

#### CONTACT



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JORDANIAN



19/08/1996

# **Mohammad Yanal**

# Junior Java Developer

Solid Beginner

#### **SUMMARY**

Perform various tasks capacities and persevering, profoundly participation rate with positive energy, can work exclusively or being essential for a group. Excellent communicator with individuals.

#### **WORK EXPERIENCE**

#### **CUSTOMER SERVICE AGENT**

Extensya | Dec 2018 - Sep 2019 (Part Time) Inbound & Outbound & tickets

#### **CUSTOMER SERVICE AGENT**

Jeeny | Dec 2019 - Oct 2021 Inbound & Outbound & tickets

#### **COMMUNITY SUPPORT AGENT**

**Baaz Inc. | Nov 2022 - Aug 2023**Content moderation & support for end users

#### **CUSTOMER SERVICE ASSOCIATE**

**United City | Aug 2023 - Present**Front & Back Office Distributor & Customer Service

## **EDUCATIONAL HISTORY**

## ARAB OPEN UNIVERSITY | JORDAN

**Information Technology & Computing** | Sep 2017 - May 2022 Degree : 2.60.

# AL FAISALYYAH SCHOOL | RIYADH

Tawjehi | 2013 - 2014 Degree : 86.16% | Scientific

#### **SKILLS AND COURSES**

-HTML5 CSS3 BOOTSTRAP (Udemy) 16.5 Hrs.

-Java Full Course for free \*\* (2025) (Youtube) 12 Hrs. https://youtu.be/xTtL8E4LzTQ?si=7U9P5pNdm0j3XNaE