User 1 18:01 /home No referral URL 18:01 /browse 18:01 /mens 18:01 /mens/tops?p=1 18:02 /item?id=q434232 "Men's Linen Jacket, Canvas" 18:02 /item?id=5039v40 "Men's Cotton Jacket, Ivory" 18:03 /mens /tops?p=2 18:03 /item?id=958405 "Men's Waistcoat, Burgundy" 18:03 /mens/tops?p=1 18:03 /about/contactus 18:03 /mens/tops?p=1 18:04 /mens/tops?p=2 18:04 /item?id=958405 "Men's Waistcoat, Burgundy" User 2 18:25 /search Referral URL www.google.com.au 18:25 /results?q="men's shirt, silk"&p=1 Page 1 of results 18:26 /results?q="men's shirt, silk"&p=2 Page 2 of results 18:29 /results?q="men's shirt, silk"&p=1 Page 1 of results User 3 18:27 /browse Referral URL: shop.google.com.au 18:28 /womens 18:28 /womens/tops 18:28 /item?id=560434 "Women's Angora Cardigan" 18:29 /item?id=604120 "Women's Merino Informal Jacket" 18:29 /search 18:30 /results?q="womens non-allergenic wool top"&p=1 18:30 /search 18:30 /results?q="top women non itch wool"&p=1 User 4 18:29 /search Referral URL Bing 18:30 /results?q="cruelty free wool jacket"&p=1 18:30 /results?q="humane wool jacket"&p=1 User 5 18:40 /home No referral URL 18:41 /aboutus 18:41 /aboutus/contact User 6 18:45 /browse Referral URL: theage.com.au 18:45 /mens 18:45 /mens/trousers

- 18:46 /search
- 18:47 /results?q="men trousers linen"&p=1
- 18:47 /item?id=870453 "Men's Copped Linen Trousers"
- 18:49 /results?q="men trousers linen"&p=2
- 18:50 /item?id=903987 "Men's ¾ Length Linen Trousers"
- 18:50 /basket?id=903987 Add item to basket
- 18:52 /checkout Next three items are a checkout process
- 18:54 /delivery
- 18:54 /confirmed

User 7

- 18:45 /home Referral URL: google.com.au
- 18:45 /search
- 18:45 /results?q="jumper ankgora"
- 18:46 /results?q="jumper angora"
- 18:46 /results?q="jumper angora woman's"
- 18:46 /results?q="jumper angora women"
- 18:47 /item?id=560950 "Women's Magenta Jumper, Close Fit"
- 18:47 /item?id=560952 "Women's Cream Jumper, Close Fit"
- 18:47 /results&q="jumper angora women"&p=2
- 18:48 /item?id=770649 "Women's Long Angora Jumper"
- 18:48 /search
- 18:49 /results?q="Silk jacket women"
- 18:55 /item?id=603432 "Women's Silk Business Jacket, Ink"
- 18:56 /item?id=603432 "Women's Silk Business Jacket, Rouge"
- 18:56 /aboutus/contact

User 8

- 18:50 /home Referral URL: google.co.uk
- 18:51 /browse
- 18:51 /womens/skirts
- 18:52 /womens/skirts?p=2 Page 2 of browsing list
- 18:52 /womens/skirts?p=3 Page 3 of browsing list
- 18:52 /womens/skirts?p=4 Page 4 of browsing list
- 18:53 /womens/skirts?p=2 Page 2 of browsing list
- 18:53 /womens/skirts?p=4 Page 4 of browsing list
- 18:54 /womens/skirts?p=5 Page 5 of browsing list
- 18:54 /womens/skirts?p=6 Page 6 of browsing list
- 18:54 /womens/skirts?p=7 Page 7 of browsing list
- 18:55 /item?id=603583 "Women's Silk Skirt, Ink"
- 18:57 /womens/skirts?p=7 Page 7 of browsing list
- 18:57 /womens/skirts?p=4 Page 4 of browsing list
- 18:58 /item?id=530423 "Women's Skirt, Inkblots, Red"
- 18:59 /womens/skirts?p=4 Page 4 of browsing list
- 18:59 /item?id=530424 "Women's Skirt, Inkblots, Yellow"
- 18:59 /womens/skirts?p=4 Page 4 of browsing list

User 9

19.09 /contactus/email

User 9				
		/womens	Referral URL: google.com.au	
		/womens/skirts		
			Page 2 of browsing list	
	18:55	/item?id=202434 "Women's Wool Skirt, Pinstripe Grey"		
	18:55	/item?id=202439 "Women's Wool Skirt, Pinstripe Blue"		
	18:56	/womens/skirts?p=3	Page 3 of browsing list	
	18:57	/item?id=511839 "Women's Wool Skirt, Herringbone, Black"		
	18:58	/womens/skirts?p=4	Page 4 of browsing list	
	18:58	/item?id=511891 "Women's Wool Skirt, Herringbone, Grey"		
	18:58	/item?id=511891 "Women's Wool Skirt, Dogtooth, Blue"		
	18:58	/womens/skirts?p=5	Page 5 of browsing list	
	18:59	/search		
	19:00	/results?q="women's skirt business eco"		
	19:00	/results?q="women skirt business eco"		
	19:02	/results?q="women skirt business environmental"		
	19:03	/results?q="women skirt business green"		
	19:03	/results?q="women skirt business sustainable"		
User 10				
	19:01	/browse	Referral URL: theage.com.au	
	19:02	/mens		
	19:03	/mens/shirts		
	19:03	/item?id=909934 "Men's jeans, indigo"		
	19:04	/item?id=909938 "Men's jeans, brick"		
	19:05	/mens/shirts?p=2		
	19:06	/item?id=804543 "Men's travel pants, blue"		
	19:08	/item?id=804543 "Me	en's travel pants, red"	
		·		

Allows the user to send an email – this was an enquiry

about delivery times and availability to Bendigo