

Michael Griffin

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Experience

2007–Present **ICT Officer, National Museum of Ireland.**

Responsibilities include:

- Deskside support for 200 people spread over six sites;
- Server support, configuration and backup for 35 servers;
- Network analysis and monitoring;
- Support for exhibition interactive displays

Projects implemented:

- Virtualised server infrastructure leading to reduced support calls and energy costs
- Installed network monitoring using Nagios and Cacti
- Introduced git as department side VCS
- Introduced Jenkins CI to test and push out changes to internal and external facing websites
- Upgraded network infrastructure to take advantage of Government Networks
- Oversaw the introduction of SCCM to upgrade desktop computers and install new software packages
- Participated in moving the hosting of the NMI website to an on-site solution
- Specced and wrote a digital signage system that hooks up to a custom built calendar management system for Museum events
- Continual upgrades and improvements to a bespoke education booking system written in ASP.Net with an MSSQL backend

2006–2007 **Lead Developer, BlueCarrot Ltd..**

- Developed a multi user online timesheet and course organisation system
- Oversaw development of high profile sales site

2004–2005 **Network Administrator, Ordnance Survey Ireland.**

Administered LAN and WAN links using Cisco switches and PIX firewall

2002–2004 **Helpdesk, Ordnance Survey Ireland.**

Member of the helpdesk team supporting 120 people on two sites

2000–2002 **Release Lab Engineer, Symantec Ltd..**

Responsible for final check of gold master localised versions of Symantec software

Responsible for creating new test images that were pushed out to testing machines

General desktop support

Technical Experience

Proficient With

languages PHP, Ruby, Powershell, HTML, CSS
technologies Windows (Server and Desktop), Linux (Debian, Arch), OSX, Cisco PIX, MySQL, L^AT_EX, git

Have Experience With

languages JavaScript, C, ASP.Net
technologies Jenkins CI, Checkpoint, MSSQL

Education

1995–1999 **B. Eng Electronic Engineering, Dublin City University.**

Activities

- Canoe Polo Member of the Irish Canoe Polo team that competed at the World Championships in Japan
Also competed at 3 European Championships
Refereed at multiple World and European Championships
- Triathlon Completed Ironman Lanzarote in 2011