1. Q: what is vi program

A: Sorry, I can only assist with IT-related queries. (confidence: 0.21)

2. Q: please reset my email password

A: you can reset your email password by going to your email settings and clicking on the email tab

3. Q: please reset my email password

A: you can reset your email password by going to your email settings and clicking on the email tab

4. Q: how to format my printouts

A: Sorry, I can only assist with IT-related queries. (confidence: 0.17)

5. Q: how to format my text in bold

A: Sorry, I can only assist with IT-related queries. (confidence: 0.29)

6. Q: I cannot connect to my email

A: I have no idea what you are talking about