



TRACKING SYSTEM

Customer Modules

USER MANUAL

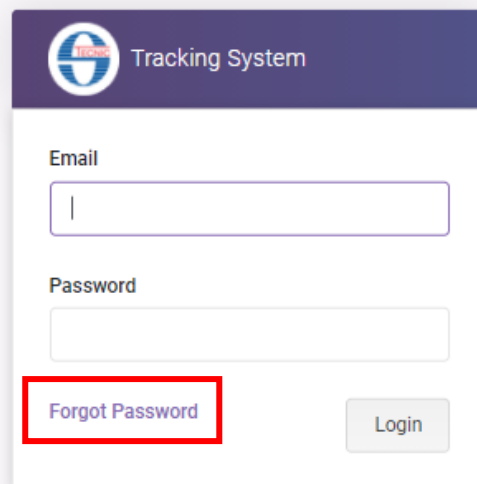
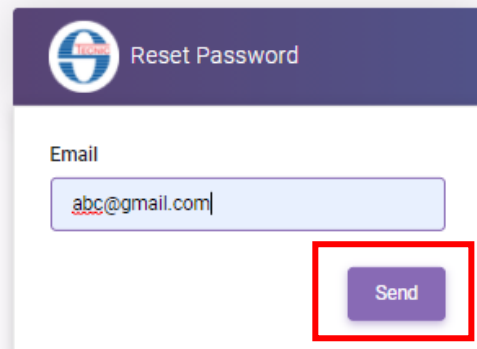


I. Authentication
a. Login

NO	PROCESS	SCREENSHOT
1.	<p>Fill up the information such as email and password.</p> <p>Next, click on 'Login' button to enter the website.</p>	
2.	<p>If the authentication are success. The home page will appear.</p>	
3.	<p>If the authentication are failed. The page will show the error as shown in the picture.</p>	



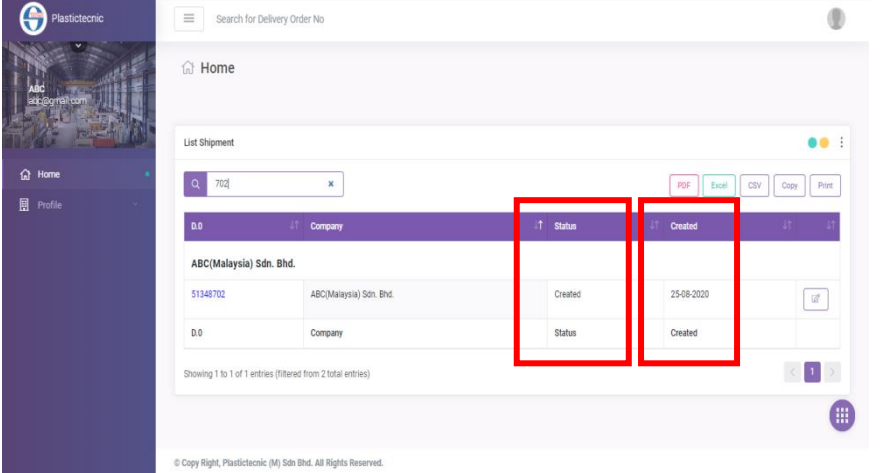
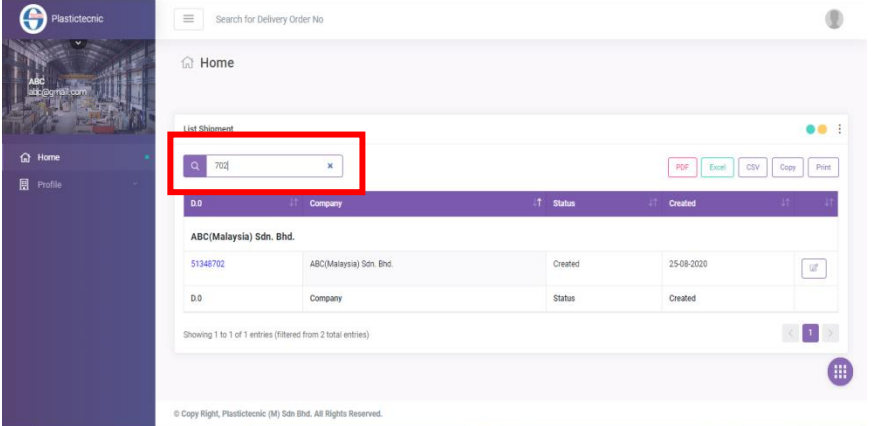
b. Forgot Password

NO	PROCESS	SCREENSHOT
1.	Click on ' Forgot Password ' button as shown in the picture to reset the password.	
2.	<p>Next, fill up the email as you registered and click 'Send' button to submit the request.</p> <p>After that, check your email and follow the instruction provided in the notification email.</p>	



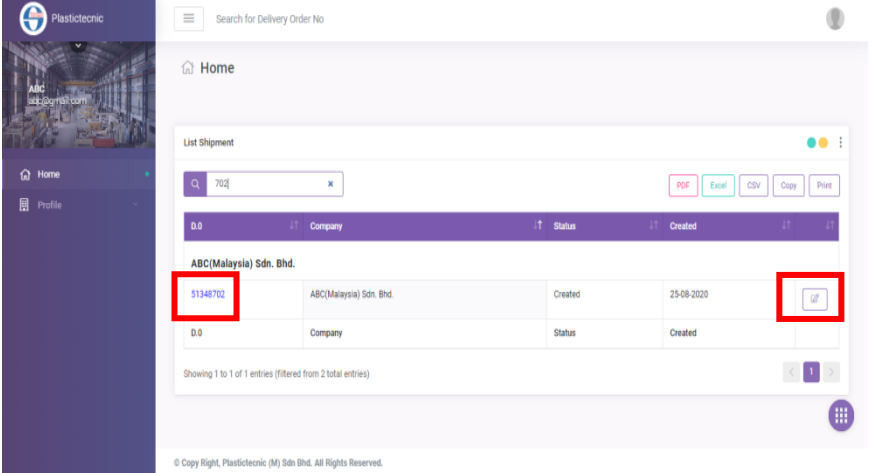
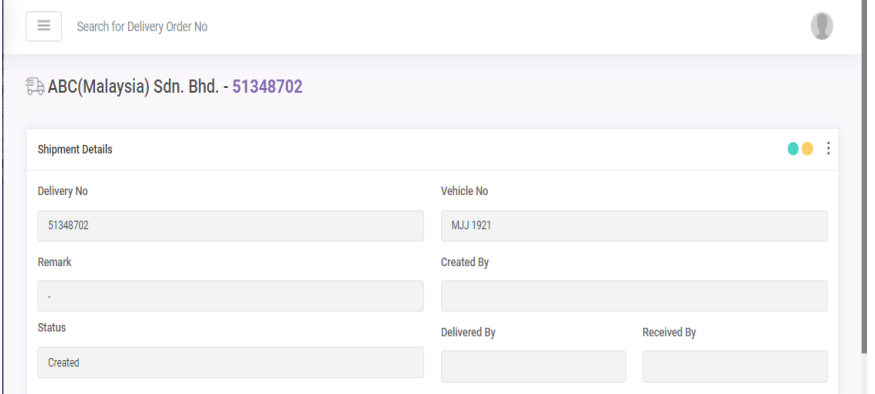
II. Shipment

a. List of Shipment

NO	PROCESS	SCREENSHOT
1.	<p>On the home page, you can see all the list of shipment.</p> <p>You can review the status of shipment and the date created.</p>	
2.	<p>There a search column for user to search whatever they want regarding the shipment.</p> <p>You can enter any keyword to search your shipment.</p>	



b. Shipment Details

NO	PROCESS	SCREENSHOT
1.	Click on 'Edit' button or 'D.O' number as shown in the picture to view the shipment details.	 <p>The screenshot shows the 'List Shipment' interface. A table lists shipments for 'ABC(Malaysia) Sdn. Bhd.'. The first entry has a 'D.O' of '51348702' and a status of 'Created'. The 'Edit' button is visible next to this entry. The interface includes a search bar, filters, and a sidebar with 'Home' and 'Profile' options.</p>
2.	After that, the display will appear and you may review the information as shown in the picture.	 <p>The screenshot shows the 'Shipment Details' interface for delivery order '51348702'. It displays fields for 'Delivery No', 'Vehicle No', 'Remark', 'Status', 'Created By', 'Delivered By', and 'Received By'. The 'Status' is 'Created'. The interface includes a search bar and a sidebar with 'Home' and 'Profile' options.</p>

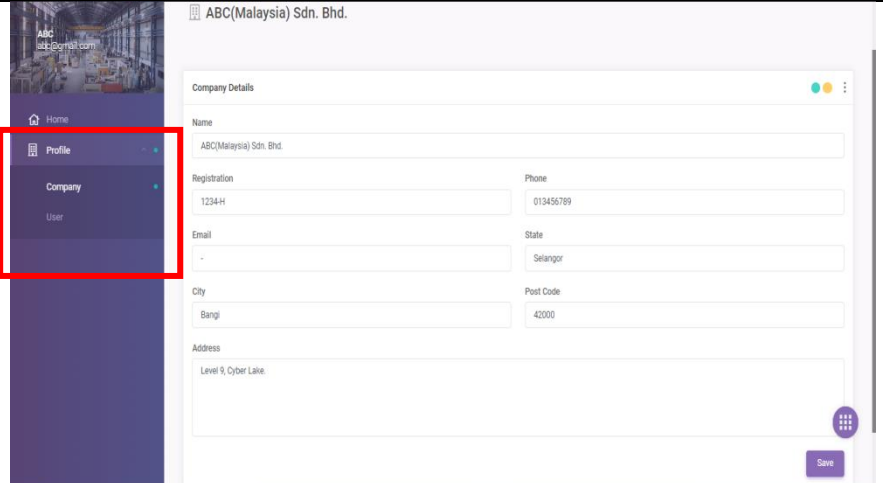
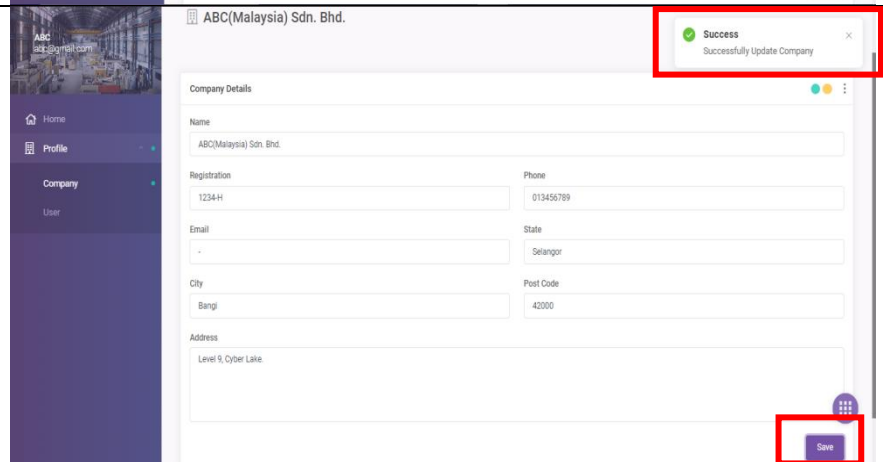


c. Packaging Details

NO	PROCESS	SCREENSHOT																								
1.	<p>You may scroll down on the same page (Shipment Details) to review the packaging.</p> <p>Warehouse: The packaging that customer has sent back.</p> <p>Customer: The packaging on customer site.</p>	<p>The screenshot displays two side-by-side tables. The left table is titled 'Customer' and the right table is titled 'Warehouse'. Both tables have columns for 'Type', 'No', and 'Remark'. The 'Customer' table shows 'Showing 0 to 0 of 0 entries'. The 'Warehouse' table shows 'Showing 1 to 8 of 30 entries' and contains the following data:</p> <table border="1"> <thead> <tr> <th>Type</th> <th>No</th> <th>Remark</th> </tr> </thead> <tbody> <tr><td>MG4A01</td><td>MG4A01 - 100001</td><td>Damage</td></tr> <tr><td>MG4A01</td><td>MG4A01 - 100002</td><td>Damage</td></tr> <tr><td>MG4A01</td><td>MG4A01 - 100003</td><td>Damage</td></tr> <tr><td>MG4A01</td><td>MG4A01 - 100004</td><td>Damage</td></tr> <tr><td>MG4A01</td><td>MG4A01 - 100005</td><td>Damage</td></tr> <tr><td>MG4A01</td><td>MG4A01 - 100006</td><td>Damage</td></tr> <tr><td>Type</td><td>No</td><td>Remark</td></tr> </tbody> </table>	Type	No	Remark	MG4A01	MG4A01 - 100001	Damage	MG4A01	MG4A01 - 100002	Damage	MG4A01	MG4A01 - 100003	Damage	MG4A01	MG4A01 - 100004	Damage	MG4A01	MG4A01 - 100005	Damage	MG4A01	MG4A01 - 100006	Damage	Type	No	Remark
Type	No	Remark																								
MG4A01	MG4A01 - 100001	Damage																								
MG4A01	MG4A01 - 100002	Damage																								
MG4A01	MG4A01 - 100003	Damage																								
MG4A01	MG4A01 - 100004	Damage																								
MG4A01	MG4A01 - 100005	Damage																								
MG4A01	MG4A01 - 100006	Damage																								
Type	No	Remark																								

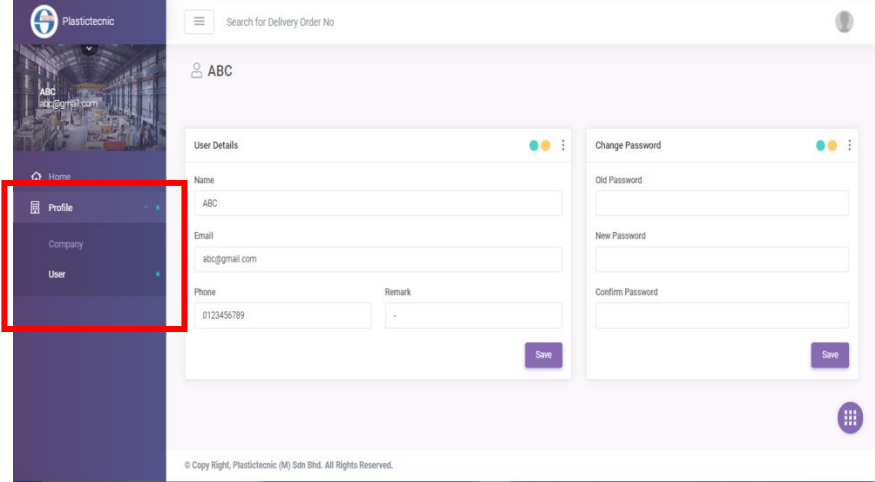
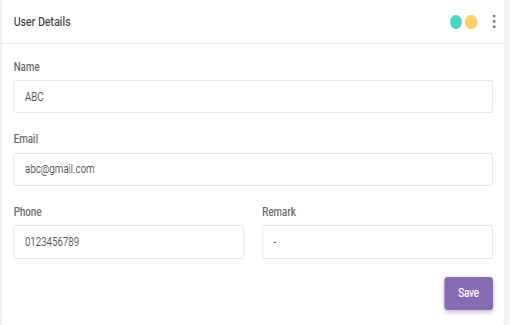
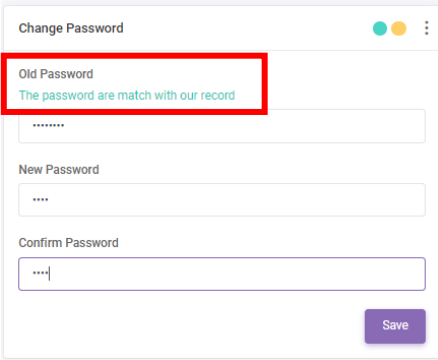


III. Profile a. Company

NO	PROCESS	SCREENSHOT
1.	<p>Click on 'Company' under 'Profile' menu.</p> <p>Next, the company details page will appear as shown in the picture.</p>	
2.	<p>You can modify any information from the page and once you click 'Save' button, the notification will appear if success.</p>	



b. User

NO	PROCESS	SCREENSHOT
1.	<p>Click on 'User' under 'Profile' menu.</p> <p>Next, the user details page will appear as shown in the picture.</p>	
2.	<p>First, you may edit personal information as stated in the picture.</p>	
3.	<p>Second, you may change the password of your profile.</p> <p>There will be a success notification if the old password are same with our records.</p>	
4.	<p>If the password changing process are success. The notification are shown as in the picture.</p>	