



LARANA, INC.

SIMIO PROJECT

RESTAURANT BUFFETS

FARAZ HABIB, IBRAHIM ABU, MUHAMMAD HAMZAH

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GENERIC PROBLEMS

Generic Problems

- Long wait times in restaurants buffets are a common and frustrating issue for customers, leading to **negative experiences** and potential **loss of business** for the restaurant.
- 60% of customers report having to wait too long for their food at buffets.
- Prolonged wait times leads to customer dissatisfaction and complaints
- Long wait times results in an inefficient use of restaurant resources





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FACTORS CONTRIBUTING TO LONG WAIT TIMES

Factors contributing to long wait times

- Limited seating capacity
- Understaffing or slow service
- Poor layout or organization of food stations
- Inefficient replenishment of food items



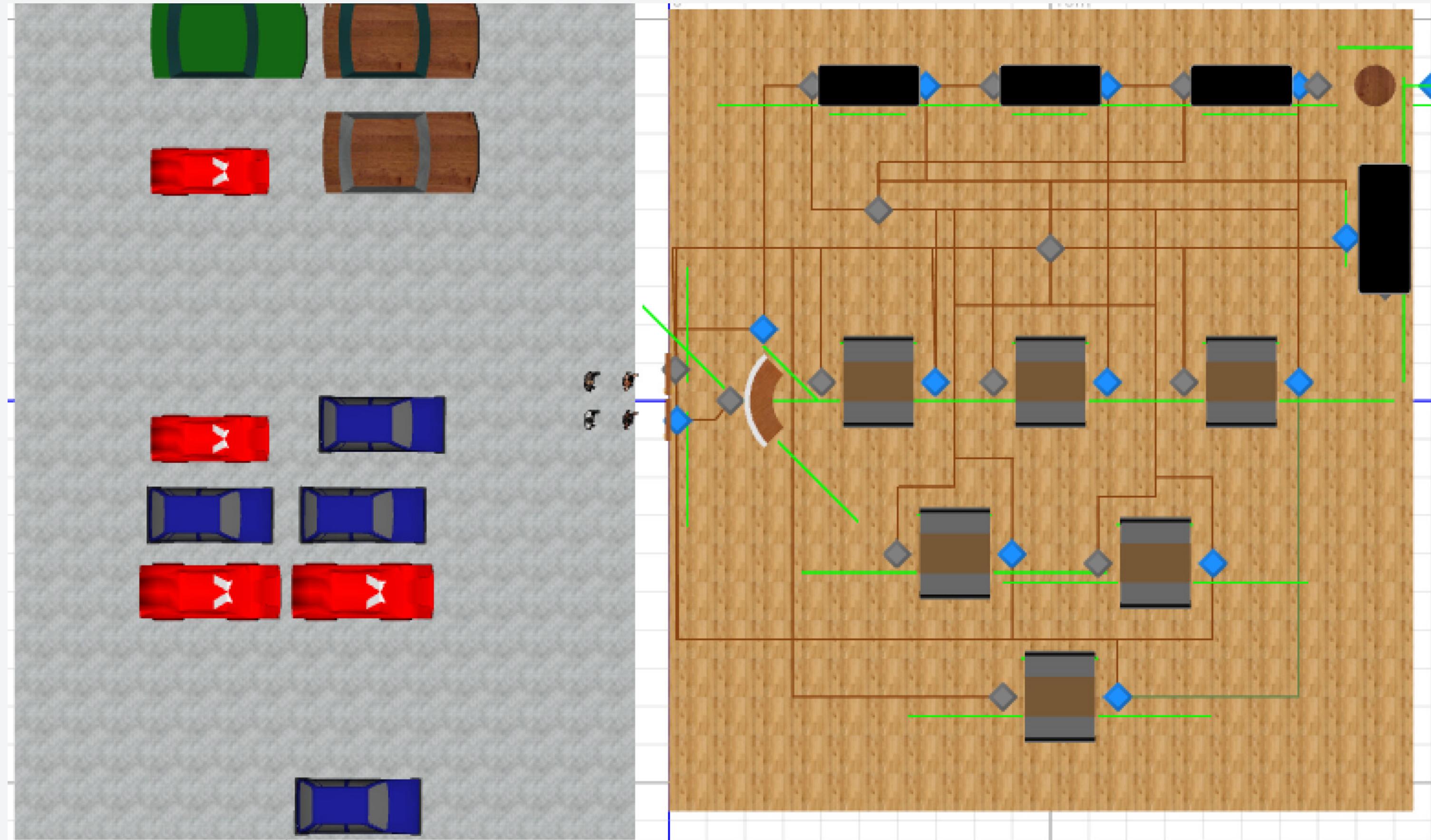


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CURRENT SYSTEM

SYSTEM OVERVIEW



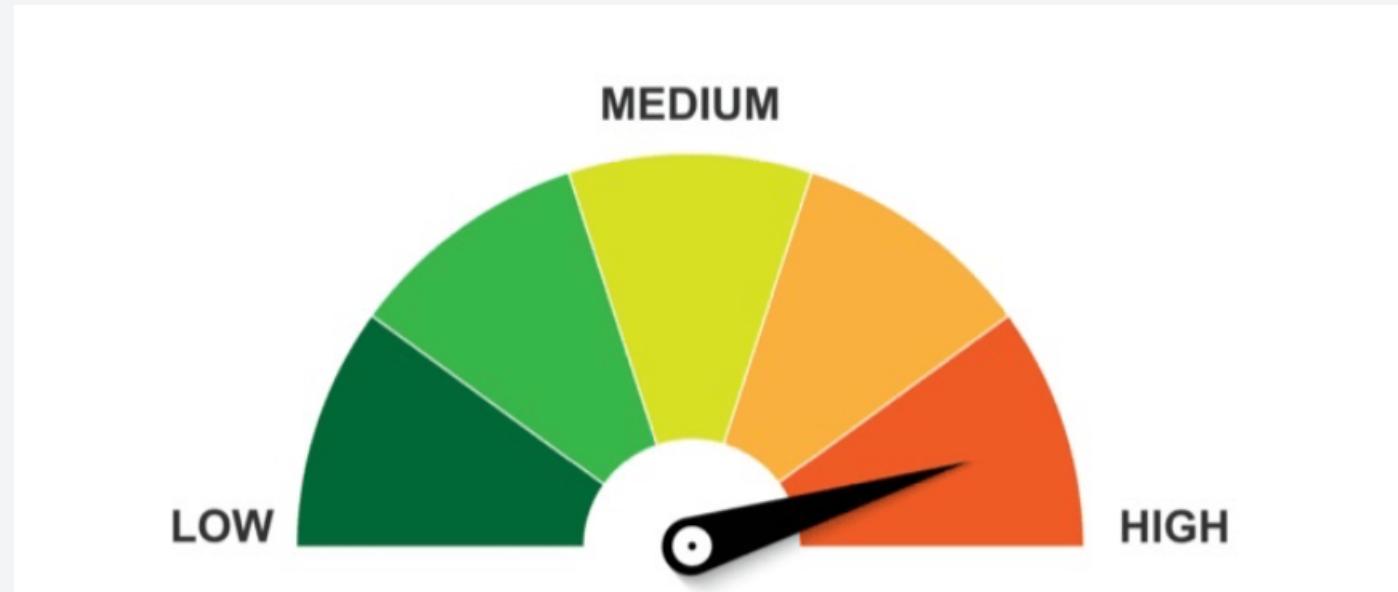


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OBSERVED PROBLEMS

Observed Problems



- **Long waiting times** in lines:
 - Average time spent: 7 mins

- **High Utilization** of Food serving tables:
 - Appetizers - 58%
 - Main Course - 20%
 - Deserts - 8%



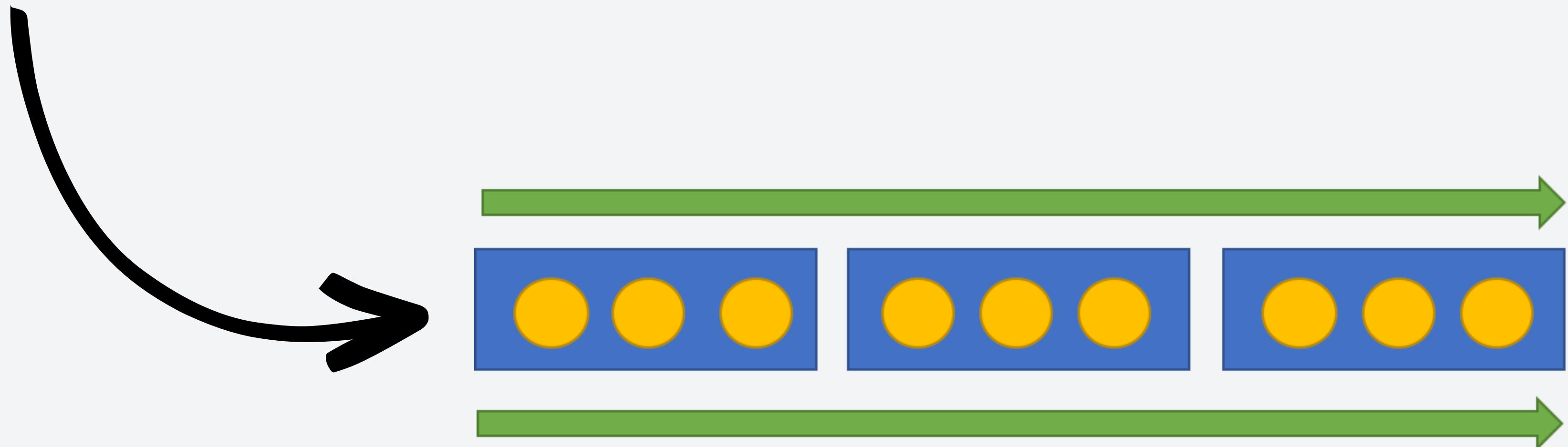
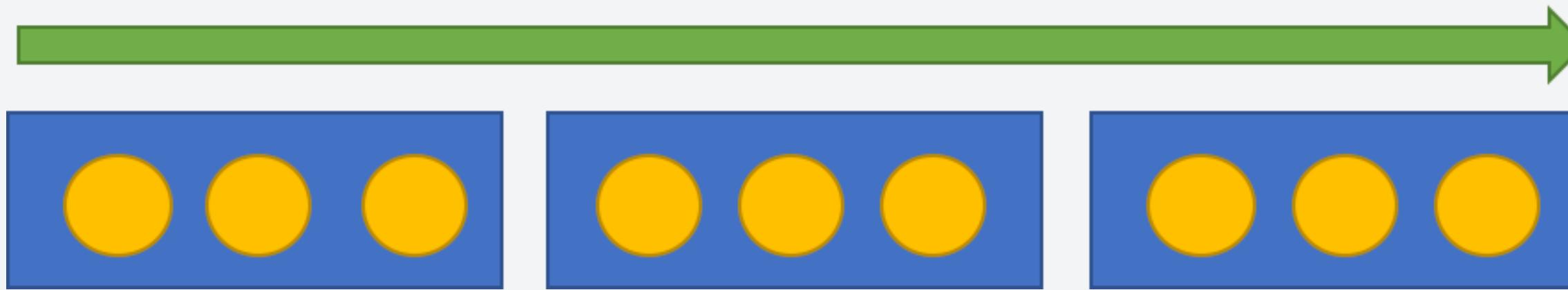


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PROPOSED SOLUTION

THE FIX



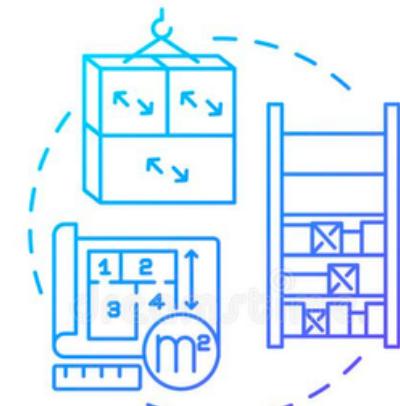


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JUSTIFICATION

Why our solution?



MAXIMIZED USE
OF SPACE



STREAMLINE





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COMPARISON

How do they compare?

PROCESS	BEFORE	AFTER	% REDUCED
Time In System	18 minutes	15 minutes	16.7%
Appetizers (Utilization)	58%	29%	29%
Desserts (Utilization)	8%	4%	4%
Main course (Utilization)	20%	10%	10%



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RISKS

These are the risks that our solution faces and how we mitigate them

- Tables will be too full
- Food will run out quickly



Thank You

Any Questions?