MARCO GALICIA
SYSTEMS ADMINISTRATOR ENGINEER

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✉ hello@reallygreatsite.com

⌖ Mexico, Mexico City

in mgalicias

SKILLS

Virtualization & Cloud Platforms:
Red Hat Virtualization (RHEV), VMware, AWS EC2, Azure VMs

Red Hat & Linux Administration:
Red Hat Satellite, Identity Management (IdM), Linux (RHEL)

Automation & Configuration Management:
Python, Bash, Ansible

Monitoring & Performance Management:
Datadog, AWS CloudWatch, Azure Monitor, New Relic, Splunk

Development & Programming:
Python (Scripting, Automation)

EDUCATION

MIT | xPro
Diploma of Design and development of artificial intelligence products and services.
August 2023 - October 2023

ESIME - IPN
Communications and electronic engineering
2014 - 2016

LANGUAGES
English C1
Native Spanish

Experienced Linux (RHEL) System Administrator with over 5 years of expertise in cloud technologies (AWS, Azure), virtualization, automation, and infrastructure management. Proficient in using Python and Bash for automation, and skilled in optimizing and securing cloud environments. Strong problem-solver with a focus on delivering efficient and scalable solutions.

EXPERIENCE

IT ANALYST
TCS - TATA Consultancy Services | Jan 2022 - Present

- Configure and maintain Linux (RHEL) servers, including provisioning, security hardening, and troubleshooting.
- Manage cloud environments in AWS and Azure, handling server deployment, configuration, and monitoring.
- Automate server tasks and optimize performance using Python and Bash scripting.
- Utilize monitoring tools like Datadog, AWS CloudWatch, and Azure Monitor to ensure optimal infrastructure performance.
- Support customer applications by providing troubleshooting and ongoing system management.
- Develop and maintain documentation on server configurations and cloud platform operations.

IT SENIOR SYSTEMS ADMINISTRATOR
GFI - Grupo Financiero Inbursa | Feb 2018 - Dec 2021

- Virtualization Systems (RHEV, VMware, AWS): Skilled in deploying, provisioning, and configuring virtualization environments for production.
- Red Hat Products (RHEV, Satellite, IdM): Experienced in managing Red Hat products to support enterprise operations.
- Bash Scripting: Proficient in automating tasks and optimizing server performance with Bash scripts.
- Ansible (Playbook Development): Experienced in creating and deploying Ansible playbooks for consistent server configurations.
- Troubleshooting: Strong in resolving issues on both virtual and physical servers.
- Documentation: Effective in developing and maintaining detailed documentation for systems and processes.
- Team Collaboration: Adept at working with teams to achieve project goals and ensure system integration.

CERTIFICATIONS

SCRUM FOUNDATION | SCRUM MASTER PROFESSIONAL.
CertiProf Issued Apr 2022 · Expires Apr 2025