



1. The Basics / How to Access
2. Searching the Databases
3. US Businesses
4. U.S. Consumers/Lifestyles
- 5.(Using Charts & Heat Maps)
6. Download or Email Your Results

Brought to you by



NOTE: DOCUMENT IS NOT PROTECTED BY COPYRIGHT.

What is Consumer Reports?

Consumer Reports is an independent, nonprofit member organization that works side by side with consumers for truth, transparency, and fairness in the marketplace.

Why Should I Use Consumer Reports?

It gives information on everything from tech products and automobiles, to food, financial, and health services. The magazine allows no outside advertising, has a strict no-commercial-use policy and prides itself on being objective. The magazine gives recommendations on which products to buy, and which were not acceptable. We have every edition from 1985 to present and it's all FREE with your library card.

How do I access all this great information?

Go to www.randquest.org and scroll down the page looking at the buttons in the center. You will come across Consumer Reports near the bottom. Click to continue.



You must enter in your library card number, *PIN and select "Login" to continue. You will be directed to Consumer Reports.



Library Card Number (All 14 digits, no spaces) or ACS Student ID:
Personal Identification Number (PIN):

PIN is the last 4 digits of your phone number.

OR

Your birthday (month/day; excluding year) if you are using your lunch number.

Home Page



Database: MasterFILE Premier -- Publications

RANDOLPH COUNTY
LIBRARY

Publications

[Previous Record](#) [Next Record](#)

[Search within this publication](#)

Publication Details For "Consumer Reports"

Title: Consumer Reports

ISSN: 0010-7174

Publisher Information: Consumer Reports, Inc.
101 Truman Avenue
Yonkers NY 10703-1057
United States of America

Bibliographic Records: 01/01/1985 to present

Full Text: 01/01/1991 to present

Publication Type: Periodical

Subjects: Consumer Protection & Product Reviews

Description: Presents articles on health, public safety, marketplace economics and the judicial & regulatory actions that affect consumers.

Publisher URL: <http://www.consumerreports.org>

Frequency: 12

Peer Reviewed: No

[Share](#)

All Issues and Articles

[+ 2021](#)

[- 2020](#)

[Vol. 85 Issue 12 - Dec2020](#)

[Vol. 85 Issue 11 - Nov2020](#)

[Vol. 85 Issue 10 - Oct2020](#)

[Vol. 85 Issue 9 - Sep2020](#)

[Vol. 85 Issue 8 - Aug2020](#)

[Vol. 85 Issue 7 - Jul2020](#)

[Vol. 85 Issue 6 - Jun2020](#)

[Vol. 85 Issue 5 - May2020](#)

[Vol. 85 Issue 4 - Apr2020](#)

[Vol. 85 Issue 3 - Mar2020](#)

[Vol. 85 Issue 2 - Feb2020](#)

[Vol. 85 Issue 1 - Jan2020](#)

[+ 2019](#)

The home page gives numerous options to choose from. On the right you can select a year and it will pull down a list of every issue from that year for you to review. In this example we chose 2020.

Searching (What are you looking for?)

The best/easiest way is to use **search within this publication**.

You are directed to a new page with a search box that will search within all issues of Consumer Reports. However, this method can be a little tricky. The easiest way to search is by clicking on *Advanced Search*.



Searching: **MasterFILE Premier** | [Choose Databases](#)

JN "Consumer Reports"

[Search Options](#) ▶ [Basic Search](#) [Advanced Search](#) [Search History](#)

Search Options

Search Modes and Expanders

Search modes

- ☐ Boolean/Phrase
- ☒ Find all my search terms
- ☐ Find any of my search terms
- ☐ SmartText Searching [Hint](#)

Apply related words

☐

Also search within the full text of the articles

☐

Apply equivalent subjects

☒

The advanced search page allows you to add words that will be in any article within Consumer Reports. In this example, we are going to focus on information about dishwashers. Click on the green box marked *Search* box to see your results. You have been 133 results to choose from.



Searching: **MasterFILE Premier** | [Choose Databases](#)

JN "Consumer Reports"

AND dishwasher

AND

[Basic Search](#) [Advanced Search](#) [Search History](#) ▶

Refine Results

Current Search

Find all my search terms:

JN "Consumer Reports"
AND dishwasher

Search Results: 1 - 10 of 133

1. 6 Surprising Reasons to Buy a New Dishwasher.



Periodical

By: Santanachote, Perry. **Consumer Reports**. Mar2020, Vol. 85 Issue 3, p19-23. 5p. Photograph, 1 Chart. Reading Level (Lexile): 1280.

Subjects: DISHWASHING machines; DISHWASHING; ENERGY consumption; WATI

Narrow Down Your Results

If you do not want to search the entire Consumer Reports publication, you can refine your results a few ways. We will focus on *Publication Date* and *Subject*.

You can narrow your search using the tool on the left side of the screen. Scroll down the page to see available options.

The screenshot shows the Consumer Reports search interface. On the left, the 'Refine Results' sidebar is visible. It includes a 'Current Search' section with the query 'JN "Consumer Reports" AND dishwasher'. Below this are 'Expanders' (Apply equivalent subjects) and 'Limit To' options (Full Text, Peer Reviewed, Cover Story). A date range filter is set from 1987 to 2021. Under 'Source Types', 'All Results' is selected. Under 'Subject', 'dishwashing machines' is selected. The main search results area shows 'Search Results: 1 - 10 of 133'. The first result is '6 Surprising Reasons to Buy a New Dishwasher.' by Santanachote, Perry, from Consumer Reports, Mar2020, Vol. 85 Issue 3, p19-23. The second result is 'THE DIRT ON DISHWASHERS.' by Janeway, Kimberly, from Consumer Reports, Sep2018, Vol. 83 Issue 9, p36-43. The third result is 'DISHWASHERS.'

Narrowing by year and/or subject provides better results.

This screenshot shows the same search interface as the previous one, but with the search results narrowed to 50. The 'Search Results' count is now '1 - 10 of 50'. The first result is '6 Surprising Reasons to Buy a New Dishwasher.' by Santanachote, Perry, from Consumer Reports, Mar2020, Vol. 85 Issue 3, p19-23. The second result is 'THE DIRT ON DISHWASHERS.' by Janeway, Kimberly, from Consumer Reports, Sep2018, Vol. 83 Issue 9, p36-43. The third result is 'DISHWASHERS.'

(We now have 50 results to choose from)

Reading an Article

 [HTML Full Text](#)

 [PDF Full Text \(4.5MB\)](#)

[Find Similar Results using SmartText Searching.](#)

THE DIRT ON DISHWASHERS.

Authors: [Janeway, Kimberly](#)

Source: [Consumer Reports](#). Sep2018, Vol. 83 Issue 9, p36-43. 8p. 1 Color Photograph, 12 Illustrations, 1 Diagram, 2 Charts.

Document Type: Article

Subjects: [DISHWASHING machines](#)
[SILVERWARE](#)
[BLEACHERS](#)
[PUMPING machinery](#)
[KITCHENAID Inc.](#)

Abstract: The article focuses on features of **dishwashers**, reliable **dishwasher** brands and things that people put in **dishwashers**. Topics discussed include consideration of interior configuration of **dishwasher** including silverware basket and plates, impact of chlorine bleach and degreasing agents on life of hydraulic pumps, and chart showing **dishwashers** including KitchenAid KDTM354DSS from Kitchen Aid.

 Images



[Go to all 18 images >>](#)

 Google Drive

 Add to folder

 Print

 E-mail

 Save


 Cite


 Export


 Create Note

 Permalink

There are two ways to read an article. You can scroll down the page to read the full text or click on *PDF Full Text* to download the article and view it as you would in the magazine.

 EBSCOhost

 Detailed Record

 PDF Full Text

Source: Consumer Reports
Date: September 1, 2018

Inside this work

Full Text Contents

[THE DIRT ON DISHWASHERS.](#) 36


[Sick of Confusing Me...](#) 44

[ROAD REPORT.](#) 53

[Get the Most Used Ca...](#) 54

Illustrations


Choose Another Issue

 HTML Full Text

THE DIRT ON DISHWASHERS.

whether your dishwasher bit the dust or you're unhappy with its cleaning capabilities—or you're simply ready for an upgrade, given the above—we've got new and improved ratings, beginning on page 41, that combine our test results with survey data for predicted reliability and owner satisfaction.

Source: Consumer Reports' 2017 Spring Dishwasher Survey.



the dishes when you open the door. WiFi-connected dishwashers allow you to control your machine from your smart phone and receive updates on cycle status.

At this upper tier, you'll see more European brands, and their rack configuration may differ from U.S. brands. Again, this may affect how your dishes fit in the dishwasher.

and skip cycles that use higher wash or dry temps, such as the sanitize cycle. Higher heat can cause harmful chemicals such as phthalates and BPA to leach from plastics that contain them.

Always Run Full Loads

"Dishwashers have mechanical parts, and the more you use the dishwasher, the faster those parts will wear out," says Larry Clufo, the engineer who runs CR's dishwasher tests. To reduce the number

Tools

Tools are on the right side of the page with different options on what to do with the article you are reading. The most common tools are *Print* and *E-mail*.

HTML Full Text

 PDF Full Text (4.5MB)

 Find Similar Results using SmartText Searching.

THE DIRT ON DISHWASHERS.

Authors: [Janeway, Kimberly](#)
Source: [Consumer Reports](#). Sep2018, Vol. 83 Issue 9, p36-43. 8p. 1 Color Photograph, 12 Illustrations, 1 Diagram, 2 Charts.
Document Type: Article
Subjects: [DISHWASHING machines](#)
[SILVERWARE](#)
[BLEACHERS](#)
[PUMPING machinery](#)
[KITCHENAID Inc.](#)

Abstract: The article focuses on features of **dishwashers**, reliable **dishwasher** brands and things that people put in **dishwashers**. Topics discussed include consideration of interior configuration of **dishwasher** including silverware basket and plates, impact of chlorine bleach and degreasing agents on life of hydraulic pumps, and chart showing **dishwashers** including KitchenAid KDTM354DSS from Kitchen Aid.

Images

 Go to all 18 images >>

Google Drive
 Add to folder
 Print
 E-mail
 Save
 Cite
 Export
 Create Note
 Permalink

Printing

Selecting *print* opens a menu directly above the article your are reading.

Print

Include when printing:
☒ HTML Full Text (when available)
☒ Standard Field Format
 Detailed Citation and Abstract ▾
☐ Citation Format
 ABNT (Brazilian National Standards) ▾
☐ Customized Field Format

For information on printing full text, see [online help](#).
 For information on using Citation Formats, see [online citation help](#)

Print Cancel

THE DIRT ON DISHWASHERS.

Authors: [Janeway, Kimberly](#)
Source: [Consumer Reports](#). Sep2018, Vol. 83 Issue 9, p36-43. 8p. 1 Color Photograph, 12 Illustrations, 1 Diagram, 2 Charts.
Document Type: Article
Subjects: [DISHWASHING machines](#)
[SILVERWARE](#)
[BLEACHERS](#)
[PUMPING machinery](#)
[KITCHENAID Inc.](#)

Images

 Go to all 18 images >>

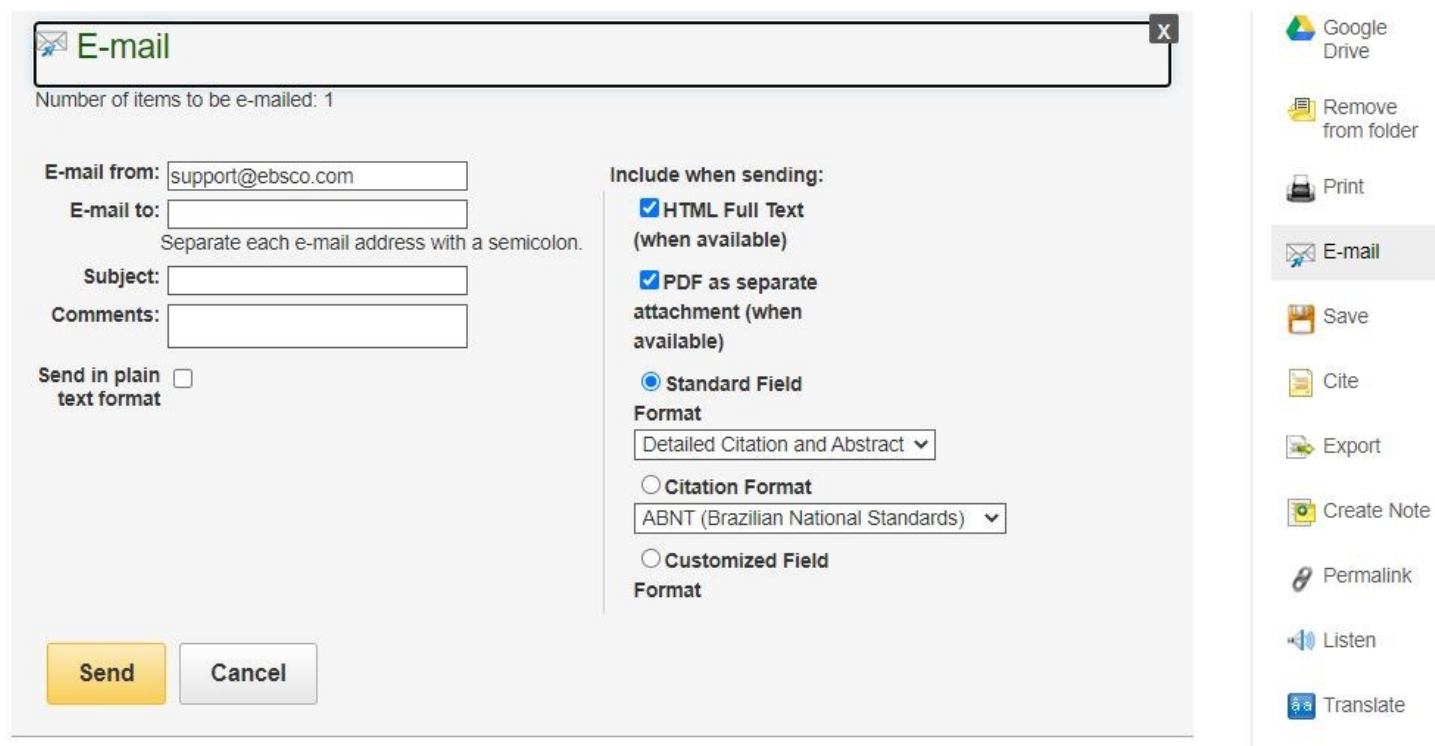
Google Drive
 Remove from folder
 Print
 E-mail
 Save
 Cite
 Export
 Create Note
 Permalink
 Listen
 Translate

Click on the yellow print box and you will be taken to a page where your printer will automatically display *ready to begin printing*.

Note: this will only show the text of the article. No pictures are included.

E-mailing

Selecting *e-mail* opens a menu directly above the article your are reading.



The screenshot shows a web interface for emailing an article. At the top, a tab labeled "E-mail" is active. Below it, a status bar indicates "Number of items to be e-mailed: 1". The main form is divided into two columns. The left column contains fields for "E-mail from:" (pre-filled with "support@ebSCO.com"), "E-mail to:" (with a note "Separate each e-mail address with a semicolon."), "Subject:", and "Comments:". Below these is a checkbox for "Send in plain text format". The right column is titled "Include when sending:" and contains three checked options: "HTML Full Text (when available)", "PDF as separate attachment (when available)", and "Standard Field". Below these are two dropdown menus for "Format": "Detailed Citation and Abstract" and "ABNT (Brazilian National Standards)". At the bottom of the form are "Send" and "Cancel" buttons. To the right of the form is a vertical sidebar with various sharing options: Google Drive, Remove from folder, Print, E-mail (highlighted), Save, Cite, Export, Create Note, Permalink, Listen, and Translate.

You can choose to send the article to yourself including a subject line and comments. You can also change the *E-mail from* box to your own email.

This is useful if you want to share an article with a friend showing that it is coming directly from you and not the EBSCO database.

We're Here to Help

Call us at **336-318-6803** or stop by anytime to setup a free one-on-one appointment at a time that's convenient for you with at the Asheboro Public Library.

