



Britton Manufacturing
10840 423rd Avenue
Britton, SD 57430

August 12, 2021

Dear SINTERGY INC,

Subject: Supplier Performance

Horton, Inc. strives to develop strong business relationships with suppliers who can provide a wide range of goods and services at the best value to our company. We recognize that our customers have ever increasing expectations of improving quality, delivery and performance from the products they purchase. With the help of our valued suppliers we are confident that we can meet and exceed these expectations.

To better support this objective Horton has rewritten our supplier management program to simplify it. The focus is on Quality, Response to Supplier Corrective Action Requests, and On Time Delivery. Information regarding the program can be found at <http://www.hortonww.com/abouthorton/supplierinformation>.

Steps for the new process are as follows:

1. Horton will send summary information that communicates Quality and Delivery Information.
2. Suppliers will have one week to review information and either agree or disagree with the information provided.
If there is a suspected error, the Supplier needs to contact their operational purchasing contact to review.
3. Suppliers should provide corrective action plans for items that fall below the minimum acceptable level identified in the supplier management program, and return to Horton for approval. (70 points average on quarterly basis)
4. Horton will then monitor the response to see if the supplier's action plan is in place and the issue is resolved.

Below is your summary performance information:

Month	PPM	PPM Score	OTD	OTD Score	SCAR	SCAR Score	Vendor Score
01-JAN-21	0	50	100	50			100
01-FEB-21	0	50	100	50			100
01-MAR-21	0	50	96.2	40			90
01-APR-21	0	50	71.1	0			50
01-MAY-21	0	50	100	50			100
01-JUN-21	0	50	97.1	40			90
01-JUL-21	0	50	93.5	35			85
Average Score	0.0	50.0	94.0	37.9			87.9

Additional supplier information can be found at the supplier information link listed above. Horton's Quality Statement, Environmental Statement, Supplier Management Program, Supplier Quality Manual, Supplier Request for Change Procedure, Supplier Self Assessment, Standard Terms and Conditions, and the requirements for Inbound Product is some of the additional information that can be found on the Horton website.

Thank you in advance for your participation. Please contact your operational purchasing contact or the commodity manager that you work with regarding any questions that you may have.

Sincerely,

Horton, Inc.
Nic Chevalier
Director of Supply Chain
nic.chevalier@hortonww.com
www.hortonww.com