

# Matthew Cali

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## Profile

Junior Web Developer passionate about learning new technologies and languages. Excellent communication and organization, highly personable and hardworking with a strong leadership background and years of superb customer service experience. I'm the right fit for any business looking to create high quality products and services that will leave your customer highly-satisfied.

## Technical Knowledge & Skills

- Object-Oriented Programming
- Software Development Lifecycle
- Website Design and Development
- MERN Full Stack Development
- Responsive Web Design
- Web Accessibility Standards
- Agile Methodology

## Languages

- HTML 5
- CSS
- JavaScript
- Bootstrap
- MySQL
- C#
- ASP.NET

## Experience

### Wake Technical Community College

Raleigh, NC January 2020 – Present

#### ***Associate of Applied Science (AAS), Web Development***

Spring 2020 – Spring 2022 (Current)

- [NC Zoo Companion App Project](#)
- [Biltmore Companion App Project](#)
- [Bulldogtirenc.com](http://Bulldogtirenc.com)

Link to active website: <https://www.bulldogtirenc.com>

- [Portfolio Project – matthewcali.com](#)

Link to active website: <https://www.matthewcali.com>

#### ***Web Development Basics, Certification***

January 2020 - December 2020

## **T.J Maxx**

Wake Forest, NC October 2017 – **Present**

### **Promoted to Administrative Coordinator**

February 2019 – **Present**

- Assist with Human Resource responsibilities taking an active role in new hire process and training
- Maintain store calendar with employee requests for time off and assisting manager with weekly schedule via Kronos Workforce Central.
- Daily Cash office functions: Reconcile prior day sales transactions, researching variances. Prepare deposits
- Monitor cashiers' transactions for procedural compliance. Working with associates to review company policies to ensure they understand company policies and procedures
- Perform merchandise protection audits to ensure that company assets are protected

### **Promoted to Key Carrier**

January 2018 – **Present**

- Elevated extension of the coordinator position, including being Manager on Duty
- Assist store manager in the areas of Merchandising, Operations, Customer Service and Human Resources within a high-volume store location
- Oversee and monitor loss prevention and operational programs
- Assist with hiring, training, supervising and developing a large team of hourly Associates
- Manage the daily activity of the sales floor, backroom, front end, dressing room, jewelry and cash office

### **Customer Experience Coordinator, T.J. Maxx**

October 2017 – February 2019

- Supervised Front End Cashiers and Jewelry Counter
- Supported and grew TJX Reward Credit Card Program
- Trained and mentored associates in Front End Cashier, Customer Loyalty and Customer Experience Training
- Handled customer problems/complaints ensuring every customer was highly-satisfied

## **References**

Available upon request.