

# Michael Gregory Pierre-Louis

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## EXPERIENCE:

### **Allstate Insurance Company | Charlotte, North Carolina | January 2018 -Present**

#### *Licensed Insurance Producer*

- Identify customer need and provide advice on appropriate coverages for property and casualty insurance
- Identify gaps and liabilities for prospective customers and offer products to help indemnify customers
- Assist agents in interpreting insurance rules and regulations for all 50 states
- Provide real time data from thousands of daily calls to identify problem areas and improve efficiency site wide

### **The Kohl's Corporation | Concord, North Carolina | July 2017 - November 2017**

#### *Sales Associate*

- Process customer orders in a timely and efficient manner
- Help maintain a presentable sales floor
- Sell customers on the benefits of the Kohl's Charge Card
- Provide high quality service to each customer who enters the store

### **Dillard's Inc. | Charlotte, North Carolina | June 2015 - February 2017**

#### *Men's Shoes Associate*

- Sell high quality shoes from various brand names to a wide range of clients
- Maintain an organized selling floor and stockroom
- Sell customers on the benefits of the Dillard's Rewards credit card
- Maintain contact with clients and inform them on sales, new products and special offers
- Train new employees in the Men's Shoe department

### **American Multi-Cinema, Inc. | Charlotte, North Carolina | March 2012 - June 2013**

#### *Theatre Crew Member*

- Open the theater for business
- Ensure concession stand and lobby remain neat and up to company standards
- Deal with customer questions and complaints
- Ensure guest visits were pleasurable

## EDUCATION:

### **University of North Carolina Coding Bootcamp | Charlotte, North Carolina | April 2021 - October 2021**

### **University of North Carolina at Charlotte | Charlotte, North Carolina | August 2009 - December 2010 ; August 2017 | Political Science**

## SKILLS:

- Extensive knowledge of Microsoft Applications
- Personable
- Teachable
- Self-Sufficient

LANGUAGES:

HTML  
CSS  
JavaScript  
React  
PHP

INTERESTS:

Music  
Politics  
Journalism  
Technology

REFERENCES: *References are available upon request.*