



# **Control firewalls**

## **StorageGRID 11.7**

NetApp  
January 09, 2024

# Table of Contents

- Control firewalls ..... 1
  - Control access at external firewall ..... 1
  - Manage internal firewall controls ..... 2
  - Configure internal firewall ..... 5

# Control firewalls

## Control access at external firewall

You can open or close specific ports at the external firewall.

You can control access to the user interfaces and APIs on StorageGRID Admin Nodes by opening or closing specific ports at the external firewall. For example, you might want to prevent tenants from being able to connect to the Grid Manager at the firewall, in addition to using other methods to control system access.

If you want to configure the StorageGRID internal firewall, see [Configure internal firewall](#).

Port	Description	If port is open...
443	Default HTTPS port for Admin Nodes	Web browsers and management API clients can access the Grid Manager, the Grid Management API, the Tenant Manager, and the Tenant Management API.  <b>Note:</b> Port 443 is also used for some internal traffic.
8443	Restricted Grid Manager port on Admin Nodes	<ul style="list-style-type: none"><li>• Web browsers and management API clients can access the Grid Manager and the Grid Management API using HTTPS.</li><li>• Web browsers and management API clients can't access the Tenant Manager or the Tenant Management API.</li><li>• Requests for internal content will be rejected.</li></ul>
9443	Restricted Tenant Manager port on Admin Nodes	<ul style="list-style-type: none"><li>• Web browsers and management API clients can access the Tenant Manager and the Tenant Management API using HTTPS.</li><li>• Web browsers and management API clients can't access the Grid Manager or the Grid Management API.</li><li>• Requests for internal content will be rejected.</li></ul>



Single sign-on (SSO) is not available on the restricted Grid Manager or Tenant Manager ports. You must use the default HTTPS port (443) if you want users to authenticate with single sign-on.

### Related information

- [Sign in to the Grid Manager](#)
- [Create tenant account](#)
- [External communications](#)

# Manage internal firewall controls

StorageGRID includes an internal firewall on each node that enhances the security of your grid by enabling you to control network access to the node. Use the firewall to prevent network access on all ports except those necessary for your specific grid deployment. The configuration changes you make on the Firewall control page are deployed to each node.

Use the three tabs on the Firewall control page to customize the access you need for your grid.

- **Privileged address list:** Use this tab to allow selected access to closed ports. You can add IP addresses or subnets in CIDR notation that can access ports closed using the Manage external access tab.
- **Manage external access:** Use this tab to close ports that are open by default, or reopen ports previously closed.
- **Untrusted Client Network:** Use this tab to specify whether a node trusts inbound traffic from the Client Network.

This tab also provides the option to specify additional ports you want open when untrusted Client Network is configured. These ports can provide access to the Grid Manager, the Tenant Manager, or both.

The settings on this tab override the settings in the Manage external access tab.

- A node with an untrusted Client Network will accept only connections on load balancer endpoint ports configured on that node (global, node interface and node type bound endpoints).
- Additional ports opened under the Untrusted Client Network tab are open on all untrusted Client Networks, even if no load balancer endpoints are configured.
- Load balancer endpoint ports and selected additional ports *are the only open ports* on untrusted Client Networks, regardless of the settings on the Manage external networks tab.
- When trusted, all ports opened under the Manage external access tab are accessible, as well as any load balancer endpoints opened on the Client Network.



The settings you make on one tab can affect the access changes you make on another tab. Be sure to check the settings on all tabs to ensure your network behaves in the way you expect.

To configure internal firewall controls, see [Configure firewall controls](#).

For more information about external firewalls and network security, see [Control access at external firewall](#).

## Privileged address list and Manage external access tabs

The Privileged address list tab enables you to register one or more IP addresses that are granted access to grid ports that are closed. The Manage external access tab enables you to close external access to selected external ports or all open external ports (external ports are ports that are accessible by non-grid nodes by default). These two tabs often can be used together to customize the exact network access you need to allow for your grid.



Privileged IP addresses don't have internal grid port access by default.

### Example 1: Use a jump host for maintenance tasks

Suppose you want to use a jump host (a security hardened host) for network administration. You could use these general steps:

1. Use the Privileged address list tab to add the IP address of the jump host.
2. Use the Manage external access tab to block all ports.



Add the privileged IP address before you block ports 443 and 8443. Any users currently connected on a blocked port, including you, will lose access to Grid Manager unless their IP address has been added to the Privileged address list.

After you save your configuration, all external ports on the Admin Node in your grid will be blocked for all hosts except the jump host. You can then use the jump host to perform maintenance tasks on your grid more securely.

### Example 2: Limit access to the Grid Manager and Tenant Manager

Suppose you want to limit access to the Grid Manager and Tenant manager for security reasons. You could use these general steps:

1. Use the toggle on the Manage external access tab to block port 443.
2. Use the toggle on the Manage external access tab to allow access to port 8443.
3. Use the toggle on the Manage external access tab to allow access to port 9443.

After you save your configuration, hosts will not be able to access port 443, but they can still access the Grid Manager through port 8443 and the Tenant Manager through port 9443.

### Example 3: Lock down sensitive ports

Suppose you want to lock down sensitive ports and the service on that port (for example, SSH on port 22). You could use the following general steps:

1. Use the Privileged address list tab to grant access only to the hosts that need access to the service.
2. Use the Manage external access tab to block all ports.



Add the privileged IP address before you block ports 443 and 8443. Any users currently connected on a blocked port, including you, will lose access to Grid Manager unless their IP address has been added to the Privileged address list.

After you save your configuration, port 22 and SSH service will be available to hosts on the privileged address list. All other hosts will be denied access to the service no matter what interface the request comes from.

### Example 4: Disable access to unused services

At a network level, you could disable some services that you don't intend to use. For example if you will not provide Swift access, you would perform the following general steps:

1. Use the toggle on the Manage external access tab to block port 18083.
2. Use the toggle on the Manage external access tab to block port 18085.

After you save your configuration, the Storage Node no longer allows Swift connectivity, but continues to allow

access to other services on unblocked ports.

## Untrusted Client Networks tab

If you are using a Client Network, you can help secure StorageGRID from hostile attacks by accepting inbound client traffic only on explicitly configured endpoints or additional ports you select on this tab.

By default, the Client Network on each grid node is *trusted*. That is, by default, StorageGRID trusts inbound connections to each grid node on all [available external ports](#).

You can reduce the threat of hostile attacks on your StorageGRID system by specifying that the Client Network on each node be *untrusted*. If a node's Client Network is untrusted, the node only accepts inbound connections on ports explicitly configured as load balancer endpoints and any additional ports you designate using the Untrusted Client Network tab on the Firewall control page. See [Configure load balancer endpoints](#) and [Configure firewall controls](#).

### Example 1: Gateway Node only accepts HTTPS S3 requests

Suppose you want a Gateway Node to refuse all inbound traffic on the Client Network except for HTTPS S3 requests. You would perform these general steps:

1. From the [Load balancer endpoints](#) page, configure a load balancer endpoint for S3 over HTTPS on port 443.
2. From the Firewall control page, select Untrusted to specify that the Client Network on the Gateway Node is untrusted.

After you save your configuration, all inbound traffic on the Gateway Node's Client Network is dropped except for HTTPS S3 requests on port 443 and ICMP echo (ping) requests.

### Example 2: Storage Node sends S3 platform services requests

Suppose you want to enable outbound S3 platform services traffic from a Storage Node, but you want to prevent any inbound connections to that Storage Node on the Client Network. You would perform this general step:

- From the Untrusted Client Networks tab of the Firewall control page, indicate that the Client Network on the Storage Node is untrusted.

After you save your configuration, the Storage Node no longer accepts any incoming traffic on the Client Network, but it continues to allow outbound requests to configured platform services destinations.

### Example 3: Limiting access to Grid Manager to a subnet

Suppose you want to allow Grid Manager access only on a specific subnet. You would perform the following steps:

1. Attach the Client Network of your Admin Nodes to the subnet.
2. Use the Untrusted Client Network tab to configure the Client Network as untrusted.
3. In the **Additional ports open on untrusted Client Network** section of the tab, add port 443 or 8443.
4. Use the Manage external access tab to block all external ports (with or without privileged IP addresses set for hosts outside that subnet).

After you save your configuration, only hosts on the subnet you specified can access the Grid Manager. All

other hosts are blocked.

## Configure internal firewall

You can configure the StorageGRID firewall to control network access to specific ports on your StorageGRID nodes.

### Before you begin

- You are signed in to the Grid Manager using a [supported web browser](#).
- You have [specific access permissions](#).
- You have reviewed the information in [Manage firewall controls](#) and [Networking guidelines](#).
- If you want an Admin Node or Gateway Node to accept inbound traffic only on explicitly configured endpoints, you have defined the load balancer endpoints.



When changing the configuration of the Client Network, existing client connections might fail if load balancer endpoints have not been configured.

### About this task

StorageGRID includes an internal firewall on each node that enables you to open or close some of the ports on the nodes of your grid. You can use the Firewall control tabs to open or close ports that are open by default on the Grid Network, Admin Network, and Client Network. You can also create a list of privileged IP addresses that can access grid ports that are closed. If you are using a Client Network, you can specify whether a node trusts inbound traffic from the Client Network, and you can configure the access of specific ports on the Client Network.

Limiting the number of ports open to IP addresses outside of your grid to only those that are absolutely necessary enhances the security of your grid. You use the settings on each of the three Firewall control tabs to ensure only the needed ports are open.

For more information about using firewall controls, including examples, see [Manage firewall controls](#).

For more information about external firewalls and network security, see [Control access at external firewall](#).

## Access firewall controls

### Steps

1. Select **CONFIGURATION > Security > Firewall control**.

The three tabs on this page are described in [Manage firewall controls](#).

2. Select any tab to configure the firewall controls.

You can use these tabs in any order. The configurations you set on one tab don't limit what you can do on the other tabs; however, configuration changes you make on one tab might change the behavior of ports configured on other tabs.

### Privileged address list

You use the Privileged address list tab to grant hosts access to ports that are closed by default or closed by settings on the Manage external access tab.

Privileged IP addresses and subnets don't have internal grid access by default. Also, load balancer endpoints and additional ports opened in the Privileged address list tab are accessible even if blocked in the Manage external access tab.



Settings on the Privileged address list tab can't override settings on the Untrusted Client Network tab.

### Steps

1. On the Privileged address list tab, enter the address or IP subnet you want to grant access to closed ports.
2. Optionally, select **Add another IP address or subnet in CIDR notation** to add additional privileged clients.



Add as few addresses as possible to the privileged list.

3. Optionally, select **Allow privileged IP addresses to access StorageGRID internal ports**. See [StorageGRID internal ports](#).



This option removes some protections for internal services. Leave it disabled if possible.

4. Select **Save**.

## Manage external access

When a port is closed in the Manage external access tab, the port can't be accessed by any non-grid IP address unless you add the IP address to the privileged address list. You can only close ports that are open by default, and you can only open ports that you have closed.



Settings on the Manage external access tab can't override settings on the Untrusted Client Network tab. For example, if a node is untrusted, port SSH/22 is blocked on the Client Network even if it is open on the Manage external access tab. Settings on the Untrusted Client Network tab override closed ports (such as 443, 8443, 9443) on the Client Network.

### Steps

1. Select **Manage external access**. The tab displays a table with all of the external ports (ports that are accessible by non-grid nodes by default) for the nodes in your grid.
2. Configure the ports you want open and closed using the following options:
  - Use the toggle beside each port to open or close the selected port.
  - Select **Open all displayed ports** to open all ports listed in the table.
  - Select **Close all displayed ports** to close all ports listed in the table.



If you close Grid Manager ports 443 or 8443, any users currently connected on a blocked port, including you, will lose access to Grid Manager unless their IP address has been added to the Privileged address list.



Use the scroll bar on the right side of the table to be sure you have viewed all available ports. Use the search field to find the settings for any external port by entering a port number. You can enter a partial port number. For example, if you enter a **2**, all ports that have the string "2" as part of their name are displayed.



### 3. Select **Save**

## Untrusted Client Network

If the Client Network for a node is untrusted, the node only accepts inbound traffic on ports configured as load balancer endpoints and, optionally, additional ports you select on this tab. You can also use this tab to specify the default setting for new nodes added in an expansion.



Existing client connections might fail if load balancer endpoints have not been configured.

The configuration changes you make on the **Untrusted Client Network** tab override the settings on the **Manage external access** tab.

### Steps

1. Select **Untrusted Client Network**.
2. In the Set New Node Default section, specify what the default setting should be when new nodes are added to the grid in an expansion procedure.
  - **Trusted** (default): When a node is added in an expansion, its Client Network is trusted.
  - **Untrusted**: When a node is added in an expansion, its Client Network is untrusted.

As required, you can return to this tab to change the setting for a specific new node.



This setting does not affect the existing nodes in your StorageGRID system.

3. Use the following options to select the nodes that should allow client connections only on explicitly configured load balancer endpoints or additional selected ports:
  - Select **Untrust on displayed nodes** to add all nodes displayed in the table to the Untrusted Client Network list.
  - Select **Trust on displayed nodes** to remove all nodes displayed in the table from the Untrusted Client Network list.
  - Use the toggle beside each port to set the Client Network as Trusted or Untrusted for the selected node.

For example, you could select **Untrust on displayed nodes** to add all nodes to the Untrusted Client Network list and then use the toggle besides an individual node to add that single node to the Trusted Client Network list.



Use the scroll bar on the right side of the table to be sure you have viewed all available nodes. Use the search field to find the settings for any node by entering the node name. You can enter a partial name. For example, if you enter a **GW**, all nodes that have the string "GW" as part of their name are displayed.

4. Optionally, select any additional ports you want open on the untrusted Client Network. These ports can provide access to the Grid Manager, the Tenant Manager, or both.

For example, you might want to use this option to ensure that the Grid Manager can be accessed on the Client Network for maintenance purposes.



These additional ports are open on the Client Network, regardless of whether they are closed in the Manage external access tab.

5. Select **Save**.

The new firewall settings are immediately applied and enforced. Existing client connections might fail if load balancer endpoints have not been configured.

## Copyright information

Copyright © 2024 NetApp, Inc. All Rights Reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

LIMITED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (b)(3) of the Rights in Technical Data -Noncommercial Items at DFARS 252.227-7013 (FEB 2014) and FAR 52.227-19 (DEC 2007).

Data contained herein pertains to a commercial product and/or commercial service (as defined in FAR 2.101) and is proprietary to NetApp, Inc. All NetApp technical data and computer software provided under this Agreement is commercial in nature and developed solely at private expense. The U.S. Government has a non-exclusive, non-transferrable, nonsublicensable, worldwide, limited irrevocable license to use the Data only in connection with and in support of the U.S. Government contract under which the Data was delivered. Except as provided herein, the Data may not be used, disclosed, reproduced, modified, performed, or displayed without the prior written approval of NetApp, Inc. United States Government license rights for the Department of Defense are limited to those rights identified in DFARS clause 252.227-7015(b) (FEB 2014).

## Trademark information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.