# Two step recommendation system for loan capital recovery and loss prevention

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#### Introduction

Lots of capital involved with loans

Lots of capital lost from defaulted loans

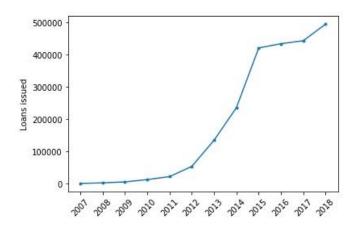
Create a two-step recommendation system

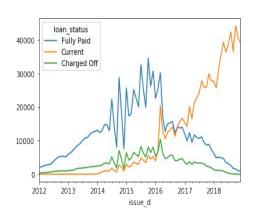
- 1. Create a predictive model for the outcome ("good" / "bad") of a loan
- 2. Create a predictive model for the amount of money recovered from bad loans.

The combination of these two models enable for proactive and reactive actions.

### **Motivation**

- 1. Number of annual loans issued has an upwards trend.
- 2. Defaults on loans is a time delayed process; cannot predict future growth of charge offs





# **Lending Club dataset**

Millions of data points

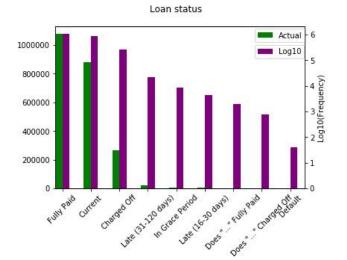
Data features split between loan descriptors (interest rate, principal amount, issuance date) and borrower descriptors (geographical location, income, employment title, etc.).

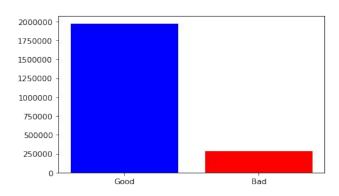
#### Dataset has issues:

- 1. Missing features
- 2. Missing values
- 3. Imbalanced features
- 4. Some features are essentially subcomponents of others (highly correlated)

# **Data story: Classification**

- 1. Conversion of multilabel loan statuses to binary "good" and "bad".
- 2. Compare logistic regression and random forest classifiers for this binary classification problem.



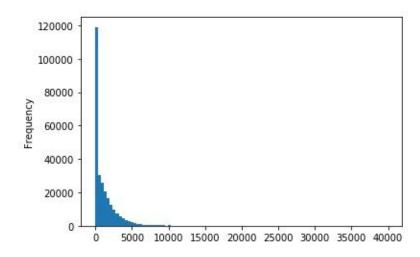


#### Recoveries on defaulted loans

Out of 268559 defaulted loans, only 184684 have had capital recovered from (68.8%).

There is still billions of dollars of capital that could possibly be recovered.

**How to decide** on which defaulted loans should be pursued? This is where the recovery regression model comes in.

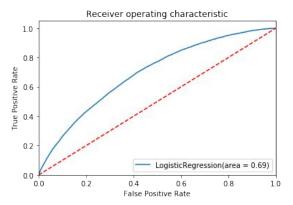


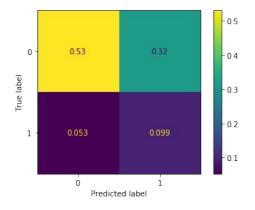
# **Classification analysis**

Random forest and Logistic regression have similar performance. Figures displayed here show the performance of the Logistic Regression model.

Things to note: many false positives (many rejected loans which would have been fully paid) in exchange for reducing the number of potentially defaulting loans.

Recall = 0.65, Precision =

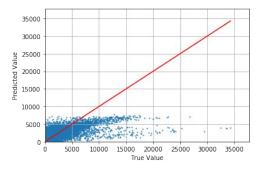


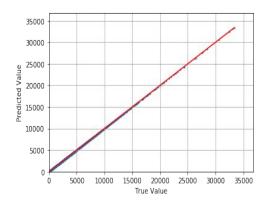


# Regression analysis

Model is clearly missing something as it seems to be unable to predict larger recovery values. R^2 value is ~0.47.

The performance becomes nearly perfect upon inclusion of three features, which would seemingly indicate collinearity but the correlations with the dependent variable are not significant. More investigation required.





#### Conclusion

The system I propose to prevent and recover capital is as follows:

- 1. By predicting the outcome of loans, we can reduce the number of defaulted loans, but not to 0.
- 2. For the loans that still default, predict the recovery amount so that we know which loans to pursue and attempt to recover capital from.

Next step: Theoretically we want to only use the second step when necessary, therefore I would first work on improving the classification model.