MICHAEL FEAGINS

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EDUCATION

Indiana University, Kelley School of Business – Bloomington, IN   May 2026
Master of Science in Information Systems

Miami University, Farmer School of Business – Oxford, OH   May 2024
Bachelor of Science in Business | Major: Finance; Thematic Sequence: Business Analytics

EXPERIENCE

Terillium, Inc. – Cincinnati, OH   Aug 2024 - Feb 2025
Oracle Cloud ERP Financials Staff Consultant
- Cleaned and migrated thousands of historical financial records into Oracle Cloud ERP, reducing data discrepancies and enabling a seamless go-live
- Developed and implemented a reporting catalog in Oracle Transactional Business Intelligence (OTBI), standardizing client deliverables and accelerating report generation cycles
- Designed a suite of Smart View query templates that reduced Finance and Accounting report turnaround times and increased self-service data access
- Presented an interactive demonstration of the Procure-to-Pay (P2P) process flow and functionality, enabling client stakeholders to visualize end-to-end purchasing operations and understand system capabilities

Terrace Park Tennis Club – Cincinnati, OH   May 2020 - Aug 2023
Head Tennis Professional
- Facilitated diverse tennis programming for 125+ clients while mentoring four junior coaches, achieving a 90%+ annual retention rate
- Directed club operations and implemented retention initiatives, generating average monthly revenue of $14,000
- Expanded club membership by 30% through targeted outreach, referral programs, and exceptional service that attracted and sustained new clients
- Fostered long-term client loyalty through active listening, personalized service, and targeted feedback

LEADERSHIP

Pickleball Club – Oxford, OH   Feb 2021 - May 2024
VP of Finance
- Oversaw budgeting and fundraising for a 250+ member club, implementing cost-saving strategies and securing travel funding
- Allocated and managed funds for national tournament travel, lodging, and entry fees to support team success

Miami University – Oxford, OH   Aug 2021 - May 2022
Undergraduate Assistant – ISA 225
- Supported 120+ Intermediate Statistics students through one-on-one consultations and group sessions, simplifying complex concepts and methods
- Led pre-exam review sessions with custom questions covering hypothesis testing, regression, and ANOVA

ACADEMIC PROJECTS

Jeff Hanson Art Foundation Client Challenge   Feb 2023 - May 2023
- Delivered the winning pitch for the #PaintLikeJeff $2M fundraising campaign, presenting a viral social media concept
- Translated primary research (150+ surveys, 10+ interviews) into actionable campaign recommendations using Excel and Qualtrics

Key Bank Client Challenge   Feb 2021 - May 2021
- Queried and analyzed client transaction data using SQL to identify banking behavior trends among 18–24-year-olds, uncovering underutilization of savings accounts and mobile features
- Formulated the "Smart Start Banking" program with gamified mobile engagement and financial literacy initiatives to drive adoption in the target demographic

TECHNICAL
- Oracle Cloud ERP (AR, AP, GL) Oracle Smart View, OTBI, Python, HTML, CSS, MySQL, Excel, Visio

INTERESTS
- Competitive Pickleball & Tennis | Hiking U.S. National Parks | Playing Texas Hold'em | Reading Thriller Novels