

**UNIVERSIDAD TECNOLÓGICA
NACIONAL**
Facultad Regional de Avellaneda
Carrera: Técnico Superior en
Programación

Inglés II

Aragón M, Gabriela
Legajo: 106746
División: 2° A

Gabriela Aragón

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PROFESSIONAL SUMMARY

Retail professional with extensive knowledge of the fashion industry, including current trends. Enjoys helping customers find stylish and affordable clothing and accessories.

WORK HISTORY

Arredo. Ezeiza, Buenos Aires

Retail Salesperson | 03/2017 - Current

- Customer assistance: greeting and responding to all customers in a friendly manner, listening to their needs and inquiring to show the best options.
- Achievement of goals.
- Order and replacement of products of the sales room.
- Priced merchandise, stocked shelves and took inventory of supplies.
- Completed all daily tasks and special assignments with an efficient and quality-driven approach.
- Knowledge of materials and uses of products.

Chevrolet Forest Car. Comuna 15, CABA

Retail Salesperson | 11/2016 - 02/2017

- Sale of cars through savings plans.
- Official Chevrolet car dealer.
- Systems CRM and Bianchi.
- Written and verbal communication
- Answered customer telephone calls promptly and in an appropriate manner.

Fabrica Argentina de Ropa de Cuero Antilope. Comuna 1, CABA

Retail Salesperson | 02/2011 - 11/2016

- Customer service in wholesale and retail sales.
- Stock control and repositioning of merchandise.
- Follow-up of customer orders throughout the entire production process.
- Telephone and mail attention.
- Showroom and stand assembly (exhibitions such as the livestock exhibition of La Rural).
- Built relationships with customers to increase likelihood of repeat business.
- Completed all point of sale opening and closing procedures, including counting the contents of the cash register.
- Handling of foreign currencies (Euro, Dolar, Real, Argentinian Peso)

SKILLS

- Organization
- Customer service-oriented
- Active listening skills
- Goal-oriented
- Sales experience
- Stocking
- Credit card transactions
- Accurate money handling
- POS systems knowledge
- Computer literate
- Fluent in portuguese
- Fluent in english

EDUCATION

Universidad Tecnológica Nacional - Facultad Regional de Avellaneda

Villa Dominico, Provincia de Buenos Aires

Higher National Diploma:

Technician in Programming

- Systems managment: C, C# .

Instituto Superior Grilli

Esteban Echeverria, Provincia de Buenos Aires

2010

Higher National Diploma:

Technician in Fashion Design

- Systems managment: Corel Draw, PhotoShop and HTML code.

UNLZ: Facultad de Ciencias Economicas

Lomas de Zamora, Provincia de Buenos Aires

2006

Seminary: Protocol and

business ceremonial.

Organization Events.