|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Martin Georgiev[Mgeorgiev9612@gmail.com](mailto:Mgeorgiev9612@gmail.com)mgeorgiev9611@abv.bg07437183360Address: South Elmsall, 200 Barnsley Road, WF9 2ALSex: MaleNationality: BulgarianDate of Birth: 11/07/1996  |  | | --- | |  | | Objective Proactive, customer oriented professional with 1 year and 6 months experience as a Technical Helpdesk Analyst. Experience in working in a target driven environment with incentives and deadlines, tenacious and capable to work under pressure, with great customer service. Currently looking for a long-term career development in a professional environment. | | Skills  * Ambitious * Team Oriented * Excellent Customer Service * Tenacious * Excellent Microsoft Office Skills * Time Management * Target Driven * Troubleshooting Skills * Leadership | |  | | |  | | --- | | ExperienceWarehouse Operative Company: TJX Europe  Location: Knottingley(UK) 29/07/2019 - Present The main responsibilities of a warehouse operative include: distributing, selecting and organizing stock for multiple shops across UK in a timely manner with high quality processing of the stock. Head Chef Company: Savory and the Sweet Escape  Location: Truro(MA, USA)(Work and travel program) 05/06/2018-30/09/2018 Main responsibilities of the head chef include, but not limited to: preparing food, checking storage quantities, maintaining high quality of service for customers, leadership in the kitchen in order to organize the kitchen staff. Technical Helpdesk analyst level 1 Company: C3i Europe(Medidata)  Location: Sofia(Bulgaria) 23/10/2017 - 24/04/2018 Main responsibilities of the analyst are: high quality of customer service and professional attitude towards customers, quick resolution of technical issues and trouble shooting them, maintaining of the account of users and the data software used for storing clinical information of patients across USA and EU. Head Chef Company: Savory and the Sweet Escape  Location: Truro(MA, USA)(Work and travel program) 01/06/2017 - 30/09/2017 Main responsibilities of the head chef include, but not limited to: preparing food, checking storage quantities, maintaining high quality of service for customers, leadership in the kitchen in order to organize the kitchen staff. Technical Helpdesk analyst level 1 Company: C3i Europe(Medidata)  Location: Sofia(Bulgaria) 13/06/2016 – 14/05/2017 Main responsibilities of the analyst are: high quality of customer service and professional attitude towards customers, quick resolution of technical issues and trouble shooting them, maintaining of the account of users and the data software used for storing clinical information of patients across USA and EU. | | Education **University of World and National Economy**  Location: Sofia (Bulgaria)  Specialty: Economics of Tourism in English  Participated in the annual tourism conference Degree: Bachelor for students and teachers on 05/05/2019. Graduated: 04/06/2019  Graduated: 04/07/2019 (Excellent Mark on the State Exams).    **High School of Mathematics ‘’Atanas Radev”**  Location: Yambol (Bulgaria)  Degree: Secondary Education  Attended national and regional level completions in mathematics. Graduated: 10/06/2015 |  | | LANGUAGE AND CERTIFICATION  English: Advanced  German: Good  Cambridge English Level 2 Certificate in ESOL International (Advanced), (CAE) June 2014 | | Cambridge ESOL Level 1 Certificate in ESOL International (FCE) June 2013 | |  | |