

Le Nguyen Thanh Huy



Personal Information

17/03/1990

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Education

Bd. MIS (Management Information System)

IELTS 6.0

Career Objectives

Stabilizing and developing a career in the ERP field. I willing to take on tasks about products like sales, implementation and support.

Acknowledge & Technical Skills

Having an experience some tools major to customer support like Zendesk.

Having an ability to write queries on sql software.

Working Experience

2012-2016: The lecture at college Vien Dong

Training a subject of econometrics.

Making as manager for one class with over 40 students

2016-2017: the implementation staff at company ARON.

Being in charge of product deployment Oracle erp with the main module of Account Payable.

Training and supporting onsite directly for the GiaoHangNhanh client.

Making a bridge between users and technical executive in order to complete accountant reports.

2017-2018 (2-month trainee): Working as the trainee of Business Analyst for the company namely Travel2Pay

Receiving requirements for three different projects and establishing the solution via UTL documents and Use Case

Showing clearly an interface of solutions by drawn the mock-up picture

2018-2019 (6 months): Technical Support for the Moca Apps- Fintech Startup

To analyst bugs from end users by working between engineering team and product team and using the tools like Zendesk, T-SQL

Coordinating with departments of bank to resolve bugs which is caused by the system of banks.

Collecting a database to make a report

2019-2021: Marketing & Sale staff in Novaon corp.

Carry out telesales for marketing digital product like Chatbot, POS toward online business client.

Being a responsible for monthly KPI.

Making a direct marketing B2B toward client.