# Maya Hanyu

Software Engineer - available immediately

#### About

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Berlin DE

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Programming languages

Javascript Typescript
Java C#

## **Technologies**

.NET React NodeJS Jekyll GraphQL bash debian docker GCP kubernetes MySQL

## Languages

English (fluent) German (telc B2 Beruf - 2024)

#### Interests

**Sports** 

Running

# Summary

Fullstack software engineer, with 7+ years of experience. Strong fondation in JS/TS. Proven ability to quickly master new technologies and integrate them into complex projects. Demonstrated success in transitioning between diverse technology stacks and delivering high-quality solutions in fast-paced environments. Passionate about continuous learning and staying up-to-date with the latest industry trends.

## Experience

## **Software Engineer at Taxfix**

02/2019 - 08/2024

Taxfix is a digital platform that simplifies tax filing for individuals by offering an intuitive, mobile-friendly solution to quickly and accurately complete and submit tax returns.

- Developed and implemented a new task assignment system, resulting in a 10% reduction in AHT of customers tax declaration
- Developed and implemented the MVP for the Italian market
- Successfully reverse-engineered the Italian official tax declaration tool and integrated it, a fundamental feature for the product
- Trained and mentored new employees, facilitating a smooth onboarding process and accelerating their productivity, resulting in a 30% increase in team efficiency within the first month.

## **Software Engineer at iConsultants**

03/2016 - 02/2019

working for Crédit Agricole - leading French banking group

I worked on VoIP apps to route phone calls to bank employees in real time.

- Owned end-to-end responsability for the development, maintenance and scaling of a VoIP app (Cisco JTAPI), which processed 600k+ calls/day for 80k+ employees, ensuring optimal performance and high availability
- Performed manual deployments across 600+ servers, ensuring correct configuration and minimal downtime
- Demonstrated strong problem-solving skills by resolving production issues in real-time, in colloboration with cross-functional teams
- Reduced incident response times and efficiency by creating monitoring tools and alerting systems, improving overall system reliability.

### Education

### **DAEFLE** - French teacher certificate

01/2018 - 12/2019

Cned, FR

## Master of Software engineering

09/2008 - 08/2010

Université Paris-Est Marne-la-Vallée, FR

#### Volunteer

## Captain at fernOST (ex KTB running club)

05/2024 - Present

Multicultural sports community

- Successfully organizing and managing running/climbing events: coordinate logistics, promote events, and ensure a positive experience for all participants
- 2024 <u>OUTO Changemaker programm</u> entrepreneurship course for organizations offering outdoor activities to PoC