

1. Survey Results

Do you use home service?

22 responses

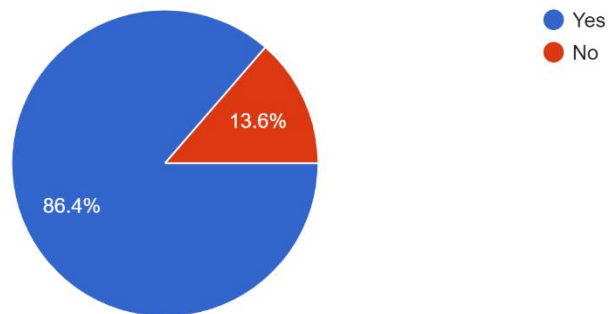


Figure 1: Survey question no.1

Is it easy to find a skilled and reliable home service provider?

21 responses

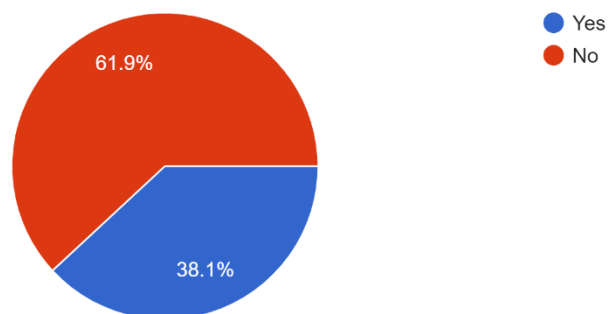


Figure 2: Survey question no.2

What are the problem you face while using home service?

21 responses

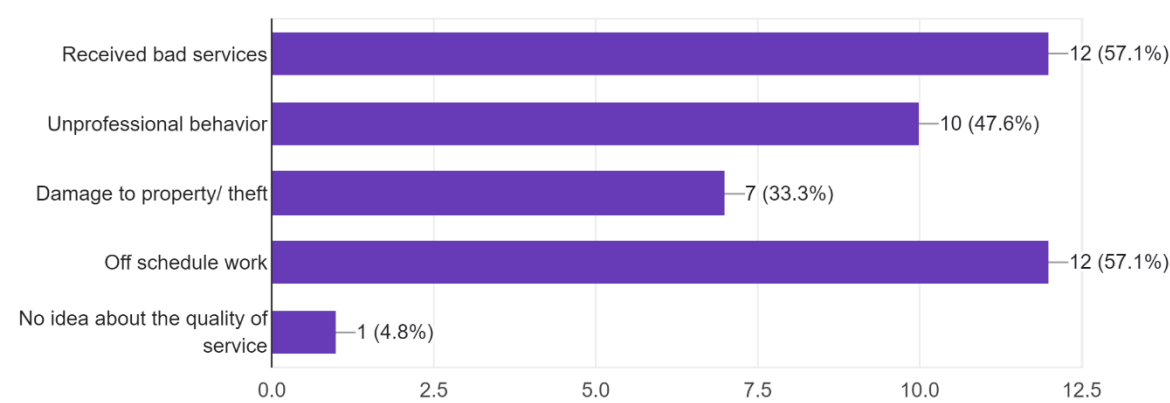


Figure 3: Survey question no.3

Have you encountered any service providers with suspicious behaviors?

22 responses

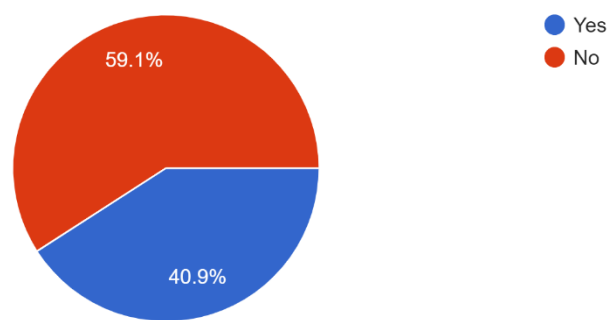


Figure 4: Survey question no.4

How often do you book/hire a home service?

21 responses

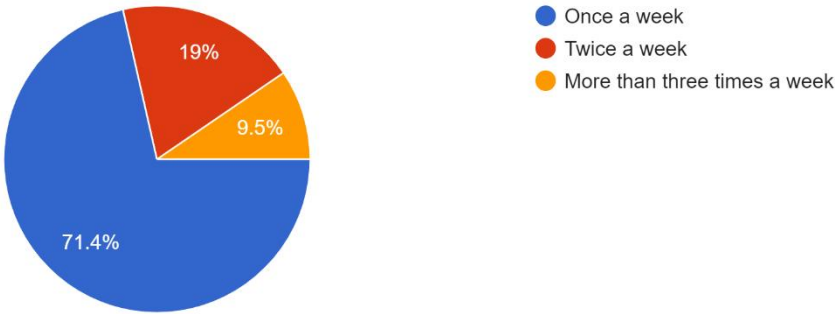


Figure 5: Survey question no.5

What kind of home service you hire the most?

17 responses

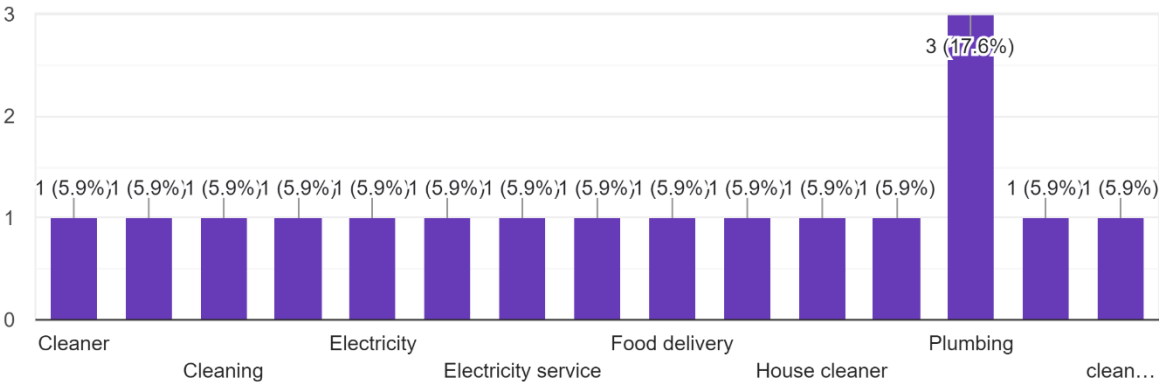


Figure 6: Survey question no.6

How do think a service provider should be charged?

22 responses

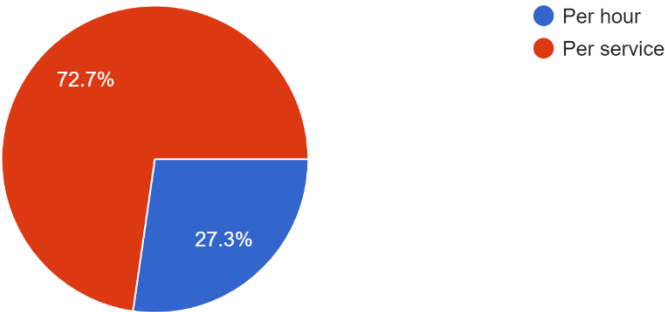


Figure 7: Survey question no.7

Do you think a mobile application must be developed to hire/book the home service?

22 responses

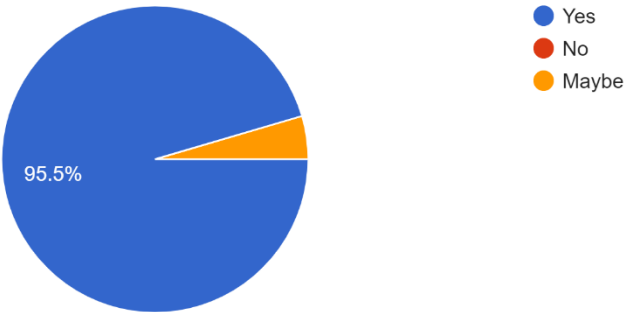


Figure 8: Survey question no.7

Have you ever used a home service application?

22 responses

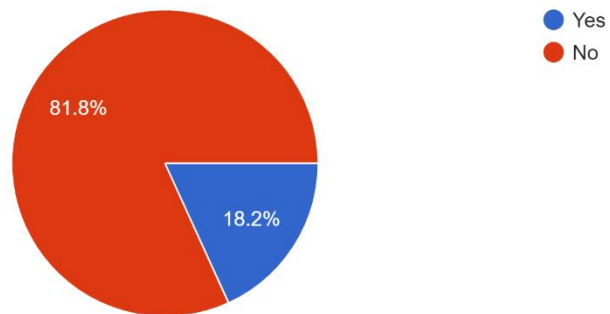


Figure 9: Survey question no.8

Was the application functional enough?

22 responses

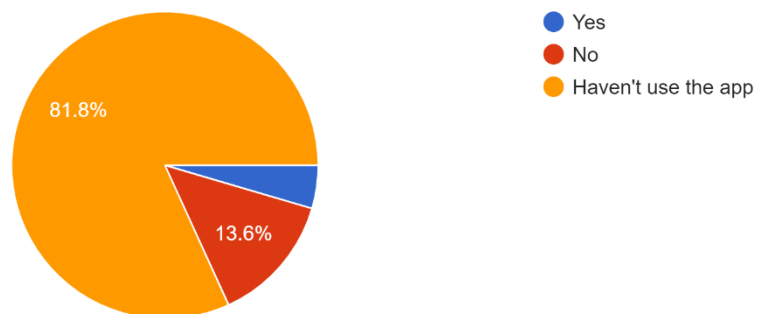


Figure 10: Survey question no.9

How likely are you to replace your current service application with this application?

22 responses

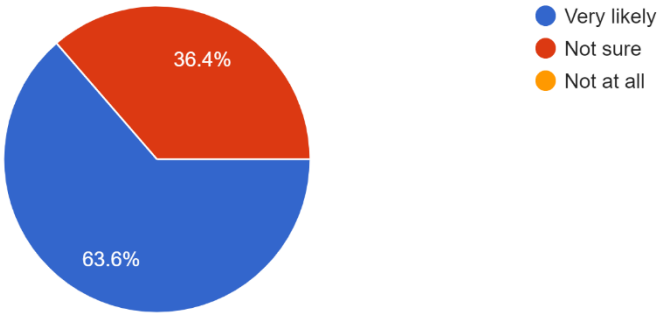


Figure 11: Survey question no.10

Do you get paid a fair price for your service? (for service provider's only)

9 responses

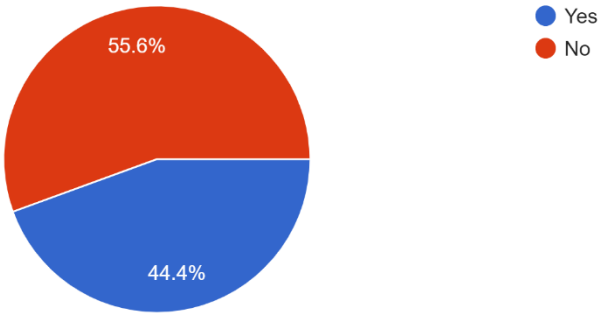


Figure 12: Survey question no.11

Do you get treated fairly for your service? (for service provider's only)

9 responses

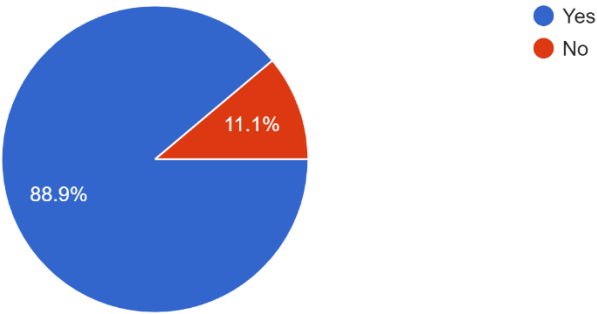


Figure 13: Survey question no.12