

Michael Freeman

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ACADEMIC POSITIONS

2017- Assistant Professor of Technology and Operations Management – INSEAD, Singapore.

RESEARCH INTERESTS

Hospital operations; Healthcare design and delivery; Service management; Empirical operations

EDUCATION

- 2017 Ph.D. in Management Studies – Judge Business School, University of Cambridge.
Thesis topic area: Empirical health care operations management.
Committee: Stefan Scholtes (chair) and Nicos Savva (external, London Business School).
- 2011 MPhil in Management Science and Operations, with Distinction – Judge Business School, University of Cambridge.
- 2010 MMORSE (Combined BSc and MSc in Mathematics, Operations Research, Statistics, and Economics), with First-Class Honors – Department of Statistics, University of Warwick.

RESEARCH PAPERS

Refereed Journal Articles

- [1] “Gatekeepers at Work: An Empirical Analysis of a Maternity Unit.” 2017. *Management Science* 63(10), 3147–3167 (with N. Savva and S. Scholtes). <Online version>

Papers Under Revision / Working Papers

- [2] “Economies of Scale and Scope in Hospitals: An Empirical Study of Volume Spillovers.” 2018 (with N. Savva and S. Scholtes). Under revision. <Latest version>
– First Prize, 2016 MSOM Student Paper Competition.
- [3] “Gatekeeping Under Congestion: An Empirical Study of Referral Decisions in the Emergency Department.” 2017 (with S. Robinson and S. Scholtes). Under revision. <Latest version>

Research in Progress

- [4] “Fat-Tails in Hospital Costs: Evidence and Implications for Tariff-Based Compensation Systems,” with P. Kattuman and S. Scholtes. Work-in-progress.

INVITED TALKS

- 2018 Singapore Management University (Singapore); NTU Nanyang Business School (Singapore); NUS Business School (Singapore).
- 2017 UCLA Anderson School of Management (Los Angeles, CA); UNC Kenan Flagler Business School (Chapel Hill, NC); JHU Carey Business School (Baltimore, MD); INSEAD (Fontainebleau, France); IU Kelley School of Business (Bloomington, IN); Kellogg School of Management, Northwestern University (Evanston, IL); UBC Sauder School of Business (Vancouver, Canada); Emory University’s Goizueta Business School (Atlanta, GA).
- 2016 MIT Sloan School of Management (Cambridge, MA); UVA Darden School of Business (Charlottesville, VA).

CONFERENCE & WORKSHOP PRESENTATIONS

Gatekeeping Under Congestion

- 2018 POMS-HK International (Hong Kong).
- 2017 INFORMS Annual Meeting (Houston, TX); INFORMS Healthcare (Rotterdam, Netherlands); MSOM Healthcare SIG (Chapel Hill, NC).

Economies of Scale and Scope in Hospitals

- 2016 INFORMS Annual Meeting (Nashville, TN); Wharton Workshop for Empirical Research in Operations Management (Philadelphia, PA); London Business School Doctoral Conference (London, UK).
- 2015 INFORMS Annual Meeting (Philadelphia, PA).

Gatekeepers at Work

- 2014 INFORMS Annual Meeting (San Francisco, CA).
- 2013 Cambridge Judge Business School Doctoral Conference (Cambridge, UK); MSOM Conference and SIG (Attendee), INSEAD (Fontainebleau, France).
- 2012 INFORMS Annual Meeting (Phoenix, AZ); Cambridge Judge Business School Doctoral Conference, (Cambridge, UK).

TEACHING

INSEAD

- 2018– Process and Operations Management – MBA core, instructor.

London Business School

- 2015–17 Data Analytics for Management – EMBA (Dubai) core, teaching assistant (with V. Kostami).
- 2014–16 Data, Models, and Decisions – MBA core, teaching assistant (with V. Kostami and N. Savva).

Cambridge Judge Business School

- 2013 Econometrics II – MA core, instructor (with P. Kattuman).
- 2012 Econometrics I – MA core, instructor (with P. Kattuman).
- 2012 Uncertainty and Real Options – MA elective, teaching assistant (with Y.S. Lee).
- 2012 Econometrics II – MA core, teaching assistant (with P. Kattuman).
- 2011 Econometrics I – MA core, teaching assistant (with P. Kattuman).

Department of Statistics, University of Warwick

- 2009 Statistical Computing – BA elective, teaching assistant (with D. Firth).
- 2007 First Years' Mathematics Workshops – BA elective, founder and instructor.

AWARDS, GRANTS, AND HONORS

Cambridge Judge Business School

- 2016 First Prize, 2016 MSOM Student Paper Competition.
- 2016 Director's Research Award, Cambridge Judge Business School.
- 2016 Lyondell Basell Research Scholarship, Cambridge Centre for Health Leadership.
- 2015 Economic and Social Research Council Student Internship Award.
- 2014 William Pierskalla Award Finalist, INFORMS Health Application Society.
- 2014 Teaching and Learning Innovation Grant, Cambridge Centre for Teaching and Learning.
- 2011–16 Economic and Social Research Council Doctoral Scholarship, University of Cambridge.

Others

- 2009 Thomas Bayes Prize for “outstanding examination performance,” University of Warwick.
2006 Valedictorian, International School of Stavanger, Norway.

PROFESSIONAL ACTIVITIES AND AFFILIATIONS

Reviewer

Ad-hoc reviewer for journals Management Science, Manufacturing & Service Operations Management and Production and Operations Management; Reviewer for 2016 MSOM Conference Healthcare SIG.

Member

Manufacturing and Service Operations Management Society (M&SOM); Institute for Operations Research and Management Sciences (INFORMS); Health Applications Society (HAS).

INSTITUTIONAL SERVICE

- 2013– Technical advisor, MBA Global Consulting Projects, Cambridge Judge Business School.
2014 President, Robinson College Graduate Society.
2013 Co-organizer, Cambridge Judge Business School Doctoral Conference.
2013 Vice-president, Robinson College Graduate Society.
2011–13 Econometrics advisor, Cambridge Empirical Lab, Cambridge Judge Business School.

CONSULTING EXPERIENCE

- 2012–17 **Cambridge University Hospitals NHS Foundation Trust**, Cambridge, UK.
Honorary appointment, with six months spent on-site from April to September 2016.
- 2012– **Various Health Sector Collaborations**, UK.
Collaborated with health care organizations such as Papworth Hospital, Dr Foster Intelligence, the UnitingCare Partnership, the Cambridgeshire and Peterborough CCG, and the Healthcare Financial Management Association.
- 2015 **Office for National Statistics**, Newport, UK.
Six-month placement in the health productivity branch of the UK government’s national statistics agency.
- 2011 **Tesco PLC**, London, UK.
Consulted on the development and testing of a new ordering system for seasonal products.