer:

**Answer Area**

Prevent the use of third-party apps  
in Microsoft Teams:

- From the Microsoft 365 admin center, modify the Microsoft Teams Org settings.
- From the Microsoft 365 admin center, modify the User owned apps and services Org settings.
- From the Microsoft Teams admin center, modify the Org-wide app settings.**
- From the Microsoft Teams admin center, modify the Org-wide settings.

Configure the Microsoft Teams app  
navigation bar:

- Create a new app permission policy.
- Create a new app setup policy.
- Modify the global app permission policy.
- Modify the global app setup policy.**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies> <https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies>

Question #23

Your network contains an on-premises Active Directory domain that syncs to a Microsoft 365 subscription.

From the Microsoft Teams client, you create a new team named Sales.

You need to ensure that the team includes all users in the company's sales department. The solution must ensure that the new employees hired for the sales department are added automatically to the team.

Which tool should you use to configure the membership of the Sales group?

- A. Active Directory Users and Computers
- B. the Microsoft 365 admin center
- C. Azure AD Connect
- D. the Azure Active Directory admin center**

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Answer: D

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/dynamic-memberships> <https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-change-type>

**Question #24**

You have a Microsoft Office 365 subscription.

You need to prevent guest users from deleting channels from a Microsoft Teams team.

What should you use?

- A. the Microsoft 365 admin center
- B. the Azure portal
- C. the Microsoft Teams client**
- D. the Microsoft 365 Compliance admin center

Answer: C

**Question #25**

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent temporary employees from using the private chat feature in Microsoft Teams.

Solution: You create a meeting policy and assign the policy to the users.

Does this meet the goal?

A. Yes

**B. No**

Answer: B

**Question #26**

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent temporary employees from using the private chat feature in Microsoft Teams.

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Solution: You create a teams policy and assign the policy to the users.

Does this meet the goal?

A. Yes

B. No

Answer: B

Question #27

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent temporary employees from using the private chat feature in Microsoft Teams.

Solution: You create a messaging policy and assign the policy to the users.

Does this meet the goal?

A. Yes

B. No

Answer: A

Question #28

Your company has a Microsoft Office 365 subscription.

All users can create private channels.

You need to prevent specific users from creating private channels.

What should you create from the Microsoft Teams admin center?

A. a Teams policy

B. a meeting policy

C. a setup policy

D. a permission policy

Answer: A

Question #29

Your company has a Microsoft 365 subscription.

You need to prevent only users in the company's research department from deleting chat messages.

What should you do first from the Microsoft Teams admin center?

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- A. Configure the Meeting settings.
- B. Create a new messaging policy.**
- C. Modify the global messaging policy.
- D. Create a new meeting policy.

Answer: B

Question #30

You are a Microsoft Teams administrator for your company.

The company creates a new Microsoft Teams app named App1. A developer packages App1 as a ZIP file.

You need to ensure that App1 can be uploaded as a ZIP package to Microsoft Teams.

Which Apps setting should you turn on?

- A. Allow uploading custom apps.
- B. Enable new external apps by default.
- C. Enable default apps.
- D. Allow external apps in Microsoft Teams.

Answer: A

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/platform/concepts/deploy-and-publish/overview>

Question #31

Your company has a Microsoft 365 subscription that uses Microsoft Teams.

You purchase an app named App1 from the Microsoft Teams Store.

You need to add App1 to the Microsoft Teams client for a specific group of users.

Which two actions should you perform from the Microsoft Teams admin center? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From the Meeting settings, modify the Network settings.
- B. From App setup policies, create a new app setup policy.**
- C. From App setup policies, modify the global app setup policy.
- D. From the properties of each user, edit the assigned policies.**
- E. From the Org-wide settings, modify the Devices settings.

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Answer: BD

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies>

Question #32

Your company has a Microsoft 365 subscription.

An administrator reports that teams were deleted accidentally today.

You need to restore the teams as quickly as possible.

Which cmdlets should you run?

- A. Get-AzureADMSDeletedGroup and Restore-AzureADMSDeletedDirectoryObject
- B. Get-Team and Restore-ADObject
- C. Get-AzureADMSDeletedGroup and Restore-ADObject
- D. Get-AzureADGroup and Restore-AzureADMSDeletedDirectoryObject
- E. Get-Team and Restore-AzureADMSDeletedDirectoryObject

Answer: A

Reference:

<http://www.mytechnetblog.com/2020/01/recover-deleted-teams.html>

Question #33

Your company has a Microsoft Office 365 subscription that contains default policies only.

The company has the departments and teams shown in the following table.

<b>Department name</b>	<b>Team name</b>
Sales	Teams1
Finance	Teams2
HR	Teams3

You need to recommend which policies must be created to meet the following requirements:

- Users in the HR department must be prevented from sending messages marked as Urgent.
- Users in the finance department must be able to send messages marked as Urgent.
- Users in the finance department must be able to delete sent messages.

The solution must only affect the HR department users and the finance department users.

What is the minimum number of policies you should recommend creating?

- A. two messaging policies
- B. one messaging policy and one permission policy
- C. one permission policy only
- D. two permission policies
- E. one messaging policy only

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Answer: A

Question #34

HOTSPOT -

Your company has a Microsoft Teams deployment that contains a team named HR Taskforce. The members of HR Taskforce are shown in the HR Taskforce exhibit.

The screenshot shows the Microsoft Teams interface. On the left is the navigation bar with icons for Activity, Chat, Teams (selected), Calendar, Calls, Files, and three dots. The main area shows the 'Teams' section with 'Your teams'. One team, 'HR Taskforce', is selected and expanded, showing its channels: General, Staff Reviews (selected), Benefits, and Onboarding. To the right, the 'Staff Reviews' channel is displayed. The channel header shows 'HT Staff Reviews Posts Files +'. Below the header are buttons for New, Upload, Sync, Copy link, Download, and All Documents. A file named 'Staff Reviews Q4.docx' is listed with a modified timestamp of '9 minutes ago'. The file icon includes a blue square with 'HT' and a person icon.

The members of a private channel named Staff Reviews are shown in the Members exhibit.

The screenshot shows the Microsoft Teams interface. The navigation bar is identical to the previous one. The main area shows the 'Teams' section with 'Your teams'. The 'HR Taskforce' team is selected and expanded, showing its channels: General, Benefits, Onboarding, Staff Reviews (selected), and Business Development. The 'Members' tab is selected in the channel header. The header also includes Pending Requests, Settings, Analytics, Apps, and Channels. Below the header is a search bar for members. The 'Owners (1)' section shows one owner: Megan Bowen (MB) with the title Auditor, location 12/1110, and role Owner. The 'Members and Guests (18)' section lists 18 members with their names, titles, locations, and roles. The members listed are Lee Gu (LG), Patti Fernandez (PF), Emily Braun (EB), Grady Archic (GA), Christie Cline (CC), and Pradeep Gupta (PG). Each member entry includes a small profile picture and a 'Remove' button (indicated by a red 'X').

The files in the Staff Reviews channel are shown in the Files exhibit.

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The screenshot shows the Microsoft Teams interface. On the left is the sidebar with icons for Activity, Chat, Teams, Calendar, Calls, and Files. The main area shows the 'Teams' tab selected. Under 'Your teams', there is a list with 'HR Taskforce' (General) and 'Staff Reviews' (General). The 'Staff Reviews' channel is currently selected. The channel header shows 'HT' and 'HR Taskforce > Staff Reviews ...'. Below the header, there are sections for 'Members' and 'Settings', a search bar for members, and a button to 'Add member'. The 'Owners' section lists 'Patti Fernandez' as the owner. The 'Members and Guests' section lists 'Emily Braun' as a guest member. The channel has a 'Channel' status.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point

Hot Area:

#### Answer Area

Statements	Yes	No
------------	-----	----

A user named Megan Bowen can view the name, description, and owner of the Staff Reviews channel.

A user named Megan Bowen can open the Staff Reviews Q4.docx file.

A user named Megan Bowen can add new members to the Staff Reviews channel.

Answer:

#### Answer Area

Statements	Yes
------------	-----

A user named Megan Bowen can view the name, description, and owner of the Staff Reviews channel.

Yes

C

A user named Megan Bowen can open the Staff Reviews Q4.docx file.

C

A user named Megan Bowen can add new members to the Staff Reviews channel.

C

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/private-channels>

Question #35

**HOTSPOT -**

You have a Microsoft 365 subscription that contains a group named Group1.

You need to configure Group1 to meet the following requirements:

- ➡ Users must not be permitted to pin apps to the Microsoft Teams app bar.
- ➡ Only the Chat, Teams, and Calendar apps must appear on the Microsoft Teams app bar.

Which policy type should you create and which PowerShell cmdlet should you run to assign the policy? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

Policy type:

App permission
<b>App setup</b>
Messaging
Microsoft Teams

PowerShell cmdlet:

Grant-CsTeamsAppPermissionPolicy
<b>Grant-CsTeamsAppSetupPolicy</b>
Grant-CsTeamsMessagingPolicy
Grant-CsTeamsMobilityPolicy

Answer:

## Answer Area

Policy type:

App permission
App setup
Messaging
Microsoft Teams

PowerShell cmdlet:

Grant-CsTeamsAppPermissionPolicy
Grant-CsTeamsAppSetupPolicy
Grant-CsTeamsMessagingPolicy
Grant-CsTeamsMobilityPolicy

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies#assign-a-custom-app-setup-policy-to-users> <https://docs.microsoft.com/en-us/powershell/module/skype/grant-csteamsappsetuppolicy?view=skype-ps>

Question #36

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent temporary employees from using the private chat feature in Microsoft Teams.

Solution: You create an app permission policy and assign the policy to the users.

Does this meet the goal?

A. Yes

B. No

Answer: B

Question #37

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Your company has a Microsoft 365 subscription that contains 200 Microsoft Teams users and 20 teams. You discover that several teams do NOT have an owner.

You need to ensure that you receive a notification when a team is missing an owner.

What should you do?

- A. From the Microsoft Teams admin center, modify the Teams settings.
- B. From PowerShell, run the Set-Team cmdlet.
- C. From the Azure Active Directory admin center, modify the group expiration settings.
- D. From PowerShell, run the Add-AzureADMSLifecyclePolicyGroup cmdlet.

Answer: C

Reference:

<https://o365knowledgeshare.wordpress.com/2018/10/02/office-365-groups-best-practices-orphaned-groups/>

Question #38

Your company has a Microsoft 365 subscription that uses Microsoft Office 365 E5 licenses and Azure Active Directory Premium Plan 1 licenses.

You have a team named Sales that contains all the users in the company's sales department.

You hire several new users in the sales department.

You discover that the new employees are never added to the team.

You need to ensure that when new sales department users are hired, they are added automatically to the team.

What should you do?

- A. From the Microsoft Teams client, modify the settings of the Sales team.
- B. From the Azure Active Directory admin center, modify the membership type of the Sales group.
- C. From the Microsoft Teams admin center, modify the properties of the Sales team.
- D. From the Microsoft 365 admin center, modify the settings of the Sales group.

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/dynamic-memberships> <https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-change-type>

Question #39

HOTSPOT -

You have a Microsoft 365 subscription.

You need to create a new Microsoft Teams team named Human Resources that meets the following requirements:

- ➡ All join requests must be approved by an owner of the team.
- ➡ The URL for the Microsoft SharePoint Online site of the team must be /teams/HR.
- ➡ Two users named jane@contoso.com and bob@contoso.com must be assigned as team owners.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer

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area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

```
Connect-MicrosoftTeams
$TeamId = New-Team -DisplayName "Human Resources"
-Owner jane.doe@contoso.com -MailNickName
-GroupId $TeamId.GroupId -User bob@contoso.com -Role Owner
-Classification
-ShowInTeamsSearchAndSuggestions
-Template
-Visibility
```

HR  
/sites/HR  
/teams/HR

Add-TeamChannelUser  
Add-TeamUser  
Set-Team  
Set-TeamMemberSettings

Answer:

**Answer Area**

```
Connect-MicrosoftTeams
$TeamId = New-Team -DisplayName "Human Resources"
-Owner jane.doe@contoso.com -MailNickName
-GroupId $TeamId.GroupId -User bob@contoso.com -Role Owner
-Classification
-ShowInTeamsSearchAndSuggestions
-Template
-Visibility
```

HR  
/sites/HR  
/teams/HR

Add-TeamChannelUser  
**Add-TeamUser**  
Set-Team  
Set-TeamMemberSettings

Reference:

<https://docs.microsoft.com/en-us/powershell/module/teams/new-team?view=teams-ps>

<https://docs.microsoft.com/en-us/powershell/module/teams/add-teamuser?view=teams-ps>

Question #40

**HOTSPOT -**

You have a Microsoft 365 subscription that contains a user named User1.

You have a custom policy named AppPolicy that has the following configurations:

- ➡ Allow all apps published by Microsoft.
- ➡ Allow only specified third-party apps.
- ➡ Block all custom apps.

You need to assign AppPolicy to User1.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

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NOTE: Each correct selection is worth one point.

Hot Area:

### Answer Area

The image shows two side-by-side tables. The left table, titled '-Identity "User1"', contains four cmdlets: 'Grant-CsTeamsAppSetupPolicy', 'Grant-CsTeamsAppPermissionPolicy' (highlighted with a yellow box), 'Set-CsTeamsAppSetupPolicy', and 'Set-CsTeamsAppPermissionPolicy'. The right table, titled 'AppPolicy', contains three properties: '-Description', '-PinnedAppBarApps', and '-PolicyName' (highlighted with a yellow box).

Answer:

### Answer Area

The image shows the same two tables as above, but with different items highlighted. In the left table, 'Grant-CsTeamsAppPermissionPolicy' is highlighted with a green box. In the right table, '-PolicyName' is highlighted with a green box.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/grant-csteamsapppermissionpolicy?view=skype-ps>

Question #41

You have a Microsoft 365 E5 subscription that is linked to an Azure Active Directory (Azure AD) tenant. The tenant contains the groups shown in the following table.

Name	Type
Group1	Distribution
Group2	Security
Group3	Microsoft 365
Group4	Mail-enabled security

You need to create a new team by using the Microsoft Teams client.

Which group can you use to create the new team?

- A. Group4
- B. Group1
- C. Group2
- D. Group3 (highlighted)

Answer: D

Reference:

<https://itexamcertified.com>

<https://support.microsoft.com/en-us/office/create-a-team-from-an-existing-group-24ec428e-40d7-4a1a-ab87-29be7d145865>

Question #42

Your company has a Microsoft 365 subscription.

The company's global app permission policy is configured as shown in the following exhibit.

The screenshot shows the 'App permission policies \ Global' page. Under the 'Global' tab, the 'Org-wide app settings' section is selected. In the 'Microsoft apps' section, 'Allow all apps' is chosen. In the 'Third-party apps' section, 'Allow specific apps and block all others' is chosen, and a single app, 'Who', is listed under 'Allowed apps'. In the 'Tenant apps' section, 'Allow all apps' is chosen.

Users report that they can view the list of available third-party apps from the Microsoft Teams client.

You need to ensure that the Who app is the only visible app from the Microsoft Teams client.

What should you modify?

- A. the Org-wide app settings
- B. the global app permission policy
- C. the global app setup policy
- D. the global teams policy

Answer: A

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

Question #43

**HOTSPOT -**

Your company has a Microsoft Office 365 subscription.

The company has three departments. Each department contains a group as shown in the following table.

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Department name	Type
HR	Distribution
R&D	Global security
Sales	Universal security

You plan to create a team for each group.

You need to ensure that a team can be created for each group. The solution must minimize administrative effort.

What should you do to each group? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

HR:

Migrate the group to an Office 365 group.

Recreate the group as an Office 365 group.

Change the group to a security group.

R&D:

Change the group to an Office 365 group.

Recreate the group as an Office 365 group.

Change the group to a universal group.

Sales:

Change the group to an Office 365 group.

Recreate the group as an Office 365 group.

Change the group to a global group.

Answer:

## Answer Area

HR:

Migrate the group to an Office 365 group.

Recreate the group as an Office 365 group.

Change the group to a security group.

R&D:

Change the group to an Office 365 group.

Recreate the group as an Office 365 group.

Change the group to a universal group.

Sales:

Change the group to an Office 365 group.

Recreate the group as an Office 365 group.

Change the group to a global group.

### Question #44

DRAG DROP -

Your company has a custom Microsoft Teams app named App1.

You need to deploy App1. The solution must ensure that App1 appears as the first item on the app bar of the Microsoft Teams client.

Which four actions should you perform in sequence? To answer, move the actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

#### Actions

From the Microsoft Teams client,upload App1.

From the Microsoft Teams admin center, set Allow interaction with custom apps to **On**.

From the Microsoft Teams admin center, modify the list of pinned apps.

From the app setup policy in the Microsoft Teams admin center, add App1 as a pinned app.

From the app permission policy in the Microsoft Teams admin center set the Microsoft apps setting to **Allow all apps**.

From the app permission policy in the Microsoft Teams admin center, set the Third-party apps setting to **Allow all apps**.

#### Answer Area

### Question #45

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HOTSPOT -

You have a Microsoft 365 E5 subscription that contains a Microsoft Teams team named Sales Team. Sales Team contains the members shown in the following table.

Name	Role
User1	Owner
User2	Owner
User3	Member
User4	Member

You create a channel named Sales Project and configure the Channel moderation settings as shown in the following exhibit.

The screenshot shows the 'Channel Settings' page for a channel named 'Sales Project' under the 'Sales Team' team. The 'Channel Settings' tab is selected. Under the 'Permissions' section, the 'Channel moderation' setting is set to 'On'. The 'Who are the moderators?' section shows 'Team owners' and a 'Manage' button. The 'Who can start new post?' section shows 'Only moderators'. Under 'Team member permissions', three checkboxes are listed: 'Allow members to reply to channel messages' (unchecked), 'Allow bots to submit channel messages' (checked), and 'Allow connectors to submit channel messages' (checked).

For each of the following statements, select Yes if the statement is true. Otherwise, select No.  
NOTE: Each correct selection is worth one point.

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Hot Area:

### Answer Area

Statements	Yes	No
User1 can reply to channel messages.	<input type="radio"/>	<input type="radio"/>
User2 can add User4 as a moderator of the Sales Project channel.	<input type="radio"/>	<input type="radio"/>
User3 can start a new post in the Sales Project channel.	<input type="radio"/>	<input type="radio"/>

Answer:

### Answer Area

Statements	Yes	No
User1 can reply to channel messages.	<input checked="" type="radio"/>	<input type="radio"/>
User2 can add User4 as a moderator of the Sales Project channel.	<input checked="" type="radio"/>	<input type="radio"/>
User3 can start a new post in the Sales Project channel.	<input type="radio"/>	<input checked="" type="radio"/>

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-channel-moderation-in-teams>

Question #46

Your company has a Microsoft 365 subscription.

You have a team that uses the following dynamic rule.

(user.department -contains "Sales" -or user.department  
-contains "Marketing") -and (user.userType -Contains "Guest")  
-and (user.country -eq "US")

Which user will be included in the group?

- A. A guest user in a department named Global Sales that has the country attribute set to US.
- B. A member user in a department named Marketing Division that has the country attribute set to US.
- C. A member user in a department named Marketing/Sales that has the country attribute set to US.
- D. A guest user in a department named US Marketing Division that has the country attribute set to US.

Answer: D

Question #47

Your company has a Microsoft 365 subscription.

The company has a group named Sales.

You need to configure Microsoft Teams for the Sales group. The solution must meet the following requirements:

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➡ Ensure that only the Activity, Shifts, Chat, and Calling apps are always visible in the app bar of the Microsoft Teams client.

➡ Prevent only the users in the company's sales department from adding other apps to Microsoft Teams.

Which two actions should you perform for the Sales group? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Modify the global app setup policy.
- B. Modify the global app permission policy.
- C. Create an app setup policy.
- D. Modify the org-wide Teams settings.
- E. Create an app permission policy.

Answer: CE

Creating an app setup policy meets the first requirement.

Create an app setup policy and applying it to the Sales team meets the second requirement.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies>

#### Question #48

Your company has a Microsoft 365 subscription.

The company uses Microsoft Teams.

You need to ensure that only Microsoft apps can be used in Microsoft Teams.

What should you do from the Microsoft Teams admin center?

- A. From the global app setup policy, disable the Upload custom apps setting.
- B. From the Org-wide app settings, disable the Allow interaction with custom apps setting.
- C. From the Org-wide app settings, disable the Allow third party or custom apps setting.**
- D. From the global app permission policy, disable the Allow All Apps setting for Microsoft apps.

Answer: C

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

#### Question #49

You have a Microsoft Office 365 subscription.

You discover that apps from a third-party publisher have security issues.

You need to block all apps from the publisher.

What should you use in the Microsoft Teams admin center?

- A. Org-wide app settings

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- B. Policy packages
- C. Permission policies
- D. Manage apps

Answer: D

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-apps>

Question #50

**HOTSPOT -**

You have a Microsoft Office 365 subscription.

You need to meet the following requirements:

- ➡ Pin specific apps to the Microsoft Teams app bar.
- ➡ Prevent users from installing third-party apps published in the Teams app store.
- ➡ Prevent users from pinning apps to the Microsoft Teams app bar.

What should you use to meet each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

Pin specific apps to the app bar:

App permission policies
App setup policies
Microsoft Teams policies
Microsoft Teams settings

Prevent users from pinning apps to the app bar:

App permission policies
App setup policies
Microsoft Teams policies
Microsoft Teams settings

Prevent users from installing third-party apps

published to the Teams app store:

App permission policies
App setup policies
Microsoft Teams policies
Microsoft Teams settings

**Answer Area**

Pin specific apps to the app bar:

App permission policies
App setup policies
Microsoft Teams policies
Microsoft Teams settings

Prevent users from pinning apps to the app bar:

App permission policies
App setup policies
Microsoft Teams policies
Microsoft Teams settings

Prevent users from installing third-party apps published to the Teams app store:

App permission policies
App setup policies
Microsoft Teams policies
Microsoft Teams settings

Answer:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies> <https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

Question #51

HOTSPOT -

You are a Microsoft Teams administrator for your company.

You have the Org-wide app settings shown in the App Settings exhibit. (Click the App Settings tab.)

## Org-wide app settings

### Third party apps

You can control which third party apps can be installed for your organization. [Learn more](#)

Allow third party or custom apps [\(i\)](#)

On

Allow any new third party apps published to the store by default [\(i\)](#)

On

### Custom apps

If your organization requires apps other than those available in the Teams Apps store, custom apps can be developed as app packages and uploaded. [Learn more](#)

Allow interaction with custom apps [\(i\)](#)

On

### Blocked apps (1)

Search for apps you want to block across your organization or to see a list of apps go to [Teams app store](#).

Search by name

 <b>Planner</b> Microsoft Corp.	<input type="button" value="⚠"/> <input type="button" value="X"/>
---	---

The company's global app permission policy is configured as shown in the Permission Policy exhibit. (Click the Permission Policy tab.)

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**Global**

Description

**Microsoft apps**  
Choose which Teams apps published by Microsoft or its partners can be installed by your users.

Allow specific apps and block all others

+ Add apps × Remove 2 Items

Allowed apps	App ID	Distributor
Flow	c3a1996d-db0f-4857-a6ea-7aabf0266b00	Microsoft Corp.
Planner	com.microsoft.teamspace.tab.planner	Microsoft Corp.

**Third-party apps**  
Choose which Teams apps published by a third-party that can be installed by your users.

Block all apps

**Tenant apps**  
Choose which Tenant apps can be installed by your users.

Block all apps

The company's global app setup policy is configured as shown in the Setup Policy exhibit. (Click the Setup Policy tab.)

**Global**

Description

Upload custom apps ⓘ

**Pinned apps**  
Choose the order that apps are pinned in the Teams app navigation bar.

+ Add apps ↑ Move up ↓ Move down × Remove | 7 Items

Name	App ID	Distributor
Activity	14d6962d-6eeb-4f48-8890-de55454bb136	Microsoft
Planner	com.microsoft.teamspace.tab.planner	Microsoft Corp.
Chat	86fcda49b-61a2-4701-b771-54728cd291fb	Microsoft
Teams	2a84919f-59d8-4441-a975-2a8c2643b741	Microsoft
Calendar	ef56c0de-36fc-4ef8-b417-3d82ba9d073c	Microsoft
Calling	20c3440d-c67e-4420-9f80-0e50c39693df	Microsoft
Files	5af6a76b-40fc-4ba1-af29-8f49b08e44fd	Microsoft

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

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NOTE: Each correct selection is worth one point.

Hot Area:

### Answer Area

Statements	Yes	No
Team members can upload apps from the Microsoft Teams client.	<input type="radio"/>	<input type="radio"/>
All team members can add the Microsoft Flow app to a team.	<input type="radio"/>	<input type="radio"/>
All team members can add the Microsoft Planner app to a team.	<input type="radio"/>	<input type="radio"/>

### Answer Area

Statements	Yes	No
Team members can upload apps from the Microsoft Teams client.	<input checked="" type="radio"/>	<input type="radio"/>
All team members can add the Microsoft Flow app to a team.	<input checked="" type="radio"/>	<input type="radio"/>
All team members can add the Microsoft Planner app to a team.	<input type="radio"/>	<input checked="" type="radio"/>

Answer:

Box 1: Yes -

Allow interaction with custom apps in the org-wide policy and upload custom apps in the global policy are set to on. This means that users can upload custom apps to teams that allow it and to teams for which they are owners.

Box 2: Yes -

The global policy allows Microsoft Flow.

Box 3: No -

The global policy allows Microsoft Planner. However, the org-wide settings blocks Microsoft Planner. In this case, the org-wide policy blocking the app will override the global policy meaning the app will be blocked. When an app is blocked, users will not be able to add the app to a team.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

<https://office365itpros.com/2019/08/12/using-teams-app-permission-policies/> <https://docs.microsoft.com/en-us/microsoftteams/teams-custom-app-policies-and-settings>

Question #52

Your company has a Microsoft 365 subscription that contains three groups named HR, Marketing, and Sales. You need to configure the Microsoft Teams desktop client. The solution must meet the following requirements:

- Members of the HR group must be prevented from pinning apps to their app bar.
- Members of the Marketing group must have the Microsoft Planner app pinned to their app bar.
- Members of the Sales group must not be affected by policies applied to the Marketing and HR groups.

Which two actions should you perform? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Modify the global app setup policy.

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- B. Modify the global app permission policy.
- C. Create an app setup policy for HR.
- D. Create an app setup policy for Marketing.
- E. Create an app permission policy for Marketing.
- F. Create an app permission policy for HR.

Answer: CD

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies>

- Question Set 4

Question #1

HOTSPOT -

You have a Microsoft 365 E5 subscription.

You plan to enable Phone System for Microsoft Teams.

You need to configure the following:

- ➡ On-hold music
- ➡ A greeting message
- ➡ Call forwarding and simultaneous ringing to external phone numbers

Which two settings should you configure? To answer, select the appropriate settings in the answer area.

NOTE: Each correct selection is worth one point

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Hot Area:

## Answer Area



## Answer Area



Answer:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-calling-policy> <https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-auto-attendant>

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Question #2

HOTSPOT -

Your company has a Microsoft Office 365 subscription.

The assigned licenses are shown in the Licenses exhibit. (Click the Licenses tab.)

Office

**Licenses**

Select a product to view and assign licenses.

[Go to Products & services](#) to manage billing or buy more licenses.

↓ Export ⏪ Refresh

Name ↑	Available quantity	Account type
Microsoft 365 Domestic and International Calling Plan	41 available 9 assigned of 50 total	Organization
Microsoft 365 Phone System - Virtual User	8 available 2 assigned of 10 total	Organization
Microsoft Power Automate Free	9995 available 5 assigned of 10000 total	Organization
Office 365 E3	13 available 12 assigned of 25 total	Organization
Office 365 E5	34 available 16 assigned of 50 total	Organization
Office 365 E5 without Audio Conferencing	5 available 0 assigned of 5 total	Organization
Power BI (free)	Unlimited licenses 1 assigned	Organization

The available phone numbers are shown in the Phone numbers exhibit. (Click the Phone Numbers tab.)

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## Phone numbers

To set up calling features for users and services in your organization, you can get new numbers or port existing ones from a service provider. You can manage phone numbers including assigning, unassigning and releasing phone numbers for people or for services like audio conferencing, auto attendants or call queues. [Learn more](#)

The screenshot shows the 'Numbers' tab selected in the top navigation bar. Below it are buttons for '+ Add', '↓ Port', and 'Edit'. A search bar displays the condition 'Match all of these conditions: Number starts with = 1952'. The main area lists seven phone numbers:

✓ Phone number	Location	Number type	Status
+1 952 208 5221	Bloomington, United States	Users	Unassigned
+1 952 208 5222	Bloomington, United States	Users	Unassigned
+1 952 208 5223	Bloomington, United States	Users	Unassigned
+1 952 222 8948	Bloomington, United States	Service	Unassigned
+1 952 222 8963	Bloomington, United States	Service	Unassigned
+1 952 222 8974	Bloomington, United States	Service	Unassigned

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

### Answer Area

Statements	Yes	No
Phone number +1 952 222 8948 can be assigned to a user.	<input type="radio"/>	<input type="radio"/>
Phone number +1 952 222 8948 can be assigned to a call queue.	<input type="radio"/>	<input type="radio"/>
Phone number +1 952 222 8948 can be assigned to a conference bridge.	<input type="radio"/>	<input type="radio"/>

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Answer:

### Answer Area

Statements	Yes	No
Phone number +1 952 222 8948 can be assigned to a user.	<input type="radio"/>	<input checked="" type="radio"/>
Phone number +1 952 222 8948 can be assigned to a call queue.	<input checked="" type="radio"/>	<input type="radio"/>
Phone number +1 952 222 8948 can be assigned to a conference bridge.	<input checked="" type="radio"/>	<input type="radio"/>

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/different-kinds-of-phone-numbers-used-for-calling-plans>

<https://docs.microsoft.com/en-us/microsoftteams/getting-service-phone-numbers>

Question #3

You have a Microsoft 365 subscription that contains two users named User1 and User2. The users are provisioned for Microsoft Teams calling.

User1 is on leave for two weeks.

You need to ensure that User2 is notified of all calls to User1 while User1 is away.

Which two actions should you perform? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From Voice, add User2 to group call pickup.
- B. From Voice, add User1 to group call pickup.
- C. From Policies, modify the voice routing policy.
- D. From the Microsoft Teams admin center, modify the settings of User2.
- E. From the Microsoft Teams admin center, modify the settings of User1.

Answer: AE

Reference:

<https://erik365.blog/2019/06/06/manage-group-calling-and-call-delegation-in-microsoft-teams-as-admin/>

Question #4

You have a Microsoft 365 E5 subscription that has Phone System enabled for all Microsoft Teams users.

You need to configure the Phone System to meet the following requirements:

- Provide a virtual receptionist that connects callers to either a specific user or the help desk.
- Route calls to the help desk on a First in, First out (FIFO) order.

Which two resources should you create? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. a call park policy

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- B. a call queue
- C. a voice routing policy
- D. a group call pickup
- E. an auto attendant
- F. a calling policy

Answer: BE

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

Question #5

HOTSPOT -

You have a Microsoft 365 subscription that has the licenses shown in the following table.

Type	Amount
Domestic Calling Plan	100
Phone System	100
Audio Conferencing	35

What is the maximum number of user phone numbers and toll-free service numbers you can acquire? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

User phone numbers:

100
120
235

Toll-free service numbers:

30
100
135

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## Answer Area

User phone numbers:

100
120
235

Toll-free service numbers:

30
100
135

Answer:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/how-many-phone-numbers-can-you-get>

Question #6

Your company uses Phone System.

A group of users make outbound calls on behalf of the company's billing department.

You need to ensure that when the users make the outbound calls, their numbers are replaced by a phone number that is associated to an existing call queue.

What should you do first?

- A. Create a new calling policy and set Make private calls to On.
- B. Create a new calling policy and set Inbound calls can be routed to call groups to On.
- C. Create a new caller ID policy and set Replace caller ID to Anonymous.
- D. Create a new caller ID policy and set Replace caller ID to Service number.

Answer: D

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/caller-id-policies> <https://docs.microsoft.com/en-us/microsoftteams/set-the-caller-id-for-a-user>

Question #7

HOTSPOT -

You have a Microsoft Office 365 subscription.

All users are assigned a Calling Plan license.

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You configure emergency calling.

The global emergency calling policy is configured as shown in the Emergency Calling exhibit. (Click the Emergency Calling tab.)

**Emergency calling policy**

Name  
Global

Description  
Conference and Send Notification

Notification mode ⓘ  
Send notification only

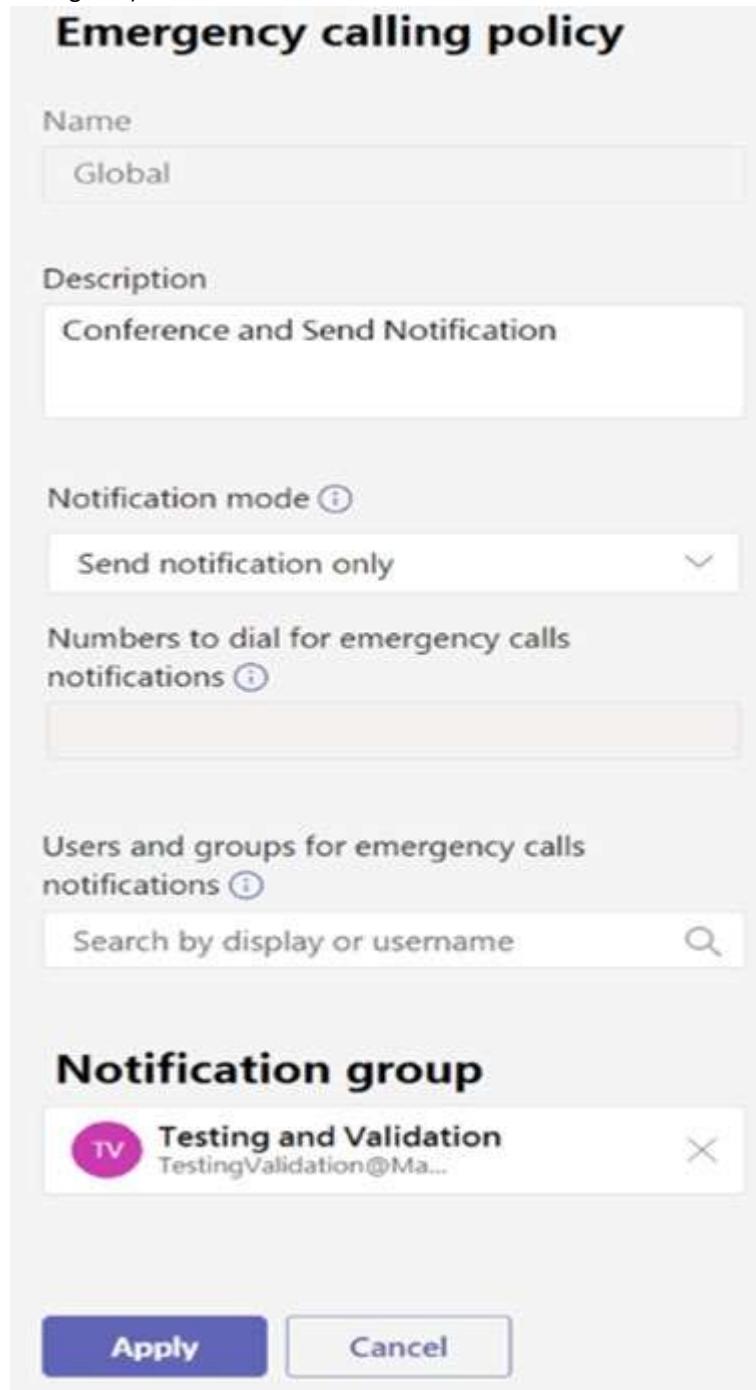
Numbers to dial for emergency calls notifications ⓘ

Users and groups for emergency calls notifications ⓘ  
Search by display or username

**Notification group**

TV Testing and Validation  
TestingValidation@Ma...

Apply Cancel



The global emergency call routing policy is configured as shown in the Emergency Call Routing exhibit. (Click the Emergency Call Routing tab.)

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The screenshot shows the 'Emergency call routing policies \ Global' configuration page. At the top, there is a placeholder text 'Add a friendly description so you know why it was created'. Below it, a toggle switch labeled 'Dynamic emergency calling' is set to 'Off'. The 'Emergency numbers' section indicates that no emergency numbers have been added yet, with a large 'Add' button available. At the bottom, there are 'Save' and 'Cancel' buttons.

The network topology is configured as shown in the Network Topology exhibit. (Click the Network Topology tab.)

#### Network topology

You can use network topology to define the network regions, sites, and subnets that are used to determine the emergency call routing and calling policies that are to be used for a given location. Learn more

The screenshot shows the 'Network topology summary' section, which displays 1 network site and 0 trusted IPs. Below this, the 'Network sites' table is shown, containing one item: 'NAPT Office'.

Network site	Description	Network region	Location based routing	Emergency calling policy	Emergency call routing policy	Subnets
NAPT Office			Off	Global (Org-wide default)	Global (Org-wide default)	1

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

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Hot Area:

**Answer Area**

Statements	Yes	No
Calling Plan users will connect to emergency services when they dial an emergency number.	<input type="radio"/>	<input type="radio"/>
The Testing and Validation group will conference in to all emergency calls.	<input type="radio"/>	<input type="radio"/>
The NAPT Office site is assigned the appropriate policies to make emergency calls.	<input type="radio"/>	<input type="radio"/>

Answer

**Answer Area**

Statements	Yes	No
Calling Plan users will connect to emergency services when they dial an emergency number.	<input checked="" type="radio"/>	<input type="radio"/>
The Testing and Validation group will conference in to all emergency calls.	<input type="radio"/>	<input checked="" type="radio"/>
The NAPT Office site is assigned the appropriate policies to make emergency calls.	<input checked="" type="radio"/>	<input type="radio"/>

:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

<https://docs.microsoft.com/en-us/microsoftteams/what-are-emergency-locations-addresses-and-call-routing>

Question #8

You have a Microsoft 365 subscription that uses Microsoft Teams.

You plan to deploy Microsoft Teams voice.

Which two settings require a resource account? Each Answer presents part of the solution.

NOTE: Each correct selection worth one point.

- A. Call park policies
- B. Auto attendant
- C. Call queues
- D. Emergency policies

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E. Guest access

Answer: BC

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-resource-accounts>

Question #9

Your company has five offices. Each office has a unique phone number.

You plan to deploy Phone System to all the offices.

You need to ensure that each office has a unique greeting message for the weekdays and a unique greeting message for the weekends. The solution must minimize administrative effort.

What should you create?

- A. one auto attendant that contains all five phone numbers
- B. one call queue that contains all five phone numbers
- C. five auto attendants that each contains one phone number
- D. five call queues that each contains one phone number

Answer: C

Each office needs a unique greeting message. A single auto attendant can have separate greeting messages for weekday and weekends. However, to have five different greeting messages, you need five auto attendants.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-auto-attendant>

Question #10

HOTSPOT -

Your company has a Microsoft 365 subscription. You add guest users to the organization.

The company's global live event policy is configured as shown in the following exhibit.

The screenshot shows a configuration interface for a 'Global' live event policy. It includes a 'Description' field and several settings with dropdown menus and toggle switches. The settings are:

- Allow scheduling: On
- Allow transcription for attendees: On
- Who can join scheduled live events: Everyone in the organization
- Who can record an event: Always record

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

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Hot Area:

Answer Area

[Answer choice] can access live events.

Users who have an Azure AD account, external access users, and guest users
Only users who have an Azure AD account and external access users
Only users who have an Azure AD account and guest users
Only users who have an Azure AD account only

[Answer choice] can schedule live events.

All users who have an Azure AD account
All users who have an Azure AD account and guest users
Only global administrators
Only team owners

Answer:

Answer Area

[Answer choice] can access live events.

Users who have an Azure AD account, external access users, and guest users
Only users who have an Azure AD account and external access users
Only users who have an Azure AD account and guest users
Only users who have an Azure AD account only

[Answer choice] can schedule live events.

All users who have an Azure AD account
All users who have an Azure AD account and guest users
Only global administrators
Only team owners

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-live-events/set-up-for-teams-live-events>

Question #11

Your company has a Microsoft 365 subscription.

The company has a main office in Chicago.

The company opens a new office in Toronto that has 500 users.

You need to ensure that the correct address is available to emergency responders.

What should you do?

- A. Create a configuration profile and assign the profile to the device of each user.
- B. Add an emergency address, and then modify the location for each phone number.
- C. Add an emergency address, and then modify the outbound calling setting for each user.
- D. Create a calling policy and assign the policy to each user.

Answer: B

Question #12

Your company has a Microsoft 365 subscription that uses Phone System and Calling Plans.

You plan to implement a toll phone number for the helpdesk.

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You need to implement the following call features for the helpdesk phone number:

- ➡ Must include a greeting and hold music
  - ➡ Must bypass menu options when a call is established to the helpdesk
- What two resources should you create? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. a call queue
- B. a call park
- C. an auto attendant
- D. a resource account
- E. a calling policy

Answer: AD

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

Question #13

HOTSPOT -

You have a Microsoft 365 subscription.

You need to create the call queues shown in the following table.

<b>Queue name</b>	<b>Description</b>
CQ1	Balances incoming calls so that each call agent gets the same number of calls.
CQ2	The first call in the queue rings all call agents simultaneously.

Which routing method should you configure for each call queue? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

CQ1:

	▼
Attendant routing	
Round robin	
Serial routing	

CQ2:

	▼
Attendant routing	
Round robin	
Serial routing	

## Answer Area

CQ1:

	▼
Attendant routing	
Round robin	
Serial routing	

CQ2:

	▼
Attendant routing	
Round robin	
Serial routing	

Answer:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

Question #14

Your company has a Microsoft 365 subscription.

You need to create an auto attendant from the Microsoft Teams admin center.

Which object must be associated to the auto attendant?

- A. a conferencing bridge

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- B. a shared mailbox
- C. a Calling Plan
- D. a resource account

Answer: D

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-auto-attendant>

Question #15

You plan to implement a pilot project on Phone System for 100 users.

The pilot project will use a Microsoft Calling Plan.

You need to ensure that the users can establish calls to the PSTN.

Which cmdlets should you run?

- A. Set-AzureADUserLicense, Set-CSUser, and Set-AzureADUser
- B. Grant-CsOnlineVoiceRoutingPolicy, Set-CsOnlineVoiceUser, and Set-CSUser
- C. Set-AzureADUser, Grant-CsOnlineVoiceRoutingPolicy, and Set-CsOnlineVoiceUser
- D. Set-AzureADUserLicense, Set-CsOnlineVoiceUser, and Set-CSUser

Answer: D

A Microsoft Calling plan requires an additional license. The three cmdlets in this answer assign a phone system license to the user, assigns a phone number to the user and enables the user for Enterprise Voice.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/calling-plans-for-office-365> <https://docs.microsoft.com/en-us/microsoftteams/set-up-calling-plans>

Question #16

HOTSPOT -

Your company has a Microsoft 365 subscription that uses Phone System.

Two employees have the user accounts shown in the following table.

User name	Phone number	PSTN connectivity
User1	425-555-1212	Calling Plans
User2	425-555-1213	Direct Routing

The employees are leaving the company.

You need to ensure that the phone numbers can be reassigned to other employees as quickly as possible.

What should you use for each employee? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

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Hot Area:

### Answer Area

User1:

- The Azure Active Directory admin center
- The Microsoft Teams admin center
- The Set-CsUser cmdlet

User2:

- The Azure Active Directory admin center
- The Microsoft Teams admin center
- The Set-CsUser cmdlet

Answer:

### Answer Area

User1:

- The Azure Active Directory admin center
- The Microsoft Teams admin center
- The Set-CsUser cmdlet

User2:

- The Azure Active Directory admin center
- The Microsoft Teams admin center
- The Set-CsUser cmdlet

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/assign-change-or-remove-a-phone-number-for-a-user>

Question #17

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Your company has a Microsoft Office 365 subscription.

Users in the company's sales department frequently invite guest users to meetings.

You need to ensure that when the sales department users invite guest users to meetings, the guest users are admitted by default. The solution must only apply to the sales department users.

Which two actions should you perform? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. In the global meeting policy, set Automatically admit users to Everyone.
- B. Create a new meeting policy and set Automatically admit users to Everyone.
- C. Apply the policy to the sales department users.
- D. In the global meeting policy, set Automatically admit users to Everyone in your organization.

Answer: BC

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/meeting-policies-in-teams>

Question #18

HOTSPOT -

Your company has a Microsoft 365 subscription that uses Phone System.

You need to configure Microsoft Teams to meet the following requirements:

- ➡ Ensure that calls to the company's sales department are routed to multiple users in the sales department.
- ➡ Ensure that calls to the company's marketing department are routed to multiple users in the marketing department.
- ➡ Outside of business hours, ensure that calls from PSTN users receive a custom greeting.
- ➡ During business hours, ensure that calls from PSTN users can be received by the sales and marketing department users.

What is the minimum number of auto attendants and call queues you should configure to meet the requirements?

To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

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Hot Area:

## Answer Area

Auto attendants:

	▼
0	
1	
2	
3	

Call queues:

	▼
0	
1	
2	
3	

Answer:

## Answer Area

Auto attendants:

0
1
2
3

Call queues:

0
1
2
3

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/what-are-phone-system-auto-attendants>

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

Question #19

HOTSPOT -

Your company has a Microsoft 365 subscription.

You need to configure Microsoft Teams to meet the requirements shown in the following table.

Requirement name	Requirement
Requirement1	Presenters must be able to record large meetings that contain 1,000 participants or more.
Requirement2	Anonymous users must be able to join Microsoft Teams meetings.
Requirement3	Presenters must be prevented from sharing an entire screen during Microsoft Teams meetings.

What should you configure for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

Requirement1:

▼
Live event policies
Live events settings
Meeting policies
Meeting settings

Requirement2:

▼
Live event policies
Live events settings
Meeting policies
Meeting settings

Requirement3:

▼
Live event policies
Live events settings
Meeting policies
Meeting settings

Answer:

## Answer Area

Requirement1:

	▼
Live event policies	
Live events settings	
Meeting policies	
Meeting settings	

Requirement2:

	▼
Live event policies	
Live events settings	
Meeting policies	
Meeting settings	

Requirement3:

	▼
Live event policies	
Live events settings	
Meeting policies	
Meeting settings	

Question #20

Your company has a Microsoft 365 subscription that contains a Microsoft Teams auto attendant.

Calls to the auto attendant will be redirected to a shared voicemail.

You need to create a group for the shared voicemail.

Which type of group should you create?

- A. mail-enabled security
- B. distribution
- C. security
- D. Microsoft 365

Answer: D

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-auto-attendant>

Question #21

HOTSPOT -

Your company has a Microsoft Office 365 subscription.

The company has offices in France, United States, and Belgium.

You plan to implement Phone System to meet the following requirements:

- ➡ The office in Belgium must use SIP trunks from the current telecommunication provider.
- ➡ The office in France must integrate the phone number range and an on-premises IP-PBX.
- ➡ The office in the United States must minimize the infrastructure required to deploy the planned Phone System.

You need to recommend which PSTN connectivity meets the requirements.

Which PSTN connectivity should you recommend for each office? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

France:

	▼
Calling Plans	
Direct Routing	

Belgium:

	▼
Calling Plans	
Direct Routing	

United States:

	▼
Calling Plans	
Direct Routing	

## Answer Area

France:

Calling Plans
Direct Routing

Belgium:

Calling Plans
Direct Routing

United States:

Calling Plans
Direct Routing

Answer:

### Question #22

Your company has a Microsoft 365 subscription.

A user invites an external user to join a Microsoft Teams meeting by using a Microsoft Outlook meeting invitation.

The external user cannot join the meeting.

You need to ensure that all external users can join Microsoft Team meetings.

What should you do from the Microsoft Teams admin center?

- A. From Guest access in the Org-wide settings, set Allow guest access in Microsoft Teams to On.
- B. Edit the Meeting settings and set Anonymous users can join a meeting to On.
- C. Edit the global meeting policy and set Allow scheduling private meetings to On.
- D. Edit the live events policy and set Who can join live events to Everyone.

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/meeting-settings-in-teams>

### Question #23

HOTSPOT -

Your company has a Microsoft 365 subscription that uses Phone System.

You need to configure the environment to meet the following requirements:

- ➡ Only users in the company's sales department must have Call forwarding and simultaneous ringing to external phone numbers set to Off.
- ➡ Only users in the marketing department must have Inbound calls can be routed to call groups set to Off.

→ All outbound calls to the PSTN must use the auto attendant number as the caller ID.  
What is the minimum number of policies that should be created? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

Caller ID policies:

	▼
0	
1	
2	

Call park policies:

	▼
0	
1	
2	

Calling policies:

	▼
0	
1	
2	

## Answer Area

Caller ID policies:

	▼
0	
1	
2	

Call park policies:

	▼
0	
1	
2	

Calling policies:

	▼
0	
1	
2	

Answer:

Question #24

Your company has a Microsoft 365 subscription.

A user named User5 cannot establish call from Microsoft Teams.

You review the Microsoft Teams client for User5 and discover that the dial pad is unavailable.

Other users at the company can establish calls successfully.

You need to ensure that User5 can establish calls.

Which two actions should you perform? Each Answer represents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Modify the caller ID properties of User5.
- B. Assign a Phone System license to User5.
- C. Assign a SIP address to User5.
- D. Assign an app setup policy to User5.
- E. Enable User5 for Enterprise Voice.

Answer: BE

Question #25

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Your company has a Microsoft 365 subscription.

You need to customize meeting invitation emails to include the company logo.

What should you do in the Microsoft Teams admin center?

- A. From Teams settings, modify the Email integration settings.
- B. From Meeting settings, modify the Email invitation settings.
- C. From Meeting policies, create a new meeting policy and assign the policy.
- D. From Meeting policies, modify the Global (Org-wide default) policy.

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/meeting-settings-in-teams>

#### Question #26

Your company has a Microsoft 365 subscription. The subscription contains 200 Microsoft Teams users and a team named IT Support that has 50 members.

You need to ensure that the caller ID for outbound PSTN calls from IT Support is the phone number of the company's IT helpdesk. The solution must minimize administrative effort.

Which two tools should you include in the solution? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. the Microsoft Teams PowerShell module
- B. the Azure Active Directory (Azure AD) PowerShell for Graph module
- C. the Call Quality Dashboard (CQD)
- D. the Windows PowerShell module for Microsoft Skype for Business Online
- E. the Skype for Business admin center

Answer: AE

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-cscallinglineidentity?view=skype-ps>

<https://docs.microsoft.com/en-us/microsoftteams/assign-policies#assign-a-policy-to-a-group>

#### Question #27

You have a Microsoft 365 E5 subscription that contains a user named User1.

You need to change the default conferencing toll phone number for User1 by using the Microsoft Teams admin center.

What should you modify for User1?

- A. the Account settings
- B. Calling policy

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- C. the Voice settings
- D. Meeting policy

Answer: A

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-the-audio-conferencing-settings-for-a-user-in-teams>

- Question Set 5

Question #1

Users report poor quality during Microsoft Teams audio conferences.

You run a network trace during an audio conference from a user's device as shown in the following exhibit.

Frame Details:	
Checksum:	0 (0x0)
SourceAddress:	10.10.10.110
DestinationAddress:	52.114.188.31
0-Tcp:	Flags=...A..., SrcPort=50008, DstPort=HTTPS (443), PayloadLen=0,
SrcPort:	50008
DstPort:	HTTPS (443)
SequenceNumber:	4077031237 (0xF3028F45)
E AcknowledgementNumber:	223214542 (0xD4DFD5E)
E B DataOffset:	80 (0x50)
O Flags:	...A
Window:	1025 (scale factor 0x8) = 262400
Checksum:	0x524, Disregarded
UrgentPointer:	0 (0x0)

What causes the poor quality of the audio conferences?

- A. The source port range for audio is too narrow.
- B. The source port for audio is above 50,000.
- C. The UDP traffic is being limited.
- D. The TLS traffic is being limited.

Answer: C

Question #2

Your company has a Microsoft 365 subscription.

All users have a computer that runs Windows 10 and has Microsoft Teams installed.

A user reports the following issues:

- Users lose their connection during screen sharing.
- The user selection process takes too long to complete.
- The Microsoft Teams client crashes and restarts automatically.

You need to view the Microsoft Teams debug logs to troubleshoot the issues.

What should you do?

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- A. From the Microsoft Teams client, select F1. Open the ETL files in the %Appdata%\Microsoft\Teams\ folder.
- B. From the Microsoft Teams client, select Ctrl+Alt+Shift+1. Open the log files in the %Userprofile%\Downloads\ folder.
- C. From Event Viewer, open the Application log and filter the log for a keyword of MTeams.
- D. Right-click the Microsoft Teams icon in the application tray, and then select Get logs. Open Logs.txt in the %Appdata%\Microsoft\Teams\ folder.

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/log-files>

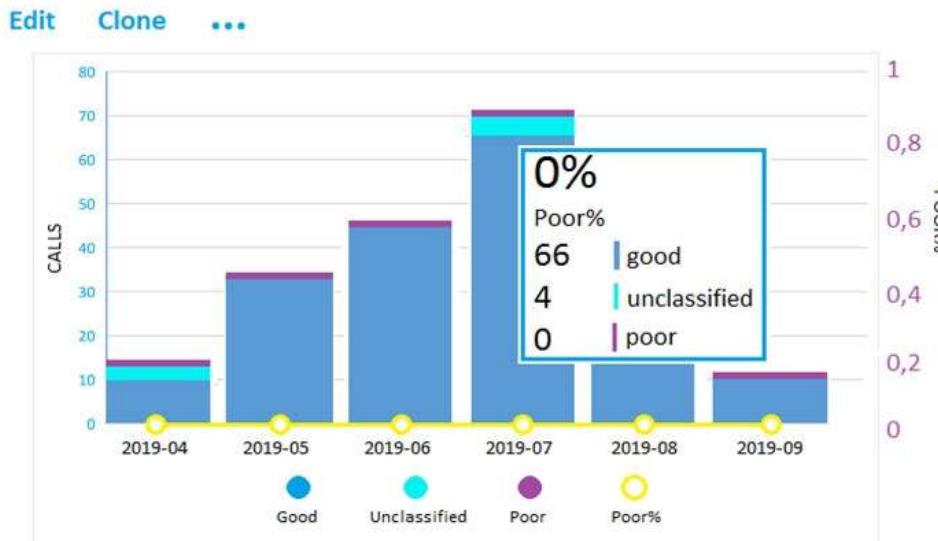
Question #3

HOTSPOT -

You open the Microsoft Call Quality Dashboard as shown in the following exhibit.

#### All Audio Streams

This Report shows the monthly audio streams count, poor count, and poor ratio for the last 7 months. There are no filters applied so the data reflects all the call data that was captured by the Service. Audio calls made over wireless and external networks can cause poor call rates to go up.



Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

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Hot Area:

## Answer Area

During the month of July 2019, [answer choice] calls were established successfully.

	▼
0	
4	
66	
70	

During the month of July 2019, [answer choice] calls included metric data.

	▼
0	
4	
66	
70	

Answer:

## Answer Area

During the month of July 2019, [answer choice] calls were established successfully.

	▼
0	
4	
66	
70	

During the month of July 2019, [answer choice] calls included metric data.

	▼
0	
4	
66	
70	

Question #4

Your company has a Microsoft 365 subscription.

The company deploys Microsoft Teams for 5,000 users.

You need to generate a report that contains the following information:

- ➡ The number of active Microsoft Teams users during the last seven days.
- ➡ The number of active team channels during the last seven days.

Which usage reports should you run?

A. Teams device usage

B. Teams live event usage

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C. Teams user activity

D. Teams usage

Answer: D

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-analytics-and-reports/teams-usage-report>

Question #5

HOTSPOT -

Your company has a Microsoft Office 365 subscription.

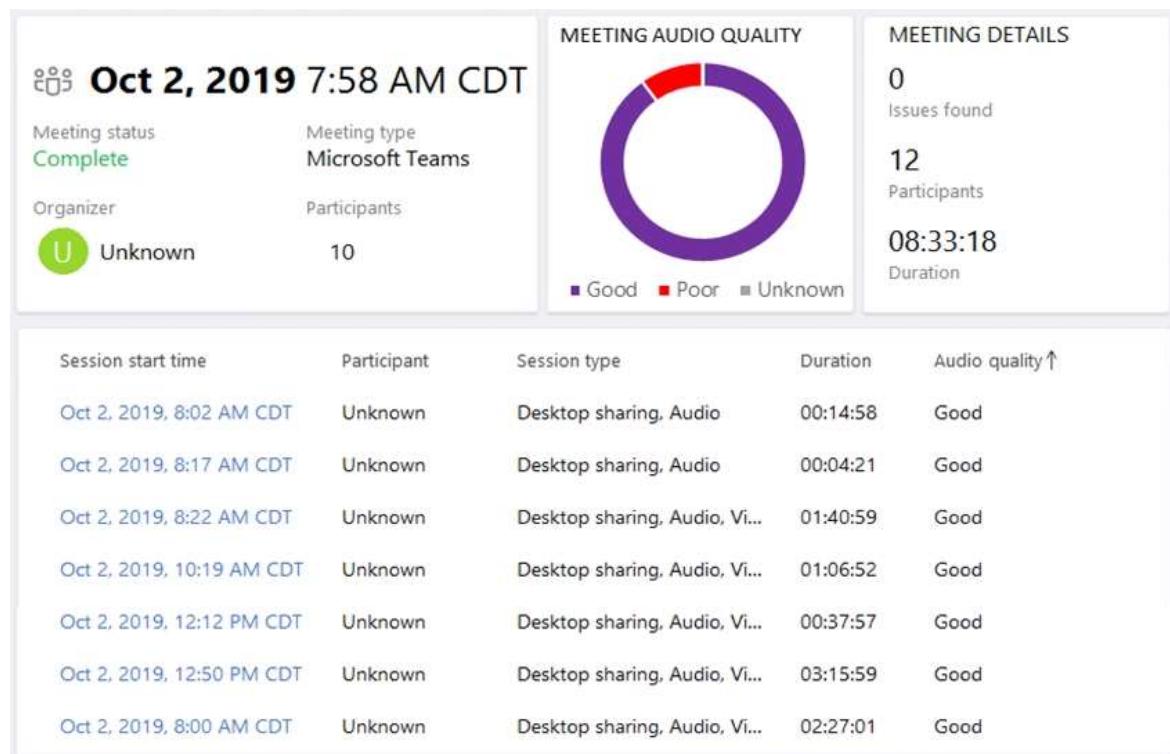
A user reports that a conference call on October 2 had poor audio quality.

You view the call history as shown in the Call History exhibit. (Click the Call History tab.)

Account	Voice	Call history	Policies	Start time	When	Participants	Duration	Activity type ↓	Client	Audio quality	
				Oct 2, 2019, 7:58 AM CDT	yesterday	 12 Participants	08:33:18	Conference	Microsoft Teams	<span>Poor</span>	
				Oct 1, 2019, 7:15 AM CDT	2 days ago	 10 Participants	10:08:14	Conference	Microsoft Teams	<span>Poor</span>	
				Sep 30, 2019, 2:25 PM CDT	3 days ago	 1 Participant	00:02:46	Conference	Skype for Business	<span>Good</span>	
				Sep 30, 2019, 10:30 AM CDT	3 days ago	 1 Participant	00:01:06	Conference	Microsoft Teams	<span>Good</span>	
				Sep 30, 2019, 7:11 AM CDT	3 days ago	 10 Participants	09:46:12	Conference	Microsoft Teams	<span>Good</span>	
				Sep 27, 2019, 9:45 AM CDT	6 days ago	 17 Participants	03:25:28	Conference	Microsoft Teams	<span>Good</span>	

You view the call analytics as shown in the Call Analytics exhibit. (Click the Call Analytics tab.)

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For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

Statements	Yes	No
On October 2, all participants experienced good quality audio during the conference call.	<input type="radio"/>	<input type="radio"/>
On October 2, some participants on the conference call were external users.	<input type="radio"/>	<input type="radio"/>
The organizer of the October 2 meeting is a user at the company.	<input type="radio"/>	<input type="radio"/>

Answer:

## Answer Area

Statements	Yes	No
On October 2, all participants experienced good quality audio during the conference call.	<input type="radio"/>	<input checked="" type="radio"/>
On October 2, some participants on the conference call were external users.	<input type="radio"/>	<input checked="" type="radio"/>
The organizer of the October 2 meeting is a user at the company.	<input checked="" type="radio"/>	<input type="radio"/>

### Question #6

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has 10 offices in North America and Europe.

The company has 5,000 users.

You plan to deploy Microsoft Teams for all the users.

You run a pilot project for the planned deployment.

You need to identify the network packet loss from the pilot computers to Microsoft Teams during calls.

Solution: From the Microsoft Teams admin center, you review the Microsoft Call Quality Dashboard.

Does this meet the goal?

A. Yes

B. No

Answer: A

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/turning-on-and-using-call-quality-dashboard>

### Question #7

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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Your company has 10 offices in North America and Europe.

The company has 5,000 users.

You plan to deploy Microsoft Teams for all the users.

You run a pilot project for the planned deployment.

You need to identify the network packet loss from the pilot computers to Microsoft Teams during calls.

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Solution: You run the Network Testing Companion.

Does this meet the goal?

A. Yes

B. No

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/turning-on-and-using-call-quality-dashboard>

Question #8

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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The company has 5,000 users.

You plan to deploy Microsoft Teams for all the users.

You run a pilot project for the planned deployment.

You need to identify the network packet loss from the pilot computers to Microsoft Teams during calls.

Solution: From the Microsoft Teams admin center, you select Analytics & reports.

Does this meet the goal?

A. Yes

B. No

Answer: B

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/turning-on-and-using-call-quality-dashboard>

Question #9

HOTSPOT -

Your company has a Microsoft 365 subscription.

You need to review the following information:

- ➡ The Rate My Call data provided by users.
- ➡ The number of Microsoft Teams live event views from the past three months.

What should you use to view the information? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

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Hot Area:

**Answer Area**

The Rate My Call data provided by users:

Analytics & reports in the Microsoft Teams admin center
Call History in the Microsoft Teams admin center
Microsoft Call Quality Dashboard
Microsoft Office 365 usage Analytics

The number of Microsoft Teams live event views from the past three months:

Analytics & reports in the Microsoft Teams admin center
Call History in the Microsoft Teams admin center
Microsoft Call Quality Dashboard
Microsoft Office 365 usage Analytics

Answer:

**Answer Area**

The Rate My Call data provided by users:

Analytics & reports in the Microsoft Teams admin center
Call History in the Microsoft Teams admin center
<b>Microsoft Call Quality Dashboard</b>
Microsoft Office 365 usage Analytics

The number of Microsoft Teams live event views from the past three months:

Analytics & reports in the Microsoft Teams admin center
Call History in the Microsoft Teams admin center
Microsoft Call Quality Dashboard
Microsoft Office 365 usage Analytics

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/turning-on-and-using-call-quality-dashboard>

<https://docs.microsoft.com/en-us/microsoftteams/teams-analytics-and-reports/teams-live-event-usage-report>

Question #10

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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Your company has 10 offices in North America and Europe.

The company has 5,000 users.

You plan to deploy Microsoft Teams for all the users.

You run a pilot project for the planned deployment.

You need to identify the network packet loss from the pilot computers to Microsoft Teams during calls.

Solution: From the Microsoft Teams admin center, you run the Network Planner.

Does this meet the goal?

A. Yes

B. No

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Answer: B

Question #11

You have a Microsoft 365 subscription that contains a user named User1.  
User1 experiences audio issues while sharing his screen during Microsoft Teams meetings.  
You need to investigate whether the headset of User1 causes the issues.  
Which report should you use?

- A. Media reliability metrics
- B. Customer endpoint information support
- C. Quality of Experience
- D. Failure Drill Down

Answer: C

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-data-and-reports>

Question #12

You have a Microsoft 365 subscription that uses Microsoft Teams and contains a user named User1.  
You need to ensure that User1 can investigate call-quality issues and identify the following types of information:

- ➡ Caller and recipient names
- ➡ Device names and IP addresses
- ➡ The number and names of all meeting participants

The solution must use the principle of least privilege.  
Which role should you assign to User1?

- A. Teams Device Administrator
- B. Teams communication support engineer
- C. Teams Administrator
- D. Teams communication admin

Answer: B

Reference:

<https://docs.microsoft.com/en-us/MicrosoftTeams/use-call-analytics-to-troubleshoot-poor-call-quality#what-does-each-teams-support-role-do>

- Testlet 1

Question #1

Introductory InfoCase study -

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Overview -

Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.

Existing Environment -

Active Directory -

The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).

Microsoft Office 365 -

All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:

Microsoft Yammer

Microsoft Exchange Online

Microsoft SharePoint Online

Microsoft OneDrive for Business

Azure Active Directory (Azure AD)

Azure AD dynamic group membership

Microsoft Skype for Business -

Contoso has an on-premises deployment of Microsoft Skype for Business Server 2015. All the latest cumulative updates are installed on all the servers. The following services are used in Skype for Business Server 2015:

Meetings

PSTN calling

Instant messaging (IM)

Federation to external companies

Departments -

Contoso has the following departments:

IT

Sales

Human resources (HR)

Research and development (R&D)

All groups are created by using dynamic group membership that use the department attribute.

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Requirements -

Business Goals -

Contoso identifies the following business goals:

Migrate the maximum number of users to Microsoft Teams.

Minimize administrative effort.

Device Requirements -

Contoso identifies the following device requirements:

Replace Skype for Business IP phones with Microsoft Teams phones.

All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

Requirement1: Guest users must be able to join live events.

Requirement2: Guest users must always wait in a meeting lobby.

▪

Requirement3: Contoso users must always bypass the meeting lobby when they join meetings by using the Microsoft Teams client.

Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements -

Contoso identifies the following calling requirements:

Migrate all existing auto attendants and response groups to Office 365.

Minimize the on-premises PSTN infrastructure.

Technical Requirements -

Guest users must be prevented from making private calls.

Security Requirements -

Contoso has the following security requirements for the Microsoft Teams deployment:

The number of ports allowed on the company's firewall must be limited.

Team names must be prevented from containing the name of any products produced by Contoso.

Users in the R&D group must be prevented from sending chat messages to users in other departments.

To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project -

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.

Two pilot users in the HR department report that they are not members of the HR team. Question You need to configure the environment to meet the security requirements for the R&D group.

What should you do first?

A. Start the information barrier policy application.

B. Add an identity provider.

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- C. Create two information barrier segments.
- D. Create one information barrier policy.

Answer: C

Create information barrier segments first, then create information barrier policy based on the segments then start the information barrier application.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/information-barriers-policies>

Question #2

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- Instant messaging (IM)
- Federation to external companies

Departments -

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- Human resources (HR)
- Research and development (R&D)

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Requirements -

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Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.

Two pilot users in the HR department report that they are not members of the HR team.

QuestionHOTSPOT - You need to recommend which inbound ports to the network and outbound ports to Office 365 must be allowed on the company's firewall after the planned upgrade. The solution must meet the security requirements.

Which inbound and outbound ports should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

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Hot Area:

**Answer Area**

Outbound TCP:

135
80 and 443
3478 to 3481
50000 to 59999
None

Outbound UDP:

135
80 and 443
3478 to 3481
50000 to 59999
None

Inbound TCP:

135
80 and 443
3478 to 3481
50000 to 59999
None

Inbound UDP:

135
80 and 443

## Answer Area

Outbound TCP:

135
80 and 443
3478 to 3481
50000 to 59999
None

Outbound UDP:

135
80 and 443
3478 to 3481
50000 to 59999
None

Inbound TCP:

135
80 and 443
3478 to 3481
50000 to 59999
None

Inbound UDP:

135
80 and 443

Answer:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/microsoft-teams-online-call-flows>

Question #3

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Requirements -

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**Business Goals -**

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**Device Requirements -**

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**Pilot Project -**

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You identify the following issues during the pilot project:

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Two pilot users in the HR department report that they are not members of the HR team. Question You need to configure the environment to meet the security requirements for team names.

What should you do?

- A. From the Microsoft 365 Compliance admin center, create a sensitivity label and a sensitivity policy.
- B. From the Microsoft Teams admin center, modify the Teams setting policies.
- C. From the Azure Active Directory admin center, upload a blocked word list for the group naming policy.

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D. From the Microsoft Teams admin center, create a policy package.

Answer: C

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-naming-policy>

Question #4

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Migrate all existing auto attendants and response groups to Office 365.  
Minimize the on-premises PSTN infrastructure.

Technical Requirements -  
Guest users must be prevented from making private calls.

Security Requirements -  
Contoso has the following security requirements for the Microsoft Teams deployment:  
The number of ports allowed on the company's firewall must be limited.  
Team names must be prevented from containing the name of any products produced by Contoso.  
Users in the R&D group must be prevented from sending chat messages to users in other departments.  
To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

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Pilot Project -

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.

Two pilot users in the HR department report that they are not members of the HR team. Question You need to configure the environment to meet the device requirements for the Microsoft Teams phones.

What should you do from the Microsoft Teams admin center?

- A. Create a configuration profile
- B. Modify the Teams settings
- C. Create a meeting policy
- D. Create a calling policy

Answer: A

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/devices/device-management>

- Testlet 2

Question #1

Introductory InfoCase study -

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Overview -

General Overview -

Litware, Inc. is an international manufacturing company that has 4,000 users. The company has the following five departments:

IT

HR

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R&D  
Sales  
Compliance

**Physical Locations -**

Litware has two main offices. The offices are located in New York and London.  
All offices connect to each other by using a WAN link. Each office connects directly to the Internet.

**Existing Environment -**

All user accounts have an Azure Active Directory Premium Plan P1 license.  
Litware has a Microsoft 365 subscription that has Office 365 Enterprise E3 licenses for all users. All the E3 products and services are enabled for each user.  
Litware uses Microsoft Skype for Business Online.

**Requirements -**

**Planned Upgrade -**

Litware identifies the following requirements for a planned upgrade from Skype for Business Online to Microsoft Teams:

Provide high quality audio, video, and online meeting experience for Microsoft Teams end users.

Implement a data retention solution in Microsoft Teams.

Minimize costs and administrative effort.

Use the principle of least privilege.

For the sales department, Litware plans to create a team that dynamically updates its membership when users leave and join the department.

**Department Upgrade Requirements -**

Litware plans to implement upgrade requirements for the departments as shown in the following table.

<b>Department name</b>	<b>Requirement</b>
Sales	Must use Microsoft Teams and Skype for Business. Must receive incoming chats and calls by using the same client that initiated the communication.
HR	Must use Microsoft Teams for collaboration and meetings. Must maintain Skype for Business as the preferred client for chat and calling.
IT and R&D	Must use only Microsoft Teams for chat, meetings, calling, and collaboration.

**Microsoft Teams Requirements -**

All teams must meet the following requirements:

Only users in a partner company that uses a domain named fabrikam.com must be able to collaborate in teams by

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using guest accounts.

Only users in the compliance department of Litware must be able to create teams.

Planned Network Tasks -

Litware identifies the following network validation tasks:

An administrator named Admin5 must be able to review the required bandwidth to support audio conferencing, video conferencing, and screen sharing in Microsoft Teams.

An administrator named Admin6 must be able to review network issues that cause poor call quality reported by users.

Data Retention Requirements -

Litware identifies the following data retention requirements:

Requirement1: All messages in team collaborations must be deleted after seven years.

Requirement2: all files used in team collaborations must be retained for five years.

Requirement3: All files used in personal chats must be retained for five years.

Device Requirements -

You provide Microsoft Teams-certified IP phones to users in the IT and R&D departments. Each device must meet the following requirements:

The time zone on the phones used by the R&D department must be set to UTC-8.

The time zone on the phones used by the IT department must be set to UTC-5.

All phones must lock automatically after 60 seconds of inactivity.

Voice Pilot Requirements -

Litware wants to pilot Phone System as a calling solution for 20 IT department users. The pilot project will receive phone numbers from Microsoft.

Collaboration and Meeting Requirements

Litware identifies the following collaboration and meeting requirements:

Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.

Meeting email invitations must be customized to include the Logo URL, Legal URL, and Help URL of Litware.

▪ Question You need to implement a solution to meet the Microsoft Teams requirements for the compliance department.

What should you do first?

- A. Add all the compliance department users as members of an org-wide team.
- B. Add all the compliance department users to a security group.
- C. Add all the compliance department users to an Office 365 group.
- D. Assign the Teams Communications Support Engineer role to all the compliance department users.

Answer: B

► Only users in the compliance department of Litware must be able to create teams.

Question #2

Introductory InfoCase study -

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Litware has a Microsoft 365 subscription that has Office 365 Enterprise E3 licenses for all users. All the E3 products and services are enabled for each user.

Litware uses Microsoft Skype for Business Online.

Requirements -

Planned Upgrade -

Litware identifies the following requirements for a planned upgrade from Skype for Business Online to Microsoft Teams:

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Use the principle of least privilege.

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Department name	Requirement
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Microsoft Teams Requirements -

All teams must meet the following requirements:

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Planned Network Tasks -

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The time zone on the phones used by the IT department must be set to UTC-5.

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Voice Pilot Requirements -

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Collaboration and Meeting Requirements

Litware identifies the following collaboration and meeting requirements:

Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.

Meeting email invitations must be customized to include the Logo URL, Legal URL, and Help URL of Litware.

- Question You need to configure the IP phones to meet the device requirements.

What is the minimum number of configuration profiles you should create?

- A. 1
- B. 2
- C. 3
- D. 4

Answer: B

Question #3

Introductory InfoCase study -

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Litware has a Microsoft 365 subscription that has Office 365 Enterprise E3 licenses for all users. All the E3 products and services are enabled for each user.

Litware uses Microsoft Skype for Business Online.

**Requirements -**

**Planned Upgrade -**

Litware identifies the following requirements for a planned upgrade from Skype for Business Online to Microsoft Teams:

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Implement a data retention solution in Microsoft Teams.

Minimize costs and administrative effort.

Use the principle of least privilege.

For the sales department, Litware plans to create a team that dynamically updates its membership when users leave and join the department.

**Department Upgrade Requirements -**

Litware plans to implement upgrade requirements for the departments as shown in the following table.

<b>Department name</b>	<b>Requirement</b>
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**Microsoft Teams Requirements -**

All teams must meet the following requirements:

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Only users in the compliance department of Litware must be able to create teams.

**Planned Network Tasks -**

Litware identifies the following network validation tasks:

An administrator named Admin5 must be able to review the required bandwidth to support audio conferencing, video conferencing, and screen sharing in Microsoft Teams.

An administrator named Admin6 must be able to review network issues that cause poor call quality reported by users.

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Litware identifies the following data retention requirements:

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**Device Requirements -**

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The time zone on the phones used by the R&D department must be set to UTC-8.

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All phones must lock automatically after 60 seconds of inactivity.

**Voice Pilot Requirements -**

Litware wants to pilot Phone System as a calling solution for 20 IT department users. The pilot project will receive phone numbers from Microsoft.

**Collaboration and Meeting Requirements**

Litware identifies the following collaboration and meeting requirements:

Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.

Meeting email invitations must be customized to include the Logo URL, Legal URL, and Help URL of Litware.

**▪ QuestionHOTSPOT -**

You need to recommend a solution to perform the network validation tasks for the planned upgrade.

Which tool and role should you recommend for each user? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

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Hot Area:

### Answer Area

User name	Tool	Role
Admin5	<ul style="list-style-type: none"><li>Microsoft Call Quality Dashboard</li><li>Network Monitor</li><li>Network Planner</li><li>Network Testing Companion</li></ul>	<ul style="list-style-type: none"><li>Teams Communications Administrator</li><li>Teams Communications Support Engineer</li><li>Teams Communications Support Specialist</li></ul>
Admin6	<ul style="list-style-type: none"><li>Microsoft Call Quality Dashboard</li><li>Network Monitor</li><li>Network Planner</li><li>Network Testing Companion</li></ul>	<ul style="list-style-type: none"><li>Teams Communications Administrator</li><li>Teams Communications Support Engineer</li><li>Teams Communications Support Specialist</li></ul>

Answer:

### Answer Area

User name	Tool	Role
Admin5	<ul style="list-style-type: none"><li>Microsoft Call Quality Dashboard</li><li>Network Monitor</li><li>Network Planner</li><li>Network Testing Companion</li></ul>	<ul style="list-style-type: none"><li>Teams Communications Administrator</li><li>Teams Communications Support Engineer</li><li>Teams Communications Support Specialist</li></ul>
Admin6	<ul style="list-style-type: none"><li>Microsoft Call Quality Dashboard</li><li>Network Monitor</li><li>Network Planner</li><li>Network Testing Companion</li></ul>	<ul style="list-style-type: none"><li>Teams Communications Administrator</li><li>Teams Communications Support Engineer</li><li>Teams Communications Support Specialist</li></ul>

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/network-planner> <https://docs.microsoft.com/en-us/microsoftteams/difference-between-call-analytics-and-call-quality-dashboard>

Question #4

Introductory InfoCase study -

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Overview -

General Overview -

Litware, Inc. is an international manufacturing company that has 4,000 users. The company has the following five departments:

IT

HR

R&D

Sales

Compliance

Physical Locations -

Litware has two main offices. The offices are located in New York and London.

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Existing Environment -

All user accounts have an Azure Active Directory Premium Plan P1 license.

Litware has a Microsoft 365 subscription that has Office 365 Enterprise E3 licenses for all users. All the E3 products and services are enabled for each user.

Litware uses Microsoft Skype for Business Online.

Requirements -

Planned Upgrade -

Litware identifies the following requirements for a planned upgrade from Skype for Business Online to Microsoft Teams:

Provide high quality audio, video, and online meeting experience for Microsoft Teams end users.

Implement a data retention solution in Microsoft Teams.

Minimize costs and administrative effort.

Use the principle of least privilege.

For the sales department, Litware plans to create a team that dynamically updates its membership when users leave and join the department.

Department Upgrade Requirements -

Litware plans to implement upgrade requirements for the departments as shown in the following table.

Department name	Requirement
Sales	Must use Microsoft Teams and Skype for Business. Must receive incoming chats and calls by using the same client that initiated the communication.
HR	Must use Microsoft Teams for collaboration and meetings. Must maintain Skype for Business as the preferred client for chat and calling.
IT and R&D	Must use only Microsoft Teams for chat, meetings, calling, and collaboration.

#### Microsoft Teams Requirements -

All teams must meet the following requirements:

Only users in a partner company that uses a domain named fabrikam.com must be able to collaborate in teams by using guest accounts.

Only users in the compliance department of Litware must be able to create teams.

#### Planned Network Tasks -

Litware identifies the following network validation tasks:

An administrator named Admin5 must be able to review the required bandwidth to support audio conferencing, video conferencing, and screen sharing in Microsoft Teams.

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#### Data Retention Requirements -

Litware identifies the following data retention requirements:

Requirement1: All messages in team collaborations must be deleted after seven years.

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Requirement3: All files used in personal chats must be retained for five years.

#### Device Requirements -

You provide Microsoft Teams-certified IP phones to users in the IT and R&D departments. Each device must meet the following requirements:

The time zone on the phones used by the R&D department must be set to UTC-8.

The time zone on the phones used by the IT department must be set to UTC-5.

All phones must lock automatically after 60 seconds of inactivity.

#### Voice Pilot Requirements -

Litware wants to pilot Phone System as a calling solution for 20 IT department users. The pilot project will receive

phone numbers from Microsoft.

**Collaboration and Meeting Requirements**

Litware identifies the following collaboration and meeting requirements:

Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.

Meeting email invitations must be customized to include the Logo URL, Legal URL, and Help URL of Litware.

- Question You need to identify the requirements for the voice pilot project.

Which two actions should you perform? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Assign an additional license and phone number to each user.

B. Deploy a Session Border Controller (SBC) for Litware.

C. Purchase a Phone System license for each user.

D. Create a dial plan for Litware.

E. Purchase a Calling Plan for Litware.

Answer: AC

**Question #5**

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Litware uses Microsoft Skype for Business Online.

**Requirements -**

**Planned Upgrade -**

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All teams must meet the following requirements:

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Planned Network Tasks -

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▪ QuestionDRAG DROP -

You need to configure data retention policies for the teams. The solution must meet the data retention requirements.

Which content location should you include in the retention policies? To answer, drag the appropriate content locations to the correct requirements. Each content location may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

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Select and Place:

Content Locations	Answer Area
Exchange email	Requirement1: Content location
OneDrive accounts	Requirement2: Content location
SharePoint sites	Requirement3: Content location
Teams channel messages	
Teams chat	

Answer:

Teams channel message

Share point sites

One drive account

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/compliance/retention-policies-teams?view=o365-worldwide>

<https://docs.microsoft.com/en-us/microsoft-365/compliance/retention-policies-sharepoint?view=o365-worldwide>

Question #6

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Planned Upgrade -

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#### Microsoft Teams Requirements -

All teams must meet the following requirements:

Only users in a partner company that uses a domain named fabrikam.com must be able to collaborate in teams by using guest accounts.

Only users in the compliance department of Litware must be able to create teams.

#### Planned Network Tasks -

Litware identifies the following network validation tasks:

An administrator named Admin5 must be able to review the required bandwidth to support audio conferencing, video conferencing, and screen sharing in Microsoft Teams.

An administrator named Admin6 must be able to review network issues that cause poor call quality reported by users.

#### Data Retention Requirements -

Litware identifies the following data retention requirements:

Requirement1: All messages in team collaborations must be deleted after seven years.

Requirement2: all files used in team collaborations must be retained for five years.

Requirement3: All files used in personal chats must be retained for five years.

#### Device Requirements -

You provide Microsoft Teams-certified IP phones to users in the IT and R&D departments. Each device must meet the following requirements:

The time zone on the phones used by the R&D department must be set to UTC-8.

The time zone on the phones used by the IT department must be set to UTC-5.

All phones must lock automatically after 60 seconds of inactivity.

#### Voice Pilot Requirements -

Litware wants to pilot Phone System as a calling solution for 20 IT department users. The pilot project will receive

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phone numbers from Microsoft.

#### Collaboration and Meeting Requirements

Litware identifies the following collaboration and meeting requirements:

Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.

Meeting email invitations must be customized to include the Logo URL, Legal URL, and Help URL of Litware.

- Question What should you recommend to meet the Microsoft Teams requirements for guest access?

A. From the Azure Active Directory admin center, modify the External collaboration settings to include fabrikam.com only.

B. From the Microsoft 365 admin center, modify the Office 365 groups settings.

C. From the External access settings in the Microsoft Teams admin center, add fabrikam.com to the Allowed list of domains.

D. From the Microsoft Teams admin center, turn off org-wide guest access and manually add guest users from fabrikam.com to teams.

Answer: C

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-external-access>

- Testlet 3

#### Question #1

##### Introductory InfoCase study -

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##### Overview -

Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.

##### Existing Environment -

##### Active Directory -

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The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).

Microsoft Office 365 -

All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:

Microsoft Yammer

Microsoft Exchange Online

Microsoft SharePoint Online

Microsoft OneDrive for Business

Azure Active Directory (Azure AD)

Azure AD dynamic group membership

Microsoft Skype for Business -

Contoso has an on-premises deployment of Microsoft Skype for Business Server 2015. All the latest cumulative updates are installed on all the servers. The following services are used in Skype for Business Server 2015:

Meetings

PSTN calling

Instant messaging (IM)

Federation to external companies

Departments -

Contoso has the following departments:

IT

Sales

Human resources (HR)

Research and development (R&D)

All groups are created by using dynamic group membership that use the department attribute.

Requirements -

Business Goals -

Contoso identifies the following business goals:

Migrate the maximum number of users to Microsoft Teams.

Minimize administrative effort.

Device Requirements -

Contoso identifies the following device requirements:

Replace Skype for Business IP phones with Microsoft Teams phones.

All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

Requirement1: Guest users must be able to join live events.

Requirement2: Guest users must always wait in a meeting lobby.

-

Requirement3: Contoso users must always bypass the meeting lobby when they join meetings by using the Microsoft Teams client.

Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements -

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Contoso identifies the following calling requirements:

Migrate all existing auto attendants and response groups to Office 365.

Minimize the on-premises PSTN infrastructure.

Technical Requirements -

Guest users must be prevented from making private calls.

Security Requirements -

Contoso has the following security requirements for the Microsoft Teams deployment:

The number of ports allowed on the company's firewall must be limited.

Team names must be prevented from containing the name of any products produced by Contoso.

Users in the R&D group must be prevented from sending chat messages to users in other departments.

To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project -

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.

Two pilot users in the HR department report that they are not members of the HR team. Question You need to resolve the membership issues for the two pilot users.

What should you do?

- A. Modify the department attribute of both users.
- B. Invite both users to the HR team.
- C. Add both users to the HR group.
- D. Modify the privacy level of the HR team.

Answer: A

Question #2

Introductory InfoCase study -

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The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).

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Microsoft OneDrive for Business

Azure Active Directory (Azure AD)

Azure AD dynamic group membership

Microsoft Skype for Business -

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Departments -

Contoso has the following departments:

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All groups are created by using dynamic group membership that use the department attribute.

Requirements -

Business Goals -

Contoso identifies the following business goals:

Migrate the maximum number of users to Microsoft Teams.

Minimize administrative effort.

Device Requirements -

Contoso identifies the following device requirements:

Replace Skype for Business IP phones with Microsoft Teams phones.

All Microsoft Teams phones must be set to lock automatically after 60 seconds.

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#### Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

Requirement1: Guest users must be able to join live events.

Requirement2: Guest users must always wait in a meeting lobby.

Requirement3: Contoso users must always bypass the meeting lobby when they join meetings by using the Microsoft Teams client.

Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

#### Calling Requirements -

Contoso identifies the following calling requirements:

Migrate all existing auto attendants and response groups to Office 365.

Minimize the on-premises PSTN infrastructure.

#### Technical Requirements -

Guest users must be prevented from making private calls.

#### Security Requirements -

Contoso has the following security requirements for the Microsoft Teams deployment:

The number of ports allowed on the company's firewall must be limited.

Team names must be prevented from containing the name of any products produced by Contoso.

Users in the R&D group must be prevented from sending chat messages to users in other departments.

To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

#### Pilot Project -

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.

Two pilot users in the HR department report that they are not members of the HR team. Question You need to resolve the notification issues identified during the pilot project.

What should you modify?

- A. the global meeting policy
- B. the global messaging policy
- C. the org-wide Teams settings
- D. the app permission policy

Answer: B

You need to disable priority notifications in the global messaging policy.

Send urgent messages using priority notifications. If you turn this on, users can send messages using priority notifications. Priority notifications notify users every 2 minutes for a period of 20 minutes or until messages that are marked as urgent are picked up and read by the recipient, maximizing the likelihood that the message is acted upon in a timely manner.

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Reference:

<https://docs.microsoft.com/en-us/microsoftteams/messaging-policies-in-teams>

Question #3

Introductory InfoCase study -

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Overview -

Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.

Existing Environment -

Active Directory -

The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).

Microsoft Office 365 -

All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:

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Azure Active Directory (Azure AD)

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Microsoft Skype for Business -

Contoso has an on-premises deployment of Microsoft Skype for Business Server 2015. All the latest cumulative updates are installed on all the servers. The following services are used in Skype for Business Server 2015:

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Departments -

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Sales

Human resources (HR)

Research and development (R&D)

All groups are created by using dynamic group membership that use the department attribute.

Requirements -

Business Goals -

Contoso identifies the following business goals:

Migrate the maximum number of users to Microsoft Teams.

Minimize administrative effort.

Device Requirements -

Contoso identifies the following device requirements:

Replace Skype for Business IP phones with Microsoft Teams phones.

All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

Requirement1: Guest users must be able to join live events.

Requirement2: Guest users must always wait in a meeting lobby.

▪

Requirement3: Contoso users must always bypass the meeting lobby when they join meetings by using the Microsoft Teams client.

Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements -

Contoso identifies the following calling requirements:

Migrate all existing auto attendants and response groups to Office 365.

Minimize the on-premises PSTN infrastructure.

Technical Requirements -

Guest users must be prevented from making private calls.

Security Requirements -

Contoso has the following security requirements for the Microsoft Teams deployment:

The number of ports allowed on the company's firewall must be limited.

Team names must be prevented from containing the name of any products produced by Contoso.

Users in the R&D group must be prevented from sending chat messages to users in other departments.

To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project -

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.

Two pilot users in the HR department report that they are not members of the HR team.

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configure the user accounts of the sales department users to meet the security requirements.  
What should you do for each user?

- A. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to Skype for Business with Teams collaboration and meetings coexistence mode.
- B. From PowerShell, run the Grant-CsTeamsUpgradePolicy -PolicyName SfBOnly cmdlet.
- C. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to Skype for Business only coexistence mode.
- D. From the Microsoft Teams admin center, set the Microsoft Teams upgrade policy to Islands coexistence mode.

Answer: A

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability>

- Testlet 4

Question #1

Introductory InfoCase study -

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Overview -

General Overview -

Litware, Inc. is an international manufacturing company that has 4,000 users. The company has the following five departments:

IT

HR

R&D

Sales

Compliance

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**Physical Locations -**

Litware has two main offices. The offices are located in New York and London.

All offices connect to each other by using a WAN link. Each office connects directly to the Internet.

**Existing Environment -**

All user accounts have an Azure Active Directory Premium Plan P1 license.

Litware has a Microsoft 365 subscription that has Office 365 Enterprise E3 licenses for all users. All the E3 products and services are enabled for each user.

Litware uses Microsoft Skype for Business Online.

**Requirements -**

**Planned Upgrade -**

Litware identifies the following requirements for a planned upgrade from Skype for Business Online to Microsoft Teams:

Provide high quality audio, video, and online meeting experience for Microsoft Teams end users.

Implement a data retention solution in Microsoft Teams.

Minimize costs and administrative effort.

Use the principle of least privilege.

For the sales department, Litware plans to create a team that dynamically updates its membership when users leave and join the department.

**Department Upgrade Requirements -**

Litware plans to implement upgrade requirements for the departments as shown in the following table.

<b>Department name</b>	<b>Requirement</b>
Sales	Must use Microsoft Teams and Skype for Business. Must receive incoming chats and calls by using the same client that initiated the communication.
HR	Must use Microsoft Teams for collaboration and meetings. Must maintain Skype for Business as the preferred client for chat and calling.
IT and R&D	Must use only Microsoft Teams for chat, meetings, calling, and collaboration.

**Microsoft Teams Requirements -**

All teams must meet the following requirements:

Only users in a partner company that uses a domain named fabrikam.com must be able to collaborate in teams by using guest accounts.

Only users in the compliance department of Litware must be able to create teams.

**Planned Network Tasks -**

Litware identifies the following network validation tasks:

An administrator named Admin5 must be able to review the required bandwidth to support audio conferencing, video conferencing, and screen sharing in Microsoft Teams.

An administrator named Admin6 must be able to review network issues that cause poor call quality reported by users.

**Data Retention Requirements -**

Litware identifies the following data retention requirements:

Requirement1: All messages in team collaborations must be deleted after seven years.

Requirement2: all files used in team collaborations must be retained for five years.

Requirement3: All files used in personal chats must be retained for five years.

**Device Requirements -**

You provide Microsoft Teams-certified IP phones to users in the IT and R&D departments. Each device must meet the following requirements:

The time zone on the phones used by the R&D department must be set to UTC-8.

The time zone on the phones used by the IT department must be set to UTC-5.

All phones must lock automatically after 60 seconds of inactivity.

**Voice Pilot Requirements -**

Litware wants to pilot Phone System as a calling solution for 20 IT department users. The pilot project will receive phone numbers from Microsoft.

**Collaboration and Meeting Requirements**

Litware identifies the following collaboration and meeting requirements:

Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.

Meeting email invitations must be customized to include the Logo URL, Legal URL, and Help URL of Litware.

**▪ QuestionHOTSPOT -**

You need to configure Microsoft Teams to meet the department upgrade requirements.

For each of the following statements, select Yes if that statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

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Hot Area:

**Answer area**

Statements	Yes	No
The Microsoft Teams upgrade policy must be set to Skype for Business with Teams collaboration and meetings coexistence mode for the sales department users.	<input type="radio"/>	<input type="radio"/>
The Microsoft Teams upgrade policy must be set to Skype for Business only coexistence mode for the HR department users.	<input type="radio"/>	<input type="radio"/>
The Microsoft Teams upgrade policy must be set to Teams only coexistence mode for the IT department users.	<input type="radio"/>	<input type="radio"/>

Answer:

**Answer area**

Statements	Yes	No
The Microsoft Teams upgrade policy must be set to Skype for Business with Teams collaboration and meetings coexistence mode for the sales department users.	<input type="radio"/>	<input checked="" type="radio"/>
The Microsoft Teams upgrade policy must be set to Skype for Business only coexistence mode for the HR department users.	<input type="radio"/>	<input checked="" type="radio"/>
The Microsoft Teams upgrade policy must be set to Teams only coexistence mode for the IT department users.	<input checked="" type="radio"/>	<input type="radio"/>

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/teams-and-skypeforbusiness-coexistence-and-interoperability>

Question #2

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Requirements -

Planned Upgrade -

Litware identifies the following requirements for a planned upgrade from Skype for Business Online to Microsoft Teams:

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Use the principle of least privilege.

For the sales department, Litware plans to create a team that dynamically updates its membership when users leave and join the department.

Department Upgrade Requirements -

Litware plans to implement upgrade requirements for the departments as shown in the following table.

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Department name	Requirement
Sales	Must use Microsoft Teams and Skype for Business. Must receive incoming chats and calls by using the same client that initiated the communication.
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All teams must meet the following requirements:

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Litware identifies the following network validation tasks:

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All phones must lock automatically after 60 seconds of inactivity.

#### Voice Pilot Requirements -

Litware wants to pilot Phone System as a calling solution for 20 IT department users. The pilot project will receive

phone numbers from Microsoft.

#### Collaboration and Meeting Requirements

Litware identifies the following collaboration and meeting requirements:

Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.

Meeting email invitations must be customized to include the Logo URL, Legal URL, and Help URL of Litware.

- Question You need to create a team for the sales department.

What should you do first?

- A. Create a team and modify the membership rule for the team's Office 365 group.
- B. From PowerShell, run the Add-AzureAdGroupMember cmdlet.
- C. From PowerShell, run the New-Team cmdlet.
- D. Create a team and select Build a team from scratch.

Answer: A

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/dynamic-memberships>

0 - Testlet 5

Question #10

Introductory InfoCase study -

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Overview -

Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.

Existing Environment -

Active Directory -

The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).

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Microsoft Office 365 -

All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:

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Azure Active Directory (Azure AD)

Azure AD dynamic group membership

Microsoft Skype for Business -

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Meetings

PSTN calling

Instant messaging (IM)

Federation to external companies

Departments -

Contoso has the following departments:

IT

Sales

Human resources (HR)

Research and development (R&D)

All groups are created by using dynamic group membership that use the department attribute.

Requirements -

Business Goals -

Contoso identifies the following business goals:

Migrate the maximum number of users to Microsoft Teams.

Minimize administrative effort.

Device Requirements -

Contoso identifies the following device requirements:

Replace Skype for Business IP phones with Microsoft Teams phones.

All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

Contoso identifies the following meeting and live event requirements:

Requirement1: Guest users must be able to join live events.

Requirement2: Guest users must always wait in a meeting lobby.

▪

Requirement3: Contoso users must always bypass the meeting lobby when they join meetings by using the Microsoft Teams client.

Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements -

Contoso identifies the following calling requirements:

Migrate all existing auto attendants and response groups to Office 365.

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Minimize the on-premises PSTN infrastructure.

Technical Requirements -

Guest users must be prevented from making private calls.

Security Requirements -

Contoso has the following security requirements for the Microsoft Teams deployment:

The number of ports allowed on the company's firewall must be limited.

Team names must be prevented from containing the name of any products produced by Contoso.

Users in the R&D group must be prevented from sending chat messages to users in other departments.

To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project -

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.

Two pilot users in the HR department report that they are not members of the HR team. Question You need to configure the environment to meet the technical requirements for guest users.

What should you modify from the Microsoft Teams admin center?

- A. the global app permission policy
- B. the Org-wide settings
- C. the global meeting policy
- D. the global messaging policy

Answer: B

Microsoft Teams admin center > Org-wide settings > Guest access > Make private calls = off.

Question #20

Introductory InfoCase study -

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tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

**Overview -**

Contoso, Ltd. is a pharmaceutical company that has 3,000 users in offices across North America.

**Existing Environment -**

**Active Directory -**

The network contains an on-premises Active Directory domain. All user accounts are in departmental organizational units (OUs).

**Microsoft Office 365 -**

All users are assigned a Microsoft Office 365 E5 license and are enabled for the following services:

Microsoft Yammer

Microsoft Exchange Online

Microsoft SharePoint Online

Microsoft OneDrive for Business

Azure Active Directory (Azure AD)

Azure AD dynamic group membership

**Microsoft Skype for Business -**

Contoso has an on-premises deployment of Microsoft Skype for Business Server 2015. All the latest cumulative updates are installed on all the servers. The following services are used in Skype for Business Server 2015:

Meetings

PSTN calling

Instant messaging (IM)

Federation to external companies

**Departments -**

Contoso has the following departments:

IT

Sales

Human resources (HR)

Research and development (R&D)

All groups are created by using dynamic group membership that use the department attribute.

**Requirements -**

**Business Goals -**

Contoso identifies the following business goals:

Migrate the maximum number of users to Microsoft Teams.

Minimize administrative effort.

**Device Requirements -**

Contoso identifies the following device requirements:

Replace Skype for Business IP phones with Microsoft Teams phones.

All Microsoft Teams phones must be set to lock automatically after 60 seconds.

Meeting and Live Event Requirements

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Contoso identifies the following meeting and live event requirements:

Requirement1: Guest users must be able to join live events.

Requirement2: Guest users must always wait in a meeting lobby.

Requirement3: Contoso users must always bypass the meeting lobby when they join meetings by using the Microsoft Teams client.

Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements -

Contoso identifies the following calling requirements:

Migrate all existing auto attendants and response groups to Office 365.

Minimize the on-premises PSTN infrastructure.

Technical Requirements -

Guest users must be prevented from making private calls.

Security Requirements -

Contoso has the following security requirements for the Microsoft Teams deployment:

The number of ports allowed on the company's firewall must be limited.

Team names must be prevented from containing the name of any products produced by Contoso.

Users in the R&D group must be prevented from sending chat messages to users in other departments.

To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project -

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.

Two pilot users in the HR department report that they are not members of the HR team.

QuestionHOTSPOT - During the pilot project, you review the global policies in the Microsoft Teams admin center.

Contoso has a global meeting policy configured as shown in the following exhibit.

The screenshot shows the 'Participants & guests' settings page. It includes the following configuration options:

Setting	Value
Let anonymous people start a meeting	On
Automatically admit people	Everyone in your organization and federated organizations
Allow dial-in users to bypass the lobby	Off
Allow Meet now in private meetings	On
Enable live captions	Enabled
Allow chat in meetings	Enabled

Contoso has a global live events policy configured as shown in the following exhibit.

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Live events policies \ Global

**Global**

Description

Allow scheduling	<input checked="" type="checkbox"/> On
Allow transcription for attendees	<input checked="" type="checkbox"/> On
Who can join scheduled live events	Everyone
Who can record an event	Always record

**Save**   **Cancel**

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

Statements	Yes	No
The policies meet Requirement1 for meeting and live events.	<input checked="" type="radio"/>	<input type="radio"/>
The policies meet Requirement2 for meeting and live events.	<input type="radio"/>	<input checked="" type="radio"/>
The policies meet Requirement3 for meeting and live events.	<input checked="" type="radio"/>	<input type="radio"/>

Answer:

yes

No

Yes

Question #30

### Introductory InfoCase study -

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Federation to external companies

Departments -

Contoso has the following departments:

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Research and development (R&D)

All groups are created by using dynamic group membership that use the department attribute.

Requirements -

Business Goals -

Contoso identifies the following business goals:

Migrate the maximum number of users to Microsoft Teams.

Minimize administrative effort.

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Contoso identifies the following device requirements:

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All Microsoft Teams phones must be set to lock automatically after 60 seconds.

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Contoso identifies the following meeting and live event requirements:

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Requirement4: After the upgrade to Microsoft Teams, all meetings must be scheduled by using Microsoft Teams.

Calling Requirements -

Contoso identifies the following calling requirements:

Migrate all existing auto attendants and response groups to Office 365.

Minimize the on-premises PSTN infrastructure.

Technical Requirements -

Guest users must be prevented from making private calls.

Security Requirements -

Contoso has the following security requirements for the Microsoft Teams deployment:

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Team names must be prevented from containing the name of any products produced by Contoso.

Users in the R&D group must be prevented from sending chat messages to users in other departments.

To meet the company's compliance policy, users in the sales department must continue to use on-premises Skype for Business for IM and calling only.

Pilot Project -

Contoso begins a pilot project for the upgrade to Microsoft Teams.

You identify the following issues during the pilot project:

Microsoft Teams users report that they often receive continuous notifications from the Microsoft Teams client for 20 minutes.

Two pilot users in the HR department report that they are not members of the HR team.

Question DRAG DROP - You need to recommend a voice topology for the departments. The topology must meet the calling requirements and the security requirements.

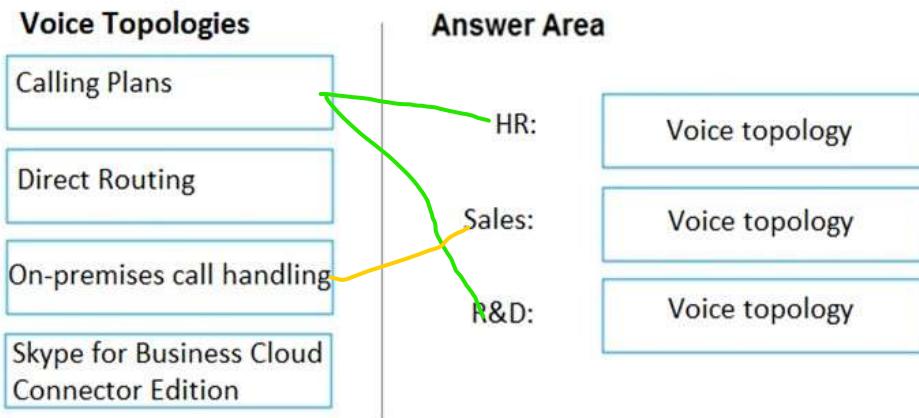
What should you recommend for each department? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

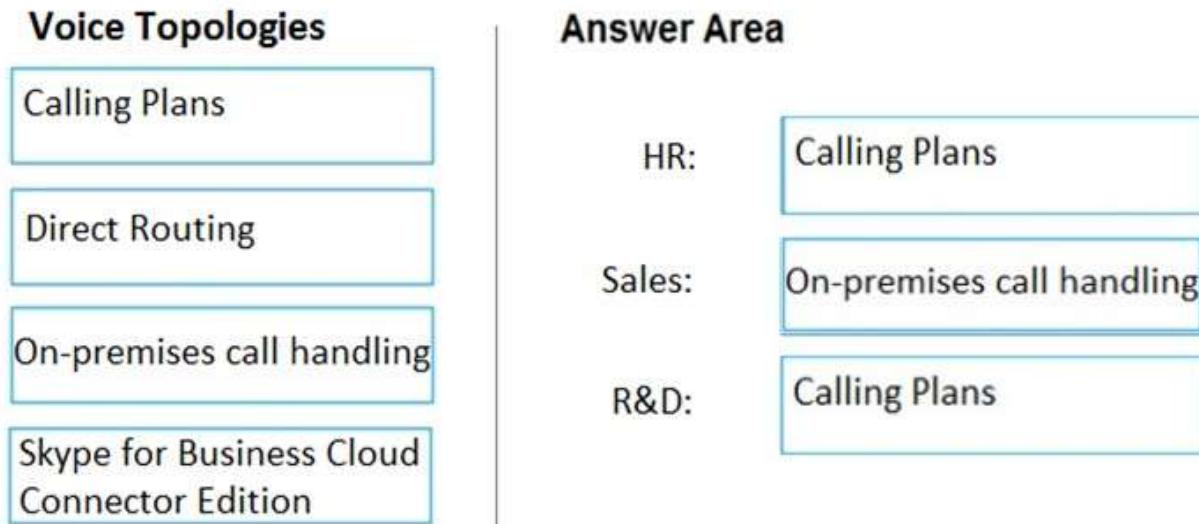
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Select and Place:



Answer:



Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-landing-page> <https://docs.microsoft.com/en-us/microsoftteams/calling-plan-landing-page> <https://docs.microsoft.com/en-us/skypeforbusiness/skype-for-business-hybrid-solutions/plan-your-phone-system-cloud-pbx-solution/plan-skype-for-business-cloud-connector-edition>

1 - Testlet 6

Question #11

Introductory InfoCase study -

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scenario that is described in the case study. Each question is independent of the other questions in this case study. At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

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Overview -

General Overview -

Litware, Inc. is an international manufacturing company that has 4,000 users. The company has the following five departments:

IT

HR

R&D

Sales

Compliance

Physical Locations -

Litware has two main offices. The offices are located in New York and London.

All offices connect to each other by using a WAN link. Each office connects directly to the Internet.

Existing Environment -

All user accounts have an Azure Active Directory Premium Plan P1 license.

Litware has a Microsoft 365 subscription that has Office 365 Enterprise E3 licenses for all users. All the E3 products and services are enabled for each user.

Litware uses Microsoft Skype for Business Online.

Requirements -

Planned Upgrade -

Litware identifies the following requirements for a planned upgrade from Skype for Business Online to Microsoft Teams:

Provide high quality audio, video, and online meeting experience for Microsoft Teams end users.

Implement a data retention solution in Microsoft Teams.

Minimize costs and administrative effort.

Use the principle of least privilege.

For the sales department, Litware plans to create a team that dynamically updates its membership when users leave and join the department.

Department Upgrade Requirements -

Litware plans to implement upgrade requirements for the departments as shown in the following table.

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Department name	Requirement
Sales	Must use Microsoft Teams and Skype for Business. Must receive incoming chats and calls by using the same client that initiated the communication.
HR	Must use Microsoft Teams for collaboration and meetings. Must maintain Skype for Business as the preferred client for chat and calling.
IT and R&D	Must use only Microsoft Teams for chat, meetings, calling, and collaboration.

#### Microsoft Teams Requirements -

All teams must meet the following requirements:

Only users in a partner company that uses a domain named fabrikam.com must be able to collaborate in teams by using guest accounts.

Only users in the compliance department of Litware must be able to create teams.

#### Planned Network Tasks -

Litware identifies the following network validation tasks:

An administrator named Admin5 must be able to review the required bandwidth to support audio conferencing, video conferencing, and screen sharing in Microsoft Teams.

An administrator named Admin6 must be able to review network issues that cause poor call quality reported by users.

#### Data Retention Requirements -

Litware identifies the following data retention requirements:

Requirement1: All messages in team collaborations must be deleted after seven years.

Requirement2: All files used in team collaborations must be retained for five years.

Requirement3: All files used in personal chats must be retained for five years.

#### Device Requirements -

You provide Microsoft Teams-certified IP phones to users in the IT and R&D departments. Each device must meet the following requirements:

The time zone on the phones used by the R&D department must be set to UTC-8.

The time zone on the phones used by the IT department must be set to UTC-5.

All the phones must lock automatically after 60 seconds of inactivity.

#### Voice Pilot Requirements -

Litware wants to pilot Phone System as a calling solution for 20 IT department users. The pilot project will receive phone numbers from Microsoft.

#### Collaboration and Meeting Requirements

Litware identifies the following collaboration and meeting requirements:

Cloud recording must be disabled for all Microsoft Teams meetings organized by users in the HR departments only.

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Meeting email invitations must be customized to include the **Logo URL**, **Legal URL**, and **Help URL** of Litware.

- Question You need to configure Microsoft Teams to meet the collaboration and meeting requirements.  
Which two actions should you perform from the Microsoft Teams admin center? Each Answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. **Modify the Meeting settings.**
- B. Create a teams policy.
- C. **Create a meeting policy.**
- D. Create a live events policy.
- E. Modify the Teams settings.

Answer: AC

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