

Mary Feaster

Concord, NC 28025 | 704-659-5401 | mary.feaster4@gmail.com

Professional Summary

Adaptable data analyst equipped with comprehensive skills in data manipulation, statistical modeling, and programming language. Additionally proficient in project management, customer relations, user experience, and conflict resolution. Looking to obtain a challenging position where I can utilize my education and experience to add value to the organization and achieve company goals.

Education

University of North Carolina Charlotte	Charlotte, NC
Data Analytics Certification	December 2023
Nucamp Coding Bootcamp	Bellevue, WA
Modern Software Engineering with DevOps Certification	September 2022
SQL and Data Modeling with Python Certification	August 2022
Data Structure and Algorithms with Python Certification	June 2022
Web Development Fundamentals Certification	May 2022

Portfolio

University of North Carolina Charlotte	Charlotte, NC
<i>Population Analysis (50hrs.)</i>	November 2023 - December 2023
<ul style="list-style-type: none">Produced impactful visualizations in Tableau for the analysis of Census data using a Census APICollaborated with a team to interpret data requirements, focusing on compelling visual representationsSuccessfully showcased population and racial composition changes to create an adequate data story	
<i>Flight Data Analysis (50hrs.)</i>	September 2023 - October 2023
<ul style="list-style-type: none">Utilized Jupyter Notebooks and Python to create visualizations for the analysis of key aviation metrics; including but not limited to, top-flight routes, popular airlines, and common departure timesLeveraged data visualization librariesEffectively communicate trends and patterns in the data story	

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Portfolio

Credit Risk Analysis (50hrs)

July 2023 – August 2023

- Applied machine learning to analyze lending data for a financial institution focusing on predicting loan health
- Conducted data segmentation, trained a Logistic Regression model and tested predictions
- Demonstrated proficiency in machine learning for data-driven insights in the financial sector

Experience

Toyota Motor Sales

Charlotte, NC | Fort Myers, FL

Assistant Service Manager (50hrs.)

January 2017 – October 2021

- Qualified top 8% service professional in 2020 among 1700 staff resulting in PRO ASM award
- Trained and directed onboarding staff as needed
- Maintained a 93% and higher customer satisfaction score
- Consistently surpassed personal sales benchmarks, achieving record-breaking results year after year.

Additional Skills

Data Mining and Cleaning, Data Visualization, Python, SQL, JavaScript, Database Management, Machine Learning, Excel, Communications & Outreach, Interpersonal Relations, Customer Service, Project Management, Time Management, Conflict Resolution, Market Research, Digital Literacy, Microsoft Office 365 (PPT, Excel, Teams, etc.), Collaboration

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References

Name: Jerikka Freeman

Title: USDA Management and Program Analyst

Email: Jerikka.Freeman@usda.gov

Phone: (239) 471-6063

Name: Pete Acree

Title: Service Manager

Email: pacree@scottclarktoyota.com

Phone: (704) 577-4855

Name: Gregory "Bob" Caudill

Title: Instructor, Data Visualization

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Name: Yuri Groza

Title: Teaching Assistant, Data Visualization

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