**Monique Houston**

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[*LinkedIn*](https://www.linkedin.com/in/monique-houston-64273b24b/) *|* [*GitHub*](https://github.com/mhouston17) *|* [*YouTube*](https://www.youtube.com/channel/UCRJQuuyorl2d5EGTpOihbeg)

# **PROFESSIONAL SUMMARY** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Detail-oriented, problem solver with previous experience as a Technical Account Specialist. I am interested in attaining a career that will allow me to excel as a Web Developer and highlight my

previous work experience.

**TECHNICAL SKILLS** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**W3Schools JavaScript Certification** (in progress; expected date of completion 07/2023)

* HTML

• CSS

* JavaScript
* Bootstrap
* Unit testing with Mocha
* Git
* Git Hub
* React

# **WORK EXPERIENCE** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

# February 2023- July 2023 *(in progress)* | **Generation USA - Junior Web Developer Program**

## TRAINING PARTICIPANT/STUDENT

* Participating in a 22-week, 350+ hour Junior Web Developer program that emphasizes hands-on practical application.
* Learning fundamentals of JavaScript, HTML, CSS, programming fundamentals, developer tools, git and problem-solving.

July 2022 – Present | Luna Care Physical Therapy | Rocklin, CA

## CREDENTIALING SPECIALIST

* Credentialing Physical Therapists with insurance payers to join the organization’s platform.
* Reviews Physical Therapists credentialing files and works with Therapists to obtain the necessary documentation for onboarding.
* Identifies expired documentation to assess next steps for Physical Therapists on the platform. (I.e.

closing/pausing accounts if documents are not received on time)

* Documents all correspondence regarding Physical Therapists, and updates files accordingly.

September 2016 – July 2022 | UCP/United Cerebral Palsy | Sacramento, CA

## TECHNICAL ACCOUNT SPECIALIST

* Created app wireframes for Software. Comparing apps and gaining perspective on which features app should have added to create a better user experience for clients.
* Created tutorial videos for training purposes to assist clients who purchased software.
* Conducted live demos with Marketing Director.
* Re-writing manuals on updated changes to software.

**EDUCATION** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Generation USA – Web Developer Program – 02/2023 - *Present*

Sacramento City College, Business Administration, 2005, 2012