

# Mark Forte

Philadelphia, PA 19118

[markcforte@gmail.co](mailto:markcforte@gmail.com)

m +1 215 534 6393

## Work Experience

---

### **Assistant Manager, Guest Services**

The Fresh Market - Philadelphia, PA

June 2023 to Present

- Assist customers in-person and over the phone with store related requests
- Update inventory and daily financial reporting

### **Associate, Software Engineer**

JPMorgan Chase

August 2018 to November 2019

- Implemented business requirements into technical solutions
- Full stack development with Python Django Framework and Spring Java Framework
- Used and helped implement CI/CD cloud solution
- Performed database migration and SQL rewrites

### **Analyst, Software Engineer**

JPMorgan Chase

July 2016 to August 2018

- Managed infrastructure portfolio projects achieving significant cost savings by performing data reporting with tools such as tableau
- Led team migration to Agile Scrum methodology

### **Intern, Technology Analyst**

JPMorgan Chase

May 2015 to July 2016

- Reviewed and approved Production Change Requests in ITIL framework
- Communicated necessary revisions to Change Requests for the audit processes

## Education

---

### **Bachelor of Science in Information Science and Technology**

Temple University, College of Science and Technology - Philadelphia,

PA January 2013 to December 2018

## Skills

---

- Python, JavaScript, Java, C#
- Agile, Scrum, Kanban
- Django, Spring, React.js, Node.js
- MySQL, Postgresql, SQL Server