

# Michael Harrison

---



6804 Lunar Dr. Austin, TX 78745 • Phone: (956) 457-0793 • E-Mail: mharrisonutcoding@gmail.com

## Objective

I am a talented and motivated entrepreneur looking to establish success in an environment where I can utilize my knowledge and skills to learn and continue to grow as a businessman. I look forward to competitive environments and challenges to push myself in my professional journey. Recently in 2022-2023, I completed a Full Stack Web/Software Development course at The University of Texas at Austin to change my career path and enter the world of tech! A link to my GitHub repository and current portfolio will be provided below! I look forward to growing professionally with your company.

## Experience

### Assistant Manager/Deli Manager - Phoenicia Bakery and Deli January 2022 - Present Day

- I run and manage day to day operations for the grocery store, deli, and our employees.
- My prior customer service experience allows me to effectively deal with all customer dissatisfaction situations. Having experience with multiple foreign cultures intertwined at all points of my customer service career has helped me exceed in my interpersonal skills.
- Teamwork and proper oversight of my employees has provided priceless work and managerial experience that will only enhance my skills as a team member or lead in the future.

### Customer Service Associate - TJ Maxx Retail Store

September 2017- October 2021

- I work in a high traffic and highly rated TJ Maxx retail store.
- I am constantly dealing with customer service issues like returns, upset customers, disruptive customers, and theft prevention.
- Our company is adamant on utilizing teamwork and cohesiveness as coworkers to promote an issue and drama free workplace.

### Front Desk Attendant - Tru-Fit Athletic Clubs

June 2016 - September 2016

- I worked Front Desk for a few months in a hectic and understaffed environment.
- My duties consisted of payment collection, concession sales, member sign in, answering phones and transferring calls, and opening and closing the building.
- I constantly and willingly had to perform jobs outside of my employment duties like mopping, cleaning restrooms, and signing up clients for memberships.

### Commodity Inspector - Texas Cooperative Inspection Program

February 2016 - May 2016

- I was in charge of multiple warehouses for inspection of their Onion produce.
- Worked extremely long hours in what was a hectic environment during the produce season.
- My decisions saved and cost the warehouse owners and produce distributors thousands of dollars.
- I worked under the United States Department of Agriculture.



---

## Education

### University of Texas at Austin - Austin, TX

Full Stack Flex Web/Software Development Certification Course (Boot Camp)

I enrolled in the Full Stack Flex Developer course in July of 2022 and recently finished in February of 2023. I utilize the MERN (MongoDB, Express, React, and Node) Stack and have multiple projects showcasing my skills and abilities as a fresh Developer. I look forward to using my newly acquired skills to become an active member in the Tech and Developer community!

### University of Texas Rio Grande Valley -- Edinburg, TX

Business Marketing Major / Management Minor

I attend the University of Texas Rio Grande due to its affordable price, close proximity to home, and exceptional Robert C. Vackar College of Business. I played baseball for the University for 2 years and was a Marketing major with a minor in Management.

### Edinburg High School - Edinburg, TX

## Skills

Full Stack Flex Developer MERN (MongoDB, Express, React, and Node). Working in a mostly Hispanic demographic, I learned Spanish at an early age and have become more fluent over the years in speaking Spanish confidently. I have engaged in competitive environments, losing situations, and I also know how connect with a person in short periods of time. I am OSHA certified. My interpersonal skills are my main strength, and my intellect adds to my keen ability to analyze and break down certain situations and scenarios. I have completed both Business Statistics and Data Analysis courses throughout my collegiate journey. I work well under pressure and I have experience working on my own and with a team, so I am prepared for any work place environment possible.