Mohammad Yanal

Flutter Developer

Experienced in Customer Service

CONTACT

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JORDANIAN

19/08/1996

SUMMARY

Perform various tasks capacities and persevering, profoundly participation rate with positive energy , can work exclusively or being essential for a group. Excellent communicator with individuals.

WORK EXPERIENCE

CUSTOMER SERVICE AGENT
Extensya | Dec 2018 - Sep 2019
Inbound & Outbound & tickets

CUSTOMER SERVICE AGENT
Extensya | Dec 2019 - Oct 2021
Inbound & Outbound & tickets

CUSTOMER ON-BOARDING OFFICER
MakanE (Mawdoo3) | Dec 2021 - Jan 2022
Creating & Customizing online stores for merchants.
Daily tasks with CRM system (Pipedrive). Daily Phone calls to follow up with clients (Outbound & Inbound).

CUSTOMER ON-BOARDING OFFICER
Tip n' Tag (Tatbeeqi) | Feb 2022 - March 2022
Creating & Customizing online stores for merchants. With new features.

CUSTOMER SERVICE AGENT
Posta Plus | Jun 2022 - July 2022
Inbound & Outbound & tickets.

CUSTOMER SERVICE ASSOCIATE
Posta Plus | Jun 2022 - July 2022
Inbound & Outbound & tickets.
Professional Arabic Whats'App system for sales team and clients.

INTERN FULL STACK DEVELOPER
Kayan Al Etihad | Aug 2022 - Present
Python API.
Flutter.

EDUCATIONAL HISTORY

ARAB OPEN UNIVERSITY | JORDAN
Information Technology & Computing | Sep 2017 - May 2022
Degree : 2.60.

AL FAISALYYAH SCHOOL | RIYADH
Information Technology & Computing | Sep 2017 - May 2022
Degree : 2.60.

PROGRAMMING SKILLS AND COURSES

THE COMPLETE JAVASCRIPT COURSE 2022: FROM ZERO TO EXPERT!
RESPONSIVE WEB DESIGN ESSENTIALS - HTML5 CSS3 BOOTSTRAP

Self Learning developer Web&ApplicationsDevelopment,Learning so much on my own and trying to get real-world experience , due to learning from many of platforms like Udemy & Youtube and exploring a lot of libraries on the internet

PORTFOLIO

https://mhmd991.github.io/responsivePortfolio/