# MARCO GALICIA

## IT SYSTEMS ENGINEER

## PROFILE

Having graduated as a communications and electronic engineer and gaining over 5 years of experience working in financial institutions as a System Administrator, I am continuously seeking self-improvement in both my professional and personal life. My focus is on enhancing my knowledge to apply it effectively and eagerly anticipating new challenges ahead.

## CONTACT INFO

- ☎ +52 55-3889-3092
- ✉ mgs93.c0de@gmail.com
- ⚲ Mexico, Mexico City
- in mgalicias
- 🎂 10/01/1993 (30 years old)

## SKILLS

- Virtualization Systems: RHEV, VMWare, and AWS for production deployment, provisioning, and configuration.
- Management and Configuration of Red Hat Products: RHEV, Satellite, IdM.
- Linux System Administration: Troubleshooting, provisioning, and configuration.
- Scripting in Python and Bash for performance optimization and task automation.
- Ansible: Development of playbooks.
- Troubleshooting of Virtual and Physical Servers.
- Cloud Services: AWS for cloud operations and support.
- Linux System Administration: Troubleshooting, provisioning, and configuration.

Python development for beginner-level machine learning model creation.

## EDUCATION

### MIT | XPRO

Design and development of artificial intelligence products and services.
August 2023 - October 2023

### ESIME - IPN

Communications and electronic engineering
2013 - 2018

## EXPERIENCE

**IT Analyst - TCS**
**Jan 2022 - Present**

- As a Linux (RHEL) system administrator, I possess the skills to configure servers from scratch, implement security hardening measures, troubleshoot server issues, and conduct server recovery operations. I am experienced in cloud provisioning (AWS and VMWare), monitoring using tools like Datadog, CloudWatch, New Relic, and Splunk, as well as installing packages, configuring them, and optimizing server performance.
- Proficient in cloud support and monitoring with AWS (Datadog, CloudWatch).
- Skilled in Python and bash scripting for task automation and enhancing server performance.
- Capable of providing customer application support, troubleshooting, and monitoring services.

**IT Senior Sysadmin at GFI - Grupo Financiero Inbursa**
**Feb 2018 - Dec 2021**

- Virtualization systems in RHEV, VMWare, AWS, to put into production, provisioning and configuring from scratch.
- Management of Red Hat products such as RHEV, Satellite and IdM.
- Script development in bash shell to optimize the performance of the server.
- Writing and deploy playbooks with Ansible to standardize configurations.
- Troubleshooting in virtual and physical servers.

## CERTIFICATIONS

**SCRUM FOUNDATION | SCRUM MASTER PROFESSIONAL.**
CertiProf Issued Apr 2022 · Expires Apr 2025

## LANGUAGES

NATIVE SPANISH
ENGLISH -C1