

Knowledge Grounding in Language Models: An Empirical Study

Martin Fixman,

Thesis Supervisor: Tillman Weyde

Collaborators: Chenxi Whitehouse, Pranava Maharasta

City St Georges', University of London



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How do we know what (large) language models know?

¹Zhengbao Jiang et al. “How Can We Know When Language Models Know? On the Calibration of Language Models for Question Answering”. In: *Proceedings of the 2021 Conference on Empirical Methods in Natural Language Processing*. Association for Computational Linguistics, 2021, pp. 1974–1991. URL: <https://aclanthology.org/2021.emnlp-main.150>.

Introduction

How do we know what (large) language models know?
Still an open problem!

Hallucinations are a major problem,
specially when *factual knowledge* is required¹.



¹Zhengbao Jiang et al. “How Can We Know When Language Models Know? On the Calibration of Language Models for Question Answering”. In: *Proceedings of the 2021 Conference on Empirical Methods in Natural Language Processing*. Association for Computational Linguistics, 2021, pp. 1974–1991. URL: [5Curl%7Bhttps://aclanthology.org/2021.emnlp-main.150%7D](https://aclanthology.org/2021.emnlp-main.150).

Introduction: RAG

Possible solution: Retrieval Augmented Generation (RAG), which searches data from an index and adds it to the context².

[The James Webb Space Telescope (JWST) was launched on December 25, 2021. It is designed to observe infrared light and has provided new insights into exoplanets, star formation, and distant galaxies]

Q: What year was the James Webb Space Telescope launched?

A:

[Metformin is a medication commonly used to treat type 2 diabetes. It helps lower blood sugar levels by improving insulin sensitivity. Some side effects include gastrointestinal discomfort, but it is generally considered safe]

Q: Can metformin cure diabetes?

A:

[The capital of Russia is Moscow] Q: What is the capital of Russia?

A:

²Patrick Lewis et al. "Retrieval-Augmented Generation for Knowledge-Intensive NLP Tasks".
In: *Advances in Neural Information Processing Systems* 33 (2020), pp. 9459–9474.

Introduction: RAG

Possible solution: Retrieval Augmented Generation (RAG), which searches data from an index and adds it to the context².

However, it can still hallucinate!³



²Patrick Lewis et al. "Retrieval-Augmented Generation for Knowledge-Intensive NLP Tasks". In: *Advances in Neural Information Processing Systems* 33 (2020), pp. 9459–9474.

³Cheng Niu et al. *RAGTruth: A Hallucination Corpus for Developing Trustworthy Retrieval-Augmented Language Models*. 2024. arXiv: 2401.00396 [cs.CL]. URL: <https://arxiv.org/abs/2401.00396>.

Research Objectives

Research question: **How do different architectures and sizes of large language models handle knowledge that contradicts its parametric knowledge?**

A few definitions:

- **Parametric Knowledge** What the model “knows” from its training data.
- **Contextual Knowledge** What the model infers from the RAG context.
- **Counterparametric Knowledge** Knowledge that contradicts the parametric knowledge of a model.

Methods I: Dataset Creation

① **Short, Unambiguous Answers**

Questions should have concise answers to avoid ambiguity and enable precise comparison.

② **Coverage of Diverse Topics**

Datasets must span a wide range of domains to mitigate biases inherent in some NLP training data⁴

③ **Counterparametric Compatibility**

Questions should have an easy way to create counterparametric answers.

None of the commonly used datasets have these property, so we create our own.

The final dataset has **4760 questions** about 411 objects among 9 different categories.

⁴[Pablo Beytía](#). "The Positioning Matters. Estimating Geographical Bias in the Multilingual Record of Biographies on Wikipedia". In: *SSRN Electronic Journal* (Mar. 2020).

Methods II: Query Generation

We want to prompt queries of the following form.

```
[Counterparametric Answer] Q: Question?  A:
```

Questions are taken from a “template”, and counterparametric answers are taken from similar questions.

Methods II: Query Generation

Initial Query	Parametric Answer	Query with Counterparametric Context
Q: What country is Cairo in? A: Cairo is in	Egypt	[Cairo is in the United States] Q: What country is Cairo in? A: Cairo is in
Q: What country is New York in? A: New York is in	the United States	[New York is in Egypt] Q: What country is New York in? A: New York is in
Q: What country is Bangkok in? A: Bangkok is in	Thailand	[Bangkok is in the United States] Q: What country is Bangkok in? A: Bangkok is in
Q: What country is San Francisco in? A: San Francisco is in	the United States	[San Francisco is in Thailand] Q: What country is San Francisco in? A: San Francisco is in

Methods II: Query Generation

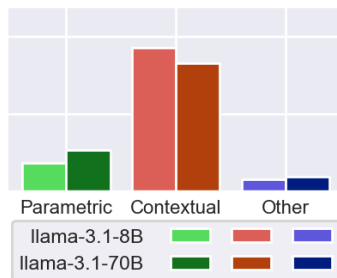
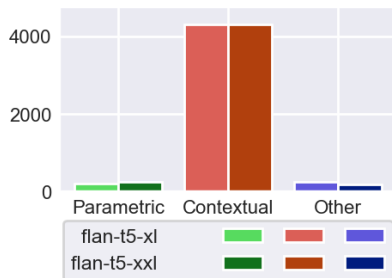
- **Parametric**: Answer is equal to parametric answer.
- **Contextual**: Answer is equal to context.
- **Other**: Answer is something different.

Methods III: Model Selection

Model Name	Architecture	No of Params
flan-t5-xl	Encoder-Decoder	3 Billion
flan-t5-xxl	Encoder-Decoder	11 Billion
Meta-Llama-3.1-8B-Instruct	Decoder-Only	8 Billion
Meta-Llama-3.1-70B-Instruct	Decoder-Only	70 Billion

Results

Model	Parametric	Contextual	Other
flan-t5-xl	248	4284	228
flan-t5-xxl	242	4304	214
Meta-Llama-3.1-8B-Instruct	745	3662	353
Meta-Llama-3.1-70B-Instruct	1070	3303	387



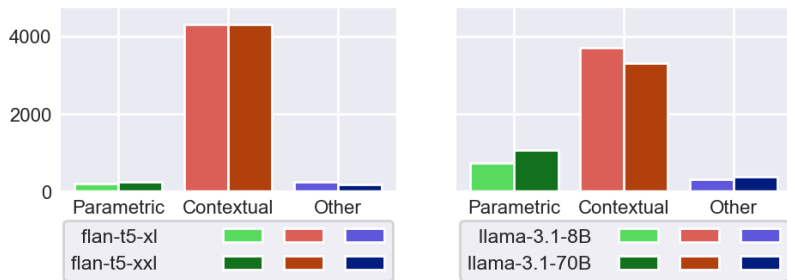
Discussion & Analysis: Model Architecture

Encoder-decoder models seem to choose answer from the query's context, while decoder-only models almost never do.

- ① *Inherent Advantages of the Encoder-Decoder Architecture*
Encoder-decoder models such as Flan-T5 process the entire context of the query in the encoder component before passing it to the decoder. This increases the weight given to the context itself⁵.
- ② *Different training data and fine-tuning*
Flan-T5 models were trained on masked token generation and later fine-tuned on question-answering about passages⁵.
Higher alignment between query and answer.

⁵Hyung Won Chung et al. *Scaling Instruction-Finetuned Language Models*. 2022. arXiv: 2210.11416 [cs.LG]. URL: <https://arxiv.org/abs/2210.11416>.

Discussion & Analysis: Model Size



Larger decoder-only models are *more* likely to disregard information from the query's context!

The “strength” of a piece of knowledge depends on how often it appears in the training data⁶.

⁶Qinan Yu, Jack Merullo, and Ellie Pavlick. “Characterizing Mechanisms for Factual Recall in Language Models”. In: *Proceedings of the 2023 Conference on Empirical Methods in Natural Language Processing*. Association for Computational Linguistics, Dec. 2023, pp. 9924–9959. DOI: 10.18653/v1/2023.emnlp-main.615. URL: <https://aclanthology.org/2023.emnlp-main.615/>.

Conclusions

- ① Encoder-decoder models tend to use contextual information more often than decoder-only models.
- ② In decoder-only models, larger models have a *disadvantage* against smaller ones.
- ③ More analysis is needed before blindly using RAG.

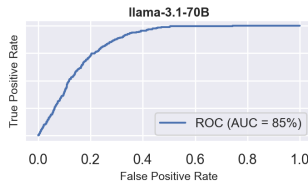
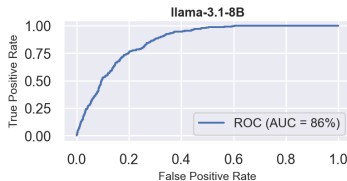
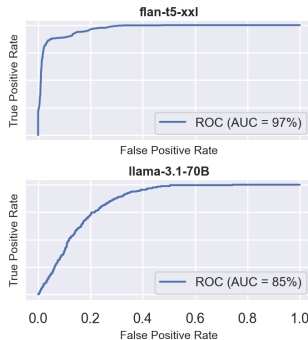
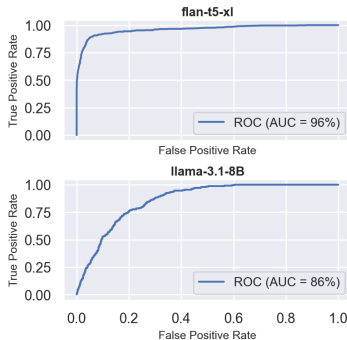
Conclusions (of experiments not in this presentation)

- ⑤ The distribution of answer stays constant among *most* categories of questions.
 - Categories with generally shorter answer tend to have more **Contextual** answers.
- ⑥ The majority of **Other** answers come from the way we interpret the results.

Conclusions (of experiments not in this presentation)

- 7 We can use the average perplexity score of the answer to predict whether an answer came from **Parametric** or **Contextual** memory.

This is could be useful to try to “regenerate” the RAG index!



Thank you!

Any questions?