Matthew Nathan Heler
Curriculum vitae

WORK EXPERIENCE

MARCH 2019 – CURRENT

Red Hat
Senior Storage Consultant

Working within the Emerging Technology Group. My role as a consultant is to leverage Ceph, Gluster and emerging platform technologies for Red Hat customers across the industry.

OCTOBER 2018 – MARCH 2019

Insight Global
Software Developer (Contract)

Assigned to the AT&T account to improve Ceph support, resiliency, and capabilities for the Airship project. Worked on the development of Helm charts to automate the deployment, upgrade and day to day operations of Ceph on top of Kubernetes.

NOVEMBER 2014 – SEPTEMBER 2018

Rackspace
Private Cloud Architect
Private Cloud Engineer III
Storage Engineer IV

Originally a lead storage engineer at Rackspace, then moved into the Private Cloud team to support OpenStack. Specialized in Ceph, Storage and OpenStack.

JULY 2013 – OCTOBER 2014

SalesForce.com
Senior Backup Engineer

Deployment and support engineer on the Netbackup team. Lead on DPA and OpsCenter implementations.

OCTOBER 2012 – JUNE 2013

Putnam Investments
Senior Technical Expert

Primary engineer for Putnam's Backup enviroment, which consisted of Avamar, Netbackup and Datadomain appliances.

FEBRUARY 2012 – SEPTEMBER 2012

Dell Services
Senior Advisor

Assigned to the account managing Harvard Pilgrim Healthcare's infrastructure. Architect and lead engineer on the backup team, responsible for the Netbackup, DataDomain appliances and Tape solutions. Documented standardized operational procedures and run books for the operations and datacenter teams.

JULY 2011 – FEBRUARY 2012
(CANADA) APRIL 2010 – JUNE 2011

Nokia Corporation
Senior Storage Administrator
Deployment Specialist

Originally hired onto the deployment infrastructure team responsible for the mobile messaging platform in Montreal, Canada. Moved to a new position within a team based in Burlington, MA that was repsonsible for the all of the enterprise storage (VNX, Clariion, Celerra, Centera, and Atmos) within Nokia's global datacenters.

(CANADA) MAY 2008 – FEBRUARY 2010

Ubisoft Entertainment
Storage and Backup Administrator

Operations lead on Netbackup, Enterprise Vault, and StorageTrek libraries. Documented the global backup procedures for Ubisoft's worldwide datacenters.

CONTACT INFORMATION

✎	2303 Shiloh Dr Austin, TX 78745
☎	+1 (617) 372 1066
✉	matthew.heler@hotmail.com

CERTIFICATIONS

REDHAT	RHCA, RHCE, RHCVA, RHCSA *OpenStack, OpenShift, Gluster, Ceph, Cloudforms, Virtualization*
EMC	EMCIE, EMCPE, EMCISA *DataDomain, Avamar, XtremIO, VNX*
ITIL	FOUNDATION v3

TECHNOLOGY SKILLS

GOOD LEVEL	OpenStack, Ceph, Swift, Ansible, Redhat, Bash, Puppet, DataDomain, Netbackup, SAN (EMC VNX, VMAX, XtremIO, SolidFire, PureStorage), NAS (NetApp), Git
INTERMEDIATE	MySQL, Postgres, NetApp, AWS, Redis, Docker, Kubernetes, Helm, Gluster, Avamar
BASIC LEVEL	LaTeX, MongoDB, Oracle