



No. 453/21(DEO/OK)
PUNJAB EMERGENCY SERVICE
(RESCUE 1122)
Okara, 09th June, 2021

The Chief Executive Officer (Health),
Okara.

Subject: APPROPRIATE USE OF PATIENT TRANSFER SERVICE AMBULANCES

Kindly refer to the letter No. 3434-21 (OPS) dated 25th February, 2021 on the subject cited above.

It has been reported by the staff that the doctors in tertiary care hospitals gave comments on the issues and patient referral forms that the patient could be treated in the District Headquarter Hospitals Okara as there were a lot of FCPS specialists there. Not only this, they even refused to take such stable patients who could have been treated in the District Okara and the staff had to make requests to get the patients admitted. Furthermore, we have Teaching Hospital in Sahiwal Division that takes critical patients and treats well. This way the unnecessary workload on tertiary care hospitals is managed.

2. In the same context, Primary & Secondary Healthcare Department issued SOPs for referral of patients vide letter no. S.O (C&C) 1-112018(Misc.) dated 10th November, 2018 (copy enclosed) wherein, only Consultant Doctors have been authorized to refer a patient to another health facility while justifying the reason on the referral form but this SOP has not been followed since the start of Patient Referral Service. The stamps of consultant doctor are used but the signatures are of junior doctors and the peak of such referrals has been observed during the Night Shift when there is no Consultant available on duty. For reference, some forms are attached herewith; one of these forms is having strict comments from a doctor of Jinnah Hospital Lahore.

3. Furthermore, it has been in practice in Okara that doctors from RHCs are referring the patients directly from RHCs to tertiary care Hospitals Sahiwal and Lahore. Preferably a patient should not be referred from RHCs to tertiary care Hospital provided the case is too critical to be treated at DHQ Hospitals Okara.

4. It is therefore, requested that all the doctors of DHQs, THQs and RHCs District Okara may be directed to comply with the instructions issued by Primary & Secondary Healthcare Department in true letter and spirit.

ZAFAR IQBAL
DISTRICT EMERGENCY OFFICER
OKARA

C.C.

- The Deputy Commissioner, Okara.
- The Deputy Director (Operations), Punjab Emergency Service.
- All concerned.

OFFICE OF THE CHIEF EXECUTIVE OFFICER (DHA) OKARA

Phone No. 044-9200136, Fax No. 044-9200137

No. 10622-26/CEO(DHA)/OK

Dated 16-06/2021

A copy is forwarded for information and necessary action as per SOPs to: -

1. The District Health Officer, Okara.
2. The Medical Superintendent DHQ Hospital Okara City/DHQ Hospital (SC) Okara
3. The Medical Superintendent THQ Hospital Depalpur/THQ Hospital Haveli Lakha
4. The Deputy District Health Officers, Okara/Renala Khurd/Depalpur
5. The All the SMOs Incharges RHC's in District Okara.


CHIEF EXECUTIVE OFFICER
DISTRICT HEALTH AUTHORITY
OKARA

CC.

The District Emergency Officer (RESCUE 1122), Okara