

INTERNSHIP TASK 4 - SENTIMENT ANALYSIS

Input Reviews + Sentiment Analysis Output

Sentiment Classification Results

| Review | Sentiment |
|---|-----------|
| I love this product, it's amazing! | Positive |
| Worst experience ever, very disappointed. | Negative |
| The service was okay, nothing special. | Negative |
| Absolutely fantastic, highly recommend! | Positive |
| Not good, quality could be better. | Negative |
| Great value for money. | Positive |
| Terrible support team. | Negative |
| I'm very happy with the purchase. | Positive |
| It works fine, satisfied. | Positive |
| I would not recommend this. | Neutral |

Sentiment Summary

| Sentiment | Count |
|-----------|-------|
| Positive | 5 |
| Negative | 4 |
| Neutral | 1 |

Insights

- Majority of reviews express positive sentiment.
- Negative feedback highlights customer support issues.
- Neutral reviews indicate average satisfaction levels.
- Improving service quality can boost positive sentiment.