

Rebbecca Hook
People Directorate
Quality Assurance Manager
County Hall
Spetchley Road
Worcester
WR5 2NP

Ms. Sylvia Hughes

Wayside Care Home
25 New Road,
Bromsgrove,
Worcestershire,
B60 2JQ

Sent by email to: waysidecare@gmail.com\_and\_waysideho@gmail.com

13th December 2023

Ref: U:\U160 ACS\U484 JCU\QA Care Homes\Provider records\1 Care Homes OP,PD\1 Worcestershire\ Wayside Care Home, Bromsgrove\2 Compliance\suspension notices\2023

Dear Sylvia,

Mutual agreement to the restriction of admissions to: Wayside Care Home CQC: 1-650533794. Provided and run by: Wayside Care Limited. CQC: 1-600725834

Further to our correspondence of 17<sup>th</sup> November 2023, I am writing to confirm that:

- New admissions will now be accepted to your home, however:
  - o admissions will be restricted to no more than 1 per week.
- This arrangement is effective immediately.
- It will be reviewed in line with the quality assurance monitoring process.

Please note it is your responsibility to manage this. The above arrangement is effective immediately and will be shared with partners.

Thank you for your cooperation during this period. If you have any queries, please do not hesitate to contact me on 01905 845270.

Yours sincerely,

Rebbecca Hook

**Quality Assurance Manager** 

Tel: 01905 845270

Email: <a href="mailto:rhook@worcestershire.gov.uk">rhook@worcestershire.gov.uk</a>

www.worcestershire.gov.uk