



## NUR MAHIRAH BINTI ABDUL KARIM

### CONTACT

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### SUMMARY OBJECTIVE

Dedicated food and beverage professional with 4 years experience, combined with an educational background in animation. skilled strong in customer service, basic computer knowledge and the ability to adapt quickly in fast-paced environments. seeking an opportunity to contribute both operational and technical skills to a dynamic workplace.

### SKILLS

#### Barista

*Cash handling, POS system, beverage preparation, teamwork, time management*

#### Creative & Technical

*Skilled in Adobe Creative Suite, Microsoft Office, Google Workspace, File management and cloud storage*

### LANGUAGES

- Malay : Fluent
- English : Basic

### EDUCATION

- 2019 : Sistem Persijilan Kemahiran Malaysia in Technology Animation**  
*Giatmara Pasir Gudang*
- 2012-2016 : Secondary Education**  
*Sekolah Menengah Kebangsaan Taman Maluri*

### WORK EXPERIENCE

- 2023-2024 : Barista & Cafe Server**  
*Kenangan Coffee, Sogo Kuala Lumpur*
- 2021-2023 : Barista & Cafe Server**  
*Starbucks Kuala Lumpur Convention Centre*

#### *Responsibilities:*

- Provided friendly and efficient customer service
- Prepared food and beverage to quality standard
- Took orders and handled POS transactions accurately
- Maintained Cleanliness of bar and work area
- Promoted daily specials and store promotions

**2018 : Cashier**

*Giant Hypermarket Sdn Bhd, Ampang*

#### *Responsibilities:*

- Demonstrated excellent customer service skills while serving customers in a high-volume retail environment
- Processed accurate and efficient cash and credit transactions
- Developed strong product knowledge and organized merchandise displays