Sean Gray

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Education:

Pace University, Lubin School of Business, New York, NY

Bachelor of Business Administration (BBA)

Major: Arts and Entertainment Management

GPA: 3.20

Semester Abroad: University of Westminster in London, England

Relevant Experience:

Equinox Corporate | New York, NY

April 2019- Currently

-Response Center Representative with a focus on Social Media customer service. Responsible for emails and phone conversations with concerned members while also

responding to Yelp, Google, Twitter, Facebook, Instagram, and App reviews.

RRR Creative | New York, NY

May 2018- Currently

-Production assistant, digital marketing, social media branding, celebrity styling, event planning, and website design. Some clients include Billy Porter, Lindsey Mendez, and Michael Urie

Equinox | Columbus Circle, NYC

September 2017- March 2019

-Front desk manager on duty in Columbus Circle club, security, tour guide, and solving everyday problems for members.

Urban Outfitters | Union Square, NYC

September 2015- December 2016

-Retail experience, customer service, merchandising store front, and inventory organization.

Tina's Italian Ices | Patchogue, NY

April 2012- August 2017

-Server, social media/ marketing strategist, customer service, and maintenance.

Internship:

RRR Creative | Upper West Side, NYC

January 2018

-Worked with leaders in the industry such as Lindsay Mendez, Billy Porter, Jessie Mueller, and other Broadway stars. Assisted with styling and branding content.

Bayport Blue-Point High School | Bayport, NY

January 2015

-Assisted in teaching high school choir, organized lesson schedule, and planned events.

Volunteer Work:

Chelsea Music Festival | Chelsea, NYC

June 2016

-Distribution of ticket, sales, coordinating event, and customer service.

Projects:

Arts and Entertainment Management

-Created mock music festival, organized nightclub opening night, and various promotion stunts.

Contemporary Business Practice

-Managed online coffee shop, financial accounting, and business analytics.

Skills:

Technical: Microsoft Office, PowerPoint, GarageBand, Squarespace, and Adobe Suite.

Language: Spanish (5 years of education)