

# IBM X-Force IR Hotline Numbers



Last revision: October 8, 2020

## In case of security Incident

- DO NOT panic or react without a plan.
- DO NOT discuss the incident with others unless directed.
- DO NOT shutdown, power off or backup affected systems.
- DO NOT remotely access systems unless necessary.
- DO NOT use common privileged domain credentials.
- DO NOT install or execute any software on the systems.
- DO NOT conduct Anti-Virus or similar scanning processes.
- DO NOT attempt to retaliate against perpetrators.

**Call X-Force IR Hotline number and ask for support.**

## List of X-Force IR Hotline Numbers

### Worldwide

+1 312 212 8034

### Asia and Pacific

Country	Number
Australia	(+61) 1 800 637 539
India	(+91) 0008 000 401 045
Indonesia	(+62) 00 180 361 859
Hong Kong	(+852) 800 900 704
New Zealand	(+64) 0800 426 111
Malaysia	(+60) 1800 818 276
Philippines	(+63) 1800 1611 0322

Singapore	(+65) 800 616 7095
Thailand	(+66) 1800 011 806

## Europe

Country	Number
Denmark	(+45) 4331 4987
Finland	(+358) 972 522 099
France	(+33) 157 327 272
Germany	(+49) 693 8079 1120
Italy	(+39) 029 995 3631
Latvia	(+371) 66 163 849
Netherlands	(+31) 707 709 351
Norway	(+47) 23 024 798
Poland	(+48) 223 062 234
Portugal	(+351) 213 665 622
Spain	(+34) 910 507 799
Sweden	(+46) 850 252 313
Switzerland	(+41) 227 614 228
UK	(+44) 203 684 4872

## Japan

(+81) 356 952 751

## Middle East and Africa

Country	Number
UAE	(+971) 80 004 442 417
Saudi Arabia (landline)	(+966) 800 844 3872
Saudi Arabia (mobile)	(+966) 800 850 0399

## North America

Country	Number
USA & Canada	(+1) 888 241 9812