



STEAM VR™

Tracking Training



STEAM® VR
Tracking Training

Troubleshooting Tracking Problems

Booting

- JSON errors may prevent booting
- Test with a known good render model!
- If the object does not boot, check the log file for details
 - `C:\Program Files (x86)\Steam\logs\vrserver.txt`
 - Also try...
 - `tail -f C:\Program Files (x86)\Steam\logs\vrserver.txt`
- Optical Sensor Errors
 - Insufficient samples for a bootstrap pose
 - Can't start tracking: Not enough contiguous samples for a bootstrap pose

Booting Continued...

- IMU Errors
- If the IMU is misconfigured in the JSON, the object may not boot
 - Resetting tracking: IMU misalignment unreasonably large
- Test optical booting and tracking without the IMU by changing the settings
 - C:\Program Files (x86)\Steam\config\steamvr.vrsettings
 - Add the following to the SteamVR™ settings file... (Not the JSON File)

```
"driver_lighthouse" : {  
    "disableimu" : true  
}
```

Booting Continued...

- Sometimes an object will only boot in certain poses or lose tracking (seemingly) at random.
- Double check the JSON file
 - Are the channel numbers correct for all the sensors?
 - Are the normals correct for all the sensors?
 - Are the positions correct for all the sensors?
 - Has the object been optically calibrated?

Tracking

- Sometimes objects shake around in VR
- Did you remember to enable the IMU?
- Is the object calibrated?
- Verify the problem is not the HMD
 - Compare against a known good object
- Verify it is not the base station
 - Is the whole world shaking or just the object?
- Try tracking static poses
 - Place the object on a table or the ground
 - Does the object drift?

Tracking Optical

- Inspect as many different poses as possible
- Hold the object still is a variety of poses
- If the object is forced to rely on the IMU, it may begin to drift

Let's break tracking!

- Decimate the sensors (verify through simulation)
 - Remove sensors from the JSON file to create problem areas
 - Poses that will not boot
 - Poses with severe rotation error
 - Poses with severe translation error
- Change sensor values orientations (verify with visualize)
 - Channel map: reassign a sensor
 - Channel map: swap two sensors
 - Normals: Flip one or more sensors inside out
 - Normals: Zero out a unit vector
 - Position: Change the position of a sensor
 - Position: Make minor changes to several sensors
- IMU (verify with visualize)
 - Change the position by various magnitudes
 - Break the orientation in different ways

Finish up...

- Upload the calibrated JSON to your object!