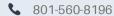


# CONTACT



✓ mhumblesage@gmail.com



#### EDUCATION

#### **IDAHO STATE UNIVERSITY**

· B.A. in Chemistry

#### **UDEMY COURSES (IN PROGRESS)**

- Complete Data Analyst Bootcamp
- AWS Certified Solutions Architect Associate
- · AWS Certified AI Practitioner

#### SKILLS

- Tools & Languages: Excel
  (Intermediate), SQL (Basic),
  Tableau (Basic), Power BI
  (Basic), Python (Basic), AWS
  (Basic), Laboratory Information
  Systems (Intermediate)
- Analytical Techniques: Data cleaning, validation, trend analysis, quality assurance, business intelligence visualizations
- Soft Skills: Communication, project organization, crossfunctional collaboration, process optimization
- Research Experience

## CERTIFICATIONS

- AWS Certified Cloud Practitioner (2025-Currently)
- Registered Behavioral Technician (2024-Currently)
- Technologist in Chemistry (C(ASCP)) (2010-Currently)

# Melissa Humble-Sage

#### PROFESSIONAL SUMMARY

Analytical professional with a background in chemistry and clinical laboratory science, transitioning into data analytics. Skilled in uncovering trends, solving complex problems, and communicating insights to drive better decisions. Eager to leverage this unique combination of technical and analytical expertise to deliver actionable insights in a data analyst role.

### PROFESSIONAL EXPERIENCE

#### Elizabeth Meyer Elementary School - Skokie IL

Paraprofessional and Registered Behavioral Technician

- Provide one-on-one or small group instruction
- · Support daily routines and life skills
- Promote a safe and nurturing classroom environment
- Communicate effectively with the educational team
- Collect and record data on student behavior
- Implement behavior intervention plans (BIPs)
- Support individualized education plans (IEPs)
- · Facilitate social skills development

# Ochsner Medical Center - New Orleans LA

MAR 2020 - OCT 2021

MAR 2024 - CURRENT

Gross Room Technician

- Led project to streamline gross lab operations and improve workflow efficiency
- Managed specimen lifecycle and coordinated cross-departmental communication
- Developed and implemented new data gathering and management processes
- Documented QA metrics and maintained regulatory compliance documentation

## Abbot Toxicology-New Orleans, LA

MAY 2019 - MAY 2020

DOT Data Transcriptionist

- Analyzed and verified lab data accuracy for toxicology reports
- Operated and maintained GC-MS and LC-MS/MS instrumentation
- · Ensured data integrity by cross-referencing lab results with system inputs
- Supported data flow optimization and helped reduce processing errors

#### **ARUP Laboratories-Salt Lake City, UT**

Data Analyst, C (ASCP)

DEC 2010 - JUL 2014

- Conducted quality assurance and analytical reviews across multiple platforms
- Interpreted and validated complex lab datasets, ensuring regulatory compliance
- · Trained new analysts and reviewed SOPs for accuracy and best practices
- Troubleshot and maintained laboratory instrumentation

#### Lab Tecnologist

AUG 2007- DEC 2010

- Supported drug testing data workflows by extracting and preparing clinical samples
- Ensured timely and accurate test result delivery through organized lab practices
- Research Experience-Clinical Drugs of Abuse Testing



# CONTACT

**4** 801-560-8196

Skokie, IL

# PERSONAL INTERESTS

- Photography
- Pottery
- Adventures with my two boys

# PROFESSIONAL DEVELOPMENT

### Ongoing commitment to learning

2022 - Currently

- AWS Certified Cloud Practitioner Digital Cloud Training (April 2025)
- Become a Data Analyst (Python, Excel, SQL, Power BI) 247 Learning (Jan 2025)
- Product Management 101 Todd Birzer (Sept 2023)
- The Concise Product Management Course Charles Du (Sept 2023)
- Basics of Clinical Data Management Surabhi Jain (Nov 2022)
- Intro to Hospital Information Systems Prof. Candelario (May 2022)