

# Mia Marte

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## EDUCATION

### Florida Atlantic University

*Bachelor of Science*

Major in Computer Science; Minor in Cybersecurity

GPA: 3.6/4.0; Dean's List 2022-2024; President Honors List 2024;

**Boca Raton, FL**  
**August 2022 - December 2024**

### Certifications:

- CodePath IOS Development – 2023
- CodePath Web Development Course – 2024
- Data Science Certificate | Florida Atlantic University – 2024

## PROFESSIONAL EXPERIENCE

### Premier Virtual. *(software startup | remote)*

#### QA Tech Support Analyst

**Palm Beach, FL**  
**September 2022 – June 2023**

- Led efforts to identify and resolve 3-5 software bugs monthly, improving system performance by 15% through careful debugging and issue analysis.
- Developed and executed detailed test plans and cases, ensuring high software quality and enhanced user satisfaction.
- Provided hands-on technical support, leading the resolution of issues such as password resets and network troubleshooting, ensuring quick and efficient solutions, and achieving a 95% issue resolution rate on first contact.

### General de Seguros S.A *( Insurance/Bank company )*

#### Web Developer Intern

**Santo Domingo, DR**  
**June 2022 - July 2022**

- Contributed to building the company's web application using HTML, CSS, and JavaScript.
- Gained proficiency in C#, Bootstrap, and jQuery, using Bootstrap for styling main features and C# with jQuery to handle backend tasks like user input and database operations, improving functionality and reducing load times by 20%.
- Led debugging efforts, identifying issues, collaborating with the development team on fixes, and conducting thorough testing to enhance functionality and performance.

## ACTIVITIES AND LEADERSHIP

### Society of Hispanic Professional Development

Front End Developer | Development Team

**Boca Raton, FL**  
**May 2024 – Present**

- Contributed to building the SHPE FAU website using Webflow for design, with React as the framework and JavaScript, HTML, and CSS for further development.
- Led the reconstruction of the website's codebase, converting it from HTML to React to enhance functionality and scalability.
- Managed backend features, leading the integration of Firebase for handling data input and improving overall data processing.

## UNIVERSITY PROJECTS

### OWL.TA *(Team Lead)*

- Led the development of the OwlTA Discord chatbot using Discord.js to connect with Discord's API for real-time communication and data handling.
- Implemented features with the TrussedAI API for secure AI interactions. Built the backend using Node.js to create a strong foundation for the chatbot's functionality.
- Managed all parts of the project, coordinating the integration of tools and ensuring a smooth user experience

### TaskBuddy

- Led the design and development of the TaskBuddy mobile app in Swift and the web app using HTML, CSS, JavaScript, and Bootstrap.
- Directed front-end efforts, creating intuitive UI designs and successfully implementing parallax animations to enhance user experience.
- Integrated Supabase for the mobile app and Firebase for the web app, ensuring efficient data management and seamless functionality across both platforms.

## OTHER

- **Technical:** C, C++, Python, HTML, CSS, JavaScript, Bootstrap, React, SQL, Swift, Node.js
- **Platform Skills:** GitHub, Visual Studio Code, Jira, Figma, Webflow, Slack, Xcode
- **Languages:** Spanish (Native) | English (Fluent)