## **SA Agency KPIs**

## San Antonio KPIs Census Activity Patient Status Billable Visits ■ Total → SN → PT → OT → ST Holds Pending SOC Admissions Discharges Census 661 663 250 212 1,320 1,287 1,334 1,317 1,266 1,282 1,357 1,313 600 632 100 1,000 349 363 370 376 375 379 392 377 400 5- 12- 19- 26- 3- 10- 17- 24-Apr Apr Apr Apr May May May May 5- 12- 19- 26- 3- 10- 17- 24-Apr Apr Apr Apr May May May May PDN Missed Visit Hours **SA Visits Statistics** PAS Missed Visit Hours ■ Total Billable Visits ■ Total Missed Visits → Total Missed Visit % 1,500 75% 1,000 50% 500 Apr 5 Apr 12 Apr 19 Apr 26 May 3 May 10 May 17 May 24 Billable/Hr (2,721) [83%] Missed/Hr (551) [17%] Billable/Hr (308) [68%]Missed/Hr (143) [32%] **SN Visits** PT Visits OT Visits ST Visits ■ Billable ■ Missed → MV% SA Missed Visits SN Missed Visits PT Missed Visits OT Missed Visits ST Missed Visits Billable [86%] Billable [91%] Billable [90%]Missed [10%] Billable [93%]

