

# Michael Fragiskatos

## Web Developer

### Profile

Newly skilled web developer with knowledge in HTML, CSS, JavaScript, React, Node.js, and jQuery. Continuous learning of new languages, frameworks, and databases.

### Contact

(226) 929-3570

michael.fragiskatos@gmail.com

<https://mfraggy25.github.io/portfolio-website>

### Skills

- HTML
- CSS
- JavaScript
- Node.js
- React
- Bootstrap
- AWS
- MongoDB
- PostgreSQL
- Angular
- Vue.js
- jQuery
- TypeScript
- Heroku

### Education

#### Full Stack Web Development Immersion

September 2019 – Present  
CareerFoundry

#### Chartered Insurance Professional Designation

January 2015 – December 2017  
Insurance Institute of Canada

#### Global Studies

September 2010 – December 2013  
Wilfrid Laurier University

### Experience

**Broker Inquiries Analyst** March 2019 – Present  
Economical Insurance Kitchener, Ontario

- Assisting brokers with inquiries pertaining to products and pricing
- Handling incoming broker inquiries and requests for workflow advice
- Supporting brokers as they navigate system changes by reinforcing messages and providing step-by-step guidance where appropriate
- Supporting brokers by resolving billing and payment inquiries

**Personal Lines Underwriter** November 2016 – March 2019  
Economical Insurance Kitchener, Ontario

- Develop and maintaining positive broker relations to ensure retention of business
- Ensuring a strategic approach in the selection and rating of personal insurance policies according to corporate guidelines
- Conducting thorough reviews of new business, policy changes, renewals and various other transactions prior to issuing

#### Brand Ambassador

August 2014–January 2015, August 2018–March 2019  
Economical Insurance Kitchener, Ontario

- Achieving strong presentation and communication skills by delivering key messaging and completing product sampling for Microsoft Surface Pro (2014-15) and various beer and liquor products (2018)
- Providing detailed product information to generate sales
- Building sustainable relationships with retail sales associates in order to support one another in achieving sales targets

### Projects

- Pokedex App – jQuery & Bootstrap
- My Movies – Full-Stack MERN (MongoDB, Express, React, Node.js)
- Language Quizzes – Angular & TypeScript
- Checklist App – Vue.js