Clinical Performance Dashboard

Mia Troiano

Objective

- The goal of this dashboard is to display key performance indicators (KPIs) for each clinician and each clinic location
- This dashboard can assist in determining if each clinician have met their productivity standards for each quarter to simplify end-of-year performance reviews
- Lastly, this dashboards can assist in determining if the clinician have exceeded their productivity standards to obtain a bonus for the quarter

Original Data Set

- This is how the company keeps track of patients seen and scheduled for each day per clinician

Month	Megan	Megan	Sarah Ford	Sarah Ford	Greaney	Greaney	Chris	Chris	Paige	Paige	Alan/Syd	Alan/Syd	Trey/Lizzie	Trey/Lizzie	Kat	Kat	Ashlee	Ashlee	Ryan	Ryan
	Sched	Seen	Sched	Seen	Sched	Seen	Sched	Seen	Sched	Seen	Sched	Seen	Sched	Seen	Sched	Seen	Sched	Seen	Sched	Seen
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
1/1/25	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
1/2/25	12	12	15	14	6	5	15	15	14	14	24	22	19	18	13	11	13	13	-	-
1/3/25	13	13	12	12	13	13	8	8	14	11	26	25	21	19	18	15	15	15	-	-
	25	25	27	26	19	18	23	23	28	25	50	47	40	37	31	26	28	28	0	0
1/6/25	16	16	14	14	14	13	14	14	14	14	36	36	29	27	18	17	17	14	9	6
1/7/25	13	12	5	5	12	11	16	16	12	10	6	3	16	16	7	7	7	7	11	9
1/8/25	6	6	13	13	8	8	7	6	7	6	25	25	14	13	13	12	9	9	4	2
1/9/25	13	13	12	13	7	5	15	14	14	11	5	3	20	18	11	11	18	15	6	5
1/10/25	13	11	13	9	15	14	11	12	13	10	45	38	20	17	16	11	10	8	8	6
	61	58	57	54	56	51	63	62	60	51	117	105	99	91	65	58	61	53	38	28
1/13/25	13	13	16	16	14	13	16	16	13	10	45	42	21	22	18	18	16	16	9	6
1/14/25	15	14	6	6	12	10	15	14	12	12	8	7	19	18	7	7	5	5	11	8
1/15/25	6	6	14	13	10	10	6	6	5	5	32	30	16	16	15	13	10	9	9	3
1/16/25	15	13	15	13	7	7	15	15	17	15	7	7	11	11	14	14	12	12	6	5
1/17/25	16	16	16	15	13	12	16	11	13	12	38	34	21	22	16	12	15	12	8	6
	65	62	67	63	56	52	68	62	60	54	130	120	88	89	70	64	58	54	43	28
1/20/25	15	14	15	15	13	11	15	15	13	15	44	40	16	11	17	15	16	13	10	8
1/21/25	14	13	6	4	13	14	14	12	16	16	9	9	25	25	7	4	7	6	8	5
1/22/25	5	5	17	11	11	11	6	6	3	1	27	23	18	15	14	11	10	6	3	3
1/23/25	13	13	15	15	9	8	14	13	16	14	6	6	18	18	15	15	13	13	8	8
1/24/25	15	15	14	11	15	13	15	13	14	9	52	50	24	17	14	12	11	14	7	10
	62	60	67	56	61	57	64	59	62	55	138	128	101	86	67	57	57	52	36	34
1/27/25	14	14	16	14	17	14	16	15	15	12	47	44	27	24	16	13	12	11	6	5
1/28/25	13	13	7	5	10	11	14	15	15	14	7	6	24	22	_	_	8	6	6	5
1/29/25	5	5	14	13	15	14	9	9	6	5	29	30	14	11	15	11	17	14	7	5
1/30/25	13	11	11	9	7	7	10	10	13	10	5	5	23	18	15	14	15	15	12	11
1/31/25	14	14	17	15	16	16	19	19	14	13	50	44	23	21	18	14	14	11	-	-
	59	57	65	56	65	62	68	68	63	54	138	129	111	96	64	52	66	57	31	26
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		–	
Month Total	272	262	283	255	257	240	286	274	273	239	573	529	439	399	297	257	270	244	148	116
Percentage		96.30%		90.10%		93.40%		95.80%		87.50%		92.30%		90.90%		86.50%		90.40%		78.40%

Clinician Performance Dashboard

Quarter

- Q1
- Q2

Month

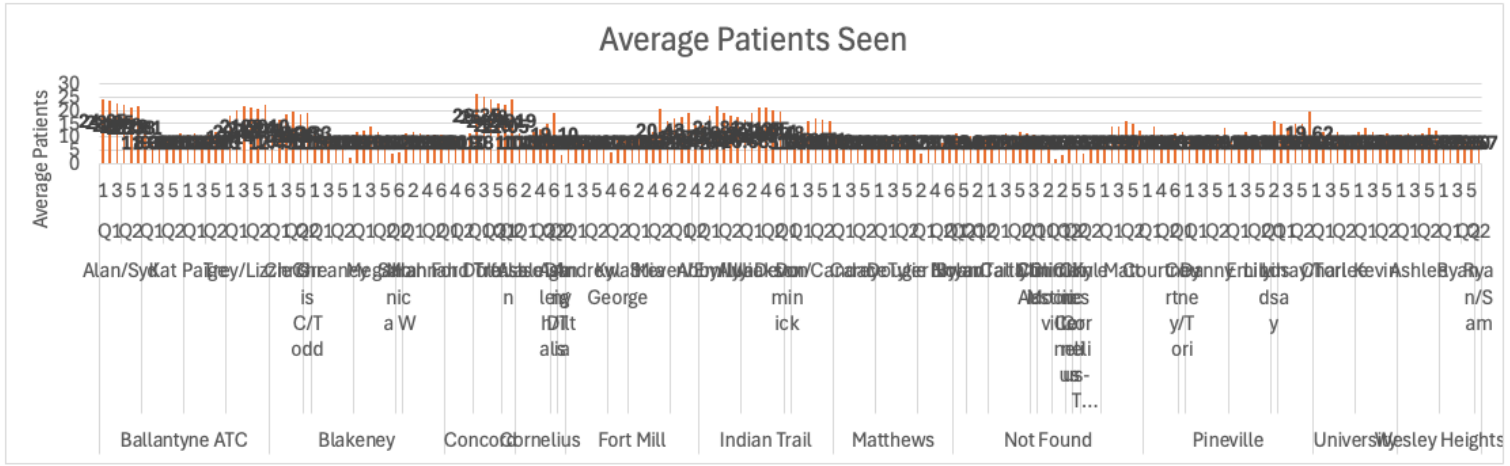
- 1
- 2
- 3
- 4
- 5
- 6

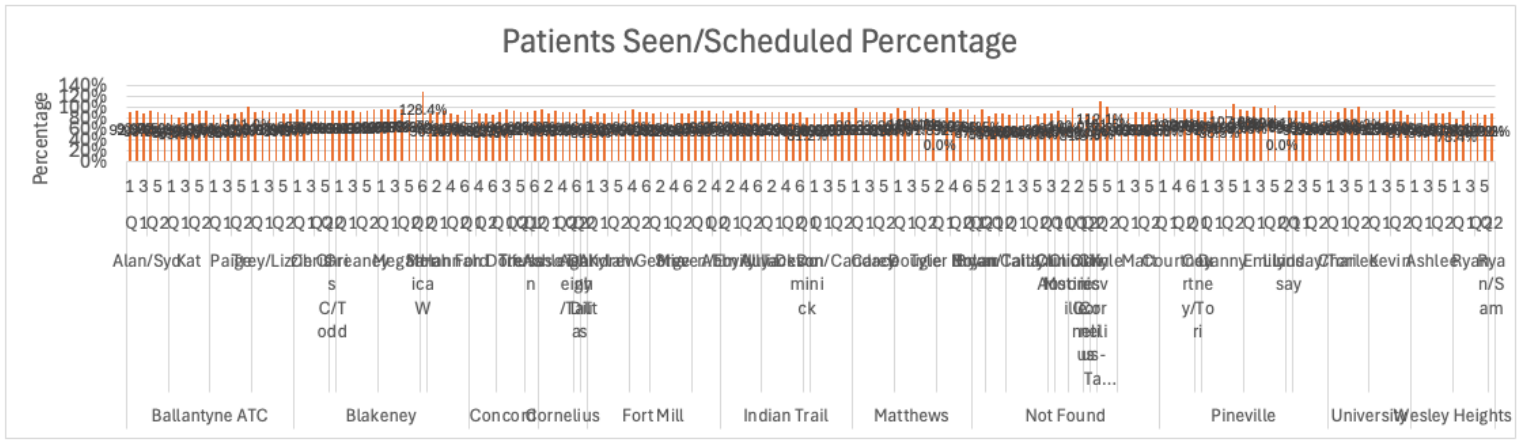
Clinician

- Abby/Julia
- Alan/Syd
- Ally-Devon
- Andrew
- Ashlee
- Ashleigh
- Ashleigh/Talia
- Bryan
- Bryan/Talia
- Caitlyn
- Carey
- Charlee

Clinic

- Ballantyne ATC
- Blakeney
- Concord
- Cornelius
- Fort Mill
- Indian Trail
- Matthews
- Not Found
- Pineville
- University
- Wesley Heights





Bonus Performance Statistics

Patients Seen

18.1

Percentage

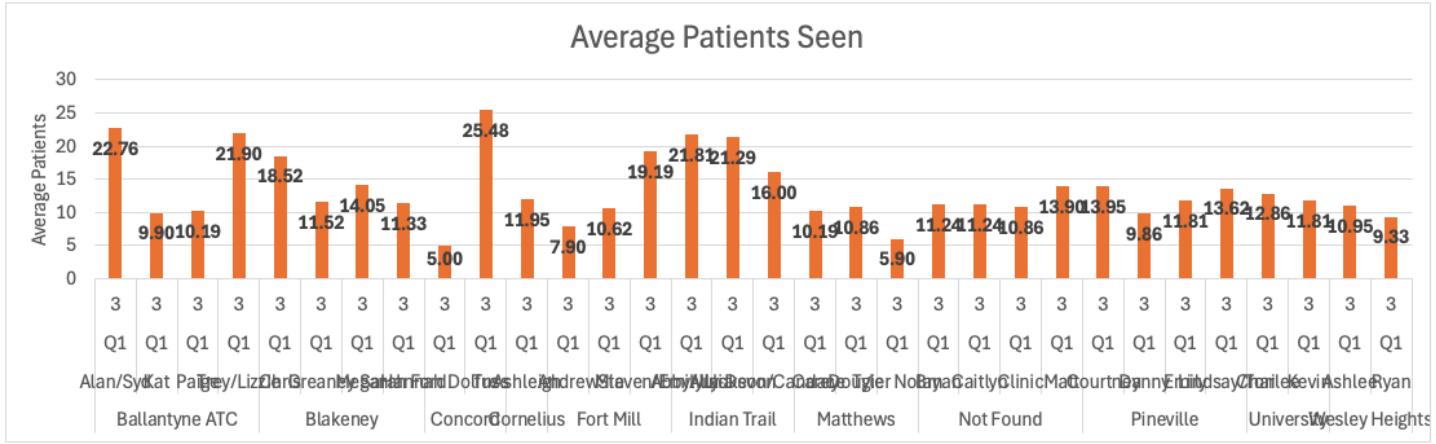
92.6%

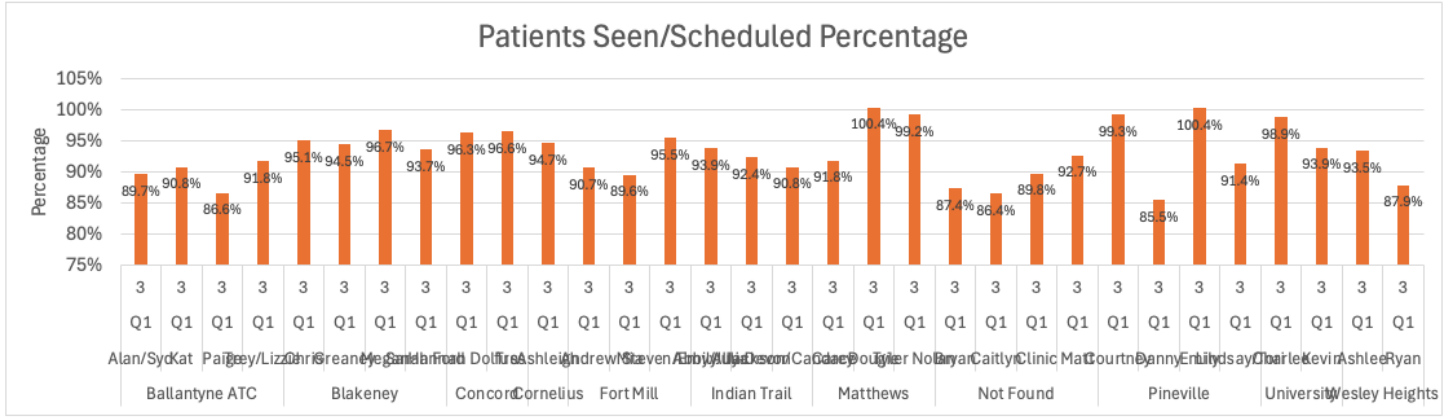
March Stats Company Wide

Clinician Performance Dashboard

Quarter	Clinician	Clinic
Q1	Abby/Julia	Ballantyne ATC
Q2	Alan/Syd	Blakeney
	Ally-Devon	Concord
	Andrew	Cornelius
	Ashlee	Fort Mill
	Ashleigh	Indian Trail
	Bryan	Matthews
	Caitlyn	Not Found
	Carey	Pineville
	Charlee	University
	Chris	Wesley Heights
	Clinic	

Month
1
2
3
4
5
6





Bonus Performance Statistics

Patients Seen

18.1

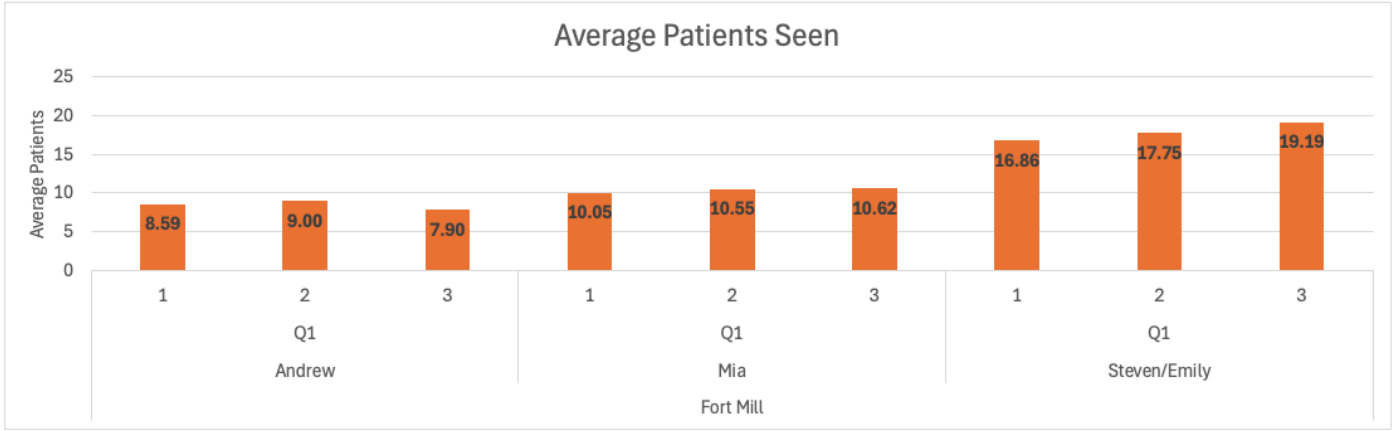
Percentage

92.6%

Quarter One Stats for Fort Mill

Clinician Performance Dashboard

Quarter	Clinician	Clinic
Q1	Abby/Julia	Ballantyne ATC
Q2	Alan/Syd	Blakeney
	Ally-Devon	Concord
Month	Andrew	Cornelius
1	Ashlee	Fort Mill
2	Ashleigh	Indian Trail
3	Bryan	Matthews
4	Bryan/Talia	Not Found
5	Caitlyn	Pineville
6	Carey	University
	Charlee	Wesley Heights
	Chris	



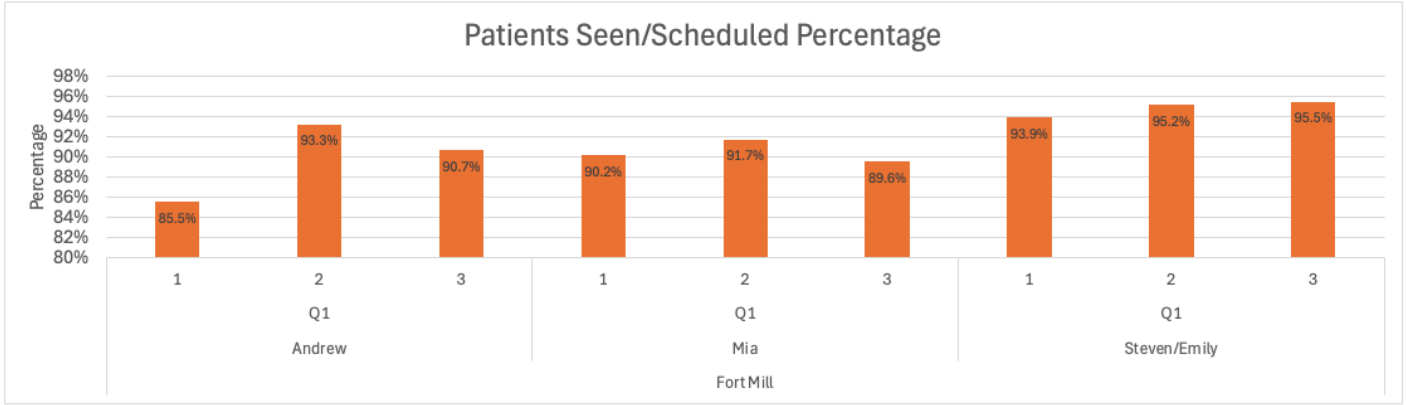
Bonus Performance Statistics

Patients Seen

18.1

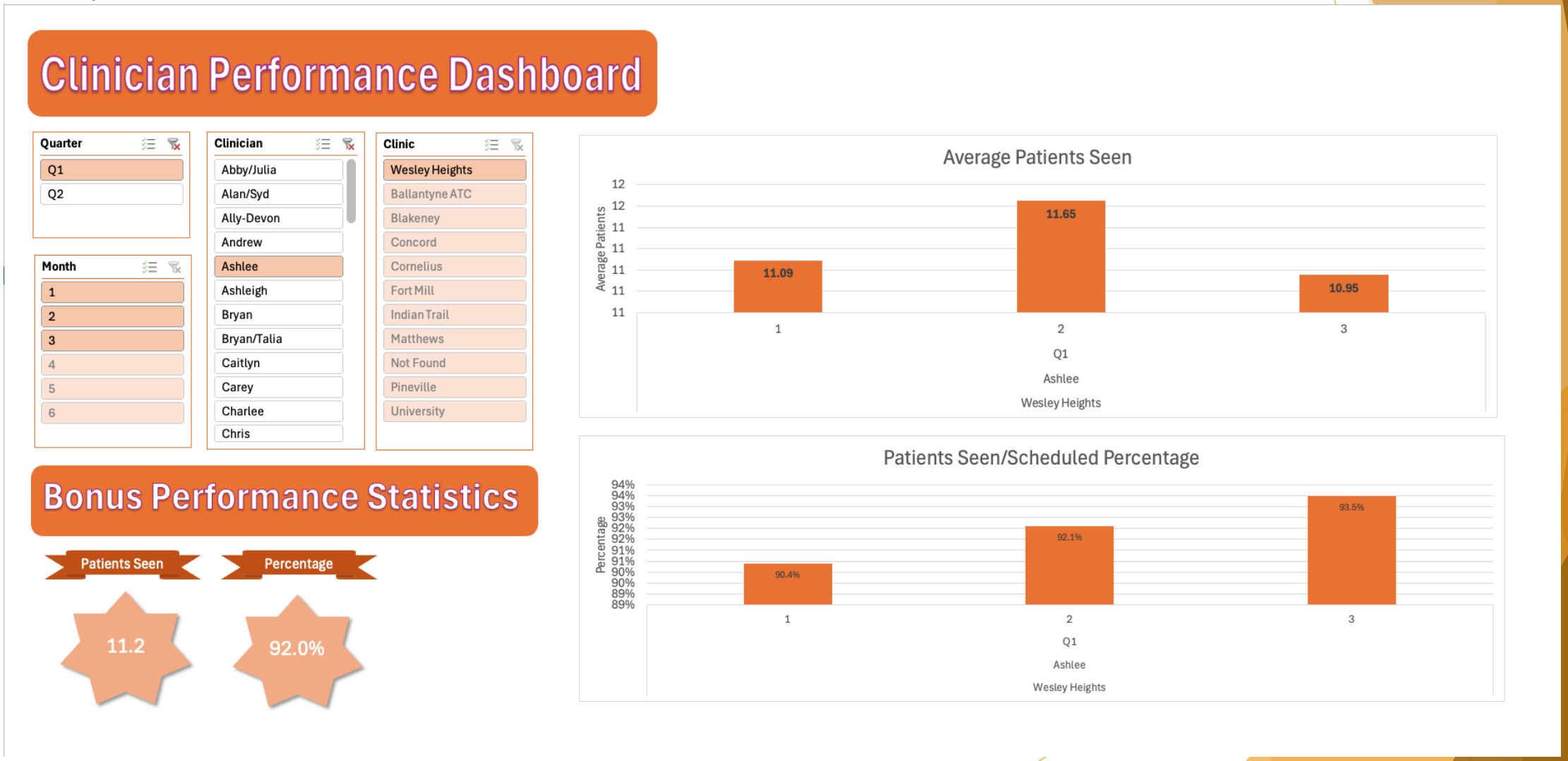
Percentage

92.6%



Bonus Performance Statistics

- A single clinician qualifies for a bonus if:
  - Average patients seen for the quarter is 11 or greater
  - Average seen/scheduled percentage is 90% or greater
- A team of clinicians qualify for a bonus if:
  - Average patients seen for the quarter is 15, 18, or 22 or greater (tiered bonus levels)
  - Average seen/scheduled percentage is 90% or greater

Q1 Bonus for Ashley

- Ashley hit her bonus for Q1