

# MUHAMMED ANSHAD M

Cloud & IT Support Intern

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## Profile

Cloud & IT Support Intern with practical experience in cloud operations and IT support across AWS and Microsoft Azure environments. Experienced in deploying and managing cloud resources, hosting websites, and supporting Linux and Windows server systems. Skilled in virtualization, networking fundamentals, and enterprise platforms such as Microsoft 365 and Google Workspace. Eager to continuously develop technical expertise in Cloud Support and IT Operations.

## Professional Experience

### Cloud & IT Support Intern

Nov 2025 – Present

Febno Technologies, Calicut, India

- Assisted in provisioning and managing AWS EC2 instances for development and testing, including configuration, monitoring, and troubleshooting.
- Deployed static websites using Amazon S3 by configuring buckets, permissions, and access policies.
- Hosted and maintained websites on Linux and Windows servers, including cPanel-based hosting and basic database connectivity.
- Configured DNS records and implemented SSL certificates, improving website security and reliability.
- Supported administration of Microsoft 365 and Google Workspace, including user accounts, licenses, and security settings.
- Performed basic Active Directory administration on domain controllers, including user and group management.

## Education

### Skill Diploma in Cloud Computing

Aug 2025 – Feb 2026

Techno Dot Academy of R&D&I, Calicut

### Diploma in Computer Engineering

2022 – 2025

AKNM Government Polytechnic College, Thirurangadi, Malappuram

## Technical Skills

**Cloud Platforms:** AWS, Microsoft Azure

**Operating Systems:** Linux, Windows Server

**Enterprise Tools:** Microsoft 365, Google Workspace

**Networking & Hosting:** DNS, Web Hosting, Active Directory

**Programming:** Python, Java, C

**Databases:** SQL

## Professional Skills

- Teamwork and collaboration
- Problem-solving and adaptability
- Time management
- Clear communication
- Continuous learning mindset