



ABERDEEN HOUSE CARE LIMITED

20 Stockerston Road, Uppingham, Rutland. LE15 9UD

Tel: 01572 823308 Mobile: 07967 551135

Email rmkcare@gmail.com

berridgeer@gmail.com

29th September 2022

Dear Elizabeth,

Re: Esther Berridge Fee Increase

We hope that you are well have enjoyed the summer months.

As you will be aware the cost of utilities has gone up substantially. Adding this to increases by our suppliers means unfortunately that we have had to look at our costings. We were hoping that there would have been greater support from the Government but unfortunately this has not been the case and our utility bills are due to increase by over 30%. It has also been confirmed that this will only be till 31 March 2023.

Whilst we do not like increasing fees, I am afraid that in order to continue to maintain the current level of care for Esther, we need to increase the fee rates with effect from 1st November 2022. As always we try and do all that we can to keep the costs as low as possible and absorb as much of the costs as we can. We therefore have 2 options for you.

- 1) An increase fee of 10% paid on a monthly standing order.
- 2) An increase fee of 7% if paid in full for the next 12 months.

Option 1

The weekly fee will increase to £935.00, the average monthly fee will be £4062.80, this yearly is £48,753.60. Accordingly, please find attached an amended Standing Order form effective from November 1st 2022. All of your other conditions of residency will remain the same.

We request that you sign both copies of this letter, returning one copy to us and retaining the other for your records. Please note that, should the signed letter not be received by us, the fee will be charged to you from 1st November 2022.

Finally, as you are aware, payment is required in advance by Standing Order on the first of each month, so please complete the enclosed mandate and forward it directly to your bank. If you take this option please ignore the invoice which is enclosed for option 2 overleaf.

Option 2

The weekly fee will increase to £909.50. The annual fee payable is £47,424.00. Please find attached an invoice for the same. If you decide to take this option then please ignore the standing order information provided for option 1.

Yours sincerely,



Aberdeen House Care Ltd

I, _____, confirm my agreement to the above.

_____ Signature _____ Date

ABERDEEN HOUSE CARE LTD

Standing Order Mandate

(Please complete and forward direct to your bank)

Payer

Name of the bank : _____

Postal Address of the bank : _____

_____ Post Code _____

Account holder's name(s) : _____

Account number : _____

Sort Code : _____

Payee

Account name : **ABERDEEN HOUSE CARE LTD**

Name of the bank : **Lloyds TSB**

Account number : **51068068**

Sort Code : **30-94-93**

Payment Details

Payment reference : **AHC4**

Amount in figures : **£4062.80**

Amount in words : **Four thousand and sixty two pounds and eighty pence**

Date of first payment : **1st November 2022**

Further payments : **1st of every month**

Declaration

I / we, the undersigned agree to the above standing order payment to be set up until further notice.
This Standing Order supersedes other Standing Orders, if any, to Aberdeen House Care Limited.

Account holder's Signature(s) : _____

Print name(s) : _____

Date : _____



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LE15 9UD

Tel 01572 823308 Mobile 07967 551135 Fax 01572 823308

Email rmkcare@gmail.com (Head Office)

berridgeer@gmail.com

INVOICE DATE: 6.10.22

INVOICE NUMBER: 4-11/22

<u>NAME</u>	<u>MONTH</u>	<u>AMOUNT</u>
Esther Berridge		<u>PAYABLE</u>
"	Nov-22	47,424.00
	Total Due	47,424.00

Payment due: 1st November 22

By BACS to
Aberdeen House Care Limited
Lloyds Bank
Sort Code – 30-94-93
Account Number 51068068

THANK YOU FOR YOUR CONTINUED SUPPORT

HEAD OFFICE
13C SAFFRON WAY, LEICESTER. LE2 6UP
COMPANY NO 07658860