

# Mukrim Mohamed

## CAREER OBJECTIVES

Results-driven banking professional with over 2 years of experience in credit analysis, operations, and trade finance. Committed to continuous learning and professional growth, with a strong ability to multitask and perform under pressure. Proven track record in contributing to organizational success through ethical practices, strategic thinking, and content development skills. Eager to leverage my expertise to support the sustainable growth and success of a forward-thinking organization.



## WORK EXPERIENCE

**AMANA BANK PLC - Akurana, Sri Lanka.**  
Since April 2023 – Present.

### Business Development Officer – Retail Advances ( 2024/11 – Present )

#### Responsibilities:

- Focused on leasing-related financial solutions, offering personalized support to individual and corporate clients.
- Processed leasing applications, evaluated creditworthiness, and coordinated with credit and risk teams.
- Promoted financial products while ensuring Sharia-compliant banking practices.
- Built strong customer relationships, providing after-service care and fostering long-term engagement.

### Business Development Officer – Operation Department ( 2023/12 – 2024/11 )

#### Responsibilities:

- Facilitated operational processes supporting customer onboarding, account services, and transaction monitoring.
- Collaborated with cross-functional teams to streamline workflow and improve efficiency in daily banking operations.
- Monitored documentation and compliance in line with regulatory standards.
- Supported internal audits and contributed to optimizing service delivery.

### Office Assistant ( 2023/04 – 2023/12 )

#### Responsibilities:

- Provided administrative and clerical support to ensure smooth office operations.
- Managed document handling, mail distribution, and internal communications.
- Supported front-office staff with customer service tasks and day-to-day banking operations.
- Maintained organized filing systems and assisted in data entry and record-keeping.



## PERSONAL INFO

### Contact :

+94 75 5545 015

+94 76 6395 983

### Email :

[mukrimmhmd@gmail.com](mailto:mukrimmhmd@gmail.com)

[mukrim.mohamed@amana.lk](mailto:mukrim.mohamed@amana.lk)

### Linkedin :

[Mukrim Mohamed](#)

### GitHub :

[Mukrim Mohamed](#)

### Address :

No 163/5A, Pangollamada, Akurana,  
Sri Lanka.

## LANGUAGE

- ❖ English
- ❖ Sinhala
- ❖ Tamil
- ❖ Japanese

## CERTIFICATIONS

### Japanese Language – N5

Kurikara Hiromi Japanese  
Language School

### AAT – Level 1

### ACIB

Amana Bank PLC – Sri Lanka

### Customer Service Certification

Amana Bank PLC – Sri Lanka

## EXPERTISE

- Customer Relationship Management
- Business Development
- Operations Management
- Target Achievement
- Customer Service
- Contact Center Management
- Team Collaboration
- Reliable and Trustworthy
- Software Development (Frontend & Backend)
- UI/UX Design
- Creative Problem-Solving
- POS & Billing System Development
- FinTech & Digital Banking Awareness
- Project Coordination & Documentation
- Quick Learning & Adaptability

## PROJECTS

- Smart Parking System (IoT)
- Standalone Sales Data Analysis App
- [Barbershop Management App](#)
- [Network Scanner & Credential Tester](#)
- Music Playlist Management System
- [Library Management System](#)

## PROFESSIONAL QUALIFICATIONS

**2025 – Reading ( HND In Software Engineering )**

[ BCAS - Kandy ]

**2021 – Completed ( AAT – Level 1 )**

## EDUCATIONAL QUALIFICATIONS

**2019 – Completed G.C.E Ordinary Level Examination.**

**2022(2023) – Completed G.C.E Advanced Level Examination.**

[St.Anthony’s, College Kandy Sri Lanka]

## REFERENCES

Mr. Piyal Ranasinghe

**[ Accounting Teacher ]**

Kingswood Collage Kandy.

**B.com(Special)**

**HNDA**

**MAAT**

**PDGE(OUSL)**

**Contact : +94 77 246 2438**

Mr. M I M Ihshan

**[ Customer Relationship Manager ]**

**BBA – University Of Peradeniya**

**PGDE – NIE**

**Masters in Education – OUSL**

**Email : [ihshan.iqbal@amana.lk](mailto:ihshan.iqbal@amana.lk)**

**Contact : +94 77 088 8705**