



NUR MAHIRAH BINTI ABDUL KARIM

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SUMMARY OBJECTIVE

Dedicated food and beverage professional with 4 years experience, combined with an educational background in animation. skilled strong in customer service, basic computer knowledge and the ability to adapt quickly in fast-paced environments. seeking an opportunity to contribute both operational and technical skills to a dynamic workplace.

SKILLS

Barista

Cash handling, POS system, beverage preparation, teamwork, time management

Creative & Technical

Skilled in Adobe Creative Suite, Microsoft Office, Google Workspace, File management and cloud storage

LANGUAGES

- Malay : Fluent
- English : Basic

EDUCATION

2019 : Sistem Persijilan Kemahiran Malaysia in Technology Animation

Giatmara Pasir Gudang

2012-2016 : Secondary Education

Sekolah Menengah Kebangsaan Taman Maluri

WORK EXPERIENCE

2023-2024 : Barista & Cafe Server

Kenangan Coffee, Sogo Kuala Lumpur

2021-2023 : Barista & Cafe Server

Starbucks Kuala Lumpur Convention Centre

Responsibilities:

- Provided friendly and efficient customer service
- Prepared food and beverage to quality standard
- Took orders and handled POS transactions accurately
- Maintained Cleanliness of bar and work area
- Promoted daily specials and store promotions

2018 : Cashier

Giant Hypermarket Sdn Bhd, Ampang

Responsibilities:

- Demonstrated excellent customer service skills while serving customers in a high-volume retail environment
- Processed accurate and efficient cash and credit transactions
- Developed strong product knowledge and organized merchandise displays