**Professional Summary**

Adaptable data analyst equipped with comprehensive skills in data manipulation, statistical modeling, and programming language. Additionally proficient in project management, customer relations, user experience, and conflict resolution. Looking to obtain a challenging position where I can utilize my education and experience to add value to the organization and achieve company goals.

**Education**

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| --- | --- |
| **University of North Carolina Charlotte** | Charlotte, NC |
| Data Analytics Certification | December 2023 |
| **Nucamp Coding Bootcamp** | Bellevue, WA |
| Modern Software Engineering with DevOps Certification | September 2022 |
| SQL and Data Modeling with Python Certification | August 2022 |
| Data Structure and Algorithms with Python Certification | June 2022 |
| Web Development Fundamentals Certification | May 2022 |

**Portfolio**

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| --- | --- |
| **University of North Carolina Charlotte** | Charlotte, NC |
| *Population Analysis (50hrs.)* | November 2023 - December 2023 |
| * Produced impactful visualizations in Tableau for the analysis of Census data using a Census API |  |
| * Collaborated with a team to interpret data requirements, focusing on compelling visual representations |  |
| * Successfully showcased population and racial composition changes to create an adequate data story |  |
| *Flight Data Analysis (50hrs.)* | September 2023 - October 2023 |
| * Utilized Jupyter Notebooks and Python to create visualizations for the analysis of key aviation metrics; including but not limited to, top-flight routes, popular airlines, and common departure times |  |
| * Leveraged data visualization libraries |  |
| * Effectively communicate trends and patterns in the data story |  |

**Portfolio**

|  |  |
| --- | --- |
| *Credit Risk Analysis (50hrs)* | July 2023 – August 2023 |
| * Applied machine learning to analyze lending data for a financial institution focusing on predicting loan health |  |
| * Conducted data segmentation, trained a Logistic Regression model and tested predictions |  |
| * Demonstrated proficiency in machine learning for data-driven insights in the financial sector |  |

**Experience**

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| --- | --- |
| **Toyota Motor Sales** | Charlotte, NC |Fort Myers, FL |
| *Assistant Service Manager (50hrs.)* | January 2017 – October 2021 |
| * Qualified top 8% service professional in 2020 among 1700 staff resulting in PRO ASM award |  |
| * Trained and directed onboarding staff as needed |  |
| * Maintained a 93% and higher customer satisfaction score |  |
| * Consistently surpassed personal sales benchmarks, achieving record-breaking results year after year. |  |
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**Additional Skills**

Data Mining and Cleaning, Data Visualization, Python, SQL, JavaScript, Database Management, Machine Learning, Excel, Communications & Outreach, Interpersonal Relations, Customer Service, Project Management, Time Management, Conflict Resolution, Market Research, Digital Literacy, Microsoft Office 365 (PPT, Excel, Teams, etc.), Collaboration

**References**

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