

Michael Chang

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EDUCATION

San Francisco State University, San Francisco, CA

May 2023

Bachelor of Science in Computer Science, 3.35 GPA and 2021 Dean's List Scholar

EXPERIENCE

New Student Center

- Designed a modernized student center, characterized by intuitive design and enhanced functionality, leading to a 50% improvement in efficiency for students in scheduling classes and finding courses. This immersive project enriched understanding of software engineering while refining teamwork and project management skills through practical engagement.
- [New-Student-Center](#)

Wholesale Database

- Crafted a wholesale database that help to efficiently managing wholesale transactions related to rock climbing gear, this database is seamlessly accessible through a Discord bot. This integration empowers users to effortlessly retrieve pertinent data, enhancing the overall experience of interacting with the wholesale system.
- [Wholesale_db](#)

Uno-Multiplayer

- Engineered an interactive platform that enabled users to engage in seamless Uno gameplay with another participant. Took feedback from early adopters requesting chat features and implemented them within the 2-month deadline that was allocated for the project. The chat feature was essential to this project because it allowed players to chat amongst each other while the game is being played online.
- [uno-multiplayer](#)

Weather app

- Developed a sophisticated weather app using Swift which provided users with real-time weather updates tailored to their location and the specific time of day. The blend of precision and user-friendly design ensured an excellent user experience while staying informed about weather conditions.
- [Weather-app](#)

Trader Joe's, Menlo Park, CA

2023-Current

Crew Mate

- Demonstrated exceptional customer service skills by assisting customers and cultivating a comprehensive understanding of Trader Joe's products, including ingredients, sourcing, and unique selling points.
- Engaged with customers in a personable and informative manner, proactively addressing their needs, fielding inquiries, and offering tailored recommendations on products.
- Collaborated seamlessly with team members to efficiently accomplish tasks, providing support and assistance as required, and actively contributing to a harmonious and productive work environment.

Movement Climbing, Belmont, CA

2016-2023

Front Desk & Event Staff

- Promoted to front desk management in less than one year due to excellent leadership displayed in onboarding new team members, quickly responding to customer needs, and taking charge when an incident arises. Personal commitment to self-improvement bolstered confidence and contributed significantly to achieving this career milestone.
- Generated over \$120,000 in annual revenue through membership and retail sales, outperforming peers by nearly 50% over the same timeframe.

Skills & Activities

- Languages:** Python, JavaScript, HTML, Java, CSS, SQL, Typescript, EJS, Swift
- Skills:** Communication, Leadership, Customer Service, Front-End Web Development, Back-End Web Development
- Software:** MongoDB, MySQL, Node, Bootstrap, Microsoft Azure, AWS Databases, Notion, Excel
- Interests:** Video Games, Rock Climbing, Apple Devices, Building PC's, Fashion