



EduAnchor Notification Message Library

This document defines **standard notification messages** for all user roles: - **Employee / Counselor - Admin (Branch / Operations) - Super Admin (Head Office)**

These messages can be used for **in-app notifications, email, and push alerts**.

1. Employee / Counselor Notifications



Lead Management

- **New Lead Assigned**

"A new lead {{LeadName}} has been assigned to you. Please follow up today."

- **Lead Status Updated**

"Lead {{LeadName}} status has been updated to {{Status}}."

- **Follow-up Due Today**

"You have a follow-up scheduled today for {{LeadName}}."

- **Overdue Follow-up**

"Follow-up for {{LeadName}} is overdue. Please take action immediately."



Task Notifications

- **New Task Assigned**

"A new task {{TaskTitle}} has been assigned to you."

- **Task Due Today**

"Task {{TaskTitle}} is due today."

- **Task Overdue**

"Task {{TaskTitle}} is overdue. Please update the status."

- **Task Status Updated**

"Task {{TaskTitle}} has been marked as {{Status}}."



Student Notifications

- **Student Assigned**

"You have been assigned a new student: {{StudentName}}."

- **Document Required**

"Documents are required for student {{StudentName}}. Please collect them."

- **Application Status Update**

"Application status for {{StudentName}} has been updated to {{Status}}."

Call & Reminder Notifications

- **Today's Call Reminder**

"You have {{Count}} calls scheduled for today."

- **Missed Call Alert**

"You missed a scheduled call with {{LeadName}}."

2. Admin Notifications (Branch / Operations)

Lead & Performance

- **New Lead Created**

"A new lead {{LeadName}} has been created for {{Branch}} branch."

- **Unassigned Leads Alert**

"There are {{Count}} unassigned leads in your branch."

- **Hot Lead Alert**

"A hot lead {{LeadName}} requires immediate attention."

Task Monitoring

- **Overdue Tasks Alert**

"There are {{Count}} overdue tasks in your branch."

- **Task Completed**

"Task {{TaskTitle}} has been completed by {{EmployeeName}}."

Student & Application

- **New Student Added**

"A new student {{StudentName}} has been added to the system."

- **Application Submitted**

"Application for {{StudentName}} has been submitted."

- **Visa Update**

"Visa status for {{StudentName}} has been updated to {{Status}}."



Branch Operations

- **Low Follow-up Performance**

"Follow-up completion rate is low for {{EmployeeName}}."

- **Daily Summary Ready**

"Daily performance summary for {{Branch}} is now available."



3. Super Admin Notifications (Head Office)



System-Wide Alerts

- **New Branch Created**

"A new branch {{BranchName}} has been created."

- **New Admin Added**

"A new admin {{AdminName}} has been added."

- **System Configuration Updated**

"System settings have been updated successfully."



Performance & Compliance

- **Branch Performance Alert**

"Performance for {{BranchName}} is below expected targets."

- **High Conversion Branch**

"Congratulations! {{BranchName}} achieved high lead conversion today."



Financial & Commission

- **Commission Generated**

"Commission of {{Amount}} has been generated for {{EmployeeName}}."

- **Commission Approved**


"Commission for {{EmployeeName}} has been approved."

- **Payment Processed**


"Commission payment for {{EmployeeName}} has been processed."

Head Office Notices (Broadcast)

- **Important Notice**

" Important notice from Head Office: **{{Message}}**"




- **Meeting Announcement**

" A meeting has been scheduled on **{{Date}}**. Please review the details."

- **Policy Update**

" Policy update: **{{PolicyTitle}}** is now effective."

Optional Enhancements (Recommended)

- Notification priority levels:  Critical |  Important |  Info
 - Snooze & reminder re-notifications
 - Role-based notification toggles
 - Daily digest summary for admins
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 This library ensures **consistent, clear, and actionable notifications** across the entire EduAnchor platform.